



## BACK PROMOTION

Using the back promotion feature, you can promote user stories from higher environments back to lower environments.

↳ **Example:** Let's suppose you want the Dev2 environment to carry the changes that are with the INT environment now, you can do so via Back Promotion.

## REASON FOR CREATING BACK PROMOTION

- To sync the sandboxes.
- To fix problems in Hotfix.
- To reduce merge conflicts.

## BACK PROMOTION - KEY POINTS

- Schedule date and time to follow effective back promotion practice.
- Back promote only user stories that have been tested and approved.
- Keep note of the user stories that can or cannot be back promoted.
- Commit and deploy the changes to the next environment before back promoting.

## STEPS TO CREATE BACK PROMOTION

1. Go to the **App Launcher** and search for **Pipeline Manager**.
2. Click on Pipeline Manager to open the **Pipeline** page.
3. Select sandbox's **backward-facing arrows** ( ← ) to back promote.
4. Now, you will be redirected to the **User Stories Behind** tab.
5. Select the user story you want to back promote.
6. Click on **Back Promote** or **Back Promote & Deploy**.

↳ You can also create back promotion from the Promotion record by selecting the Back Promotion field as shown below

Save

Cancel

Release

Summer 21

Project

Academy Content

Destination Environment

Dev2

Back Promotion

☒

Send Deployment Complete email

☐

Create Full Profiles Step

☐

Create Full Permission Sets Step

☐

Exclude From Auto Resolve

Available

ApexClass

ApexComponent

ApexPage

ApexTrigger

Chosen

Owner

Academy Content

Status

Draft

Order User Stories by

Save

Cancel

## STEPS TO CREATE MASS BACK PROMOTION

1. Navigate to the **Pipeline** page and click on the **Mass Back-Promote** button.
2. Select the Source Environment.
3. Choose a **Project** and a **Release**.
4. Copado will show the preselected environments with the required user stories to back promote.
5. Click on **Back Promote** or **Back Promote & Deploy**.

