# GUY BEN DAVID

## SKILLS

Programina: Python, SQL, JavaScript, Tools: Visual Studio Code, Microsoft Office Suite (Excel, Word, PowerPoint), BI Tools. CRM Systems: Salesforce Strong foundation in Information Systems Analysis, Testing Principles, Agile Methodology, fast learner, problem-solver, collaborative mindset.

#### EXPERIENCE

## Sales Representative | Migdal Insurance | 2021-2024

Top-performing travel insurance sales agent. Trained new employees, used Salesforce CRM, and consistently exceeded targets by understanding customer needs and delivering tailored solutions.

## Shift Supervisor | Femi | 2019-2021

Promoted quickly from service representative to supervisor. Managed team operations, handled escalations, and maintained high service standards under pressure.

## Store Manager | Novar | 2014-2016,2019

Managed daily operations, inventory, and supplier coordination, ensuring a smooth and customer-focused service environment.

## EDUCATION

Kiryat Sharett High School | 2016 | High School Diploma Physical Training Major (Basketball)

B.Sc in Management & Information Systems | 2023 – Present | The College of Management Academic Studies, Rishon LeZion

Databases (SQL), Python Programming, Systems Analysis, Digital Transformation, UI/UX Design, Cybersecurity, Business Intelligence, and Project Management.

Languages

Hebrew - Native English - Fluent

## OBJECTIVE

Motivated and detail-oriented student pursuing a B.Sc. in Information Systems and Business Administration, with a strong interest in Software Testing and Quality Assurance. Skilled in customer service, team leadership, and problem-solving. Currently building technical knowledge in programming, databases, and testing processes. Eager to apply my passion for quality, attention to detail, and technical skills in the tech industry.





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https://guybd9.gi thub.io/quy-cv/

## **Additional Experience**

Youth Movement Leader — Shikma Scouts Tribe, Azor (2012–2016) Squad Commander – Combat Engineering Corps, IDF (2016-2019)

Led combat teams in operational readiness and training. Responsible for preparing soldiers and heavy engineering equipment for wartime operations. Discharged with the rank of Staff Sergeant.

#### Personal Interests

Basketball, Formula 1, Music, Traveling, Technology, Continuous Learning