1.	**User Interface**	The standard procedures for interaction with specific computers.
2.	**Graphical User Interface (GUI)**	A user-friendly interface based on graphics. A GUI uses a WIMP environment: windows, icons, menus and pointer. Typical examples are the Mac OS and Microsoft Windows.
3.	**WIMP**	windows, 20 icons, menus and pointer.
4.	**desktop**	the background screen that displays icons and folders
5.	**icons**	A picture representing an object, such as a document, program, folder or hard disk / hard drive icon
6.	**files**	A section of information stored on disk - a document or a program,
7.	**folders**	A directory that holds programs, data files and other folders
8.	**menu bar**	a row of words that open up menus when selected
9.	**drop-down (pull-down) menu**	a list of options that appears below a menu item when selected
10.	**scroll bar**	a horizontal or vertical bar that is clicked and dragged in the desired direction
11.	**dock**	set of icons at the bottom of the screen that give you access to the things you use most
12.	**programs**	A set of instructions that tells the computer how to do a specific task. The task can be anything from the solution to a Maths problem to the production of a graphics package.
13.	**Windows**	The operating system from Microsoft that runs on most PCs. The most recent versions are Windows 2000, Windows XP and Windows Vista

14.	**Mac OS**	An operating system created by Apple and used on Macintosh computers
15.	**Unix**	a multi-user system; An operating system, designed by Bell Laboratories in the USA, found on mainframes and workstations in corporate installations.
16.	**Linux**	Open-source software developed under the GNU General Public License. This means anybody can copy its source code, change it and distribute it.
17.	**Windows Mobile**	An operating system used on many PDAs and smartphones.
18.	**Palm OS**	An operating system used on Palm hand-held devices
19.	**RIM**	An operating system used on BlackBerry communication devices, developed by Research In Motion
20.	**Symbian OS**	An operating system used by some phone makers, including Nokia and Siemens
21.	**window**	a scrollable viewing area on screen; it can contain files or folders