

Gmail

User Onboarding

-By Gursimran Singh Saluja



The onboarding flow for Gmail, Google's email service, is designed to be user-friendly and intuitive.

Sign Up/Log In:

- Users start by visiting the Gmail website or downloading the Gmail app.
- New users click on the "Create account" button to sign up, while existing users can log in directly.

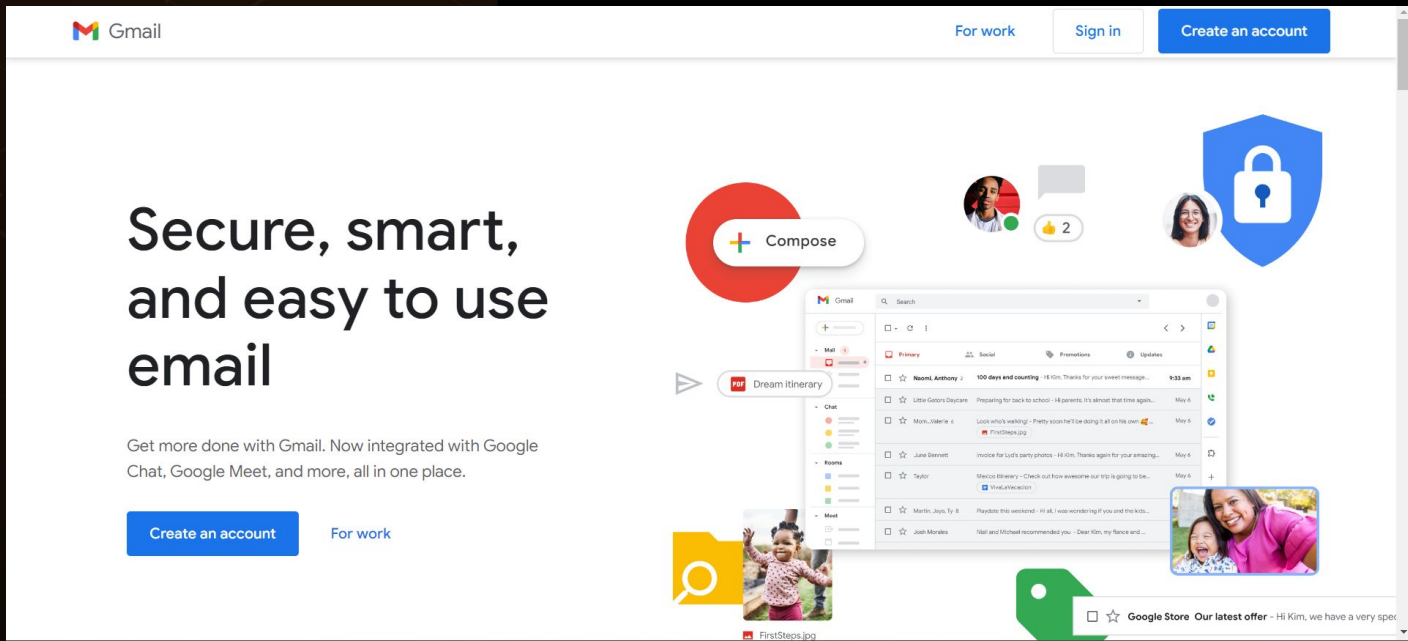
Account Creation:

- New users provide necessary information such as first and last name, desired email address, password, and phone number for account recovery.
- Users may be prompted to go through a CAPTCHA verification process.


Email Address and Verification:

- Users choose a unique email address, and Gmail checks the availability.
- After selecting an address, users may need to verify their identity through a code sent to the provided phone number.

Step 1: Go to the Gmail website




Step 2: Give basic details



Create a Google Account

Enter your name

Next



Basic information

Enter your birthday and gender

Month ▼

Day

Year


Gender ▼

[Why we ask for birthday and gender](#)

Next



Step 2: Select a username and password and complete verification



How you'll sign in


Create a Gmail address for signing in to your Google Account

Username

@gmail.com

You can use letters, numbers & periods

Next



Create a strong password


Create a strong password with a mix of letters, numbers and symbols

Password

Confirm


☐ Show password

Next



Confirm you're not a robot

Get a verification code sent to your phone

 Phone number

Google will verify this number via SMS (charges may apply).

Next

I found the process of selecting my own username and password really engaging as Google gives prompts in case that username is not available.

Also if the password is too weak or easy to guess google helps in improving the security of the account by helping the user create a strong password.

