SAURABH BHATIA, MBA

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Senior Manager – Enterprise Applications
System Design | Functional Analyst | Solution Delivery

PROFESSIONAL PROFILE

Accomplished senior-level Oracle Application Functional specialist with passion for designing creative solutions to critical technical projects. Adept in understanding business needs and collaborating with leadership to drive results that catalyze positive bottom-line impact. Excellent communication skills and inspiring team leader with ability to drive global success.

- **Recognized as industry expert in translating business requirements into system solutions** by identifying global business needs, providing innovative functionality, and delivering solutions for complex projects.
- Unique combination of **highly technical proficiencies and finely tuned business acumen** with a natural ability to **engage with clients and review the RFP process, budgeting, and planning.**
- **Certified Oracle Implementation Specialist** with subject matter expertise in supporting customers in all financial business processes including Procure to Pay, Order to Cash, Acquire to Retire, and Record to Report.

AREAS OF EXPERTISE

System Configuration | Implementation | Testing | Post-Production Support | System Administration | Solution Delivery
General Ledger and Subledger | Purchasing | Payables (AP) | Receivables (AR) | Collections | Fixed Assets (FA)
EB-Tax | User Training | Business Requirements | Approval Management Engine | Agile and Waterfall
Project Management | Gap Analysis | Defect Identification | AIM and OUM Documentation

Technical Skills:

Applications	Oracle Versions 11i, R12, Cloud 17D – 20C, EPM PBCS and PCMCS
Tools	Data Loader, Toad/SQL Developer, Web ADI, OBIEE, Workflow Developer, Hyperion, ALM
Languages	SQL, PL/SQL, XML, HTML, Java, C
Operating Systems	Microsoft Server, Sun Solaris, Linux/Unix
Tax Engines	Sabrix, Vertex, EB-Tax

PROFESSIONAL EXPERIENCE

BLUE CROSS BLUE SHIELD OF ILLINOIS – Chicago, IL   2019 to Present
Principal Consultant | *Oracle Cloud ERP*

Responsible for providing functional support of Oracle Cloud financial applications and serve as the primary liaison between business and technical teams. Consult and participate in Cloud upgrade releases and new projects involving strategy, implementation and support. Provide assistance in key system processes and make recommendations for adoption of new or changed functionality. Assist with continuous process improvement and provide insights into best practices. Administered and developed test cases for EPM (PBCS and PCMCS). SME for Vertex integration within Oracle.

Notable Achievements:

- Helped develop and lead Oracle ERP Cloud Quarterly upgrade releases
- Present KPI's to senior leadership indicating team performance on support tasks, enhancements, and projects
- Foster collaborative relationships with various teams and build trust with key customers

INFOSYS   2017 to 2019

Advanced from a lead functional consultant into a managerial role leading conversations and organizing meetings for designing new processes and improving existing ones. Attended potential client RFI panels and participated in budgeting and team forming activities.

SYMANTEC CORPORATION – Mountain View, CA | 2018 to 2019
BlueCoat 12.2.4 to Symantec 12.1.3 Migration Project | *AR, OM, Sabrix*

Notable Achievements:

- Migrated multiple countries into a common ERP BlueCoat system; executed successful go-lives and UAT.
- Spearhead new system functionalities and lead new-user training.

TITAN INTERNATIONAL, INC. – West Chicago, IL | 2017 to 2018
Oracle Financials Cloud Release 13 Update 17D | AP, Expenses
Notable Achievements:
- Designed customized functional processes outside of Oracle Fusion Financials in collaboration with business teams, based on unique needs.
- Lead on-site and off-shore technical teams executing analysis, customization, and personalization of cloud system.
- Achieved certification as Payables Implementation Specialist for Oracle Financials Cloud.

JOHNSON CONTROLS INTERNATIONAL – Richardson, TX / Boca Raton, FL | 2017
Upgrade from 12.1.4 to 12.2.5 and Post-Production Support | GL, AR, EB-Tax
Notable Achievements:
- Collaborated with first-time users and engaged with clients to assist in system assimilation and understanding.
- Facilitated training in partnership with business teams for GL, AR, and month-end closing processes.

SYNCHRONY FINANCIAL (FORMERLY GE CAPITAL) – Alpharetta, GA   2014 to 2017

Financial Functional Lead Analyst
Phase 1: Implementation and Conversion GL and FA from 11.5.10 to 12.2.3
Phase 2: Implementation and Conversion P2P from R12.1.3 to R12.2.3
Phase 3: Enhancements, Upgrade to 12.2.5, and Post-Production Support
Oversaw end-to-end implementations and system upgrades following Synchrony's spin-off from GE. Obtained requirements, developed processes, and executed implementations across US, Canada, Europe, Asia, and Philippines. Led global team in providing on-call support for critical issues including business processes integration, as well as executing system automation. Collaborate with developers for all coding and work with offshore team for daily workflow tasks. Established project timelines, budgets, benchmarks, and all modifications for both Phase 1 and Phase 2 implementations.
Notable Achievements:
- Created budgets for various projects and aligned resources based on technical and functional needs.
- Delivered solution to successfully integrate HR data between Workday and Oracle.

CGG VERITAS – Houston, TX   2012 to 2014

Post Production Support, R12.1.3 | P2P, GL, FA, EB-Tax
Provided post-production on-call support and delivered system solutions across all financial models. Identified Root Cause, analyzed issues, and developed solutions to diminish issue recurrence. Worked closely with end users to understand intended processes; collaborated with Oracle support to complete problematic ticket and deliver solution to client.
Notable Achievements:
- Wrote SQL queries across GL, XLA (SLA), ZX (Tax), FA, and AP tables to help troubleshoot.
- Drastically reduced GL and AP open issues.

ADDITIONAL EXPERIENCE

Junior Oracle Financial Functional Support and Implementation Consultant | **RJT COMPUQUEST**
- Identified requirement gaps; utilized customizations and various workarounds to map out.
- Wrote RICEFW business requirements documents and developed end-user training material.

Business Relationship Manager | **SCIENCE OF SPIRITUALITY** | Volunteer
- Lead NetSuite implementation for General Ledger, Procurement, Purchasing, and Payables applications
- Deliver IT solutions by liaising between business application vendors and business teams.

EDUCATION AND CERTIFICATION

MASTER OF BUSINESS ADMINISTRATION | KENNESAW STATE UNIVERSITY | KENNESAW, GA
BETA GAMMA SIGMA | PHI KAPPA PHI | GOLDEN KEY HONOR SOCIETY | HONORS GRADUATE

BACHELOR OF SCIENCE, ELECTRONICS ENGINEERING | DEVRY UNIVERSITY | ADDISON, IL

FINANCIAL ACCOUNTING COURSE | UNIVERSITY OF PENNSYLVANIA | PHILADELPHIA, PA

ORACLE FINANCIALS CLOUD: PAYABLES CERTIFIED IMPLEMENTATION SPECIALIST | ORACLE | 2019