



GUILLAUME CLEMENT

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ABOUT ME

I am an experienced technology professional with over 10 years of technical experience as an analyst, lead developer, architect, and director specializing in Adobe Enterprise technology.

With a broad understanding of enterprise technology, a deep technical skillset, and focus on software related delivery methodologies, I spend most of my time applying my technical and management skills to larger teams to efficiently develop and deliver scalable solutions using iterative methodologies.

- Leadership: ★★★★★☆
- Delivery: ★★★★★★
- Sales: ★★★★★☆
- Implementation: ★★★★★★
- Solution Design: ★★★★★★

INTRODUCTION

I am currently employed as a **Director of Solution Delivery** with **AFTIA Solutions**, a company I co-founded in 2015. I lead a team of technical resources engaged in the delivery of enterprise solutions for public and private sector companies from Fortune 500 to 5000.

SKILLS

- Technical Leadership
- Product/Solution Development, Go-To-Market
- AGILE Project Management (SCRUM, LEAN, Kanban)
- Program Management (OKRs, EOS, KPI Tracking)
- Professional Development (1:1s, Step-Up, Kaizen)
- Full-Stack Technical Implementation
- Solution Architecture
- Business Analysis
- Hiring and Recruiting

PROFILE

SECURITY CLEARANCE

- **Level:** Secret
- **Expiry:** 2025

LANGUAGES

- French
- English
- Spanish (Basic)

COURSES & CERTIFICATIONS

- Professional Scrum Master (PSM 1)
- MBA Fundamentals – Chris Haroun
- Adobe Experience Manager (AEM) Forms Developer
- Adobe Accredited Business Practitioner, AEM
- Adobe Accredited Developer, AEM
- Adobe Accredited Sales Specialist, AEM

EMPLOYMENT

DIRECTOR, SOLUTION DELIVERY

AFTIA Solutions, Ottawa, Ontario

April 2017 – Now

As a director, my role includes ensuring the success of client engagements from qualification to delivery and post-delivery support while managing a blended, onshore, and client integrated professional services team of approximately 20 resources distributed across North America.

- Key member of the Senior Leadership Team (SLT)
- Working very closely with the C.O.O. & C.E.O. to align corporate vision, budget, etc.
- Involved in C-Suite and VP-Level discussions with clients of all sizes
- Responsible for daily operations (scoping, resourcing, delivery, support)
- AGILE Project Management (SCRUM, LEAN, Kanban)
- Project Scoping & Sizing (WBS, RTM, Scheduling, Resourcing, Pricing)
- Best Practices (DevOps, CI/CD, IaC)
- Compliance (SOC 2, GxP, HIPAA, CFR Part 11, ITAR, GDPR)

SEE MORE TECHNICAL SKILLS ONLINE AT
[HTTPS://GUILLAUMECLE.ME/](https://guillaumecle.me/)
OR VISIT THE SKILLS SECTION BELOW

SENIOR SYSTEMS ANALYST

AFTIA Solutions, Ottawa, Ontario

July 2015 – April 2017 (27 months)

As a Senior Systems Analyst, I held a very technical and multi-faceted role which allowed me to use and continue developing many skills. My passion and ability to efficiently navigate both business and technical challenges allowed me to excel at this role and to quickly provide value to team members and customers alike.

- Project Management/Project Owner (SCRUM)
- Technical Team Lead
- Solution Design and Architecture
- Development
- Business Analysis

Technical Skills: Adobe Experience Manager (AEM), AEM Forms, Java, Maven, OSGI, Sling, Microservices, JavaScript (Node.js, jQuery, Angular, Vue.js, etc.), CSS (SASS, LESS), HTML, Docker, Vagrant, Git, REST, SOAP, OData, JDBC



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SENIOR SYSTEMS ANALYST

Independent Contractor, Ottawa, Ontario

February 2015 – July 2015 (5 months)

Leaving my previous position in search of new challenges and opportunities, I continued to hold a primarily technical and advisory role working directly with customers and enterprise clients before taking on significant responsibilities in what would soon become my next venture.

- Solution Design and Architecture
- Development
- Business Analysis
- Training & Mentoring

Technical Skills: Adobe Experience Manager (AEM), AEM Forms, Java, Maven, OSGI, JavaScript, CSS, HTML, Vagrant, Git, REST, SOAP

SYSTEMS ANALYST

4Point Solutions, Ottawa, Ontario

November 2014 – February 2015 (4 months)

As a Systems Analyst part of a professional services organization, I helped develop a new line of business which became known as the rapid engagement team. As part of this hybrid rapid-response team, my duties involved managing and delivering professional services engagements through the delivery of enterprise solutions while implementing industry best-practices.

- Solution Design and Architecture
- Development
- Business Analysis
- Training & Mentoring

Technical Skills: Adobe Experience Manager (AEM), AEM Forms, Java, Maven, OSGI, JavaScript, CSS, HTML, Vagrant, Git, REST, SOAP

TECHNICAL SUPPORT CONSULTANT

4Point Solutions, Ottawa, Ontario

August 2012 – October 2014 (26 months)

In this introductory role, I joined an existing team offering enterprise support to customers using Adobe Enterprise technology across North America. This role provided me with the ultimate foundation required to expand my technical skills and gain a deep understanding and familiarity with full-stack development and applications.

- Environment Architecture & Rollout
- Application Deployment
- Solution Troubleshooting & Reverse Engineering
- Performance & Security Testing

Technical Skills: Adobe LiveCycle, AEM Forms, Java/J2EE, JavaScript, REST, SOAP, Application Servers (JBoss, WebLogic, WebSphere), Databases (MySQL, MSSQL, Oracle, Mongo), Operating Systems (Windows Server, Linux), Domain Services (FSMOs, Kerberos, SSO, SAML)



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SKILLS (Continued)

DEVELOPMENT LANGUAGES <ul style="list-style-type: none"> – Java (EE) – JavaScript – Kotlin – Go – Python – Ruby 	DOMAIN SPECIFIC LANG. <ul style="list-style-type: none"> – XML, XSD, XSLT – JSON, JSONS – HTML – CSS, LESS, SASS – YML – SOAP, REST, OData, SAML 2.0 	DEVELOPMENT FRAMEWORKS <ul style="list-style-type: none"> – Angular, React, Vue, Meteor – Backbone, jQuery – Sling, JackRabbit, Oak, OSGI, Spring – Spark, Play, Kafka, Vert.X 	TOOLING & AUTOMATION <ul style="list-style-type: none"> – Maven, Ant, Node, Gulp, Grunt, Gem – GIT, SVN, TFS – Vagrant, Terraform, Docker, Kubernetes – Chef, Puppet
CLOUD INFRASTRUCTURE <ul style="list-style-type: none"> – Amazon Web Services (AWS) – Microsoft Azure – Google Cloud Platform (GCP) – Adobe I/O & Launch 	SOFTWARE PLATFORMS <ul style="list-style-type: none"> – Shopify, Magento – Adobe AEM, Analytics, Target – Google Analytics, Search, Ads, GSuite 	TESTING FRAMEWORKS <ul style="list-style-type: none"> – Junit, Mockito – Karma, Jasmine – Selenium, Cucumber – Rspec, Go 	PATTERNS & METHODOLOGIES <ul style="list-style-type: none"> – SCRUM, LEAN, Kanban – MVC, MVVM – TDD, BDD, ATDD – CI/CD – RAD

EDUCATION

COMPUTER SYSTEMS TECHNOLOGY

La Cite Collegiale, Ottawa, Ontario

January 2010 – April 2012 (27 months)

This program allowed me to acquire the necessary skills and knowledge to install, configure, troubleshoot and manage computer systems, devices, and local/wide area networks. It covered topics such as the design and implementation of client/server models, data storage, web application principles, domain and federation services, object-oriented programming, task automation and scripting, administration and configuration of networking peripherals, and network security. Courses included:

- Programming and Algorithms
- Algebra and Trigonometry applications
- Operating Systems architecture
- Server administration
- Database architecture and administration
- Network Security and Hardening
- LAN and WAN architecture (Cisco CCNA)



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