

1. Data Processing Scope

Vendor processes personal data only on documented instructions from Customer.

2. Security Measures

Vendor applies encryption, access controls, and periodic testing.

3. Breach Notification

Vendor notifies Customer without undue delay and within 72 hours where required.

4. Subprocessor Use

Subprocessors are pre-approved and bound by equivalent GDPR obligations.

5. Retention and Deletion

Data is retained only as necessary and deleted or returned at contract end.