**Rupinder Kaur Gurm**

Brampton, L6R

416-809-7159

rupindergurm@gmail.com

[www.linkedin.com/in/rupinder-kaur-gurm-547727197/](http://www.linkedin.com/in/rupinder-kaur-gurm-547727197/)

**Summary of Qualifications**

* 3+ years of experience in IT industry as a Systems Engineer, Release Build Engineer and DEVOPS Engineer in Maintaining web applications and database servers on Windows servers 2003, 2008, 2008R2, 2012 and 2016.
* Experience in writing SQL queries for data analysis
* Good Experience in installing Microsoft Office Share point services 2007
* Certified trainer Microsoft Azure fundamentals (AZ-900)
* Well versed with agile framework, project management methodologies, and have excellent business English communication skills
* Implemented enterprise recruiting solutions, with applicant centric resource, matching talent pool of industry specific requirements using technologies, such as ASP.NET Core as platform, C# Core as backend interface, and MVC Core for user interface and user experience
* Academic experience teaching system programming, object-oriented programming in C++, advance programming, OOAD using UML, computer graphics, and relational databases
* Worked on responsive web designs, REST API, gRPC, and handled cross domain issues
* Experience in software analysis, design, and development of client-server cloud-based applications using ASP.NET framework, .NET Core, C#, AJAX, JavaScript, JSON, SQL, and HTML5, SSIS, SSRS
* Completed .NET Developer post-graduate program for IT professionals from Humber College, Toronto
* Developed web solutions using latest technologies such as jQuery, React JS, MVC Core, NodeJS using Object Oriented Design & Programming concepts

**Skills**

* **Programming:** C#, C++, ASP.NET Core, Java , MVC Core, Fortran
* **Web Development:** HTML5, JavaScript, jQuery, Bootstrap, CSS
* **Databases:** MS SQL Server 2019, MySQL, T-SQL, PL/SQL
* **Testing:** HPQC, Eclipse, Unit Testing, Visual Studio
* **Tools:** JIRA, Trello, Adobe Photoshop, WordPress, MS Office, Acrobat Reader, Confluence, Kanban board, Agile

**Work Experience**

**Business System Analyst** 9/2021- Present

**IT Production Support DevOps Engineer**

HSBC, Toronto ON

* Responsible for support and maintaining of Confidential Pre-Production and Production environments.
* Monitoring the applications, server’s health and analyzing the machine data.
* Can investigate the application problems at business level
* Good experience to use SQL scripts for different business applications
* Deployed ASP.Net applications across multiple windows server
* Incident Management, triaging and resolving incident tickets and customer reported issues using Service-now tool.
* Troubleshoot and fix production and Pre-Production issues as and when required and document/communicate the resolution notes to other team members.
* Automating the day-to-day activities
* Good experience in Software Development life cycle using various methodologies like Waterfall, Agile and Test-Driven Development.
* Experience to Create Technical specs
* Create user stories and issues, plan sprints using JIRA tool.
* Confident with business emails communication
* Can use ServiceNow cloud-based software platform
* Organized data using Confluence tool and wealth management knowledge
* Raised the CR (Change Management) for deployment of code at production end
* Can raise BreakGlass to resolve the issues in production

**Developer System Analyst** 1/2021-08/2021

Korah Limited, Toronto ON

* Worked with Visual studio excel for project.
* Developed UI for websites, in languages such as HTML, CSS, JavaScript·
* Asp.net core (Web API) web development experience using MVC Core
* Used Github platform to share the applications

**.Net Developer**  10/2019 –03/2020

Humber College, Toronto ON

CareerCloud Project

* Designed a job search portal in Dot Net Platform Core using C#, MVC and MVC core for job seekers and recruiters to connect on one common platform
* Developed a layered architecture comprising of Data Access Layer, Business Logic Layer and Entity Framework to exchange data between web applications and value objects
* Created ADO data layer that utilizes the entities (pocos) to perform CRUD operations to and from a persistent data store
* Defined business specific rules that the application would maintain in the business logic layer
* Implemented Entity Framework data layer to use interchangeably with ADO data layer and created REST service interface on top of the architecture by using the Duties/Responsibilities in the job posting as a guide, in terms of what to include/exclude

**R&D and Project Coordinator Instructor** 07/2011 – 11/2018

RIMT University, India

* Coached and lectured master’s and bachelor’s engineering students on subjects such as System Programming, Object Oriented Programming in C++, Computer Networks, Advanced Programming Languages, Computer Graphics, OOAD using UML, Software Engineering, Database and JAVA
* Published more than fifty research papers and articles in international journals of computer technology, computation, and science and research such as IJTC, IJCSTT, and IJSR
* Knowledge in advanced data structures and algorithms
* Basic knowledge in one or more computer architectures, and of hardware/software interactions
* Basic Knowledge of benchmarking, application performance analysis, compiler, parallelism
* Knowledge of Unix-Linux operating systems, assembly language

**Education**

* Postgraduate - .Net Developer March 2020

Humber college, Toronto Ontario

* Master of Technology - Computer Science June 2015

Punjab Technical University, India

* Bachelor of Technology - Computer Science & Engineering May 2013

Punjab Technical University, India