

Observer's Guide
"Usability Evaluation of Web-based Application"
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STEP	ACTION
1	Introduce the main aspects of what will be performed, to the participant Mention that the application is under evaluation not the participant
2	Give the Informed Consent to the participant and answer any question. Only proceed after the informed consent has been signed.
3	Direct the participant to the list of tasks.
4	Get ready with your observer script. The participant starts doing the tasks and you take notes on the observer form and only interfere if the participant asks for help
5	After the participant finishes the tasks, open the post-task questionnaire and fill it, with the participant, discussing your different points of view regarding each item.