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**BTECH**  
**(SEM II) THEORY EXAMINATION 2021-22**  
**SOFT SKILL II**

**Time: 3 Hours****Total Marks: 100****Note:** Attempt all Sections.**SECTION A****1. Attempt all questions in brief.****2x10 = 20**

Q no	Questions	CO
(a)	Explain the meaning of Creativity.	5
(b)	Define "Credibility Analysis" and support it by giving two features.	5
(c)	Write the meaning of "Stress."	4
(d)	Mention two principles of "Teamwork."	4
(e)	Write the definition of "Motivation."	3
(f)	Determine three characteristics of an ideal performance state.	3
(g)	Explain three features of socialization.	2
(h)	Write two differences between "Speech" and "Conversation."	2
(i)	Define "Scanning" in the context of Reading Comprehension.	1
(j)	State the difference between "Hearing" and "Listening."	1

**SECTION B****2. Attempt any three of the following:****10x3 = 30**

Q no	Questions	CO
(a)	What is active listening? Explain the three As and five steps of active listening in detail.	1
(b)	Discuss the importance of conversation in detail.	2
(c)	Why do we need motivation? Explain in detail.	3
(d)	Write the communication process in detail.	4
(e)	"Critical thinking involves a complex combination of skills." Justify the statement.	5

**SECTION C****3. Attempt any one part of the following:****10x1 = 10**

Q no	Questions	CO
(a)	Explain the difference between a fact and a claim. Examine its application in speaking and writing.	5
(b)	Evaluate the methods of credibility analysis.	5

**4. Attempt any one part of the following:****10x1 = 10**

(a)	Determine the meaning of self-belief and self-esteem. Write the methods to improve them.	4
(b)	Write the definition of "Teamwork." Explain the importance of teamwork.	4

**5. Attempt any one part of the following:****10x1 = 10**

(a)	Evaluate the various stages of the learning process.	3
(b)	Write the types of motivation. Discuss the sources of motivation.	3

**6. Attempt any one part of the following:****10x1 = 10**

(a)	What do you understand by social skills? Explain the attributes of social skills.	2
(b)	What is the purpose of listening in a conversation? Write the techniques to sustain interest in a conversation.	2

**7. Attempt any one part of the following:****10x1 = 10**

(a)	What do you understand by "Reading Comprehension"? Discuss the techniques of reading comprehension.	1
(b)	Examine the methods of paragraph writing.	1