NIKHIL NAIK

PROFESSIONAL SUMMARY

To obtain an entry-level [industry] position at a respected organisation and utilise the educational qualifications I've obtained at SIES College.Detail-oriented and eager to collaborate in a team-oriented environment to create innovative and visually appealing web solutions. Seeking an opportunity to leverage technical skills and creativity to contribute to cutting-edge projects in web development.

EXPERIENCE

Customer Service Associate, 03/2022 – 06/2022
ICCS – Mumbai, India

- Handled complaints calmly and professionally, providing appropriate solutions to promote continued customer satisfaction.
- Recommended appropriate products or higher-value items based on customer preferences and requirements.
- Responded to customer emails, letters and phone calls within company's communication targets.
- Resolved customer queries over phone and by email.

EDUCATION

Bachelor of Science, **Information Technology**, 20232020 – 2023
SIES College of Arts, Science and Commerce - Navi Mumbai, India
GPA: 8.1
- BSc IT Graduate

HSC, **2020**
Royal College of Science and Commerce - Dombivali, MH
61%

SSC, **2018**
Chandresh Lodha Memorial School - Dombivali, MH
78%

LANGUAGES

English, Hindi, Marathi

ADDITIONAL INFORMATION

- **Interests**
- Learning new skills ,Traveling , fitness

CONTACT

Address: Thane,India,421204
Phone: 8104880092
Email: nikhilachutnaik124@gmail.com

SKILLS

- Proficient in HTML5 and CSS3
- JavaScript (ES6+)
- Basic Design Skills (UI/UX awareness)
- Familiar with Jest - a JavaScript testing framework