

```
import pandas as pd
import seaborn as sns
import matplotlib.pyplot as plt
```

```
df = pd.read_csv("Telco-Customer-Churn.csv")
```

```
df.head()
df.info()
df.describe()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 7043 entries, 0 to 7042
Data columns (total 22 columns):
#   Column                Non-Null Count  Dtype
---  -
0   customerID            7043 non-null  object
1   gender                7043 non-null  object
2   SeniorCitizen         7043 non-null  int64
3   Partner               7043 non-null  object
4   Dependents            7043 non-null  object
5   tenure                7043 non-null  int64
6   PhoneService          7043 non-null  object
7   MultipleLines         7043 non-null  object
8   InternetService       7043 non-null  object
9   OnlineSecurity        7043 non-null  object
10  OnlineBackup          7043 non-null  object
11  DeviceProtection      7043 non-null  object
12  TechSupport           7043 non-null  object
13  StreamingTV           7043 non-null  object
14  StreamingMovies       7043 non-null  object
15  Contract              7043 non-null  object
16  PaperlessBilling      7043 non-null  object
17  PaymentMethod         7043 non-null  object
18  MonthlyCharges        7043 non-null  float64
19  TotalCharges          7043 non-null  object
20  Churn                 7043 non-null  object
21  Churn Flag            7043 non-null  int64
dtypes: float64(1), int64(3), object(18)
memory usage: 1.2+ MB
```

	SeniorCitizen	tenure	MonthlyCharges	Churn Flag
count	7043.000000	7043.000000	7043.000000	7043.000000
mean	0.162147	32.371149	64.761692	0.265370
std	0.368612	24.559481	30.090047	0.441561
min	0.000000	0.000000	18.250000	0.000000
25%	0.000000	9.000000	35.500000	0.000000
50%	0.000000	29.000000	70.350000	0.000000
75%	0.000000	55.000000	89.850000	1.000000
max	1.000000	72.000000	118.750000	1.000000

```
churn_rate = df['Churn'].value_counts(normalize=True) * 100
print(churn_rate)
```

```
Churn
No    73.463013
Yes   26.536987
Name: proportion, dtype: float64
```

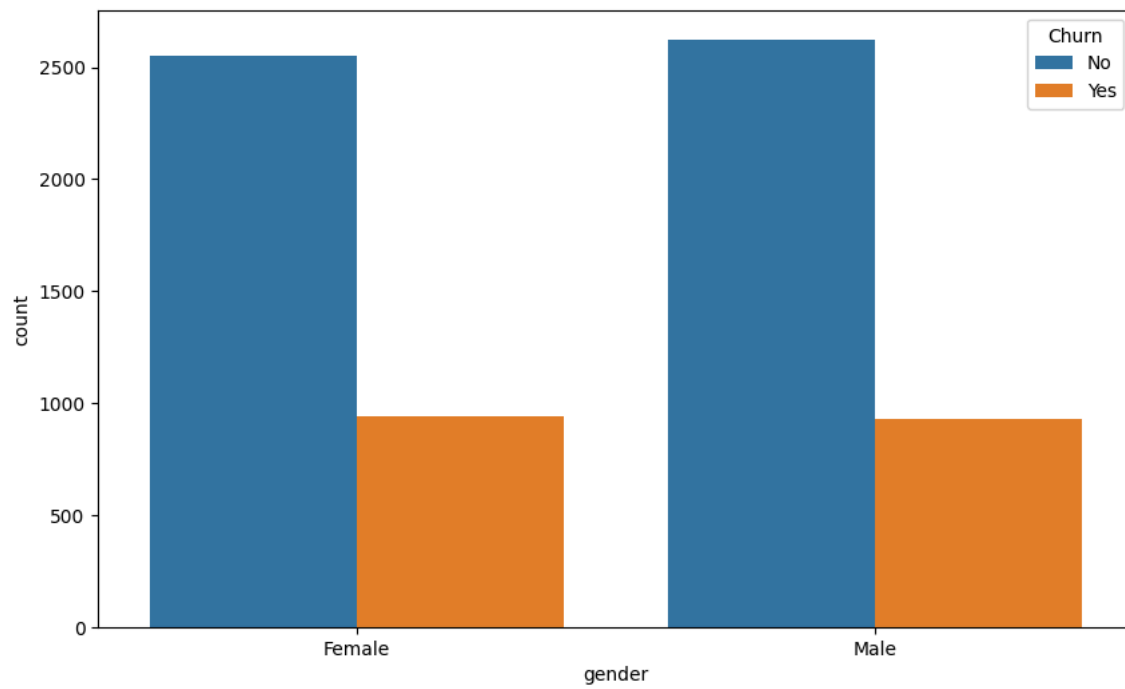
```
df.groupby('Churn')['tenure'].mean()
df.groupby('Churn')['MonthlyCharges'].mean()
```

```
MonthlyCharges

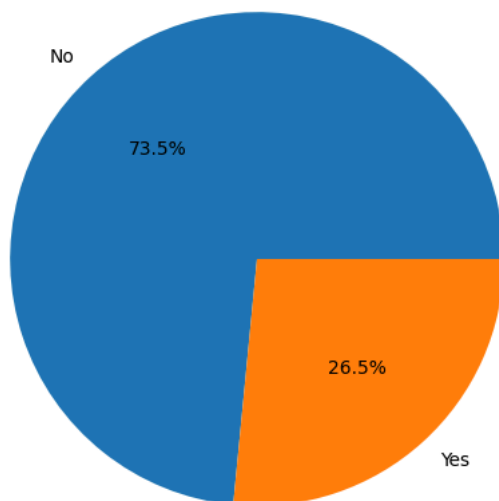
Churn
-----
No    61.265124
Yes   74.441332

dtype: float64
```

```
plt.figure(figsize=(10, 6))
sns.countplot(data=df, x='gender', hue='Churn')
plt.show()
```



```
plt.figure(figsize=(10, 6))  
plt.pie(churn_rate, labels=churn_rate.index, autopct='%1.1f%%')  
plt.show()
```



```
plt.figure(figsize=(10, 6))  
sns.histplot(data=df, x='tenure', hue='Churn', kde=True)  
plt.show()
```



```
plt.figure(figsize=(10, 6))  
sns.boxplot(data=df, x='Churn', y='MonthlyCharges')  
plt.show()
```

