Client Interview

Will the ordering of products be made outside of our app? (Is it an online shop or a physical shop?)

We should be able to manage the stock and update it. We have a physical store and we have to manually add stock in our software system. So people should be able to add new items and remove items. As well as change quantity and prices. All of the stock should be maintained and reduced automatically and everything should be able to be restocked.

Who assigns the shifts for the employees?

There are 2 groups of users. Admins assigns shift but cannot change and perform operations to the shift and employees change stock and stock info. Manager (Admin) is responsible for employees not stock. They change shift and anything related but not the stock.

How long are the shifts? Will there be night shifts?

We have 3 shifts of 8 hours. For starters from 12 to 8 from 8 to 16 from 16 to 24. Manager can see who is doing what (what task the employee is assigned to) and in which shift he is/will be. Manager should be able to enter how much more money the employee would be paid for working nightshift.

How do you manage stock? Who manages it?

Stock is managed by employees.

How does restocking work at your company? Who is announcing the restock currently?

The inventory is automatically restocked upon 0 quantity reached.

What kind of statistics for the management?

Stock of every department combined, stock per department, stock per item

We have to make a website and an application. What are the use cases for both?

Managers and employees are using the application where employees have control over the store's stock and the managers supervise the employees (shifts and everything related to the employee), clients use website to view and purchase products.

*Additional wants from client:
- Admin and employee can log in and log out (Account management).