GUY BEN DAVID

SKILLS

Programina: Python, SQL, JavaScript, Tools: Visual Studio Code, Microsoft Office Suite (Excel, Word, PowerPoint), BI Tools. CRM Systems: Salesforce Strong foundation in Information Systems Analysis, Testing Principles, Agile Methodology, fast learner, problem-solver, collaborative mindset.

EXPERIENCE

Sales Representative | Migdal Insurance | 2021-2024

Top-performing travel insurance sales agent. Trained new employees, used Salesforce CRM, and consistently exceeded targets by understanding customer needs and delivering tailored solutions.

Shift Supervisor | Femi | 2019-2021

Promoted quickly from service representative to supervisor. Managed team operations, handled escalations, and maintained high service standards under pressure.

Store Manager | Novar | 2014-2016,2019

Managed daily operations, inventory, and supplier coordination, ensuring a smooth and customer-focused service environment.

EDUCATION

Kiryat Sharett High School | 2016 | High School Diploma Physical Training Major (Basketball)

B.A. in Management & Information Systems | 2023 – Present | The College of Management Academic Studies, Rishon LeZion

Databases (SQL), Python Programming, Systems Analysis, Digital Transformation, UI/UX Design, Cybersecurity, Business Intelligence, and Project Management.

Languages

Hebrew - Native English - Fluent

OBJECTIVE

Motivated and detail-oriented student pursuing a B.A. in Information Systems and Business Administration, with a strong interest in Software Testing and Quality Assurance. Skilled in customer service, team leadership, and problem-solving. Currently building technical knowledge in programming, databases, and testing processes. Eager to apply my passion for quality, attention to detail, and technical skills in the tech industry.





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www.linkedin.co m/in/gbd9

Twitter handle

Additional Experience

Youth Movement Leader — Shikma Scouts Tribe, Azor (2012–2016) Squad Commander – Combat Engineering Corps, IDF (2016-2019)

Led combat teams in operational readiness and training. Responsible for preparing soldiers and heavy engineering equipment for wartime operations. Discharged with the rank of Staff Sergeant.

Personal Interests

Basketball, Formula 1, Music, Traveling, Technology, Continuous Learning