

GURUPRASAD G

FULL STACK WEB DEVELOPMENT (MERN)

CONTACT

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PROGRAMING SKILLS

- ReactJS
- ExpressJS
- JavaScript
- NodeJS
- Tailwind CSS

STRENGTHS

- Flexible/adaptable
- Good team player
- Sincere & Dedicated
- Quick learner

LANGUAGES

- English
- Kannada
- Telugu
- Hindi

CERTIFICATIONS

- APTPATH INTERNSHIP
- HackB - 24
- Full Stack Web Development



CAREER OBJECTIVE

I look forward to a challenging and fulfilling career where in, I can apply my subject knowledge and excellent communication and people skills for both personal and professional development to drive in line with the Organizational objectives.



EXPERIENCE

Backend Operator 15 JUNE 2023 - 31 MAY 2024
Trendypaper.com

- Product listing and order management specialist.
- Manage end-to-end order processing and fulfilment.
- Provide excellent customer service, addressing inquiries and concerns.
- Collaborate cross-functionally to optimize backend operations.

Customer Care Executive 11 JUNE 2024 - PRESENT
Conneqt Business Solution

- Handling premium customers, including high-profile professionals with significant recharge volumes in the thousands.
- Providing exceptional customer support and efficient issue resolution tailored to premium clientele.
- Engaging in sales and upselling opportunities to enhance customer satisfaction and drive revenue.
- Demonstrating excellent problem-solving skills and professional communication to address customer needs effectively.



EDUCATION

Bachelor Computer Applications(BCA) 2022 - Present
Shree Medha Degree Collage| VSKUB University

Science(PCMC) || PUC 2020 - 2022
Sree Guru Thipperudra College Bellary



EVENTS

HACKB-24 2024
Inter College Hackathon 2nd Runner-up)

- Participated in HACKB-24, an inter-college hackathon, and secured 2nd Runner-up, winning a ₹10,000 prize. Our team developed a fully functional Video Conferencing App, meeting all required features and expectations set by the competition
- My role in the project was front-end development, where I designed the entire UI using React and Tailwind CSS. Additionally, I contributed to the backend, assisting with authentication and other core functionalities..