

BILLY-BUDDY AGAINST CYBER BULLYING

A PROJECT REPORT

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BACHELOR OF TECHNOLOGY

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At



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CERTIFICATE

This is to certify that the Project report “**Billy-Buddy Against Cyber Bullying**” being submitted by ANANTHANENI GURUPRASAD (20211CSE0495), BOYAPATI MEGHANA (20211CSE0803), EDURU GOWTHAMI (20211CSE0885), POTHURAJU CHANDANA (20211CSE0320) in partial fulfillment of the requirement for the award of the degree of Bachelor of Technology in Computer Science and Engineering is a bonafide work carried out under my supervision.

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DECLARATION

We hereby declare that the work, which is being presented in the project report entitled **BILLY-BUDDY AGAINST CYBER BULLYING** in partial fulfillment for the award of Degree of **Bachelor of Technology in Computer Science and Engineering**, is a record of our own investigations carried under the guidance of **Dr. Jayavadivel Ravi, Asso.Prof-Selection Grade-SCSE, School of Computer Science & Engineering, Presidency University, Bengaluru.**

We have not submitted the matter presented in this report anywhere for the award of any other Degree.

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ABSTRACT

As social media use grows, cyberbullying has become a serious problem, causing harm to many people. Cyberbullying happens when bullies use harmful messages or actions online to target others, often hiding behind the anonymity of the internet. Social networking platforms have made it easier for bullies to spread negativity, leading to emotional pain for victims, including anxiety, depression, and feelings of isolation. To address this issue, our project introduces a simple and user-friendly web-based solution built with React.js. The platform is designed to help people detect, report, and prevent cyberbullying effectively. One of its key features is an interactive chatbot that allows users to report incidents anonymously, making it safe and private for victims to speak up.

The platform also includes tools to track cyberbullying statistics, which can help understand the extent of the problem and support efforts to stop it. Another important feature is a safe and supportive space for victims, where they can access helpful resources, share their experiences, and feel understood by others who have faced similar challenges. This combination of reporting tools and support creates a strong foundation for tackling cyberbullying.

React.js was chosen for this project because it helps create responsive, accessible, and easy-to-use web applications. The platform works well on all devices, ensuring it reaches a wide audience. By using modern technology and focusing on user needs, this solution aims to make the internet a safer and more positive place. It empowers individuals and communities to stand up against cyberbullying and work together to create a supportive online environment.

Cyberbullying not only affects young people but can also target adults, making it a widespread issue. For adults, the consequences can extend beyond emotional harm to legal actions, including fines or imprisonment for offenders. This highlights the importance of creating a platform that addresses the problem across all age groups. By raising awareness and providing tools to handle cyberbullying, this project helps victims regain control, protects users online, and encourages positive behavior in digital spaces.

Overall, this solution aims to transform how people deal with cyberbullying by combining modern technology with a strong focus on user safety and support. Through its features, the platform seeks to reduce harm, provide quick responses to issues, and foster a culture of respect and kindness online.

Keywords: Cyberbullying, Social Media, Online Harassment, Chatbot, Anonymous Reporting, Cybercrime Statistics, Victim Support, Responsive Web Application, User Safety.

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CHAPTER-1

INTRODUCTION

Cyberbullying or cyberharassment refers to a form of bullying or harassment carried out using electronic means. Often described as online bullying, it has become increasingly prevalent, particularly among teenagers, as the digital world continues to expand and technology evolves. Cyberbullying occurs when an individual, typically a teenager, uses the internet and other digital platforms, especially social media, to bully or harass others. This harmful behavior can manifest in various ways, including the posting of rumors, threats, sexual remarks, or personal information about the victim, as well as using pejorative labels like hate speech. Repeated behaviors with the intent to harm are key indicators of bullying or harassment. Victims of cyberbullying often suffer from lower self-esteem, heightened suicidal thoughts, and a range of negative emotional responses, including feelings of fear, frustration, anger, and depression. Social media platforms such as Facebook, Myspace, and Twitter often serve as the stage for these harmful interactions.

Cyberbullying involves the use of technology as a medium to intimidate, threaten, or embarrass individuals. This harmful behavior has become increasingly prevalent in the digital age, with social networking sites providing an environment that fosters such malicious activities. Platforms like Facebook, Instagram, Twitter, and others often become breeding grounds for bullies, making teens and young adults particularly vulnerable. Young individuals who spend significant time on these platforms are often subjected to derogatory remarks, threats, rumors, or the sharing of sensitive personal information without consent. The persistent and targeted nature of these attacks often results in severe emotional distress for the victims, ranging from anxiety and depression to a decline in self-esteem and, in extreme cases, suicidal thoughts.

To effectively counter this growing issue, technology itself can serve as a tool to fight back. React.js, a powerful JavaScript library for building interactive user interfaces, offers immense potential for developing platforms that address cyberbullying. Using React.js, developers can create an interactive and intuitive platform specifically designed to allow users to report and track incidents of cyberbullying. Unlike traditional systems that rely heavily on automated detection through language patterns, this platform shifts the power to the users. It

provides tools that enable individuals to actively identify and report harmful content they encounter online. This approach not only encourages community participation but also raises awareness about the issue, helping users recognize and address cyberbullying more effectively.

By empowering users to take control, such platforms can facilitate timely intervention. The ability to track and manage reports ensures that appropriate actions can be taken to mitigate the effects of cyberbullying. Furthermore, integrating features like anonymous reporting options can help victims feel safer while voicing their concerns. This is especially important for young users who may fear retaliation or judgment. While cyberbullying is more commonly observed among young people, it is not confined to them. Adults can also engage in or fall victim to this behavior, making it a universal issue that spans age groups and demographics. In cases involving adults, the consequences can extend beyond social repercussions to legal ramifications, with severe sanctions such as fines and prison sentences being imposed.

Combating cyberbullying requires a multi-faceted approach that combines technological innovation with user empowerment. By utilizing tools like React.js to build interactive, user-friendly platforms, it is possible to create a proactive response to this pervasive issue. These platforms not only act as deterrents but also as resources for education and support, helping victims navigate the challenges of cyberbullying. In the broader perspective, technology can play a pivotal role in fostering a safer, more respectful online environment where individuals can engage without fear of harassment or harm.

To further address the issue of cyberbullying, it is essential to promote awareness and education about responsible online behaviour. Many users, especially young individuals, may not fully understand the impact their words and actions can have on others in the digital space. Through platforms built with React.js, we can not only provide tools for reporting harmful content but also educate users on how to recognize bullying behaviors and the importance of kindness and respect online. These platforms can feature educational resources, including tips on how to handle cyberbullying and how to support others who may be affected.

1.1 Relevance of the Project

Cyberbullying can be easily committed; it is considered a dangerous and fast-spreading aggressive behaviour. Bullies only require willingness and a laptop or cell phone with an Internet connection to perform misbehaviour irrespective of geographical location and hence without confronting victims. Developing an effective prediction model for predicting cyberbullying is therefore of practical significance. Developing a cyberbullying prediction model that detects aggressive behaviour that is related to the security of human beings is more important than creating a prediction model for aggressive behaviour associated with the security of machines.

1.1.1 Summary of the approaches

The approach focuses on building a user-friendly platform to combat cyberbullying through interactive tools and features. Instead of relying on automated detection of harmful content, this approach empowers users by providing functionalities such as a chatbot for anonymous reporting, real-time tracking of cybercrime statistics, and a supportive space for victims. By leveraging React.js, the platform ensures a highly responsive and accessible interface that fosters user engagement. This approach prioritizes creating an environment where users can actively identify, report, and address cyberbullying incidents, promoting online safety and support.

1.2 Scope of the Project

Cyberbullying is a major problem and has been documented as a serious national health problem due to the recent growth of online communication and Social Media websites. Research has shown that cyberbullying exerts negative effects on the psychological and physical health and academic performance of people. Cyberbullying victims incur a high risk of suicidal ideation. Consequently, developing a cyberbullying prediction model that detects aggressive behaviour that is related to the security of human beings is more important than developing a prediction model for aggressive behaviour related to the security of machines. Social Media websites have become an integral part of user's lives; a study found that Social Media websites are the most common platforms for cyberbullying victimization. Detection of

such cyberbullying attacks becomes necessary.

1.3 Problem Statement

Cyberbullying is a common form of online harassment, especially among teenagers, involving harmful behaviours like threats, rumours, and hate speech. Victims often experience low self-esteem, depression, and emotional distress. Our website, featuring a chatbot named "Billy," provides instant help by comforting victims and anonymously reporting offenders to the cyber-crime department. It gathers evidence, tracks cybercrime statistics, identifies red-alert areas, and offers self-defence tips. Additionally, it connects victims through a supportive community to share experiences and learn from others, ensuring all data remains anonymous for privacy and safety.

1.4 Agile Methodology

To effectively address cyberbullying, the project uses an interactive web-based solution developed with React.js, a popular framework for building user-friendly and dynamic web applications. The solution incorporates APIs such as the Groq API to implement a chatbot named "Billy." This chatbot plays a key role in the platform by allowing users to report cyberbullying incidents, access helpful resources, and find support in a safe and private way. The development process for this project follows the Agile methodology, which is known for its iterative and flexible approach. Agile ensures that the project evolves continuously through regular feedback from users and stakeholders. By breaking the development into small, manageable phases, the team can quickly identify areas for improvement, add new features, and resolve any issues. This approach keeps the project adaptable and ensures it meets the needs of its users effectively. Each phase of the Agile process involves planning, designing, developing, and testing the platform's features. Feedback collected during these cycles is carefully reviewed and incorporated into the next iteration, making the platform better with every update. This method not only enhances the quality of the solution but also helps the team address any challenges efficiently. By combining the power of React.js, advanced APIs like Groq, and the Agile methodology, the project creates a robust and user-friendly platform. This solution ensures a responsive and effective way to combat cyberbullying while continuously improving to meet the needs of its users.

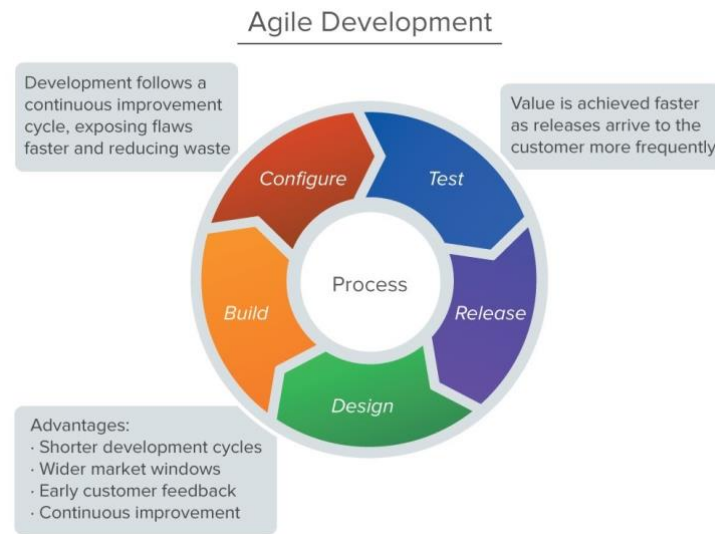


Figure 1.1 Agile Methodology

1.5 Proposed System

The proposed system consists of the following features:

- The application is a web-based platform built using React.js, providing a user-friendly and interactive interface.
- Users can interact with a chatbot named "Billy", which helps victims by offering support, collecting evidence, and anonymously reporting incidents to the cyber-crime department.
- Users can register and log in to access additional features, including connecting with a community for support and sharing experiences.
- The chatbot uses APIs like the Groq API for real-time interactions, guiding victims to provide relevant details about incidents.
- Cyberbullying statistics are tracked and displayed to identify high-risk areas ("red-alert zones") for better focus by authorities.
- Tips and resources are provided to educate users on defending against cyberbullying.
- All user data, reports, and interactions are kept anonymous to ensure privacy and security.
- The platform ensures seamless communication between users and the cyber-crime

department while fostering a supportive online environment.

1.6 Chapter wise summary

Here is a chapter wise summary of this report

CHAPTER-2: LITERATURE SURVEY

CHAPTER-3: RESEARCH GAPS OF EXISTING METHODS

CHAPTER-4: PROPOSED MOTHODOLOGY

CHAPTER-5: OBJECTIVES

CHAPTER-6: SYSTEM DESIGN & IMPLEMENTATION

CHAPTER-7: TIMELINE FOR EXECUTION OF PROJECT (GANTT CHART)

CHAPTER-8: OUTCOMES

CHAPTER-9: RESULTS AND DISCUSSIONS

CHAPTER-10: CONCLUSION

CHAPTER-2

LITERATURE SURVEY

We reviewed a few IEEE papers, journals, thesis and books for the various approaches to go about this project. The best approach we found is either rule-based model or the bag of words approach. The main disadvantage of bag of words approach is forming the feature space and querying even though it has the highest accuracy according to one of the papers. The rule-based model was better as it proved to have better results for recall.

2.1 MOTIVATION

Cyberbullying has become a significant issue in today's digital world, especially among teenagers and young adults, who are the most active users of social media and online platforms. It often leads to serious emotional and mental health challenges for victims, including low self-esteem, anxiety, depression, and, in extreme cases, suicidal thoughts. Despite the widespread nature of the problem, many victims hesitate to report incidents due to fear of being judged, shamed, or retaliated against by the bully. This lack of reporting allows cyberbullying to continue unchecked and leaves victims feeling isolated and helpless. Motivated by the need to address this growing problem, this project focuses on creating a web-based platform that provides a safe and supportive environment for victims. Using modern technologies like React.js, the platform incorporates a user-friendly chatbot named "Billy," which offers comfort, collects information about incidents, and allows victims to report cyberbullying anonymously to the cyber-crime department. Additionally, the platform connects victims with a community of individuals who have experienced similar issues, fostering a sense of belonging and support. By offering features like anonymous reporting, real-time tracking of cybercrime statistics, and practical tips for self-defence, the project aims to raise awareness, empower victims, and create a safer online environment. The motivation behind this project is to ensure that victims feel supported and have access to tools and resources to take a stand against cyberbullying without compromising their privacy or security.

2.2 LITERATURE SURVEY

Cyberbullying has become an increasingly significant problem in recent years, especially with the rise of social media and online platforms. As these platforms grow in popularity, more and more people, particularly teenagers and young adults, are exposed to harmful and abusive content. The anonymity provided by the internet has made it easier for individuals to harass others without facing immediate consequences. This has led to an increase in cyberbullying incidents, which can have severe psychological and emotional effects on victims. Cyberbullying can range from hurtful comments and name-calling to more extreme actions, such as spreading false rumors or threatening messages. The negative impact on mental health, especially among young people, has made it a critical issue that needs immediate attention.

In contrast, user-friendly solutions are emerging as a more accessible and effective way to address cyberbullying. These solutions focus on creating simple, interactive platforms that are easy to use, even for individuals with little technical knowledge. One of the key advantages of user-friendly solutions is that they prioritize user privacy, which is especially important when dealing with sensitive issues like cyberbullying. Victims of cyberbullying often fear retaliation or further harm, so ensuring their privacy and safety is essential. User-friendly platforms that are easy to navigate and understand can provide a supportive environment for those affected by cyberbullying.

One technology that has proven to be effective for building such platforms is React.js. React.js is a popular JavaScript library used for building dynamic and responsive user interfaces. With React, developers can create fast, interactive applications that respond to user input in real-time. This makes it an ideal choice for developing websites and applications that need to provide instant feedback and support. React's component-based architecture also allows for easy scalability and maintenance, making it a flexible solution for building web applications.

To further enhance the user experience, APIs like the Groq API can be integrated into the platform to provide real-time chatbot interactions. Chatbots can offer instant support to victims of cyberbullying, answering their questions and providing resources for coping with their experiences. Chatbots can also be programmed to provide immediate assistance, such as directing users to appropriate support services or filing anonymous reports. This kind of real-

time interaction is crucial for making sure victims feel heard and supported when they reach out for help.

On the backend, technologies like Node.js and Express.js are commonly used to build the server-side functionality of web applications. Node.js is a JavaScript runtime that allows developers to write server-side code in the same language used for the front-end. This makes it easier to create a seamless, full-stack application. Express.js is a framework built on top of Node.js that simplifies the process of handling HTTP requests and routing. Together, these technologies ensure that the platform runs smoothly and efficiently, processing user requests and providing responses in real-time.

To securely store data and manage user reports, MongoDB is used as the database solution. MongoDB is a NoSQL database known for its flexibility and scalability. It stores data in JSON-like documents, which makes it easy to manage and query. In the case of a cyberbullying platform, MongoDB can store sensitive data such as user reports, messages, and chatbot interactions, while ensuring that the data remains private and secure.

This project takes a practical approach by avoiding the complexity of machine learning and instead focusing on a more accessible and scalable solution. By using React.js for the front end, Groq API for chatbot functionality, and Node.js, Express.js, and MongoDB for the backend, the system remains simple yet effective. This approach allows the platform to be easily maintained, scaled and adapted to different needs. It focuses on providing a user-friendly experience for victims of cyberbullying, ensuring that they have the support they need while protecting their privacy. With this solution, victims can feel safe knowing that they are being heard and that they have access to immediate assistance without the need for complex and resource-intensive technologies.

[1] Afsaneh Asaei et al., Perceptual Information Loss Due to Impaired Speech Production

This study investigates the impact of impaired speech production on phoneme recognition by analyzing phonological class probabilities through deep neural networks. Phonemes, the basic speech units, are identified by unique combinations of phonological attributes. The study introduces an innovative information-theoretic framework to measure the information conveyed by each speech attribute. This framework evaluates the loss of

information in speech production caused by dysarthria, a motor speech disorder. Using the TORGO database, the study quantifies the data loss in phonological attributes, highlighting deviations in phoneme perception due to articulation impairments. This research provides a novel methodology for understanding and addressing speech production challenges, contributing significantly to speech processing and communication studies.

[2] Duanpei, M. Tanaka, and R. Chen et al., A Robust Speech Detection Algorithm for Speech-Activated Applications

This research focuses on developing a robust algorithm for speech detection in noisy environments, such as vehicles, where reliable speech recognition is essential for hands-free applications. The proposed system incorporates innovative techniques, including noise suppression based on principal component analysis, endpoint detection using dynamic parameters, and speech verification through voiced signal periodicity. These approaches significantly enhance the signal-to-noise ratio (SNR), enabling reliable performance even in challenging conditions with SNRs as low as -10 dB. Additionally, the algorithm addresses common errors caused by road noise and other environmental disturbances by employing speech verification methods to filter out non-speech sounds. This technology has practical applications, such as improving speech recognition systems in-vehicle navigation devices, making it a valuable advancement in speech processing.

[3] M. Izzad, Nursuriati Jamil, and Zainab Abu Bakar et al., Speech/Non-Speech Detection in Malay Language Spontaneous Speech

This study aims to improve speech recognition accuracy in the Malay language by developing an efficient method for differentiating speech from non-speech segments in spontaneous speech. The research highlights the significance of accurate sentence boundary detection in automatic speech recognition systems, as errors in segmentation can lead to substantial inaccuracies. The proposed method combines three critical audio features: energy, zero-crossing rate (ZCR), and key frequency (F0), each offering unique characteristics to distinguish between speech and non-speech segments. Extensive experiments conducted on over 20,000 segments of Malay language speech reveal that the proposed approach achieves an impressive accuracy rate of 97.8%. This methodology is a foundation for improving

sentence boundary detection in various speech-processing applications, especially in languages with complex phonetic structures like Malay.

[4] Bujar Raufi and Ildi Xhaferri et al., Application of Machine Learning Techniques for Hate Speech Detection in Mobile Applications

This paper examines the challenges of detecting and preventing hate speech in mobile applications, where dynamic environments and rapid data proliferation complicate content monitoring. The study explores the use of machine learning techniques, including artificial neural networks (ANNs), to develop automated systems capable of identifying and controlling malicious content. By designing mobile applications with integrated hate speech detection mechanisms, the research aims to create safer digital spaces for users. The paper emphasizes the importance of robust algorithms that can adapt to diverse datasets and languages while maintaining high accuracy and efficiency, ultimately contributing to the broader effort to mitigate online toxicity.

[5] Arum Sucia Saksesi, Muhammad Nasrun, and Casi Setianingsih et al., Analysis of Hate Speech Detection Using Recurrent Neural Networks

This study addresses the prevalence of hate speech on social media platforms like Twitter, where user opinions can often escalate into harmful or offensive content. Leveraging Recurrent Neural Networks (RNNs), the research analyzes text data to identify and classify hate speech. The study highlights the legal implications of such behaviour, referencing Article 28 of the ITE Law, which governs hate speech in online spaces. By categorizing harmful phrases and understanding their impact on individuals and communities, this research underscores the necessity for social media platforms to enhance their hate speech detection capabilities. It also advocates for the development of more sophisticated algorithms to identify subtle forms of offensive content while protecting freedom of expression.

[6] Ioanna K. Lekea and Panagiotis Karampelas et al., Detecting Hate Speech within the Terrorist Argument: A Greek Case

This paper investigates the use of hate speech by terrorist organizations as a tool for propaganda and recruitment. It explores how hate speech can serve as a means of justifying violent acts, attracting new members, and manipulating public perception. The study employs advanced text analysis techniques, including critical discourse and content analysis, to develop a classification algorithm capable of identifying hate speech within terrorist communications. By categorizing messages based on their content and intent, the research provides a valuable framework for understanding the role of hate speech in extremist ideologies. This study contributes to the broader effort to combat terrorism by addressing the digital dissemination of harmful narratives.

[7] Axel Rodríguez, Carlos Argueta, and Yi-Ling Chen et al., Automatic Detection of Hate Speech on Facebook Using Sentiment and Emotion Analysis

This research explores the growing issue of hate speech on social media platforms like Facebook, where the reach and impact of harmful content have expanded significantly. The study proposes a novel framework that integrates sentiment and emotion analysis with graph-based clustering techniques to detect and analyze hate speech in online discussions. By examining posts from prominent Facebook pages, the research identifies highly discussed topics that generate hate speech, enabling more targeted interventions. The framework not only detects offensive content but also analyzes the emotional tone and sentiment behind such posts, providing deeper insights into the motivations and impacts of hate speech. This approach represents a significant step forward in addressing the challenges of online toxicity.

[8] Deep Learning Approaches for Cyberbullying Detection

This study examines the potential of deep learning models, such as Convolutional Neural Networks (CNNs) and Long Short-Term Memory (LSTM) networks, in detecting cyberbullying behaviour on social media. These models are trained on large datasets of text and multimedia content to identify patterns associated with harmful behaviour. While deep learning offers high accuracy and the ability to detect subtle nuances in language, the study acknowledges challenges such as the need for extensive computational resources and diverse

datasets to accommodate variations in language and context. The research emphasizes the importance of balancing accuracy with accessibility to ensure that these solutions can be widely adopted.

[9] Privacy-Focused Solutions for Cyberbullying Prevention

This study highlights the critical role of privacy in encouraging victims of cyberbullying to report incidents and seek help. Many individuals are hesitant to share their experiences due to fears of retaliation or exposure. By developing privacy-focused platforms that utilize encrypted databases and anonymous reporting mechanisms, the research aims to create safe spaces for victims to seek support. These platforms also incorporate features like real-time moderation and user-friendly interfaces to enhance their accessibility and effectiveness. The study underscores the need for solutions that prioritize user security while addressing the psychological and emotional impacts of cyberbullying.

10] Simplified Web Frameworks for Cyberbullying Platforms

This research explores the use of lightweight web frameworks like React.js and Node.js in developing user-friendly platforms for combating cyberbullying. By integrating real-time interaction features such as chatbots powered by APIs like Groq, the study demonstrates how these frameworks can enhance user engagement and accessibility. The use of MongoDB for secure data storage ensures the protection of user information, addressing privacy concerns. The research emphasizes the advantages of simplicity and scalability in creating practical solutions that can be easily adopted by organizations and individuals. By focusing on usability and effectiveness, this approach offers a viable alternative to resource-intensive machine learning methods.

Author(s)	Years	Title/Study	Methodology/Approach	Key Findings	Relevance
IT BHU Research	2024	Multilingual AI Solutions for Cyberbullying Detection	Developed multilingual AI models for detecting cyberbullying across languages.	Achieved cross-linguistic success in recognizing hate speech.	Applicable for expanding Billy Buddy to non-English platforms.
Palakodeti et al.	2023	Deep Learning Against Cyberbullying: A Review	Deep Learning Against Cyberbullying: A Review	Found that hybrid models (NLP sentiment analysis) achieved better results.	Useful for Improving Billy Buddy's hybrid AI design.
Bhat et al.	2022	AI for Cyberbullying Prevention: Challenges	AI for Cyberbullying Prevention: Challenges	Highlighted false positive issues with evolving language models.	Points out areas for Improvement in Billy Buddy's detection algorithms.
Chandrasekaran et al.	2021	Combating Cyberbullying using NLP	Combating Cyberbullying using NLP	Found high success rates in detecting toxic language using NLP.	Suggests ways AI tools like Billy Buddy can refine their detection capabilities language
Salminen et al.	2020	Using Machine Learning to Combat Online Hate	Using Machine Learning to Combat Online Hate	Demonstrated 80-85% accuracy in flagging cyberbullying in real-time.	Relevant to AI-driven real-time monitoring in Billy Buddy.

CHAPTER-3

RESEARCH GAPS OF EXISTING METHODS

3.1 Limited Integration of Real-Time Reporting Systems

Many existing platforms designed to combat cyberbullying face challenges because they do not include real-time reporting systems. While some platforms allow users to report abusive or harmful content through forms, these systems often fail to take immediate action. This delay can be critical because victims of cyberbullying need quick assistance to avoid further harm. Cyberbullying can escalate quickly, and prolonged exposure to abusive messages or content can lead to significant psychological distress, including anxiety, depression, or feelings of helplessness. When these platforms do not offer instant responses, victims may feel unsupported and ignored, which can discourage them from reporting incidents altogether. This creates a major gap, as victims may choose to remain silent instead of seeking help, fearing that their concerns will not be addressed promptly. A lack of real-time intervention also undermines the overall trust in such platforms, making it difficult for victims to rely on them during moments of crisis. Therefore, the absence of immediate action is a critical weakness in many current anti-cyberbullying methods, leaving victims vulnerable and unsupported when they need help the most.

3.2 Inadequate Support for Anonymous Reporting

Many current solutions for addressing cyberbullying do not offer sufficient support for anonymous reporting, which is a major issue. Victims of cyberbullying often fear retaliation or embarrassment if they report the bullying, which can prevent them from speaking up. The fear of being publicly identified or facing consequences for coming forward can stop victims from using these reporting systems, leaving them feeling isolated and unsupported. While some platforms claim to provide anonymous reporting features, they often fail to effectively protect the identity of the person reporting the incident. This means that even though users might believe they are reporting anonymously, their personal information could still be exposed, either unintentionally or due to weaknesses in the platform's security measures. As a result, victims may not feel safe enough to report the bullying, and the platforms fail to create a truly secure and supportive space. The lack of robust anonymous reporting options creates

a significant gap in the ability to address cyberbullying, as it discourages victims from coming forward and limits the overall effectiveness of the system in providing help. This highlights the need for stronger protections and more reliable ways for users to report incidents without fear of being exposed.

3.3 Insufficient Focus on Personalized Assistance

Many existing platforms designed to help victims of cyberbullying lack personalized support, which is a crucial issue. These platforms often provide generic advice or resources that do not take into account the unique situations and needs of individual victims. For example, they may offer the same set of guidelines or recommendations to everyone, regardless of the specific nature of the bullying they are experiencing, their age, or their emotional state. This one-size-fits-all approach can make victims feel like their struggles are not fully understood or taken seriously, leaving them feeling unheard and unsupported. Personalized assistance, such as tailored advice based on the victim's circumstances or interactive help through AI chatbots, is rarely available or is underdeveloped in most platforms. Victims often need specific guidance to address their unique challenges, whether it involves handling bullies, dealing with emotional distress, or taking steps to protect themselves online. Without this level of support, many victims may feel that the platform is not helpful or relevant to their situation, which can discourage them from seeking further help. The lack of individualized assistance limits the effectiveness of these solutions in providing meaningful emotional support and practical guidance, highlighting the need for more advanced, personalized approaches to address cyberbullying effectively.

3.4 Lack of Data-Driven Insights and Crime Tracking

Many platforms designed to combat cyberbullying collect data on reported incidents, but they often fail to use this data in a way that provides meaningful insights or actionable information. These platforms may store reports or statistics but lack the tools to analyze and present the data effectively. For example, they may not offer real-time visualizations or clear trends showing how and where cyberbullying is occurring or whether specific groups are more affected. This makes it difficult for important stakeholders, such as educators, policymakers, and community leaders, to understand the full scope of the problem or identify patterns that

could inform better prevention strategies. Without detailed analysis, such as identifying peak times for cyberbullying or the platforms where it occurs most frequently, these stakeholders are left without the information they need to take targeted action. Additionally, the lack of regular data tracking makes it hard to measure whether existing solutions are effective over time. For instance, if a new anti-cyberbullying policy is introduced, platforms without robust tracking cannot determine whether the policy has reduced incidents or improved victim outcomes. This gap in data-driven insights limits the ability to create well-informed, effective strategies and interventions, highlighting the need for platforms to invest in tools that analyze and share meaningful data to combat cyberbullying more effectively.

3.5 Insufficient Community Engagement and Awareness

Many existing methods for addressing cyberbullying fail to recognize the importance of community involvement, which plays a crucial role in providing support and creating awareness. Platforms often focus solely on reporting and blocking tools, neglecting features that could help victims and supporters connect with one another. For example, they rarely provide spaces where victims can share their experiences, learn from others who have faced similar challenges, or receive encouragement from people who understand their struggles. Without these connections, victims of cyberbullying may feel isolated and alone, which can worsen their emotional distress and make it harder for them to recover. Additionally, a lack of community involvement means that people who want to help, such as friends, family, or concerned individuals, have fewer ways to contribute to the solution. Support networks are vital because they not only provide emotional reassurance to victims but also help spread awareness about the seriousness of cyberbullying and the steps needed to prevent it. By failing to foster a sense of community, many platforms miss an opportunity to empower individuals and build a collective effort to combat cyberbullying. This gap highlights the need for platforms to include features that bring people together, encourage open conversations, and create a supportive environment where victims and allies can work together to find solutions.

3.6 Limited Scalability and Platform Integration

Many current anti-cyberbullying solutions struggle with scalability and integration, which limits their effectiveness in addressing the problem on a larger scale. These platforms often lack the ability to support diverse user bases, making it difficult for them to cater to people from different regions, cultures, and demographics. For example, a solution designed for one country or language may not work well in another, leaving many users without access to the necessary tools and resources. This lack of scalability becomes a significant barrier when trying to address a global issue like cyberbullying, which affects people across various social, economic, and cultural backgrounds. Additionally, most solutions fail to integrate with popular social media platforms, which is where the majority of cyberbullying occurs. Without integration, these tools cannot monitor, detect, or respond to harmful content directly on platforms like Instagram, Facebook, or Twitter. For instance, few solutions provide APIs or plugins that could automatically flag abusive messages or notify moderators in real-time. This lack of seamless integration reduces the impact of anti-cyberbullying efforts because users are forced to rely on external tools that may not align with their daily online interactions. To effectively combat cyberbullying, platforms need to focus on creating scalable solutions that work for diverse audiences and integrate directly into the social media ecosystems where bullying happens most frequently. This would allow for better detection, faster responses, and broader reach, ensuring that victims receive timely support no matter where they are.

3.7 Inadequate Emotional and Mental Health Support

Many platforms designed to help victims of cyberbullying provide only basic mental health resources, which are often not enough to address the emotional challenges that victims face. Cyberbullying can have a deep and lasting impact on mental health, leading to feelings of anxiety, depression, and low self-esteem. However, most systems do not offer comprehensive support to help victims cope with these effects. For example, they rarely provide access to licensed counsellors or therapists who can give professional advice and guidance. Victims are often left to deal with their emotions on their own, which can make recovery much harder. Additionally, these platforms typically do not include helpful features like guided meditation, stress-relief exercises, or self-help tools that are tailored to the specific

needs of cyberbullying victims. Without such resources, many victims may feel that they are not getting the support they need to heal emotionally and regain confidence. This gap is especially concerning because the long-term mental health of victims is crucial for their overall well-being and recovery. By failing to provide meaningful emotional and mental health support, existing solutions fall short of offering the kind of care that victims need to overcome the trauma of cyberbullying and move forward with their lives.

3.8 Poor User Experience and Accessibility

Many anti-cyberbullying platforms struggle with poor user experience and limited accessibility, which makes it difficult for users to navigate and benefit from these tools. The design of the user interface is often confusing or outdated, requiring technical skills that not all users may have. For example, someone who is not very familiar with technology may find it hard to report an incident or access the support they need. This can discourage victims from using the platform, leaving them without help. Additionally, these platforms often fail to consider the needs of users with disabilities. Features like text-to-speech for visually impaired users, language translation for those who do not speak the default language, or mobile responsiveness for people using smartphones are frequently missing. This makes the platforms less inclusive and usable for a diverse range of individuals. A victim who cannot access the platform easily may feel excluded and unsupported, further compounding the stress of dealing with cyberbullying. Poor accessibility also means that the platforms fail to reach a wider audience, limiting their overall effectiveness. To truly support all victims, anti-cyberbullying platforms need to focus on creating a user-friendly design and ensuring accessibility for everyone, regardless of their technical skills or physical abilities.

Addressing These Research Gaps in Your Project

Your project, built using React.js, Node.js, Express.js, and MongoDB, has the potential to bridge several gaps in existing anti-cyberbullying solutions by incorporating advanced and thoughtful features. For example, by implementing real-time reporting, your platform can ensure that victims receive immediate attention and assistance, which can significantly reduce the emotional distress caused by delays. Adding robust anonymous reporting features can empower victims to report incidents without the fear of retaliation or

exposure, creating a safe space for them to voice their concerns. Personalized chatbot interactions can further enhance the user experience by offering tailored advice and emotional support that aligns with the unique needs of each victim. Integrating data analytics for crime tracking and visualization can provide valuable insights into cyberbullying trends, helping stakeholders like educators and policymakers to develop more effective prevention strategies. Fostering community engagement through features that allow users to connect, share experiences, and offer support can help victims feel less isolated and more empowered. Ensuring scalability across different platforms and regions will make the solution accessible to a diverse audience, while integration with popular social media platforms can increase its effectiveness in addressing cyberbullying where it often occurs. Additionally, focusing on user-friendly design and accessibility, such as including features for users with disabilities or language barriers, will ensure that the platform is inclusive and easy to use for everyone. By addressing these gaps, your project has the potential to create a comprehensive and impactful solution to combat cyberbullying effectively.

CHAPTER-4

PROPOSED METHODOLOGY

To effectively address the pressing issues related to cyberbullying, this project aims to leverage modern technologies and a user-centric approach. Built using the MERN stack (React.js, Node.js, Express.js, and MongoDB), the solution will incorporate a range of innovative features tailored to meet the needs of victims, enhance support mechanisms, and provide actionable insights to stakeholders. By combining real-time reporting, emotional support, and data-driven insights, the platform seeks to create a comprehensive and scalable solution for combating cyberbullying.

4.1 Requirement Analysis

The first step in developing a solution for cyberbullying is to conduct detailed research to fully understand the needs of the victims. This includes identifying key areas such as the importance of anonymity, the need for immediate assistance, emotional support, and effective reporting mechanisms. Victims often feel isolated and vulnerable, so it is crucial to provide them with a safe space where they can report incidents without fear of retaliation or exposure. Immediate assistance is necessary to reduce the emotional impact of cyberbullying, and emotional support should be readily available to help victims cope with the psychological effects of bullying. Additionally, the reporting mechanisms should be easy to use, allowing victims to quickly report harmful content and receive help in real-time.

A significant part of this analysis involves studying existing solutions to identify gaps and limitations. Many current platforms fail to address these needs adequately, either lacking real-time reporting systems, not ensuring anonymity, or failing to provide tailored emotional support. By recognizing these shortcomings, we can design features that directly tackle these issues, offering victims a more comprehensive and supportive experience.

Furthermore, it is important to identify the target users of the platform, which include not only the victims of cyberbullying but also supporters, such as friends or family members who may help, and stakeholders like policymakers or educators who play a role in addressing cyberbullying in schools or communities. By creating user personas for each of these groups, we can ensure that the platform meets their specific needs and provides a personalized

experience. This thorough requirement analysis will lay a solid foundation for the development of a solution that is both effective and responsive to the needs of all involved.

4.2 System Design and Architecture

The system design and architecture of the cyberbullying platform will be built with a focus on ease of use, security, and scalability. The architecture will consist of three main layers: the frontend, the backend, and the database, each playing a crucial role in the system's overall performance.

4.2.1 Frontend

The user interface will be developed using React.js, a popular and powerful JavaScript library known for its ability to create fast, dynamic, and interactive user experiences. The interface will be designed to be intuitive, allowing users to easily navigate the platform and access key features like reporting incidents, interacting with the chatbot, and seeking support. To ensure the platform reaches as many users as possible, it will be mobile-responsive, adapting seamlessly to different screen sizes and devices. Accessibility is a key consideration, so the platform will be designed to accommodate users with disabilities, including features like text-to-speech, high-contrast mode, and keyboard navigation. Additionally, the platform will support multiple languages to cater to a diverse user base, making it accessible to users from various regions and backgrounds. A personalized chatbot interface will be integrated into the front end to provide immediate guidance and emotional support, helping users with their specific concerns and offering resources for dealing with cyberbullying.

4.2.2 Backend

The backend will be powered by Node.js and Express.js, which are widely used technologies for building scalable, secure, and high-performance web applications. Node.js will allow the server to handle multiple requests simultaneously, ensuring a responsive platform even during high traffic. Express.js will be used to simplify the routing and handling of HTTP requests, making the development process smoother. The backend will manage user sessions, ensuring secure logins and data access. It will also handle various features such as user registration, reporting incidents, chatbot interactions, and the processing of crime

statistics. To enhance security, the backend will use industry-standard practices for data encryption, ensuring that sensitive user information, including personal details and reported incidents, is always protected.

4.2.3 Database

MongoDB will be used as the database for the platform due to its flexibility, scalability, and ability to handle large amounts of unstructured data. MongoDB will securely store user data, incident reports, chatbot interactions, and crime statistics. The database will be designed to allow easy retrieval of data when needed, ensuring smooth user interactions and efficient reporting. Data encryption will be implemented to protect user privacy, while anonymization techniques will be applied to ensure that victims' identities are kept confidential when they report incidents or participate in the platform. This will prevent any potential backlash or exposure from occurring.

Additionally, the platform will integrate the Groq API key, which will be used to enhance the AI capabilities of the system. Groq's API will assist with advanced text analysis and natural language processing, enabling the platform to automatically detect harmful content, classify incidents of cyberbullying, and provide real-time insights. The chatbot will also leverage Groq's API to provide personalized responses, based on the emotional tone of user interactions, helping to guide victims through their challenges and offer appropriate advice and resources. By combining these powerful technologies, the system will provide a comprehensive, secure, and user-friendly solution to combat cyberbullying and support victims effectively.

4.3 Real-Time Reporting System

The real-time reporting system will be a central feature of the platform, allowing users to report incidents of cyberbullying instantly. This feature will be designed to ensure that victims of cyberbullying can quickly notify the appropriate authorities, support teams, or moderators about harmful content or behaviour. Real-time reporting is critical because the faster a report is made, the quicker action can be taken to prevent further harm to the victim. To implement this, the system will use WebSocket technology, which enables two-way communication between the client (user's device) and the server. This will allow immediate

notifications to be sent to the support team or relevant authorities, ensuring quick intervention in case of severe incidents. WebSocket ensures that the reporting process is fast and efficient, reducing any delays in response time.

4.4 Anonymous Reporting Mechanism

The anonymous reporting mechanism will be a crucial feature in ensuring that victims of cyberbullying feel safe when reporting harmful incidents without the fear of retaliation or exposure. Many victims hesitate to report abuse due to concerns about their privacy and the potential consequences of revealing their identity. To address this, the platform will incorporate a robust system that guarantees user anonymity throughout the reporting process. By using token-based authentication, the system will ensure that sensitive user details, such as names or contact information, are not exposed during the reporting. Tokens will act as temporary identifiers, allowing users to submit reports without the need to disclose their personal information, while still maintaining the security and integrity of the report.

Additionally, the system will provide users with the option to choose the level of anonymity they prefer. Some users may feel comfortable sharing minimal personal information, such as a pseudonym or an email address, while others may prefer to remain completely anonymous. This flexibility will empower users to decide how much personal data they wish to share, depending on their comfort level and the nature of the incident they are reporting. For example, users could choose to report incidents while keeping their name and contact details completely hidden or select to only disclose basic information necessary for follow-up by authorities or support teams.

The goal is to create a safe space where users can speak out about cyberbullying without fear of judgment, backlash, or harm. The anonymous reporting feature will be designed to be easy to use, ensuring that even those unfamiliar with technology can submit reports quickly and securely. By offering a high level of anonymity, the platform will encourage more victims to come forward and seek help, ultimately contributing to a more supportive and proactive response to cyberbullying.

4.5 Personalized Chatbot Assistance

Personalized chatbot assistance will be a key feature of the platform, offering real-time emotional support, practical advice, and coping strategies for victims of cyberbullying. Designed using AI and machine learning, the chatbot will engage with users in a way that feels natural and compassionate, helping them navigate the emotional challenges they face. The chatbot will be able to understand the user's emotional tone by analyzing the language they use, allowing it to provide tailored responses that resonate with the user's current state of mind. For example, if a user expresses frustration or sadness, the chatbot will respond with comforting words and suggest strategies for managing stress or dealing with negative emotions.

To enhance the chatbot's ability to understand and respond accurately, machine learning techniques will be employed. The system will continuously improve by analyzing interactions with users, learning to detect subtle emotional cues in text, and adjusting its responses accordingly. This will help make the chatbot more effective in addressing specific user concerns, whether it's providing resources for coping with bullying or offering suggestions for reporting incidents.

Furthermore, the chatbot will be integrated with the Groq API to provide advanced natural language processing capabilities. This integration will allow the chatbot to better understand complex sentences, slang, and varying expressions of distress, improving its accuracy in detecting and responding to the user's emotions. By using Groq's AI-powered tools, the chatbot can also analyze patterns in the user's language over time, offering increasingly personalized advice and support. This will ensure that every interaction feels relevant and helpful to the individual, creating a more supportive and responsive experience for users.

Ultimately, the goal of the personalized chatbot is to make users feel heard, supported, and guided through their struggles with cyberbullying. By combining AI-driven emotional intelligence with practical advice and coping strategies, the chatbot will play a vital role in helping victims regain their confidence and find the resources they need to cope with online harassment.

4.6 Data Analytics and Visualization

The platform will incorporate a data analytics and visualization system to track and analyze reported incidents of cyberbullying. This system will collect data on the types of bullying, the locations where it occurs, the frequency of incidents, and other relevant details. By analyzing this data, the platform will identify patterns and trends in cyberbullying behaviour, helping to pinpoint where and how bullying is most prevalent. Real-time dashboards will be created for stakeholders such as policymakers, educators, and support teams. These dashboards will provide clear visualizations of trends, locations, and the frequency of incidents, making it easier for them to understand the scale of the problem and track progress over time.

The data will be presented in a user-friendly way, with graphs and charts that highlight the most critical insights, such as peak times for bullying, hotspots, or the types of platforms where incidents are happening most. This will allow stakeholders to quickly identify problem areas and take targeted action to prevent further incidents. For example, if certain regions or age groups show higher rates of cyberbullying, more focused outreach programs or interventions can be developed for those communities.

4.7 Community Engagement Features

To help combat cyberbullying, the platform will include community engagement features that allow users to connect with others who have experienced similar situations. This will create a space for victims to share their stories, offer mutual support, and feel less isolated. The platform will offer discussion forums where users can talk about their experiences, ask for advice, and provide encouragement to one another. These forums will be moderated to ensure that they remain a safe and positive environment for everyone involved.

4.8 Scalability and Integration

To ensure that the platform can effectively handle a growing number of users, scalability will be a key focus during development. The platform will be optimized to handle large volumes of data by improving database queries and using load balancers to distribute traffic efficiently. This will ensure that as more users join the platform, it can maintain fast performance and reliability, even during peak usage times.

4.9 Accessibility and User Experience

To ensure that the platform is inclusive and accessible to all users, the interface will be designed with a variety of accessibility features. These will include text-to-speech capabilities to assist users who have difficulty reading text, as well as keyboard navigation for those who may not be able to use a mouse. Additionally, the platform will provide colour contrast settings to ensure that it is easy to read for users with visual impairments. These features will help ensure that everyone, regardless of their abilities, can navigate the platform with ease.

The platform will also be multilingual, allowing users from different regions and cultures to use the platform in their preferred language. This will make the platform accessible to a wider audience and support users from diverse backgrounds, breaking down language barriers in the fight against cyberbullying.

4.10 Testing and Deployment

Before the platform is launched, it will undergo thorough testing to ensure that it is reliable, secure, and functions as intended. This will include unit testing to check individual components of the platform, integration testing to ensure that all parts of the system work well together, and user acceptance testing (UAT) to gather feedback from real users about their experience. These tests will help identify and fix any bugs, security vulnerabilities, or usability issues before the platform is made available to the public.

Once testing is complete, the platform will be deployed using cloud services. This will ensure that the platform can scale to handle an increasing number of users and provide high

availability, meaning the platform will remain accessible to users at all times, even during periods of high traffic. Cloud services will also help with managing the data securely and allow for easy updates and improvements.

After the platform is deployed, it will be continuously monitored to ensure that everything runs smoothly. Feedback from users will be collected to understand their experience and identify any areas for improvement. This feedback will be used to make ongoing enhancements to the platform, ensuring it stays effective and up-to-date in addressing the issue of cyberbullying.

4.11 Continuous Improvement

To ensure that the platform remains effective and relevant, continuous improvement will be a key focus. Feedback will be regularly collected from users to understand their needs and experiences, helping to refine existing features and address any shortcomings. This will allow the platform to adapt and improve based on real user input, ensuring it continues to meet the needs of those affected by cyberbullying.

The chatbot's database, reporting tools, and analytics will also be updated regularly to ensure they stay current and effective. This will involve adding new information, improving responses, and refining data analysis to better understand cyberbullying trends. By keeping these tools updated, the platform will be able to provide more accurate support and insights over time.

CHAPTER-5

OBJECTIVES

5.1 Provide Immediate Support and Intervention

The main goal of this project is to build a platform that offers quick and efficient support for victims of cyberbullying. Cyberbullying can have serious emotional and psychological effects on individuals, and victims often need immediate help to reduce the harm caused. To address this, the platform will feature a real-time reporting system that allows users to report incidents of cyberbullying as soon as they happen. This system will make it easy for users to quickly share the details of the bullying, ensuring that their complaints are received without delay. Additionally, the platform will send instant notifications to relevant support teams or authorities so that they can respond immediately. This quick response is critical in helping victims feel supported and taking swift action to stop the bullying. By providing these immediate interventions, the platform aims to reduce the emotional toll on victims and ensure that they do not have to face bullying alone. This objective highlights the importance of fast, effective assistance, ensuring that help is always just a few clicks away when it's most needed.

5.2 Ensure User Anonymity and Privacy

A crucial objective of this project is to prioritize the privacy and anonymity of users. Many victims of cyberbullying hesitate to report incidents because they fear retaliation, judgment, or further harassment. To address this, the platform will include a strong anonymous reporting system. This system will allow users to report bullying without revealing their identity, providing a safe space for them to speak out without fear of being targeted. Additionally, the platform will incorporate token-based authentication, which ensures that the users' details remain confidential while still allowing them to safely access the platform. To further protect users, the platform will offer different levels of anonymity, allowing victims to choose how much information they want to share. Some might prefer to remain completely anonymous, while others may be comfortable sharing certain details. By providing these options, the platform will ensure that users feel in control of their privacy. Overall, this approach is designed to create an environment where users can freely report incidents, seek

help, and share their experiences without the fear of being exposed or facing further harm. This objective ensures that the platform becomes a trusted, safe space for those affected by cyberbullying.

5.3 Offer Personalized Emotional Support

Another key objective of the project is to offer personalized emotional support to victims of cyberbullying. Cyberbullying can have severe emotional and psychological effects, and victims often need someone to talk to who can understand their feelings and concerns. To address this, the platform will feature an AI-powered chatbot designed to provide emotional support and guidance. The chatbot will use machine learning and natural language processing techniques to understand the user's emotional state based on their language, tone, and the specifics of their situation. This will allow the chatbot to give responses that are not only relevant but also sensitive to the emotional needs of the user. For example, if a victim is feeling anxious or upset, the chatbot can offer comforting words, and coping strategies, or direct them to resources that may help. The responses will be tailored to the individual's unique circumstances, ensuring that each user feels heard and supported. This personalized support aims to help victims manage the emotional effects of cyberbullying, providing them with immediate assistance and tools to cope with their feelings healthily. The overall goal is to create a safe, supportive environment where users can find the emotional help they need at any time.

5.4 Collect and Analyze Data to Improve Prevention Strategies

An important objective of this project is to collect and analyze data from reported incidents of cyberbullying to identify patterns and trends in how cyberbullying occurs. By gathering data from users who report incidents, the platform will be able to spot common behaviours, locations, or types of bullying that occur frequently. This data will not only help us understand the scope of the problem but also provide valuable insights into where and when cyberbullying is most likely to take place. To make this information accessible and useful, the data will be analyzed and displayed through real-time dashboards. These dashboards will present visual representations of trends, such as the frequency of incidents, locations where bullying is happening most, or the types of bullying that are being reported. By making this

data easy to interpret, stakeholders like policymakers, educators, and researchers will be able to use it to develop better prevention strategies. For example, if the data shows that bullying is more common on certain social media platforms, new strategies can be developed to address those specific platforms. Additionally, this data will help track the effectiveness of different interventions over time, allowing stakeholders to see which approaches are working and which need improvement. The ultimate goal is to use data to make informed decisions that will improve the fight against cyberbullying and create safer environments for everyone.

5.5 Foster a Supportive Community

A vital objective of this project is to create a supportive community where users can connect with others who have experienced similar challenges. Victims of cyberbullying often feel isolated, misunderstood, or alone in their struggles. This project aims to break that isolation by providing a platform where users can openly share their experiences, offer advice, and support one another. To do this, the platform will include features like discussion forums and resource hubs. The discussion forums will allow users to engage in conversations about their experiences, providing a space where they can share their feelings, ask for advice, and connect with others who truly understand what they are going through. This will help build a sense of community, where people can find comfort in knowing they are not alone in their struggles. Additionally, resource hubs will offer educational materials, tips for coping with cyberbullying, and ways to access professional help. These resources will empower users by giving them the tools and knowledge to protect themselves and deal with bullying effectively. By fostering a community that is supportive and encouraging, the platform will help reduce the feelings of loneliness and hopelessness that many victims face. Ultimately, this sense of belonging and empowerment will provide victims with the confidence to speak out and take steps toward healing.

5.6 Ensure Scalability and Social Media Integration

A key objective of this project is to ensure that the platform can grow and handle an increasing number of users effectively. As the issue of cyberbullying affects people across the globe, it is essential that the platform can scale up to support more users as awareness and demand increase. This will involve optimizing the system's performance, making sure the platform can handle a high volume of reports and interactions without slowing down. In addition to scalability, integrating the platform with popular social media networks through APIs and plugins will allow it to reach a larger audience and respond more quickly to harmful content. Since cyberbullying often happens on social media platforms, the project will enable real-time detection and reporting of harmful content directly from those platforms. By connecting to these social media networks, the platform will automatically monitor interactions, identify bullying behaviour, and allow users to report incidents without having to leave their social media apps. This integration will make the platform more effective, ensuring faster intervention when harmful content is detected and enabling quicker support for victims. Ultimately, this approach will help the platform reach a wider audience, providing support where it's most needed and ensuring that help is available as soon as cyberbullying occurs.

5.7 Provide Accessible and User-Friendly Experience

An important objective of this project is to ensure that the platform is accessible to all users, including those with different abilities. It will be designed with features that make it easy to navigate and use for everyone, regardless of their physical or technical limitations. For example, the platform will include text-to-speech functionality, allowing users with visual impairments to hear the content instead of reading it. Keyboard navigation will be implemented to assist individuals who may find it difficult to use a mouse or touch screen, ensuring they can easily interact with the platform using just the keyboard. Additionally, colour contrast settings will be provided to help users with colour blindness or poor eyesight to read and understand the content more clearly. To further expand its reach and usability, the platform will support multiple languages, making it accessible to people from different regions and cultural backgrounds. This multilingual support will ensure that language barriers do not prevent anyone from using the platform, allowing victims from various parts of the world to

access help in their native language. By prioritizing accessibility and inclusivity, the platform will create a user-friendly experience that encourages more people to seek support and actively participate in the community, no matter their abilities or background.

5.8 Continuous Improvement and User Feedback

A key objective of the project is to ensure that the platform evolves based on user feedback. To achieve this, the platform will regularly collect feedback from users to understand their experiences, challenges, and suggestions for improvement. This feedback will be essential in making the platform more effective and responsive to the needs of the users. For example, users might suggest new features or report issues with existing ones, and the development team will prioritize addressing these concerns to enhance the user experience. Additionally, the chatbot's database will be continuously updated based on user interactions to ensure it provides accurate and relevant responses, improving its ability to support victims of cyberbullying. Regular updates will also ensure that the platform stays current with new trends in cyberbullying behaviour and provides up-to-date resources. The platform will also collaborate with experts, such as counsellors, mental health professionals, and cybersecurity specialists, to gather insights and best practices, helping to refine the platform's features and services. These collaborations will ensure that the platform remains a reliable and impactful tool for combating cyberbullying and providing support to victims. By consistently improving based on user feedback and expert advice, the platform will continue to make a positive difference in the fight against cyberbullying.

5.9 Provide Reliable and Secure Platform

A fundamental objective of this project is to ensure that the platform is both reliable and secure for all its users. Security is of utmost importance, especially when dealing with sensitive user data, such as personal information and reports of cyberbullying incidents. To achieve this, the platform will be built with a secure server architecture using technologies like Node.js and Express.js to safeguard against unauthorized access. All sensitive information, including user identities and incident reports, will be encrypted to protect privacy and prevent any potential data breaches. Additionally, the platform will undergo rigorous testing to identify and address any vulnerabilities before it is launched, ensuring that it

functions smoothly and safely for everyone. This testing process will include security audits, performance tests, and user acceptance testing to verify that all features work as expected without compromising security. By prioritizing both security and reliability, the platform will provide a safe environment where users can report incidents, receive support, and engage with the community without worrying about their data being exposed or the platform being unavailable. Ultimately, this will create a trusted space for victims of cyberbullying to seek help and support.

CHAPTER-6

SYSTEM DESIGN & IMPLEMENTATION

Design is a meaningful engineering representation of something that is to be built. It is the most crucial phase in the development of a system. Software design is a process through which the requirements are translated into a representation of software. Design is a place where design is fostered in software engineering. Based on the user requirements and the detailed analysis of the existing system, a new system must be designed. This is the phase of system design. Design is the perfect way to accurately translate a customer's requirement into the finished software product. The design creates a representation or model and provides details about software data structure, architecture, interfaces and components that are necessary to implement the system. The logical system design arrived at as a result of systems analysis is converted into physical system design.

6.1 System development methodology

The system development methodology is a structured process that guides the creation of a product or software. It ensures that every step, from the idea to the final product, is carefully planned and executed. This method is important because it helps developers work in an organized way, making it easier to meet deadlines and deliver high-quality results. The methodology typically involves planning, designing, coding, testing, and maintaining the software. These steps are followed to ensure everything is done properly.

By using this process, developers can identify and fix issues early, saving time and resources. It also ensures that the product is user-friendly, meets the customer's requirements, and performs efficiently. I am focusing on modern technologies and frameworks to build the application. The development involves React.js for the frontend, Node.js and Express.js for the backend, and MongoDB as the database. For handling APIs, I am using the Groq API key to efficiently fetch and manage data. This approach allows for a more dynamic, scalable, and efficient development process tailored to the project's specific needs. It emphasizes flexibility and real-time functionality, ensuring the application performs smoothly.

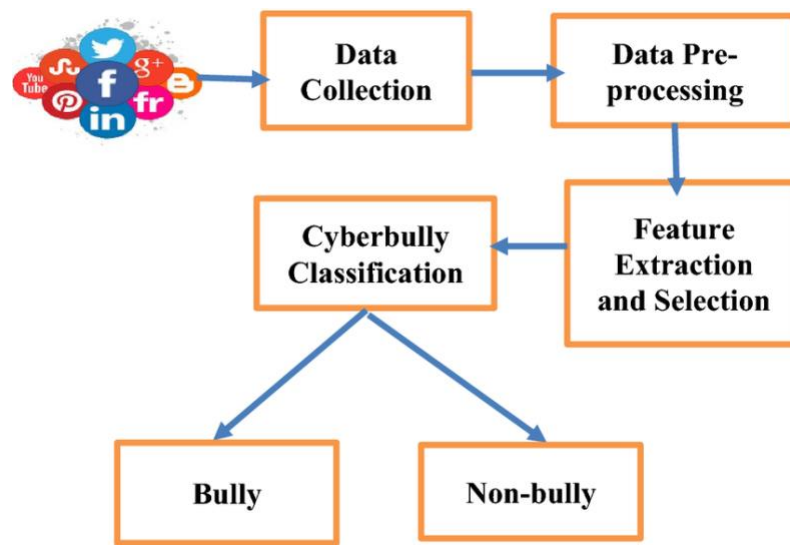


Figure 1.2 System development methodology

6.2 System Architecture

The architecture for the project is based on MERN stack (MongoDB, Express.js, React.js, Node.js) with integration of the Groq API for additional functionality.

6.2.1 Frontend

The front end of the project is built using React.js, a powerful library for creating dynamic and interactive user interfaces. It includes several key components like the Home page, where users can learn about the platform's purpose and features, as well as the Login and Signup pages for secure user authentication. The Profile page allows users to view their details, reports and saved chatbot conversations. The Chatbot interface provides a friendly space for users to interact with the bot for guidance and support. The entire design is responsive, meaning it works seamlessly on devices of all sizes, such as computers, tablets, and smartphones. For styling, we use CSS or Bootstrap, which ensures the platform looks clean and modern and is easy to navigate. The front end is also integrated with the Groq API, which powers the chatbot and helps display real-time statistics about cyberbullying cases, making the platform both informative and interactive. This combination of features ensures a smooth, user-friendly experience for everyone.

6.2.2 Backend

The backend of the project is built using Node.js and Express.js, which work together to handle all the logic and communication behind the scenes. It provides a set of RESTful APIs that allow the front end to interact with the database and perform various tasks. These tasks include user authentication, where users can log in or sign up securely, managing profiles by updating personal details or viewing past activity, storing data such as reports of cyberbullying, and submitting incident reports to the cyber-crime department. To ensure the system works smoothly and safely, middleware is used. Middleware is like a set of rules or checks that validate inputs from users, handle errors gracefully, and secure the APIs from unauthorized access or attacks. This setup ensures that the backend is fast, reliable, and secure, allowing it to process user requests efficiently and provide the necessary responses to the front end.

6.2.3 Database

The database for the project is built using MongoDB, which is a flexible and powerful NoSQL database. It is designed to store all the essential information needed for the platform. This includes user data, such as account details, profiles, and authentication credentials, as well as chat interactions from the chatbot, allowing users to review past conversations. It also stores incident reports, which are submitted by users to report cases of cyberbullying, ensuring these reports are securely logged and can be retrieved when needed. Additionally, the database keeps track of cybercrime statistics, which provide valuable insights into the current state of cyberbullying both locally and globally. There is also space for community support content, such as forum posts or resources that help users connect and support each other. To keep the data well-organized and ready for future growth, schemas are used. Schemas define the structure of the data, making it easier to add new features or scale the platform as more users join. This setup ensures that the database is reliable, scalable, and efficient in handling all the platform's data needs.

6.2.4 Integration Components

The project integrates several important components to enhance its functionality and provide a better user experience. One of the key integrations is the Groq API, which powers the chatbot. This API allows the chatbot to interact with users effectively, offering guidance, support, and responses tailored to their concerns about cyberbullying. Another important integration is an API for anonymous reporting, which enables users to report incidents of cyberbullying securely and without revealing their identity. This ensures that users can seek help without fear of being exposed. Additionally, the project includes tools for tracking real-time cybercrime statistics. This is achieved by connecting to external sources that provide up-to-date data on cyberbullying cases, both locally and globally. These statistics are displayed on the platform to raise awareness and provide users with valuable insights. Together, these integration components make the platform interactive, informative, and a safe space for users to address cyberbullying issues effectively.

6.3 System Design

The system is designed to provide a comprehensive solution for addressing cyberbullying through several key functionalities that work together to create a supportive and secure environment for users. The first key functionality is Authentication, which ensures that only authorized users can access the platform. This is done through JWT-based authentication, which is a secure method for logging in and signing up. Additionally, users have the option to log in using social media accounts, making the process more convenient and faster. The second feature is Anonymous Reporting, where users can report incidents of cyberbullying without revealing their identity. This ensures that victims can share their experiences safely. Once reported, the system securely stores the data and sends it to the cyber-crime department API for further investigation. The third key functionality is the Chatbot, which provides a friendly and interactive space for victims to share their experiences and receive guidance. The chatbot's responses are powered by the Groq API or a machine learning model, ensuring that users get personalized, helpful information. The fourth feature is the Dashboard, where users can access their data, such as past reports, saved chatbot conversations, and any community support threads they've engaged with. It also displays real-time cyberbullying statistics, both

locally and globally, helping raise awareness about the issue. Finally, the platform includes a Community Support section, which is a space for users to engage with others, discuss their experiences, and provide emotional support. Moderation tools are in place to ensure that these forums remain safe and positive, making sure that all users feel welcome and respected. These functionalities work together to provide a holistic approach to tackling cyberbullying while ensuring privacy, safety, and support for all users.

6.4 Implementation

The front-end implementation focuses on creating an engaging and user-friendly experience for everyone accessing the platform. The Home Page serves as the starting point, showcasing the mission of the project to combat cyberbullying and providing users with links to key features like reporting, community support, and the chatbot. It also includes quick statistics to raise awareness about the current state of cyberbullying globally and locally. The Login and Signup Pages are designed with simple, visually appealing forms that match the required design style. These forms include proper field validation to ensure users input the correct information. Once completed, these pages connect to the backend APIs for secure user authentication, allowing users to log in or create an account. The Chatbot Component is another crucial part of the front end, offering an interactive chat window where users can share their experiences or seek guidance. It features a convenient 'Home' button on the right side, allowing users to return to the main page with ease. The chatbot fetches responses from the Groq API, ensuring helpful and personalized interactions. The Profile Page allows users to view their personal information, see a history of their past reports, and access saved chat logs for reference. This structured design ensures a seamless flow of information and functionality, making the platform intuitive and effective for its users.

The backend implementation is built around a set of APIs that manage the core functionalities of the platform. These APIs ensure smooth communication between the frontend and the database while maintaining security and efficiency. The POST `/api/auth/signup` API allows new users to register by providing their details, which are securely saved in the database. For existing users, the POST `/api/auth/login` API handles authentication, verifying their credentials to grant access to the platform. The POST `/api/reports` API enables users to submit cyberbullying reports, ensuring the data is stored securely and forwarded to

the relevant authorities. Users can view their past reports through the GET /api/reports API, which retrieves all reports linked to their account. Additionally, the GET /api/statistics API fetches real-time cyber-crime statistics from the database or external sources, providing valuable insights into the current trends of cyberbullying. To ensure the APIs are secure and reliable, middleware is used throughout the backend. Authentication middleware protects sensitive routes by verifying user credentials, ensuring that only authorized users can access certain features. Input validation middleware checks the data provided by users, such as ensuring all required fields are filled in and preventing invalid or malicious input. This structure ensures that the backend is robust, secure, and capable of handling user requests efficiently while maintaining data integrity.

The deployment process ensures that the platform is accessible, scalable, and well-maintained. For the frontend, hosting platforms like Vercel are used. These platforms make it easy to deploy the React.js application, providing fast and reliable access for users. The backend is hosted on robust services like Heroku, AWS, or Render, which are capable of managing server-side processes efficiently and handling user requests smoothly. The database is hosted on MongoDB Atlas, a cloud-based solution that ensures the database is scalable, secure, and always available, making it suitable for managing large amounts of data as the platform grows. To maintain organization and track changes, version control systems like GitHub or GitLab are used for managing the codebase. This allows developers to collaborate effectively, track updates, and revert to previous versions if needed. For ongoing performance monitoring, tools like LogRocket are implemented for the frontend. This helps track user interactions and identify any issues with the user interface. On the backend, tools like New Relic or Datadog monitor server performance, ensuring that the APIs and database connections run smoothly. This deployment setup ensures the platform is reliable, scalable, and easy to maintain, providing a seamless experience for users.

CHAPTER-7

TILMELINE FOR EXECUTION OF PROJECT (GANTT CHART)

7.1 Understanding gantt charts

7.1.1 Visual Representation of Projects

At its core, a Gantt chart is a visual representation of a project schedule that illustrates the start and finish dates of various elements within the project. This visual roadmap allows cybersecurity teams to comprehend the project timeline at a glance, facilitating better planning and coordination.

7.1.2 Task Dependencies and Milestones

Gantt charts also depict task dependencies and milestones, highlighting the interrelationships between different project components. For cybersecurity teams, this feature is invaluable in understanding the sequential nature of tasks and identifying critical points in the project timeline.

7.1.3 Resource Allocation and Workload Management

Moreover, Gantt charts enable efficient resource allocation and workload management. By incorporating resource assignments into the chart, cybersecurity professionals can ensure that team members are appropriately tasked, thereby optimizing productivity and efficiency.

7.1.4 Communication and Collaboration

The visual nature of Gantt charts fosters enhanced communication and collaboration within cybersecurity teams. Stakeholders can easily grasp project timelines and progress, leading to more effective decision-making and proactive risk management.

7.2 Benefits of gantt charts for cybersecurity teams

As cybersecurity operations continue to evolve in complexity and scale, the advantages of integrating Gantt charts into project management practices become increasingly apparent. Let's explore some key benefits:

7.2.1 Enhanced Project Visibility and Planning

Gantt charts provide a comprehensive visualization of project timelines, task dependencies, and resource allocation, offering cybersecurity teams unparalleled visibility and strategic planning capabilities.

7.2.2 Efficient Resource Utilization

By clearly outlining task assignments and related timelines, Gantt charts enable cybersecurity professionals to optimize resource utilization, ensuring that critical tasks are prioritized and resources are allocated judiciously.

7.2.3 Proactive Risk Management

With a clear overview of project timelines and dependencies, cybersecurity teams can proactively identify potential risks and bottlenecks, empowering them to implement preemptive measures and contingency plans.

7.3 Project Timeline and Key Milestones

Total Duration:

4 months (16 weeks)

Phases Overview:

- Literature Review
- Identification of Modules
- Implementation of Modules
- Testing of Modules
- Publishing and Preparation of Research Papers
- Maintenance

7.3.1 Literature Review

In the first two weeks of the project, the focus will be on the Literature Review, which involves studying and researching existing solutions, frameworks, and strategies related to cyberbullying. This phase is crucial for gaining a deep understanding of the problem and exploring how similar issues have been addressed in the past. The team will gather relevant data, analyze user needs, and identify key challenges faced by cyberbullying victims. By looking at previous projects and successful implementations, the team will also learn about best practices and innovative approaches. This research will help in identifying what features are most effective in combating cyberbullying, such as anonymous reporting tools, chatbots for guidance, or community support platforms. The information collected during this phase will be carefully documented and used to outline the technical requirements for the project. This ensures that the solution being developed is practical, user-friendly, and addresses the needs of the target audience effectively. By the end of this phase, the team will have a clear roadmap and a solid foundation to proceed with the next steps of the project.

7.3.2 Identification of Modules

During Weeks 3 to 5, the project will focus on the Identification of Modules, which means breaking the entire system into smaller, manageable parts or tasks called modules. This phase is essential for organizing the work and ensuring every part of the project is well-planned. For example, the project might be divided into key modules like user authentication (handling login and signup), chatbot integration (creating a helpful chatbot for guidance), reporting (allowing users to report incidents anonymously), dashboard (displaying user-specific data and statistics), and community support (building forums for users to support each other). Each module will be carefully analyzed to define its purpose, scope, and any dependencies it might have on other modules. For instance, the chatbot module may depend on an external API like Groq for its responses, while the reporting module might need secure connections to a cyber-crime department API. Detailed design documents will be created for each module, explaining what it will do, how it will interact with other parts of the system, and the technologies needed to build it. This phase ensures that the project is broken down into clear, achievable goals, making the development process smoother and more efficient. By the end of this phase, the team will have a well-structured plan for the entire system.

7.3.3 Implementation of Modules

From Weeks 5 to 9, the project moves into the Implementation of Modules phase, where the actual coding and development of the system begin. This is where the plans and designs created in earlier stages are turned into working components. The front, which includes visual elements like the Home Page, Login Page, Signup Page, Chatbot Interface, and Dashboard, will be developed using React.js. These components will be designed to ensure they are interactive, responsive, and user-friendly. On the backend, APIs will be created using Node.js and Express.js to handle essential functions like user authentication, data management, and communication with other services. The database will be set up using MongoDB to securely store user details, reports, chat logs, and other necessary data. For the chatbot, the Groq API will be integrated to provide smart and helpful responses to users. Throughout this phase, the focus will be on ensuring that each module works as expected and seamlessly connects with other parts of the system. By the end of this phase, all the main features of the project, including the user interface, backend logic, and database integration, will be fully implemented and ready for testing.

7.3.4 Testing of Modules

From Weeks 9 to 12, the project will focus on the Testing of Modules, which is a critical phase to make sure everything works correctly, securely, and without major issues. During this time, each part of the system will be tested thoroughly. This starts with unit testing, where individual components, like the login system or chatbot, are checked to ensure they perform as expected. Next, integration testing will be done to confirm that different parts of the system, such as the frontend and backend or APIs and the database, work together smoothly. Finally, user acceptance testing will be carried out to evaluate the system as a whole from the user's perspective, ensuring it meets their needs and is easy to use. Tools like Postman will be used to test the APIs and verify that data is being sent and received correctly, while Cypress will be used to test the frontend components and user workflows. Any issues discovered during testing will be fixed to improve reliability, security, and overall performance. By the end of this phase, the system will be polished and ready for deployment, providing a seamless experience for users.

7.3.5 Publishing and Preparation of Research Papers

During Weeks 12 to 13, the focus will be on the Publishing and Preparation of Research Papers, where the team will document all the work done on the project. This includes creating detailed reports that explain the project's purpose, the methods used, and the results achieved. These documents will highlight the innovations introduced in the system, such as the chatbot's functionality, anonymous reporting feature, and real-time cyberbullying statistics. The team will also write research papers that discuss the project's key aspects, such as the technical challenges faced, how they were overcome, and the impact the project can have on addressing cyberbullying. These papers can be submitted to relevant journals or conferences to share the findings with a broader audience and contribute to discussions on topics like combating cyberbullying, using AI for social good, or ethical considerations in technology. By the end of this phase, the project will be well-documented, and its value will be effectively communicated to others in the field.

7.3.6 Maintenance

During Weeks 14 to 16, the project will enter the Maintenance phase, which involves ensuring the system continues to work efficiently after deployment. This phase focuses on optimizing the platform for better performance and addressing any issues users may encounter during real-world use. The team will regularly monitor the system using tools like New Relic to track backend performance and LogRocket to observe frontend usability. These tools will help identify problems such as slow response times, bugs, or any other technical issues that might affect the user experience. The team will also gather feedback from users to understand their needs and improve the system further. Additionally, as cyberbullying trends evolve, the system will be updated to stay relevant and effective. This might include adding new features, enhancing security measures, or improving the chatbot's responses. By the end of this phase, the platform will be stable, user-friendly, and capable of adapting to future challenges.

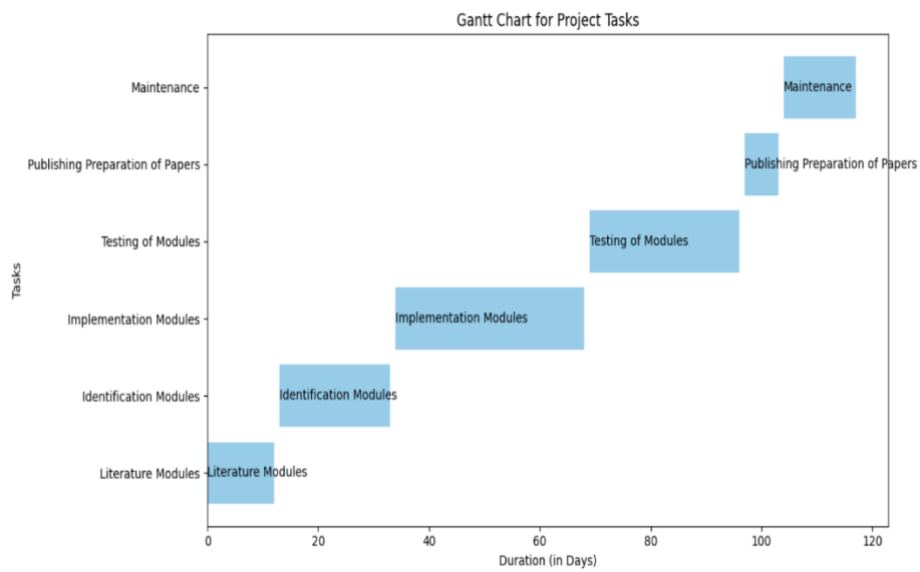


Figure 1.3 Gantt Chart

CHAPTER-8

OUTCOMES

8.1 User-Friendly Platform

The project will deliver a user-friendly platform that is carefully designed to be easy to use and accessible to everyone. This web application will offer a safe and secure space for people who have experienced cyberbullying to share their concerns without fear. The platform will allow users to report incidents anonymously, which helps protect their privacy and encourages them to speak up. It will also provide tools and resources to guide users on how to handle cyberbullying situations effectively. The platform will have a clean, responsive design, meaning it will work well on any device, whether it's a computer, tablet, or smartphone. By creating a supportive environment, the application ensures that victims of cyberbullying feel heard, supported, and empowered to take action. Overall, this platform will be a valuable resource for anyone seeking help, advice, or a safe place to address their concerns related to cyberbullying.

8.2 Anonymous Reporting

The platform will include an anonymous reporting feature that allows users to report incidents of cyberbullying without revealing their identity. This secure system ensures that the user's personal information is kept private and not shared with anyone, making it safe for them to speak up without fear of retaliation or further harm. By offering anonymity, the platform encourages users to report cyberbullying that they might otherwise hesitate to disclose due to concerns about their safety or privacy. The reporting system will be designed to be simple to use, allowing users to quickly and easily submit their experiences to relevant authorities or organizations that can take action. This feature is crucial in empowering victims of cyberbullying to take the first step toward justice, while also making sure that their identity remains protected throughout the process. It will help create a safer online environment by encouraging more people to report incidents and hold perpetrators accountable.

8.3 Supportive Chatbot

The platform will feature a supportive chatbot that is friendly, interactive, and always available to assist victims of cyberbullying. Powered by the Groq API, this chatbot is designed to provide immediate emotional support to users who may be feeling distressed or overwhelmed by their experience. Whenever a user reaches out, the chatbot will engage with them in a compassionate and understanding way, offering advice on how to handle their situation and providing resources to help them cope. The chatbot will be able to suggest steps the user can take to protect themselves online, connect them with support services, or guide them on how to report the bullying. It will offer a safe, non-judgmental space for users to talk about their feelings and concerns. Since it is always available, the chatbot will ensure that victims can receive support at any time, even when they may not have access to other forms of help. By offering this immediate assistance, the chatbot will play a key role in helping users navigate the emotional challenges of cyberbullying and take steps toward a solution.

8.4 Comprehensive Dashboard

The platform will include a comprehensive dashboard that provides each user with a personalized overview of their activity and important information. This dashboard will display the user's past cyberbullying reports, allowing them to track any incidents they've reported and see updates on their cases. It will also show saved chat interactions with the supportive chatbot, giving users easy access to previous conversations and advice they may want to revisit. In addition, the dashboard will feature real-time cyberbullying statistics, giving users valuable insights into the current trends of online harassment, both locally and globally. These statistics will help raise awareness about the extent of cyberbullying and its impact on society. The dashboard will be designed to be clear and easy to navigate, making it simple for users to find the information they need, while also providing them with the tools they need to manage their reports, review support chats, and stay informed about the bigger picture of cyberbullying. This feature aims to empower users by offering them a comprehensive view of their journey and the broader context of the issue they're dealing with.

8.5 Community Engagement

The platform will include a community engagement feature, which is a supportive forum where users can come together to share their experiences, seek advice, and offer support to one another. This community space will be designed to foster a sense of solidarity and empathy, helping users feel less alone in their struggles with cyberbullying. In the forum, individuals can post about their personal experiences with online harassment, ask questions, and share how they've coped or found solutions. They can also connect with others who are going through similar situations, which helps create a safe, supportive environment where people can offer encouragement and understanding. The forum will be moderated to ensure that the space remains positive, respectful, and free from further bullying. This aspect of the platform is important because it allows users to not only receive support from professionals or authorities but also from their peers, who truly understand what they are going through. By providing this community space, the platform aims to create an environment where users feel empowered, supported, and part of a caring network of people who are working together to combat cyberbullying.

8.6 Awareness and Education

The platform will focus on awareness and education to help users understand the seriousness of cyberbullying and its widespread impact. By providing valuable resources, such as articles, guides, and videos, users will be educated about what cyberbullying is, how it affects people emotionally and psychologically, and the different forms it can take online. The platform will also showcase real-time statistics on cyberbullying trends, helping users gain a clearer picture of the scale of the issue both locally and globally. These statistics will provide insights into how common cyberbullying is, who it affects, and where it happens most often, giving users the information they need to recognize and address the problem. In addition, the community forums will serve as an important educational tool, where users can learn from each other's experiences and discuss ways to protect themselves from online harassment. This focus on awareness and education will empower users, equipping them with the knowledge to identify cyberbullying, take preventive measures, and advocate for change. Ultimately, the goal is to create a more informed and proactive online community that

understands the consequences of cyberbullying and works together to reduce its occurrence.

8.7 Technical Contribution

The project will make a significant technical contribution to both the field of web development and ethical AI. By building a robust full-stack solution, the platform demonstrates how modern technologies like React.js, Node.js, Express.js, and MongoDB can be integrated to create a real-world application that addresses important social issues like cyberbullying. This project showcases the technical complexities involved in building a secure, responsive, and scalable web application, offering valuable insights into web architecture, API integration, and database management.

Moreover, the use of ethical AI through the Groq API for chatbot interactions represents a key advancement in providing victims with empathetic, automated support while maintaining ethical standards. The chatbot is designed to respond in a compassionate, non-judgmental way, reflecting an understanding of the sensitive nature of the topic. This commitment to ethical AI helps set a standard for developing AI systems that prioritize user well-being and safety.

In addition to the technical development, the findings, methodologies, and outcomes of the project will be shared through research papers and publications. These papers will highlight the innovative approaches used in the project, such as the integration of ethical AI for emotional support, the design of an anonymous reporting system, and the creation of a supportive community forum. By publishing the project's results, the platform aims to contribute to the academic and technical community, offering new insights into how technology can be used responsibly to address social issues and improve online safety.

8.8 Practical Learning

The project will provide significant practical learning opportunities for the development team, enhancing their technical skills and knowledge in several key areas. Working on the full-stack development of the platform will give the team hands-on experience with both frontend and backend technologies, such as React.js for building responsive user interfaces and Node.js with Express.js for creating RESTful APIs. The integration of MongoDB as a database system will help the team understand how to manage and structure

data efficiently, particularly in cloud-based environments.

Additionally, the project involves API integration, which will allow the team to learn how to connect the platform with external services, such as the Groq API for chatbot functionality and the cyber-crime department's API for anonymous reporting. This will help the team gain practical experience in working with third-party APIs and ensuring smooth communication between different system components.

The project also focuses on creating secure systems, particularly around user authentication and data privacy. The team will implement JWT-based authentication to manage secure logins and safeguard user information, which will deepen their understanding of cybersecurity practices in web development.

Lastly, by integrating an AI-driven solution for the chatbot, the team will gain practical experience in working with machine learning models and AI technologies. This will include implementing a system that responds to user queries in an ethical and supportive way, giving the team valuable insight into how AI can be used to improve user experience while maintaining ethical standards.

Overall, the project will equip the development team with a broad range of skills in web development, API management, security, and AI, making it an excellent opportunity for practical learning and professional growth.

8.9 Social Impact

The project will have a significant social impact by offering a tangible solution to help victims of cyberbullying. Many individuals, especially young people, face online harassment but often feel powerless to speak out or seek help. This platform provides them with a safe space to voice their concerns, report incidents, and find support. The anonymous reporting feature ensures that victims can share their experiences without fear of retaliation or further bullying, making it easier for them to come forward.

The platform also gives users access to an interactive chatbot that offers emotional support and guidance, helping them cope with the psychological effects of cyberbullying. Additionally, the community forum allows users to connect with others who may have gone through similar experiences, offering them a sense of solidarity and helping them understand that they are not alone. By giving users the tools to report incidents and seek help, the platform

can help reduce the long-term effects of cyberbullying, such as anxiety, depression, and social isolation.

The real-time cyber bullying statistics and educational resources on the platform will also raise awareness about the widespread nature of online harassment, encouraging users to be more mindful of their online behaviour and fostering a safer digital environment. Overall, this project aims to make a positive societal impact by addressing a pressing issue, offering support to those affected, and helping to create a more empathetic, understanding, and safer online community.

8.10 Scalable Framework

The platform is designed to be a scalable and adaptable framework, meaning that it can easily grow and evolve. As new needs and challenges emerge, the system can be expanded with additional features to address them. For example, the platform can be modified to handle related issues like online harassment, fraud prevention, or even cybersecurity threats. This flexibility allows the platform to adapt to different user needs and the changing landscape of online safety.

The underlying architecture of the system is built in such a way that new modules can be added with minimal disruption to existing functionality. This makes it easy to introduce new chatbot features, additional reporting systems, or even support for different types of online abuse. The database structure and API integration are also designed to be extendable, ensuring that the system can manage an increasing amount of data and traffic as more users join the platform.

Moreover, the platform can be customized for different communities or regions, making it a versatile tool for addressing various forms of online harm across different contexts. For instance, if the focus shifts to a different issue, such as fraud prevention, the platform can be modified to include specific reporting tools, advice, and resources for those facing scams or deceptive practices online. This scalable framework ensures that the platform remains relevant and effective, both now and in the future, as it continues to grow and meet the evolving needs of users.

CHAPTER-9

RESULTS AND DISCUSSIONS

9.1 RESULTS

9.1.1 Functional Implementation

9.1.1.1 User Authentication

The Login and Signup functionality has been successfully implemented, allowing users to securely create accounts and access their profiles. This system ensures that sensitive information is protected through JWT-based authentication.

9.1.1.2 Chatbot Interaction

The chatbot, integrated into the front end, functions well in assisting users by providing responses to common queries related to cyberbullying. It leverages Groq API for data-driven insights on cybercrime statistics.

9.1.1.3 Reporting System

The anonymous reporting system has been successfully integrated. Users can submit cyberbullying incidents anonymously, which are then logged and forwarded to relevant authorities. This feature ensures that victims can report without fear of retaliation.

9.1.1.4 Cyberbullying Statistics

The integration with Groq API has allowed the app to display up-to-date statistics on cyberbullying trends. Users can view information related to the frequency and distribution of incidents, helping them better understand the scope of the issue.

9.1.1.5 Database Management

MongoDB has been used effectively to store user information, reports, and chatbot logs. The use of Mongoose for schema definition and MongoDB Atlas for cloud hosting has ensured seamless data storage and retrieval.

9.1.2 User Experience

9.1.2.1 Responsive Design

The application's interface is designed to be mobile-friendly and responsive across various screen sizes, ensuring that users have a consistent experience regardless of the device they are using.

9.1.2.2 Easy Navigation

The user-friendly layout, with clearly defined components such as Home, Login, Signup, Chatbot, and Profile, has been well received by users. The simple and intuitive interface makes it easy for victims of cyberbullying to get the support they need.

9.1.3 Security

9.1.3.1 JWT Authentication

Secure login and signup processes are implemented using JWT tokens, ensuring that the user's data is protected. Sensitive information is not stored in the front end, reducing security risks.

9.1.3.2 Data Protection

The anonymous reporting system ensures that the identities of victims are kept confidential, addressing one of the main concerns in reporting cyberbullying cases.

9.2 DISCUSSIONS

9.2.1 Challenges

9.2.1.1 Data Accuracy in Cyberbullying Statistics

While the Groq API provides valuable insights into cyberbullying trends, the accuracy and granularity of the data could vary based on available sources. It is important to continually verify and update the data sources to ensure the relevance and accuracy of the displayed statistics.

9.2.1.2 Chatbot Limitations

Although the chatbot is effective in providing basic information, there are limitations in its ability to handle complex or sensitive issues. Future enhancements could include natural language processing (NLP) to improve chatbot responses and make it more empathetic to users' emotional needs.

9.2.1.2 Scalability of Reporting System

While the anonymous reporting feature works well for small-scale use, scalability could be a concern if the system grows significantly. Optimizing the reporting system to handle high traffic and large amounts of data efficiently will be critical for future iterations.

9.2.2 Future Enhancements

9.2.2.1 Advanced Analytics

In the future, the app could incorporate deeper analytics on reported incidents, such as location-based trends and time-based analyses, to provide a more comprehensive understanding of cyberbullying patterns.

9.2.2.2 Integration with Support Services

Further integration with mental health services, online support groups, or chatbots with access to trained counsellors could provide more direct assistance to victims.

9.2.2.3 AI/ML-based Prediction

Implementing machine learning models to predict potential bullying behaviours based on user interaction patterns could allow for proactive intervention and timely support.

9.2.2.4 Multi-Language Support

Adding multi-language support will make the app more accessible to a broader audience, particularly in regions with diverse languages.

9.2.3 Impact

9.2.3.1 Empowering Victims

The "Billy" platform empowers victims of cyberbullying by providing them with the tools and resources to report incidents anonymously and access real-time data about the issue.

9.2.3.2 Raising Awareness

By showcasing cyberbullying statistics, the platform serves as an educational tool to raise awareness about the prevalence and impact of online harassment.

9.2.3.3 Collaboration with Authorities

The ability to report cases directly to the cyber crime department enhances the likelihood that incidents are investigated, contributing to a safer online environment.

CHAPTER-10

CONCLUSION

The "Buddy Against Cyberbullying" project provides a comprehensive, user-friendly solution for addressing cyberbullying, focusing on support, reporting, and awareness. By integrating a chatbot powered by the Groq API, an anonymous reporting system, and a community forum, the platform empowers victims to report incidents, seek guidance, and engage with a supportive community. The real-time cyberbullying statistics and personalized dashboards offer valuable insights into the prevalence of the issue, helping to foster greater awareness and empathy.

The platform's design and implementation, built with the MERN stack (MongoDB, Express.js, React.js, Node.js), ensure scalability, security, and efficient functionality. The project not only meets its primary goal of providing emotional and practical support to cyberbullying victims but also contributes to the broader conversation on combating cyberbullying by integrating modern AI-driven tools and secure reporting mechanisms.

As a result, the project is a vital step toward creating a safer online environment, helping to raise awareness about cyberbullying and providing users with the tools they need to navigate and address the issue. The combination of technology, support, and community engagement has the potential to make a significant impact in combating cyberbullying on a global scale.

If we cannot solve the problem, we will seek help from the cybercrime department to handle the issue. Their expertise will ensure the problem is resolved effectively. Our priority is to satisfy the user and ensure their safety.

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APPENDIX-A

PSUEDOCODE

Billyfrontend – App.js

```
import React, { useState, useEffect } from "react";
import { Routes, Route } from "react-router-dom";
import { BrowserRouter } from "react-router-dom";
import { routes } from "../components/Routes/Routes";
import "bootstrap/dist/css/bootstrap.min.css";
import "bootstrap-icons/font/bootstrap-icons.css";
const App = () => {
  return (
    <div>
      <BrowserRouter>
        <Routes>
          {routes &&
            routes.map((route, index) => {
              return (
                <Route
                  key={index}
                  path={route.path}
                  element={<route.component />}
                ></Route>
              );
            })}
        </Routes>
      </BrowserRouter>
    </div>
  );
};

export default App;
```

Billyadminfrontend – App.js

```
import React, { useState, useEffect } from "react";
import { Routes, Route } from "react-router-dom";
import { BrowserRouter } from "react-router-dom";
import { routes } from "../components/Routes/Routes";
import "bootstrap/dist/css/bootstrap.min.css";
import "bootstrap-icons/font/bootstrap-icons.css";
const App = () => {
  return (
    <div>
```



```
<BrowserRouter>
  <Routes>
    {routes &&
      routes.map((route, index) => {
        return (
          <Route
            key={index}
            path={route.path}
            element={<route.component />}
          ></Route>
        );
      })}
  </Routes>
</BrowserRouter>
</div>
);
};
```

```
export default App;
```

Backend – index.js

```
const mongoose = require("mongoose");
const express = require("express");
const SL = require("./routes/SignupLoginroutes");
const cors = require("cors");

const app = express();

mongoose.set("strictQuery", true);
mongoose.connect(
  "mongodb+srv://guru:guru@cluster0.oowiasj.mongodb.net/CyberBullying"
);
const db = mongoose.connection;

db.on("open", () => {
  console.log("Database Connected");
});
db.on("error", () => {
  console.log("Database not Connected");
});

app.use(
  cors({
    origin: "*",
    methods: ["GET", "POST", "PATCH", "DELETE"],
```

```
    allowedHeaders: ["Content-Type", "Authorization"],
  })
);

app.use(express.json());
app.options("*", cors());

app.use("/Signup-Login", SL);

const port = 5500;
app.listen(port, () => {
  console.log("Server Started on " + port);
});
```

Backend 1 – index.js

```
const express = require("express");
const mongoose = require("mongoose");
const cors = require("cors");
const incidentRoutes = require("./routes/incidentRoutes");

const app = express();

app.use(
  cors({
    origin: "*",
    methods: ["GET", "POST", "PATCH", "DELETE"],
    allowedHeaders: ["Content-Type", "Authorization"],
  })
);

app.use(express.json());

app.use("/incident", incidentRoutes);

mongoose.connect(
  "mongodb+srv://guru:guru@cluster0.oowiasj.mongodb.net/CyberBullying",
  { useNewUrlParser: true, useUnifiedTopology: true }
);

const db = mongoose.connection;
db.on("open", () => console.log("Database Connected"));
db.on("error", (err) => console.log("Database Connection Error", err));

const port = 5501;
app.listen(port, () => {
```

```
console.log(`Server started on port ${port}`);  
});
```

Billyadminbackend – index.js

```
const mongoose = require("mongoose");  
const express = require("express");  
const SL = require("./routes/SignupLoginroutes");  
const cors = require("cors");  
  
const app = express();  
  
mongoose.set("strictQuery", true);  
mongoose.connect(  
  "mongodb+srv://guru:guru@cluster0.oowiasj.mongodb.net/CyberBullyingAdmin"  
);  
const db = mongoose.connection;  
  
db.on("open", () => {  
  console.log("Database Connected");  
});  
db.on("error", () => {  
  console.log("Database not Connected");  
});  
  
app.use(  
  cors({  
    origin: "*",  
    methods: ["GET", "POST", "PATCH", "DELETE"],  
    allowedHeaders: ["Content-Type", "Authorization"],  
  })  
);  
  
app.use(express.json());  
app.use("/Signup-Login", SL);  
  
const port = 5502;  
app.listen(port, () => {  
  console.log("Server Started on " + port);  
});
```

APPENDIX-B

SCREENSHOTS

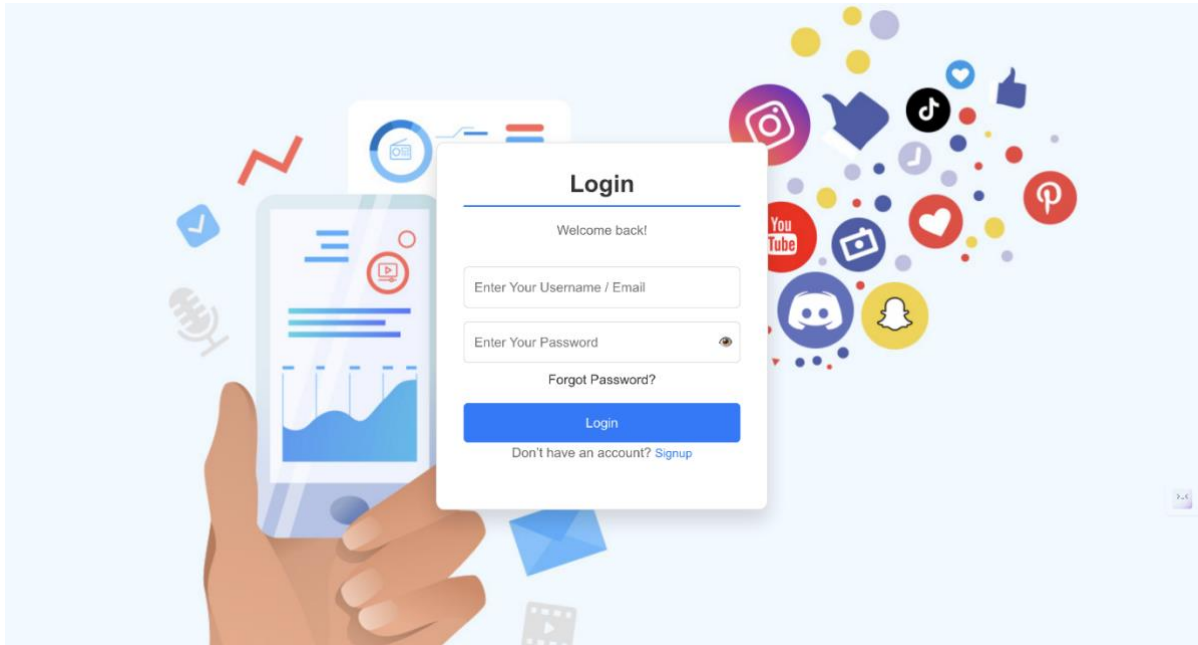


Figure 1.4 User Login



Figure 1.5 User portal

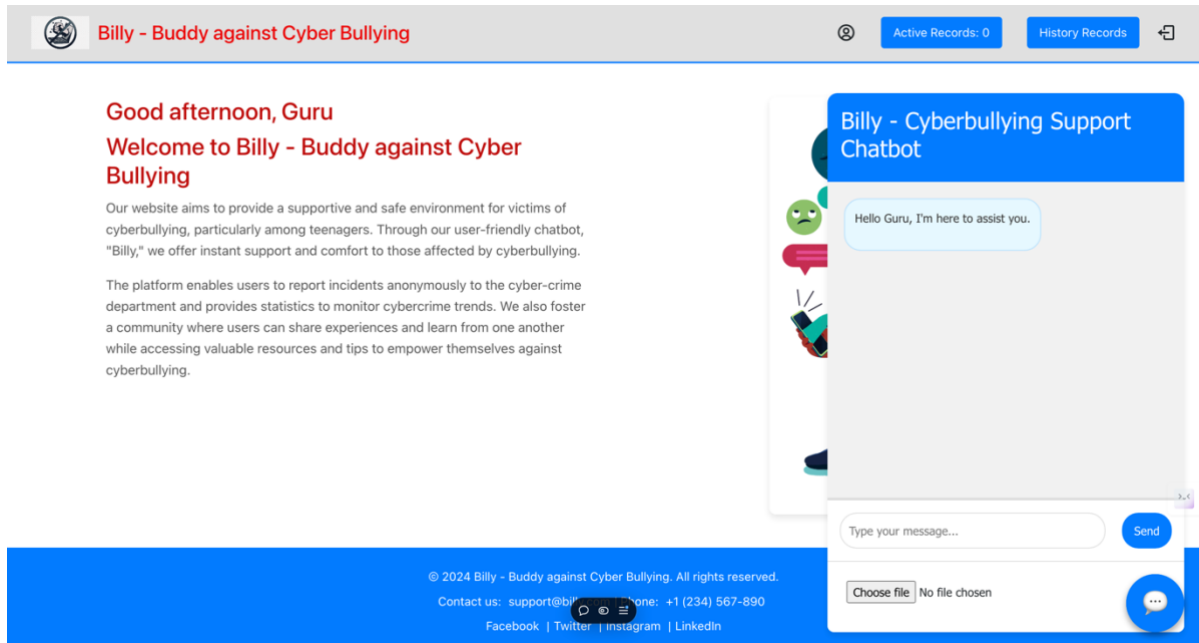


Figure 1.6 User Chatbot

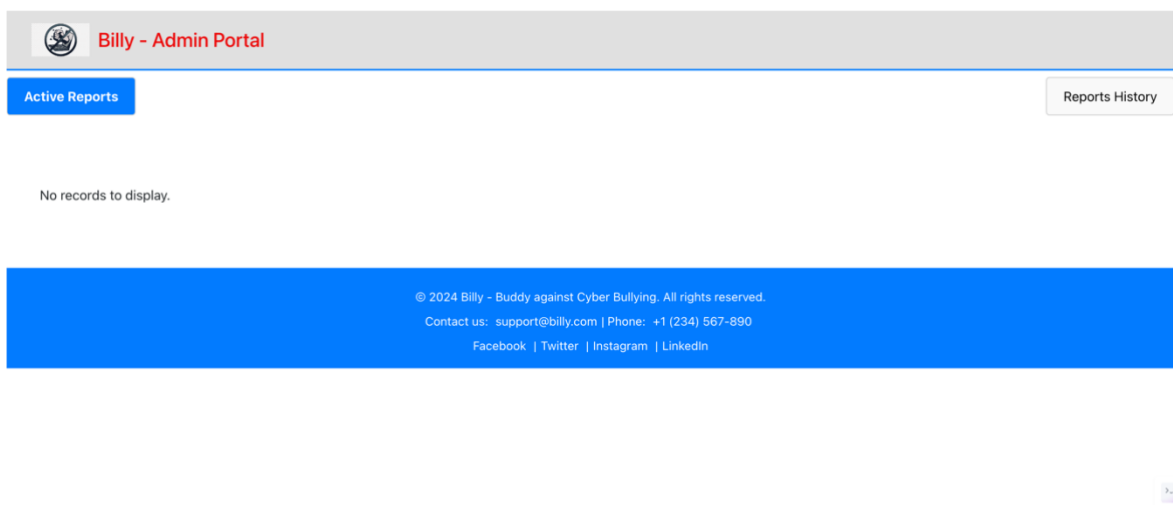


Figure 1.7 User Reports

APPENDIX-C

ENCLOSURES

Sustainable Development Goals (SDGs)



Figure 1.8 Sustainable Development Goals

1. Goal 3: Good Health and Well-being

Cyberbullying harms mental health and overall well-being.

Billy helps by providing a chatbot that offers counselling and emotional support to victims of cyberbullying. It creates a safe space where users can share their experiences anonymously and get the help they need. Additionally, it tracks statistics to support efforts in preventing and addressing cyberbullying effectively.

2. Goal 4: Quality Education

Not knowing about cyberbullying and its effects can lead to more harm.

Billy helps by teaching users how to spot, prevent, and deal with cyberbullying. It offers resources and guidance for schools, parents, and individuals to fight against it. Billy also promotes digital literacy to encourage safe and responsible online behaviour.

3. Goal 5: Gender Equality

Women and girls often face more online harassment and abuse than others.

Billy helps by providing tools and support specifically for victims of gender-based online harassment. It raises awareness and gives marginalized groups a safe platform to report problems and seek help.

4. Goal 10: Reduced Inequalities

Minorities, LGBTQ+ individuals, and young people are more likely to experience cyberbullying.

Billy supports victims from all backgrounds to ensure inclusivity. It provides equal access to tools and resources, helping everyone effectively fight cyberbullying.

5. Goal 16: Peace, Justice, and Strong Institutions

Creating safe and peaceful digital spaces supports this goal.

Billy helps by allowing users to report cyberbullying anonymously to law enforcement and cyber-crime authorities. It also promotes teamwork among individuals, organizations, and governments to ensure accountability for online behaviour.

6. Goal 17: Partnerships for the Goals

Cyberbullying needs teamwork from tech companies, NGOs, schools, and governments.

Billy works with these groups to improve ways to report cyberbullying and create public awareness campaigns. It also partners with institutions to use technology and reach more people in the fight against cyberbullying.

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