BACK PROMOTION

Using the back promotion feature, you can promote user stories from higher environments back to lower environments.

📞 **Example:** Let's suppose you want the Dev2 environment to carry the changes that are with the INT environment now, you can do so via Back Promotion.
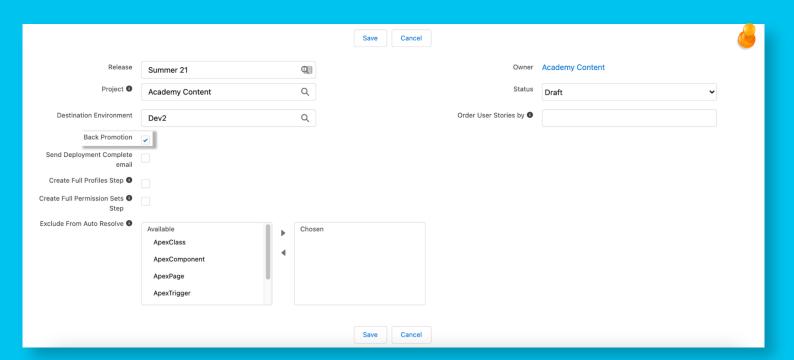
REASON FOR CREATING BACK PROMOTION

- To sync the sandboxes.
- To fix problems in Hotfix.
- To reduce merge conflicts.

BACK PROMOTION - KEY POINTS

- Schedule date and time to follow effective back promotion practice.
- Back promote only user stories that have been tested and approved.
- Keep note of the user stories that can or cannot be back promoted.
- Commit and deploy the changes to the next environment before back promoting.

STEPS TO CREATE BACK PROMOTION

1. Go to the **App Launcher** and search for **Pipeline Manager**.
2. Click on Pipeline Manager to open the **Pipeline** page.
3. Select sandbox's **backward-facing arrows** (←) to back promote.
4. Now, you will be redirected to the **User Stories Behind** tab.
5. Select the user story you want to back promote.
6. Click on **Back Promote** or **Back Promote & Deploy**.

📞 *You can also create back promotion from the Promotion record by selecting the Back Promotion field as shown below*

STEPS TO CREATE MASS BACK PROMOTION

1. Navigate to the **Pipeline** page and click on the **Mass Back-Promote** button.
2. Select the Source Environment.
3. Choose a **Project** and a **Release**.
4. Copado will show the preselected environments with the required user stories to back promote.
5. Click on **Back Promote** or **Back Promote & Deploy.**