

## CAREER SUMMARY

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Technology Intern with over five years of experience working to improve performance of organizations serving millions of individuals each year. Adept at collaborating with others while ensuring high-quality services and programs. Career history of training and supervising staff, promoting adherence to organizational policies and industry standards.

## AREAS OF EXPERTISE

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Website Development | Project Management | Product Management | Process Optimization | Technical Support | Training Initiatives | Team Leadership | Information Analysis | Troubleshooting Processes

## PROFESSIONAL EXPERIENCE

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**CVS** PISCATAWAY, NJ  
**OPERATIONS SUPERVISOR** Jan. 2020 - Mar. 2021

- Ensured efficacy and profitability of operations for entity offering PRESCRIBED MEDICATION/OTC MEDICATION/RETAIL PRODUCTS.
- Worked to optimize performance, with the company generating 357.8 BILLION in annual revenue.
- Trained and supervised several staff, promoting adherence to organizational policies.

**FABLETICS** BRIDGEWATER, NJ  
**SALES LEAD** Sept. 2021 - June 2024

- Worked to ensure top-tier client service for nationwide, major retail and fast-growing company, interfacing with senior staff to expand organizational impact.
- Contributed to increased profitability of company generating \$500.0 MILLION in yearly revenue, ensuring transparency and consistency of operations.
- Personally managed more than \$25.0-35.0 THOUSAND in transactions each week.

**AMAZON** MONROE TOWNSHIP, NJ  
**OPERATIONS INTERN** June 2022 - Aug. 2022

- Promoted efficiency and profitability for company generating \$604.33 BILLION in annual revenue.
- Processed up to \$50.0-100.0 million in transactions each day, always ensuring accuracy of a high volume of financial data.
- Maintained knowledge of more than thousands of items, providing information to customers regarding item availability and product specifications.

## EDUCATION & TRAINING

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**RUTGERS UNIVERSITY** New Brunswick, NJ  
**Some Credits- Computer Science** September 2019 - Dec. 2023  
Completed coursework in HTML, CSS, JavaScript, Data Structures.

**YEAR UP** NEW YORK, NY  
**Certificate - APPLICATION DEVELOPMENT** August 2024 - Present  
Completed coursework in Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training, and a six-month internship.

**UDACITY | ONE TEN/BIT | ACCENTURE** Online  
Completed coursework in FRONTEND WEB DEVELOPMENT NANODEGREE.

## TECHNICAL SKILLS

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Proficient in MS Excel, Google Workspace, MS Word, MS Teams, JavaScript, HTML, ADP, Trello, Zoom, Slack, GitHub, CSS, Flexbox, React, and SQL.