

SALIFOU  
GUINDO

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## PROFILE

Mobile application development professional with 8 years of post-secondary education and solid experience through numerous academic and personal projects. Curious, detail-oriented, and analytical, I am seeking a professional opportunity where I can actively contribute to impactful projects while continuing to develop my technical and professional skills. Strong multilingual communicator (French, English, Russian) with proven ability to support clients and deliver exceptional customer-focused solutions.

## EDUCATION

**2023 – 2025** — *Diploma of College Studies in Mobile Application Programming*  
Collège Communautaire du Nouveau-Brunswick (CCNB), Canada

**2017 – 2022** — *Bachelor Degree in Applied Computer Engineering*  
Kuban State Technological University, Krasnodar, Russia

**2015 – 2017** — *Higher Technician Certificate (BTS) in Software Development*  
HETEC, Abidjan, Côte d'Ivoire

**2014 – 2015** — *High School Diploma*  
Collège Moderne Rodin, Abidjan, Côte d'Ivoire

## CERTIFICATIONS

**April 2024** — *Canadian Safe Check® Advanced Food Safety*

**March 2024** — *Workplace Hazardous Materials Information System (WHMIS 2015)*  
Collège Communautaire du NB, Canada

## PROFESSIONAL EXPERIENCE

**July 2025** — Volunteer | CICE (Ivorian Canadian association of Edmonton)

- Assist with community initiatives, events, and member services
- Provide technical and communication support to strengthen engagement within the community in Edmonton

**May – June 2025**— *Software Development Internship | CCNB, Bathurst (Canada)*

- *Developed an intelligent chatbot integrated with Microsoft Teams (Project: Nexa)*
- *Designed automated workflows to respond to client inquiries, create tasks, and schedule reminders — enhancing efficiency and client satisfaction*
- *Collaborated with users and staff to identify needs, provide training, and deliver user-friendly solutions*
- *Troubleshoot technical issues and documented solutions for knowledge sharing*
- *Used Node.js, Microsoft Graph API, Azure cloud services, and gained familiarity with Salesforce CRM concepts*

### ***Configuration of a chat bot using copilot agent***

- *This chatbot facilitates intelligent responses to frequently asked questions*
- *Creates tasks within Microsoft Planner, and dispatches automated reminders to team members via Microsoft Teams*

**April 2024** Volunteer | Multicultural Association of the Chaleur Region and Bathurst, NB

- On several occasions, served as a translator and interpreter, facilitating communication in Russian English and Russian French for refugees arriving from Ukraine and Russia
- Supported vulnerable clients by ensuring clarity, empathy, and cultural sensitivity during sensitive interactions.

**April – July 2023**— *Project Analyst & Developer | Korezide.com (Mobile & Web)*

- *Analyzed requirements and contributed to the design of a vacation rental platform (mobile & web)*
- *Tested system compatibility and provided optimization recommendations*
- *Documented potential security vulnerabilities and ensured compliance*

**June – December 2022**— *IT Digital Support Specialist Internship | Optic Management Logistic (OML), Abidjan*

- *Provided front-line IT support, assisting internal clients with troubleshooting and ensuring timely resolution of issues*
- *Conducted training sessions and guided users on technical procedures and best practices*
- *Participated in system maintenance and upgrade projects.*
- *Produced technical documentation and conducted functional testing*

## **PERSONAL PROJECTS**

### **Andrew's Lobsters – Family Seafood Business Website**

- Developed a responsive web application for a family-owned lobster and seafood business based in New Brunswick
- Built with React.js, JSX, and Tailwind CSS
- Designed to showcase products, promote the business, and provide customers with a seamless browsing experience

### **Community Website – Ivoirian-Canadian Association of Edmonton**

- Designed and developed a professional website for the Ivoirio-Canadian community in Edmonton
- Built with React.js, JavaScript, and Tailwind CSS
- Objectives: to enable Ivorians in Edmonton and worldwide to connect with the community, access services, view activities, and contact the association directly

### **FoodiFly – Mobile Food Ordering Application**

- Designed for food trucks and adaptable to school cafeterias
- Enables pre-ordering to reduce wait times
- Technologies: Flutter (Dart), Firebase

### **iPhone-style Mobile Calculator**

- Reproduced iOS calculator interface and features
- Technologies: Flutter (Dart)

## Classic Snake Game

- Developed using Java (Eclipse)
- Included collision detection algorithms and gameplay logic

## News Reader App (Digital Journal Style)

- Displays articles via API integration
- Developed in MAUI using Visual Studio

## Project Portfolios

- Version 1: Built with Flutter & Dart, hosted on GitHub
- Version 2: Built with React, JavaScript, Tailwind CSS, hosted on GitHub

## TECHNICAL SKILLS

- **Languages:** JavaScript, React, HTML/CSS, C#, C++, Java, PHP, Dart (Flutter), MAUI, SQL, Tailwind
- **Currently Learning:** Node.js, Angular, TypeScript
- **CRM & Tools:** Familiarity with Salesforce CRM, Microsoft Office 365 (Word, Excel, Outlook, PowerPoint, SharePoint)
- **Tools & Project Management:** Microsoft Project, Visual Studio, Freedcamp, Merise methodology
- **Systems Analysis:** Requirements gathering, software evaluation, technical documentation

## LANGUAGES

- **French:** Native fluent – TEF Canada certified
- **English:** Fluent (spoken and written)
- **Russian:** Fluent (spoken and written)