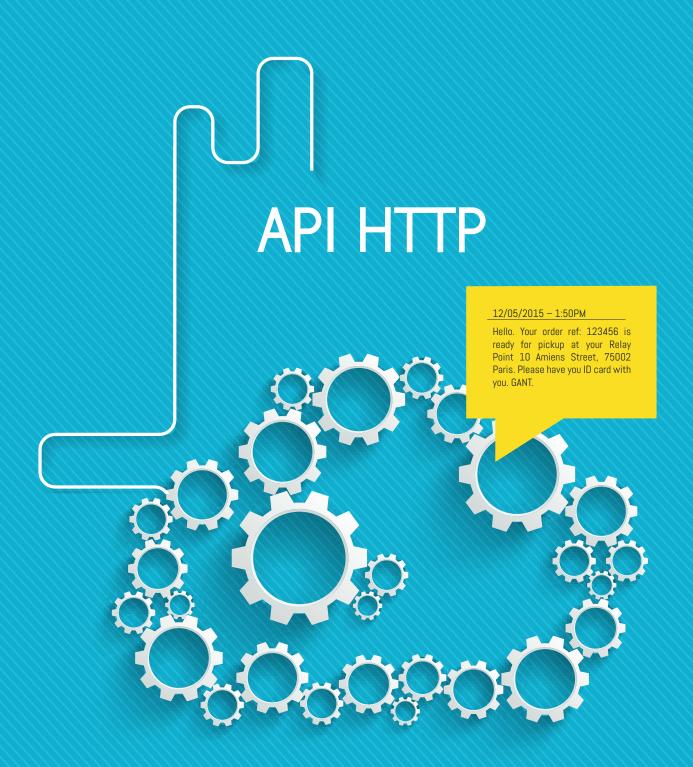
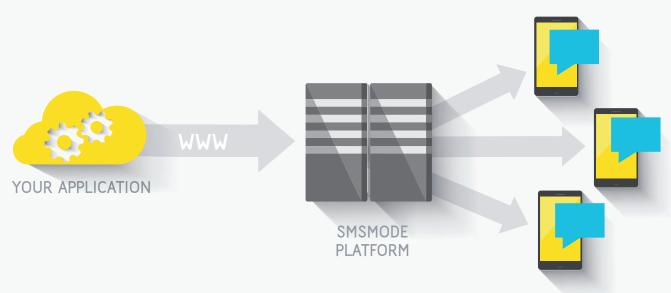


WEB-BASED SMS SENDING PLATFORM



Version 3.1 - Update: July 12th 2018



sMsmode provides an API that enables you to easily and automatically send SMS messages from your applications. This API provides the following functions:

- sending immediate or scheduled SMS messages
- managing SMS replies
- SMS history
- deleting SMS message
- account balance
- creating sub-account
- transferring credits from one account to another one
- adding contact
- getting delivery report
- callback on delivery report update

COST

- · Setup fee: none
- · Usage fee: you only pay for SMS message you send

PREREQUISITES

- Create a sMsmode account
- Purchase credits
- Integrate API requests in your application

USE CASES EXAMPLES

- Sending SMS from a POS software
- SMS message alerts send from a monitoring application

SUMMARY

1 Account setup	4	10 Checl
2 Authentification	5	Bas Auth
Base URL		Opti
Authentication parameters		Res
Response		1103
3 Sending SMS message	6	11 Checl
Base URL		Bas
Authentication parameters		Auth
Mandatory parameters		Mar
Optional parameters		Res
Response		12 Delive
Character encoding		Para
Stop SMS parameter	9	
4 Delivery report	40	13 Sendi
Base URL		reply
Authentication parameters		Para
Mandatory parameter		44 Dotrie
Response		14 Retrie
1.6500.165		Auth
5 Account balance	12	Opti
Base URL		Res
Authentication parameters		1,00
Response	12	15 Sendi
6 Creating sub-account	13	Bas
Base URL		Auth
Authentication parameters		Mar
Mandatory parameters	13	Opti Res
Response	14	
7 Transferring credits from		16 Sendi
_	713	Unio
one account to another		and
Base URL Authentication parameters		Bas Auth
Mandatory parameters		Mar
Optional parameters		Opti
Response		Opti
<u> </u>		17 Sendi
8 Adding contacts		(attac
Base URL		Bas
Authentication parameters		Auth
Mandatory parameters		Opti
Optional parameters		Res
Response	16	Enc
9 Deleting SMS	17	Curl
Base URL		Atta
Authentication parameters		Annex : \$
Mandatory parameters		returned
Response	17	

10 Checking SMS message status	18
Base URL	18
Authentication parameters	18
Optional parameter	18
Response	18
11 Checking SMS message status Base URL	
Authentication parameters	
Mandatory parameters	
Response	
12 Delivery report callback	21
Parameters returned by sMsmode	
13 Sending SMS message with allow	
reply and reply notification	
Parameters	22
14 Retrieving SMS replies	23
Base URL	23
Authentication parameters	23
Optional parameters	
Response	24
15 Sending Text-To-Speech SMS	25
Base URL	
Authentication parameters	
Mandatory parameters	
Optional parameters	
Response	26
16 Sending Unicode SMS	<u>27</u>
Unicode SMS features	
and characters count	
Base URL	
Authentication parameters Mandatory parameters	
Optional parameters	
<u> </u>	20
17 Sending SMS in batch mode	
(attached file)	
Base URL	
Authentication parameters	
Optional parameters	
Response Encoding and characters	
Curl Example	
Attached file	
Annex : Summary list of statuses of returned SMSs	31
I OLUI I I OU OITI OO	

ACCOUNT SETUP

Depending on the nature of the SMS communication, text messages can be sent via two distinct channels: SMS Marketing channel and SMS Notification channel. By default and without specific request on your side, all campaigns are executed via the SMS marketing channel (see below for detailed description and limitations). Please contact our sales team (+33 4 91 05 64 62) for additional information and account setup.



PLEASE NOTE: sMsmode cannot be held responsible for the eventual blocking or unsolicited message sender ID modification enforced by the French operators due to incorrect account setup.

SMS MARKETING CHANNEL

- The SMS Marketing channel may be used for any type of communication (commercial or else).
- In case of sender ID customisation, the "STOP" mention must be present in the text of the message. Without "STOP number", the SMS may either be blocked by the operators (especially Free), or the sender ID may be altered and replaced by a shortcode.
 - Note: the STOP mention follows the following format: text string "STOP" followed by a 5-digit shortcode (36304, for example). The use of the STOP parameter (see page 8) ensures you that the rules of use imposed by the operators and the French administrative authority CNIL (the CNIL regulation states that it is obligatory to propose a solution to unsubscribe from any commercial campaign).
- If the sender ID has not been customized, the use of the "STOP number" mention is not necessary, but remains strongly advised.
- The routing of SMS via the Marketing channel benefits of a lower priority than the Notification channel.
- Potential delivery delays may be expected.

Use examples:

Advertising SMS communication, sales, various promotions, prospecting SMS, etc.

SMS NOTIFICATION CHANNEL

- The Notification channel is used for any type of non-commercial communication.
- The sender ID may be customized.
- The use of the "STOP number" mention is not necessary.
- Any SMS communication of commercial nature via the Notification channel will be blocked by the operators, and may be subjected to financial penalties (please see our generals terms of use for details).
- Routing is done with highest priority and highest performance.

Use examples:

Appointment confirmation/reminder, purchase/delivery confirmation, alert, billing reminder, OTP, etc.

AUTHENTIFICATION

The HTTP interface provides as an authentication token. This solution also allows you to be in good standing with the RGPD. The API key is to be generated either by a call to the API key creation request or directly to its personal sMsmode account.

METHOD 1: CREATING AN API KEY VIA THE SMSMODE ACCOUNT

Go to the "My personal data"> "Access key API" to manage the API keys.



Important: this method is required when creating the first API key of an account.

METHOD 2: CREATING A KEY API VIA A REQUEST

BASE URL

https://api.smsmode.com/http/2.0/createAuthorisation.do

Request example

https://api.smsmode.com/http/2.0/createAuthorisation.do?accessToken=Ab1CD2efg3Hi

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account.

RESPONSE (JSON FORMAT)

PARAMETER	DESCRIPTION
id	Token identification
accessToken	12 character chain to be used as authentication
creationDate	Creation date
state	Account status
expiration	Expiry date
account	Account name related to the Token

SENDING SMS MESSAGE

The HTTP API allows you to automatize SMS message sending to one or more recipients. The SMS messages can be sent immediately or scheduled for later. Both HTTP and HTTPS protocols are supported, but for security reasons it is highly recommended to use HTTPS.

HTTP GET and POST methods are supported but only the POST method allows to send SMS messages to more than 300 recipients using only one request.

BASE URL

https://api.smsmode.com/http/1.6/sendSMS.do

Request example

https://api.smsmode.com/http/1.6/sendSMS.do?accessToken=Ab1CD2efg3Hi&message= Hello+Mum&numero=3363123456,0623123457

https://api.smsmode.com/http/1.6/sendSMS.do?accessToken=Ab1CD2efg3Hi&message=Happy+ birthday&numero=3363123456&date envoi=21122005-14:35

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETERS

PARAMETER	DESCRIPTION
message	SMS text. Maximum text length for 1 SMS is 160 characters. If you need to send long SMS (more than 160 characters) please refer to optional parameters below.
numero (or groupe)	Comma separated MSISDN list. These numbers may use national format (06xxxxxxxx – only for French MSISDN) or international format (336xxxxxxxx). When using HTTP GET list size is limited to 300.
groupe (or numero)	Name of the group of contact which contains the recipients' MSISDNs. Note that the group must be present (previously created) on your sMsmode account.

OPTIONAL PARAMETERS

PARAMETER	DESCRIPTION
classe_msg	• 2 : SMS Pro (default value)
	• 4 : SMS message allowing an answer from the recipient
date_envoi	SMS sending date (format : ddMMyyyy-HH:mm)
refClient	Optional reference ID that will be sent along with the delivery report callback. May be
	used to set a foreign ID (coming from your system) on this SMS message.
emetteur	Text to be used to customize the SMS sender ID.
	MSISDN are not allowed.
	Maximum size is 11 characters without blank space or accent. This function is not
	available when using classe_msg=4.
nbr_msg	Max number of SMS messages that can be sent (default to 5)
	The message will be truncated if it exceeds this limit. Depending on the desired
	characters count, indicate the number of message to be used as following:
	nbr_msg=1 : 160 characters max
	nbr_msg=2 : 306 characters max
	nbr_msg=3 : 459 characters max
notification_url	Callback URL to be used to notify your system when delivery report is updated (cf. item 12).
notification_	Callback URL to be used to notify your system when incoming message arrives (cf. item
url_reponse	12).

RESPONSE

Response to the request will follow this pattern: status_code | description | smsID (only if status_ code = 0).

STATUS CODE	DESCRIPTION
0	Accepted – message is accepted by the system and is currently being processed.
31	Internal error
32	Authentication error
33	Insufficient account balance
35	Missing mandatory parameter
50	Temporarily unavailable

CHARACTER ENCODING

Only a restricted character set can be used when sending SMS messages (GSM 03.38 requirements). If you try to use a character that is not in the set, the character will be replaced by '?'. We use ISO-8859-15 character encoding. Please find below the list of accepted characters and their ISO-8859-15 value.

CHARACTERS	CODE ISO 8859-15	CHARACTERS	CODE ISO 8859-15	CHARACTERS	CODE ISO 8859-15
New line	%0A	Α	А	q	q
Carriage return	%0D	В	В	r	r
Blank space	+	С	С	S	S
!	%21	D	D	t	t
66	%22	E	Е	u	u
#	%23	F	F	V	V
\$	%24	G	G	W	W
%	%25	Н	Н	x	Χ
&	%26	1	I	У	У
6	%27	J	J	z	Z
(%28	K	K	i	%A1
)	%29	L	L	£	%A3
*	*	M	M	€	%A4
+	%2B	N	N	¥	%A5
,	%2C	0	0	§	%A7
-	-	Р	Р	٤	%BF
		Q	Q	Ä	%C4
1	%2F	R	R	Å	%C5
{	%7B*	S	S	Æ	%C6
	%7C*	Т	Т	Ç	%C7
}	%7D*	U	U	È	%C8
~	%7E*	V	V	É	%C9
]	%5B*	W	W	Ñ	%D1
1	%5C*	X	Х	Ö	%D6
]	%5D*	Υ	Υ	Ø	%D8
٨	%5E*	Z	Z	Ü	%DC
0	0	_	_	ß	%DF
1	1	a	а	à	%E0
2	2	b	b	ä	%E4
3	3	С	С	å	%E5
4	4	d	d	æ	%E6
5	5	е	е	è	%E8
6	6	f	f	é	%E9
7	7	g	g	ì	%EC
8	8	h	h	ñ	%F1
9	9	i	i	ò	%F2
:	%3A	j	j	ö	%F6
;	%3B	k	k	Ø	%F8
<	%3C	1	I	ù	%F9
=	%3D	m	m	Ü	%FC
>	%3E	n	n	€	%80*
?	%3F	0	0		
@	%40	р	р		

^{*} Caution: these characters count double.

STOP SMS PARAMETER

STOP SMS quote gives the recipient the opportunity to easily opt-out from marketing campaigns. This feature is mandatory by law in some countries like France.

By default, no STOP SMS quote will be added to the message when sending an SMS message via the API. You will need to use the stop parameter if you wish to append a STOP SMS quote to your message.



Note: STOP SMS quote is a string with the format "STOP XXXXX" for France (where XXXXX is a 5-digit shortcode, in use it may vary - depending on the destination, operator, etc. to which the SMS is being addressed to -) or with the mention "no-sms.eu" for all messages sent to international countries. Using the stop parameter will enable the system to automatically set it and thus ensure that the right STOP SMS quote will always be used.



Note: in France, a unsubscription confirmation message is mandatory. A credit will be debited automatically from your account for each unsubscription.

Request example

https://api.smsmode.com/http/1.6/sendSMS.do?accessToken=Ab1CD2efg3Hi&message=Hello+Mum &numero=3363123456,0623123457&stop=1

Parameter value

In order to avoid unwanted SMS overconsumption, this parameter accepts two values:

PARAMETER	DESCRIPTION
stop=1	 STOP quote added only if it doesn't increase the SMS cost. If original text length to send is less than or equal to 149 characters, the STOP quote will be added. If original text length is greater than or equal to 150 characters, the STOP quote won't be added (in order to avoid the text length to be accidentally greater than 160 character, which would require the consumption of 2 SMS messages when sent). This way, you keep control of your SMS consumption.
stop=2	 STOP quote added regardless of the SMS message length. If original text length to send is less than or equal to 149 characters, the STOP quote will be added and it will only cost 1 SMS. If original text length is greater than or equal to 150 characters, the STOP quote will also be added. The text size will be greater than 160 characters and the sending cost will be of 2 SMS. You are assured that the STOP mention will be present in your message but you can observe an overconsumption of SMS.



DELIVERY REPORT

The HTTP API allows you to retrieve delivery reports of an SMS message that was sent.



Search limit: The search is limited to SMS messages sent within the last 30 days.



Note: reports are received on average a few seconds after sending the SMS; however, this delay can extend up to 48 hours depending on the operators and the load of our platform.

BASE URL

https://api.smsmode.com/http/1.6/compteRendu.do

Request example

https://api.smsmode.com/http/1.6/compteRendu.do?accessToken=Ab1CD2efg3Hi&smsID=12345678

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETER

PARAMETER	DESCRIPTION
smsID	ID number of the SMS message for which you want to retrieve the delivery reports. The
	ID is included in the response returned by the server for an SMS message sent via the
	HTTP API.

RESPONSE

Error code

STATUS CODE	DESCRIPTION
31	Internal error
35	Missing mandatory parameter
61	SMS not found

Status Response to the request will follow this pattern: recipient_msisdn status | recipient_msisdn status | recipient_msisdn status | ...

Example of response

33600000000 11 | 33611111111 13

In this example, SMS message has been received by MSISDN 060000000, and was delivered to provider for MSISDN 06111111111 (in the case when a recipient's phone is turned off or outside of network).

STATUS CODE	DESCRIPTION
0	Sent
2	Internal error
11	Received
13	Gateway delivered
34	Routing error (unknown recipient's network)
35	Delivery error (SMS message not delivered by provider to recipient's phone)

ACCOUNT BALANCE

The HTTP API allows you to check your account balance by getting the remaining amount of credit for your account.



Please note: if your account is in post-pay mode, you will get a negative value.

BASE URL

https://api.smsmode.com/http/1.6/credit.do

Request example

https://api.smsmode.com/http/1.6/credit.do?accessToken=Ab1CD2efg3Hi

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

RESPONSE

Response to an account balance request is a unique figure representing your account balance.

Example of response

212.5

CREATING SUB-ACCOUNT

The HTTP API allows you to create sub-accounts of an already existing account. You only need to specify the new usernames and related passwords.

BASE URL

https://api.smsmode.com/http/1.6/createSubAccount.do

Request example

https://api.smsmode.com/http/1.6/createSubAccount.do?accessToken=Ab1CD2efg3Hi&newPseudo=bbbbb&newPass=yyyyyy

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETERS

PARAMETER	DESCRIPTION
newPseudo	New account login
	Maximum length: 50 characters
newPass	New account password

OPTIONAL PARAMETERS

PARAMETER	DESCRIPTION
reference	Transaction reference
nom	Last name of the new account contact
prenom	First name of the new account contact
societe	Company of the new account contact
adresse	Address of the new account contact
ville	City of the new account contact
codePostal	Zip code of the new account contact
mobile	Mobile phone number of the new account contact
telephone	Landline phone number of the new account contact
fax	Fax number of the new account contact
email	Email of the new account contact
date	Date of birth of the new account contact

RESPONSE

STATUS CODE	DESCRIPTION
0	Sub-account created
31	Internal error
32	Authentication error
35	Invalid paramters
41	New login already used

SUB-ACCOUNT DELETION

The HTTP API permits sub account deletion from an existing account using the parent account name in the API URL and by specifying the sub-account to be deleted.

Base URL

https://api.smsmode.com/http/1.6/deleteSubAccount.do

Request example

https://api.smsmode.com/http/1.6/deleteSubAccount.do?accessToken=Ab1CD2efg3Hi &pseudoToDelete=subAccount

Authentification parameters

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

Mandatory parameters

PARAMETER	DESCRIPTION
pseudoToDelete	Name of Sub account to be deleted

Response

STATUS CODE	DESCRIPTION
0	Creation executed
31	Internal error
32	Authentication error
35	Incorrect parameters
41	Name already used

TRANSFERRING CREDITS FROM ONE ACCOUNT TO ANOTHER

The HTTP interface allows user to transfer specific amounts of SMS credit from one account to another, but also between sub-accounts and parent accounts..

BASE URL

https://api.smsmode.com/http/1.6/creditTransfert.do

Request example

https://api.smsmode.com/http/1.6/creditTransfert.do?accessToken=Ab1CD2efg3Hi&targetPseudo=bbbbb&creditAmount=12&reference=blablabla

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETERS

PARAMETER	DESCRIPTION
targetPseudo	Target account login
creditAmount	Credit amount to transfer Only round figures value are accepted

OPTIONAL PARAMETER

PARAMETER	DESCRIPTION
reference	Transaction reference

RESPONSE

STATUS CODE	DESCRIPTION
0	Transfer done
31	Internal error
32	Authentication error
33	Insufficient account balance
35	Invalid paramters
41	Target login doesn't exist

ADDING CONTACTS

The HTTP interface allows you to automatically add a contact to the address book. It also allows you to ceat a new contacts group if the one specified doesn't already exist.

BASE URL

https://api.smsmode.com/http/1.6/addContact.do

Request example

https://api.smsmode.com/http/1.6/addContact.do?accessToken=Ab1CD2efg3Hi&nom=Dupond&prenom= Jacques&mobile=06XXXXXXXXXXXXgroupes=Groupe1,Groupe2

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETERS

PARAMETER	DESCRIPTION
nom	New contact name
mobile	New contact mobile phone number

OPTIONAL PARAMETERS

PARAMETER	DESCRIPTION
prenom	New contact first name
groupes	List of group names to which the new contact must be added. If one of the specified group doesn't exist, it will be automatically created.
societe	New contact company name
other	New contact other information
date	Date of birth of the new account contact

RESPONSE

Response to the request will follow this pattern: status_code | description

STATUS CODE	DESCRIPTION
0	Contact created
31	Internal error

DELETING SMS

The HTTP API allows you to delete a SMS message (scheduled or not).

BASE URL

https://api.smsmode.com/http/1.6/deleteSMS.do

Request example

https://api.smsmode.com/http/1.6/deleteSMS.do?accessToken=Ab1CD2efg3Hi&smsID=06000000

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETERS

PARAMETER	DESCRIPTION
smsID (or numero)	ID of the SMS message to be deleted. The ID is provided within the response given by the server after a HTTP request has been sent.
numero (or smsID)	One of the MSISDN recipients present in the SMS message to be deleted. Only the latest SMS message matching criteria will be deleted.

RESPONSE

STATUS CODE	DESCRIPTION
0	SMS message deleted
31	Internal error
32	Authentication error
35	Invalid parameters ("accessToken", "numero" or "smsID" are mandatory)
61	SMS message not found

10 SENT SMS MESSAGE LIST

The HTTP API allows you to fetch the list of sent SMS messages.

BASE URL

https://api.smsmode.com/http/1.6/smsList.do

Request example

https://api.smsmode.com/http/1.6/smsList.do?accessToken=Ab1CD2efg3Hi&offset=2

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

OPTIONAL PARAMETER

PARAMETER	DESCRIPTION
offset	Number of SMS messages to fetch (default set to 50)

RESPONSE

Response to the HTTP request will follow this pattern: smsId | sent_date | SMS_Message_text | Recipient_MSISDN | cost_in_credit | recipient_count |

STATUS CODE	DESCRIPTION
31	Internal error
32	Authentication error
35	Invalid parameter ("accessToken" parameters is mandatory)

CHECKING SMS MESSAGE STATUS

The HTTP API allows you to check the current status of a sent SMS message.



Search limit: Search is limited to SMS messages sent in the last 30 days. If an SMS message has been sent to more than one recipient, then the status will be the campaign status. If you want to check details by recipient you need to check the delivery report (cf item 4).

BASE URL

https://api.smsmode.com/http/1.6/smsStatus.do

Request example

https://api.smsmode.com/http/1.6/smsStatus.do?accessToken=Ab1CD2efg3Hi&smsID=12345678

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETER

PARAMETER	DESCRIPTION
smsID	SMS message ID for which you wish to know the status.
	The ID is provided in the response issued by the server once a HTTP request has been sent

RESPONSE

Response to a HTTP request will follow this pattern: status | description

Example of response

0 | Sent

STATUS CODE	DESCRIPTION
0	Sent
2	Internal error – not sent
10	Scheduled

STATUS CODE	DESCRIPTION
11	Received
13	Delivered
32	Authentication error
35	Invalid parameters ("accessToken" and "smsID" are mandatory parameters)
61	Invalid smsID
39	Delivery error
3501	Temporary operator error
3502	Temporary absent subscriber error
3503	Temporary phone error
3521	Permanent operator error
3522	Permanent absent subscriber error
3523	Permanent phone error
3524	Spam filter error
3526	Content permanent error
3526	Portability permanent error
3527	Roaming permanent error
3599	Undefined error
3998	Invalid number
3999	Recipient blacklisted

The HTTP API allows you to be automatically notified when delivery reports are updated (for example from "gateway delivered" to 'received'). To be notified you must set the "notification_url" parameter when you send an SMS message.

Request example

https://api.smsmode.com/http/1.6/sendSMS.do?accessToken=Ab1CD2efg3Hi&message=Hello+test &numero=336xxyyzzaa¬ification_url=http://www.yourNotificationURL.com/DeliveryReport Notification.php&refClient=12azer34

PARAMETERS RETURNED BY SMSMODE

PARAMETER	DESCRIPTION
numero	Recipient MSISDN (international format of type 336xxxxxxxx)
date_reception	Status report delivery date (date format is yyyy-MM-dd HH:mm:ss)
statut	Cf. status list, item 10
smsID	SMS Message ID
refClient	Optional reference ID if it has been set when the SMS message has been sent
mcc_mnc	Operator code (format to GSM standard)

Example of a request addressed to your server

 $\label{lem:numero} http://www.votreURLdeNotificationdeCR.com/compteRenduNotification.php?numero=336xxyyzzaa\&date_reception=2010-03-25+09\%3A52\%3A17\&statut=11\&smsID=S7EpYZ5kmS87\&refClient=12azer34\&mcc_mnc=20801$

The HTTP API allows you to send SMS message to which the recipient may reply. For this you need to use the proper "classe_msg" value when sending the SMS message (cf item 1). The SMS message sender ID will be a 5-digit number to which the recipient may reply. Replies will be saved to your account. You can see the replies in sMsmode.com back-office. If you want your server to be notified when a reply is received by our system you need to setup a callback URL in your account settings on sMsmode.com back-office.

PARAMETERS

PARAMETER	DESCRIPTION
numero	sMsmode number to which the reply has been sent.
message	SMS message text
emetteur	MSISDN of the person who replied
date_reception	Delivery status reception date (format : ddMMyyyy-HHmmss)
smsID	ID of the SMS message to which the reply has been linked
refClient	Optional reference ID if it has been set when the SMS message has been sent
responseID	SMS response reference

Example of a request addressed to your server

 $\label{lem:http://www.votreServeur.com/notificationReponse.php?numero=36034\&message=bonjour\&emetteur=33601020304\&date_reception=01012013-122233\&smsID=abcd1234\&refClient=monclient123\&responseID=azertyu123$

RETRIEVING SMS REPLIES

The HTTP API allows you to fetch SMS message replies received. The list can be fetched using two different methods:

- by pagination starting by the most recent reply (0 to 49, 50 to 99,...),
- by date by specifying a time interval (all replies received between 2014-01-01 and 2014-02-01).

By default, the replies will be returned by pagination.

BASE URL

https://api.smsmode.com/http/1.6/responseList.do

Request example

https://api.smsmode.com/http/1.6/responseList.do?accessToken=Ab1CD2efg3Hi

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

OPTIONAL PARAMETERS

PARAMETER	DESCRIPTION
start	Index of the first reply of the list (default value is 0). This parameter cannot be used with "startDate" and "endDate" parameters.
offset	Desired page size (default value is 50). This parameter cannot be used with "startDate" and "endDate" parameters.
startDate	Start date of the replies search. Must follow this format ddMMyyyy-HH:mm. If this parameter is set, "endDate" parameter must also be set.
endDate	End date of the replies search. Must follow this format ddMMyyyy-HH:mm. If this parameter is set, "startDate" parameter must also be set.

Examples of requests with optional parameters

https://api.smsmode.com/http/1.6/responseList.do?accessToken=Ab1CD2efg3Hi &start=50&offset=150 (Request paginated with responses sent from 50 to 199)

https://api.smsmode.com/http/1.6/responseList.do?accessToken=Ab1CD2efg3Hi&startDate=01012014-00:00&endDate=01022014-00:00 (Request per date including answers from 01/01/2014 to 01/02/2014)

RESPONSE

Response to the HTTP request will follow this pattern: response_ID | reception_date | from | text | to | message_ID

PARAMETER	DESCRIPTION
response_ID	Reply ID
reception_date	Reception date (formatted as ddMMyyyy-HH:mm)
from	Reply sender
text	Reply text
to	Phone number or short code on which the reply has been received
message_ID	ID of the SMS message to which the reply has been linked

STATUS CODE	DESCRIPTION
32	Authentication error
35	Invalid parameters ("accessToken" is mandatory).

SENDING TEXT-TO-SPEECH SMS

The HTTP API allows you to send Text-To-Speech messages (using a voice synthesis system). Messages can be sent immediately or scheduled. The message text must be written phonetically for a better elocution of the message. We strongly advise you to make some tests in order to verify that the chosen text in intelligible.

BASE URL

https://api.smsmode.com/http/1.6/sendVoiceMessage.do

Request example

https://api.smsmode.com/http/1.6/sendVoiceMessage.do?accessToken=Ab1CD2efg3Hi&message=Hello+Mum&numero=3363123456&title=the+title

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETERS

PARAMETER	DESCRIPTION
message	Message text (max length is 160 characters)
numero	Comma separated MSISDN list. These numbers may use national format (06xxxxxxxx
	– only for French MSISDN) or international format (336xxxxxxxxx).
	When using HTTP GET list size is limited to 300.

OPTIONAL PARAMETERS

PARAMETER	DESCRIPTION
title	Title of the message that will be read before the text. (For example 'Message from the Company' - Default title is 'This is a message from sMsmode').
date_envoi	Sent date of the message formatted as ddMMyyyy-HH:mm.
language	Language of de voice message. This parameter accepts the folowing values fr-FR, en-GB, de-DE, es-ES.

RESPONSE

Response to the request will follow this pattern: status_code | description | smsID (present if status_code is 0)

STATUS CODE	DESCRIPTION
0	Accepted – message is accepted by the system and is currently being processed
31	Internal error
32	Authentication error
33	Insufficient account balance
35	Missing mandatory parameter
50	Temporarily unavailable

The HTTP API allows you to automatize Unicode SMS (message containing Non-Latin characters, technical characters or emoticons). The Unicode messages can be sent immediately or scheduled for later.

HTTP GET and POST methods are supported but only POST method allows to send SMS messages to more than 300 recipients using only one request.

UNICODE SMS FEATURES AND CHARACTERS COUNT

A Unicode message can contain a maximum of 70 characters (instead of 160 for a regular SMS). A maximum of 5 messages can be concatened to send messages longer than 70 characters as a single message.

NUMBER OF SMS	MAXIMUM SIZE IN CHARACTERS
1	70 characters
2	134 characters
3	201 characters
4	268 characters
5	335 characters

Certain Unicode characters count double.

- The Unicode characters U+0000 to U+FFFF count 1 character (https://fr.wikipedia.org/wiki/Table_des_caract%C3%A8res_Unicode_(0000-FFFF))
- The other characters count double.

BASE URL

https://api.smsmode.com/http:1.6/sendSMS.do

Request example

 $https://api.smsmode.com/http/1.6/sendSMS.do?accessToken=Ab1CD2efg3Hi&classe_msg=9\&message=\%E2\%98\%BA\&emetteur=PERSO\&numero=3363123456,0623123457$

In this example, an SMS is going to be sent to +3363123456 and 062312345, with the sender ID "PERSO" and the message containing " \odot ".

AUTHENTICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

MANDATORY PARAMETERS

PARAMETER	DESCRIPTION
message	SMS text. It must be encoded in UTF-8 characters and the maximum text length for 1 SMS is 160 characters. If you need to send long SMS (more than 160 characters) please refer to optional parameters below.
	The UTF-8 is different to the ISO-8859-1 used for sending regular SMS.
numero (or groupe)	Comma separated MSISDN list. These numbers may use national format (06xxxxxxxx – only for French MSISDN) or international format (336xxxxxxxx). When using HTTP GET list size is limited to 300.
groupe (or numero)	Name of the group of contact which contains the recipients' MSISDNs. Note that the group must be present (previously created) on your sMsmode account.
classe_msg	Must have a value of 9.

OPTIONAL PARAMETERS

PARAMETER	DESCRIPTION
date_envoi	SMS sending date (format : ddMMyyyy-HH:mm)
refClient	Optional reference ID that will be sent along with the delivery report callback. May be
	used to set a foreign ID (coming from your system) on this SMS message.
emetteur	Text to be used to customize the SMS sender ID.
	MSISDN are not allowed.
	Maximum size is 11 characters without blank space or accent.
nbr_msg	Max number of SMS messages that can be sent (default to 5)
	The message will be truncated if it exceeds this limit. Depending on the desired
	characters count, indicate the number of message to be used as following:
	nbr_msg=1 : 70 characters max
	nbr_msg=2 : 134 characters max
	nbr_msg=3 : 201 characters max
	Certain characters count double (cf. explications above)
notification_url	Callback URL to be used to notify your system when delivery report is updated (cf. item 12).

SENDING SMS IN BATCH MODE (ATTACHED FILE)

This request allows, like the one detailled in item 2, to send SMS messages to multiple recipients and personalize the message for each recipient. So, instead of sending hundreds of requests with the item 2 method, you can carry out only one request by joining a personalisation file containing the recipients numbers and personalized elements.



Note: only the setting "number", "message", "sender ID" can be delt with by the batch file.

BASE URL

https://api.smsmode.com/http/1.6/sendSMSBatch.do

Request example

https://api.smsmode.com/http/1.6/sendSMSBatch.do?accessToken=Ab1CD2efg3Hi

AUTHENTIFICATION PARAMETERS

PARAMETER	DESCRIPTION
accessToken	Access key to be used to connect to your sMsmode account (cf. item 2).

OPTIONAL PARAMETERS

PARAMETER	DESCRIPTION
classe_msg	2: Pro SMS (default)4: SMS with answer authorized
date_envoi	SMS sending date (format : ddMMyyyy-HH:mm)
refClient	Optional client datta sent with the automatic return notification. Can be used for "tag" the request with your own identification.
emetteur	Texte to use to personalize the sender ID. Phone numbers not authorized. 11 characters without spances and accents. Can be udes if classe_msg=4

nbr_msg	Max number of SMS messages that can be sent (default to 5)
	The message will be truncated if it exceeds this limit. Depending on the desired
	characters count, indicate the number of message to be used as following:
	nbr_msg=1 : 160 characters max
	nbr_msg=2 : 306 characters max
	nbr_msg=3 : 459 characters max
notification_url	Sending report reception URL (see item 11)

RESPONSE

The answer to a HTTP sending request is as follows: code_retour | description | campagneID (present if ruturn code 0).

RETURN CODE	DESCRIPTION
0	Accepted - the message has been accepted by the system and is being processed
31	Internal error
32	Authentification error
33	Insufficient credit
35	Obligatory parameters missing
50	Temporarily unaccessible

ENCODING AND CHARACTERS

See page 5

CURL EXAMPLE

curl -v -k -H "ContentType: multipart/formdata" -X POST -F "fichier=@fichier.csv;type=text/csv" "https://api.smsmode.com/http/1.6/sendSMSBatch.do?accessToken=Ab1CD2efg3Hi"

ATTACHED FILE

In the previous example, the joint file can be under the following format:

```
"numero", "message", "emetteur"

"99999911", "This is the body of the message 1, test fichier CSV", "RDV", "ref123"

88888888, "This is the body of the message 2, test fichier CSV", "", "ref456"

777777777, "This is the body of the message 3, test fichier CSV", "TOTO", "ref789"
```

The request defined this way will allow to send 3 messages with a specific text to each recipient.

- The name of the file is not taken in account by the system.
- The file encoding should be under ISO-8859-15 format.

ANNEX SUMMARY LIST OF STATUSES OF RETURNED SMSS

STATUS CODE	DESCRIPTION
0	Sent
1	In progress
2	Internal error
10	Programmed
11	Received
12	Partially delivered
13	Issued operator (temporary status)
14	Issued
15	Partially received
16	Listened
21	Not deliverable
22	Rejected
33	Not sent - insufficient credit
34	Routing error
35	Reception error
36	Message error
37	Expired message
38	Message too long
50	Not delivered
40	Model
100	Read
101	Not read
999	Undefined
3501	Temporary operator error
3502	Temporary absence error
3503	Temporary phone error
3504	Temporary portability error
3521	Permanent operator error
3522	Permanent absence error
3523	Permanent phone error
3524	Permanent anti-spam error
3525	Permanent content error
3526	Permanent portability error
3527	Permanent roaming error
3560	Non-routable error
3599	Other error
3998	Invalid recipient
3999	Blacklisted recipient



MOBILE COMMUNICATION SOLUTIONS DEVELOPED BY CALADE TECHNOLOGIES

Pôle Média Belle de Mai - 37/41 rue Guibal - 13003 Marseille - France Tel : +33 (0)4 91 05 64 62 - Mail : contact@smsmode.com



www.smsmode.com

