Guillaume Clement

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I am an experienced technology professional with over 10 years of technical experience as an analyst, lead developer, architect, and director specializing in enterprise technology.

My Focus.

- Technical Leadership
- Product & Solution Development
- AGILE Project & Program Management
- Full-Stack Technical Implementation & Architecture
- Professional Development

What I do best.

I spend most of my time applying my technical and management skills to larger teams to efficiently develop and deliver scalable solutions using iterative methodologies.

My Skills.

I have had the chance to work on and develop technical solutions both personally and by leading technical teams for several years. My technical skills include the following.

- **Development Languages:** Java, JavaScript, Go, Kotlin, Python
- **Domain Specific Languages:** HTML, CSS (LESS & SASS), XML, XSD, XSLT, JSON, JSONS, YML
- **Development Frameworks:** Angular, Vue.js, Sling, Karaf, Felix
- **Build & Tooling:** Maven, Ant, Node, Gulp, Grunt, Git, SVN
- **DevOps:** Vagrant, Terraform, Docker, Kubernetes, Chef, Puppet
- **Cloud Infrastructure:** AWS, Azure, GCP, Adobe I/O
- **Platforms:** Adobe (AEM, LiveCycle, Analytics, Target), Google (Analytics, Tag Manager, Ads)
- **Testing Frameworks:** Junit, Mockito, Karma, Jasmine, Selenium, Go
- **Methodologies:** SCRUM, LEAN, Kanban, Waterfall
- **Patterns:** MVC, MVVM, TDD, BDD, ATDD, CI/CD, IaC, DRY, RAD, OSGI
- **Management Tools:** Atlassian (Jira, BitBucket, Confluence, Trello), Aha, Google (GSuite, Docs, Drive), Slack, MS Office, MS Teams

My Certifications.

- Professional Scrum Master (PSM 1)
- Adobe Experience Manager (AEM) Forms Developer
- Adobe Accredited Business Practitioner, AEM
- Adobe Accredited Developer, AEM

My History.

Principal Technical Program Manager
AFTIA Solutions, Ottawa, ON   January 2021 - Now

I am responsible for the technical aspects of all projects and overall management of the technical culture, awareness of disruptors, and technical vision. From the implementation and enforcement of best practices to the review and testing of code, creation and gathering of product requirements and specifications, and driving new products and features through the development process.

Responsibilities:
- Technical vision & strategy (40%), Execution (60%)
- Technical Mentoring, Evangelism, and Disruptor Awareness
- Technical Culture and Agile Methodologies (EOS, SCRUM, LEAN, Kanban)

Outcomes:
- Creation of new AEM Forms and Adobe Sign product features and solution accelerators
- Definition of new service offering to support customer migrations to cloud native services
- Creation and adoption of CI/CD processes and development approach with numerous customers
- Creation of new mid-market offerings for varying customer segments

Director, Solution Delivery
AFTIA Solution, Ottawa, ON   Apr. 2017 - January 2021

In this role, I ensured the success and impact of client engagements from qualification to delivery and post-delivery while managing a cross-functional team of approximately 30 developers, project managers, and systems analysts distributed across North America.

Responsibilities:
- Managing the delivery of all client engagements (75-100 projects/yr)
- Technical vision & strategy (40%), Execution (60%)
- Daily operations (scoping, resourcing, delivery, support)
- Technical Culture and Agile Methodologies (EOS, SCRUM, LEAN, Kanban)

Outcomes:
- Implementation and adoption of CI/CD pipelines and peer reviews across teams and projects
- Lead technical pivot during Covid-19 pandemic leading to business growth and acceleration
- Standardized processes, documentation, and tracking practices across the organization
- Remaining involved in escalations and able to solve highly technical challenges

Senior Systems Analyst
AFTIA Solutions, Ottawa, ON   Feb. 2015 – Apr. 2017

During this period I held a very technical role which allowed me to use and continue developing many skills. My passion and ability to efficiently navigate both business and technical challenges allowed me to excel at this role while quickly providing value to team members and customers alike.

Responsibilities:
- Technical Team Lead, Project Ownership
- Solution Design and Architecture
- Full-Stack Development
- Business Analysis & Pre-Sales Support

Outcomes:
- Creation of development sandboxing methodologies now adopted by Adobe Systems
- Trusted leader on some of the world's largest implementations of Adobe Experience Manager Forms
- Customer-facing skill set allowing me to participate in all phases of a project's life cycle
- Guest speaker at several events and technical conferences locally and internationally

Systems Analyst

4Point Solutions, Ottawa, ON   Nov. 2014 – Feb. 2015

During this time I helped develop a new line of business which became known as the rapid engagement team. As part of this hybrid rapid-response team, my duties involved managing and delivering professional services engagements through the delivery of enterprise solutions and industry best practices.

Responsibilities:
- Technical Team Lead, Project Ownership
- Solution Design and Architecture
- Full-Stack Development
- Training & Mentoring
- Business Analysis & Pre-Sales Support

Outcomes:
- Development of a brand new line of business and the creation of a new rapid-engagement team
- Delivery of dozens of customer engagements leading to my appointment as team lead.

Technical Support Consultant

AFTIA Solutions, Ottawa, ON   Aug. 2012 – Oct. 2014

By joining a team offering enterprise support to customers across North America, this role provided me with the ultimate foundation required to expand my technical skills and gain a deep understanding and familiarity with full-stack development and applications.

Responsibilities:
- Environment Architecture & Rollout
- Application Deployment
- Solution Troubleshooting & Reverse Engineering
- Performance & Security Testing

Outcomes:
- Quickly contributed to the team's performance based on measured KPIs
- Performance lead to my internal promotion to the solution delivery team

My Education.

Computer Systems Technology

La Cite Collegiale, Ottawa, ON   Jan. 2010 - April 2012

This program covered topics such as the design and implementation of client/server models, data storage, web application principles, domain and federation services, object-oriented programming, task automation and scripting, administration and configuration of networking peripherals, and network security.

Curriculum:
- Programming and Algorithms
- Algebra and Trigonometry applications
- Operating Systems architecture
- Server administration
- Database architecture and administration
- Network Security and Hardening
- LAN and WAN architecture (Cisco CCNA)

Courses
- MBA Fundamentals (Chris Haroun)
- Professional Scrum Master (Scrum.org)
- Adobe Experience Manager Developer Training (Adobe)