

# GUSTAVO PEREIRA


## FULL STACK DEVELOPER

### PERSONAL DETAILS


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 London

**Right to work: Spouse Visa**

### SKILLS

#### Front-end:

- HTML5, CSS3, JavaScript
- Bootstrap
- jQuery, React

#### Back-end:

- PHP
- Node.js
- Express
- SQL
- MongoDB
- REST API

#### DevOps:

- Git & GitHub
- Swagger
- Docker

### LANGUAGES

English

Portuguese

Spanish

### EDUCATION

**Systems Development & Analysis**

**University Estacio de Sa, Brazil**

2020-2022

### PROFILE

I possess several years of customer service experience and dedicated 2 years to spearheading a Minecraft Server Project. During this time, I discovered my genuine interest in programming and development.

Recently, I completed a coding traineeship as a full stack developer, accomplishing two real-world projects to specification using a diverse set of programming languages.

Enthusiastic about pursuing my passion, I am eager to forge a career in the development field where I can showcase my skills as a valuable asset.

### CODING TRAINEESHIP

#### Full Stack Developer - 1 year program

##### IT Career Switch

Jul 2022 - Jul 2023

During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills:

- HTML5, CSS3, Bootstrap, JavaScript
- PHP, SQL, React, jQuery
- Python, Node.js, Express
- Git, GitHub
- REST API.

Below are the two briefs of development projects I completed with IT Career Switch, which can be found in my bio: <https://gustavopereira.co.uk/>

#### Portfolio Project #1 - "Gazetteer"

- The task was to respond to a website specification for a map-based app designed to offer information about various countries, with a strong emphasis on "mobile-first" development. It was recommended to employ a framework for this purpose, followed by the creation of HTML, CSS, and JavaScript with jQuery modules. These modules would then utilize PHP server-based components to fetch data from third-party APIs. The evaluation of the solution would be based on its adherence to the specifications, functionality, and user-friendliness.

#### Portfolio Project #2 - "Company Directory"

- A more rigorous reply to this specification was required as a user requirements document was needed to be prepared which, when signed off, triggers the release of SQL allowing to develop a "mobile-first" application to maintain a company personnel database (MySQL). Sign off is only achieved upon the student supplying an independently witnessed document providing confirmation of the system's ability to perform error-free.

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## WORK HISTORY

### Customer Assistant

#### Tesco Stores

Jan 2023 - Jun 2023

- Assisted customers on the shop floor
- Restocked shop items and maintained an organised and tidy shop floor
- Managed the in-store bakery
- Received customers at checkout tills and provided assistance with self-checkouts

### Guest Services Agent

#### Grand Hyatt Hotel São Paulo

Nov 2021 - Sep 2022

- Answered incoming calls promptly and professionally, providing information about hotel services, amenities, and others
- Received and processed guest requests, such as wake-up calls, room service orders, and transportation arrangements
- Responded to guest complaints or concerns and resolved issues promptly and effectively to ensure guest satisfaction
- Demonstrated and promoted a strong commitment to providing the best possible experience for both guests and employees

### Front Office Team Leader

#### Estanplaza Berrini Hotel

Sep 2018 - Aug 2021

- Oversaw the day-to-day operations of the front desk and ensured a smooth check-in and check-out process for guests
- Monitored the performance of front desk staff, conducted regular evaluations, and provided feedback for improvement
- Created shift schedules for the front desk team and ensured adequate coverage during peak times
- Enforced hotel policies and procedures to maintain high-quality standards and compliance with safety and security regulations

### CEO

#### MundoMinecraft Brasil

Jan 2018 - Apr 2020

- Led a Minecraft Server project with 200 average concurrent players, collaborating with a team of software engineers
- Modified Java-based plugins to add new features and fix issues
- Managed server operations using PUTTY and SSL on Linux
- Collaborated with team members to implement new features and maintain server stability
- Assisted in the development and customisation of the WordPress e-commerce platform for in-game purchases and real toy products

### Front Office Assistant

#### Estanplaza Berrini Hotel

Mar 2018 - Sep 2018

- Assisted guests with the check-in process, verified identification, and processed payments during check-out
- Managed room bookings, ensured accuracy, and addressed any reservation-related inquiries
- Furnished guests with information about hotel amenities, services, local attractions, and directions

### Bellboy

#### Estanplaza Berrini Hotel

Jul 2017 - Feb 2018

- Greeted guests upon arrival, helping them with their luggage, and escorting them to their rooms
  - Ensured that guests' needs and requests were promptly addressed with a courteous and helpful attitude
  - Arranged taxis or other transportation services for guests upon request
  - Supported the front desk team during busy periods or when additional assistance was required
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