

Guilherme Passos da Silva

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Skills

- C# | .NET | Java | JavaScript | TypeScript | NoSQL | HTML | CSS3 | Python
- Cloud Computing | MongoDB | Express | React | Node.js | OOP | LLM | SQL | REST APIs
- MySQL | Microsoft Office | Visual Studio Code | Visual Studio | Postman | Jira | Git
- Frontend | Backend | Full-Stack | Agile | English, Spanish, Portuguese – *All professional proficiency or above*

Experience

Recent Software Engineering graduate from Centennial College (GPA: 3.73) with hands-on experience in full-stack development through academic projects and laboratories. Proficient in a range of technologies, including C#, .NET, Java, JavaScript, React, and SQL/NoSQL databases. Demonstrated ability to build and deploy functional applications.

Key projects:

- **Ticket Management:** Developed an application to organize and track support tickets, improving issue resolution efficiency.
- **CLIQUEs:** A Web application aimed at efficiently connecting clients with skilled service providers.
- **FTP server:** This project provides a guide to setting up a secure FTP server on Linux using vsftpd, covering installation, configuration, and basic file management.

Additional Projects:

Pokedex, Guess The Word, Spa Website, Story Generator, Movie Gallery, Seats Chart, Budget Tracker, Number Guessing Game, Interactive To-Do List, Food Menu Calculator (JavaScript), BirthFacts, Text File Word Counter, Grade Organizer, Restaurant Management (WPF), and more.

Front Line Cooker

07/2024 – Present

Bairrada Churrascaria Grill

Gained hands-on experience in time management, teamwork, and high-pressure problem-solving while ensuring a high-quality service. Developed strong communication skills and the ability to adapt quickly in a fast-paced work environment.

Key Achievements:

- Provided exceptional customer service to over 1,340 customers in a fast-paced environment, ensuring positive experiences.
- Managed customer requests accurately, ensuring clear communication.
- Handled customer feedback professionally, addressing concerns and finding solutions to maintain customer loyalty.
- Trained new employees, enhancing team productivity and maintaining high service standards.
- Resolved customer issues effectively, demonstrating strong problem-solving and conflict resolution skills, resulting in positive customer feedback and repeat business.

Education

Software Engineer

Centennial College

Toronto, ON, CA 01/2024 - 04/2025

Diploma, Software Engineering Technician

- Graduated the program with a GPA of 3.73

Others

- **Microsoft Package Certificate** : Proficiently utilized Microsoft Office Suite (Word, Excel, PowerPoint) for project documentation and Reporting
- **Boy Scouts of Brazil:** Member from 2011 to 2021, engaged in several volunteer activities such as food collection, painting in schools, and helping in retirement homes and orphanages.
- **Trilingual:** Native Portuguese, Fluent English, Fluent Spanish