

				Sub	ject	Cod	le: k	INC	201
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2x10 = 20

## BTECH (SEM II) THEORY EXAMINATION 2021-22 SOFT SKILL II

Time: 3 Hours Total Marks: 100

Note: Attempt all Sections.

Attempt all questions in brief.

1.

## **SECTION A**

(a) What is active listening? Explain the three As and five steps of active listening in detail.  (b) Discuss the importance of conversation in detail.  (c) Why do we need motivation? Explain in detail.  (d) Write the communication process in detail.  (e) "Critical thinking involves a complex combination of skills." Justify the statement.  5  SECTION C  Attempt any one part of the following:  (a) Explain the difference between a fact and a claim. Examine its application in speaking and writing.  (b) Evaluate the methods of credibility analysis.  5  Attempt any one part of the following:  (a) Determine the meaning of self-belief and self- esteem. Write the methods to improve them.  (b) Write the definition of "Teamwork." Explain the importance of teamwork.  4  Attempt any one part of the following:  (a) Evaluate the various stages of the learning process.  (b) Write the types of motivation. Discuss the sources of motivation.  3  Attempt any one part of the following:  (a) What do you understand by social skills? Explain the attributes of social skills.  2  (b) What is the purpose of listening in a conversation? Write the techniques to sustain	(a) Explain the meaning of Creativity.  (b) Define "Credibility Analysis" and support it by giving two features.  (c) Write the meaning of "Stress."  (d) Mention two principles of "Teamwork."  (e) Write the definition of "Motivation."  (f) Determine three characteristics of an ideal performance state.  (g) Explain three features of socialization.  (h) Write two differences between "Speech" and "Conversation."  (i) Define "Scanning" in the context of Reading Comprehension.  (i) State the difference between "Hearing" and "Listening."  SECTION B  Attempt any three of the following:  (a) What is active listening? Explain the three As and five steps of active listening in detail.  (b) Discuss the importance of conversation in detail.  (c) Why do we need motivation? Explain in detail.  (d) Write the communication process in detail.  (e) "Critical thinking involves a complex combination of skills." Justify the statement.  SECTION C  Attempt any one part of the following:  (a) Explain the difference between a fact and a claim. Examine its application in speaking and writing.  (b) Evaluate the methods of credibility analysis.  Attempt any one part of the following:  (a) Determine the meaning of self-belief and self- esteem. Write the methods to improve them.  (b) Write the definition of "Teamwork." Explain the importance of teamwork.  Attempt any one part of the following:  (a) Evaluate the various stages of the learning process.  (b) Write the types of motivation. Discuss the sources of motivation.  Attempt any one part of the following:  (a) Evaluate the various stages of the learning process.  (b) Write the types of motivation. Discuss the sources of social skills.  2  (b) What do you understand by social skills? Explain the attributes of social skills.  2  (b) What do you understand by social skills? Explain the techniques to sustain interest in a conversation.  Attempt any one part of the following:  (a) What do you understand by "Reading Comprehension"? Discuss the techniques of reading comprehension.	rucinp	tui questions in oriei.	
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