



## SUMMARY

A Passionate individual with an insatiable curiosity and a love for exploring new ideas. A creative thinker excited about embracing new challenges and learning opportunities. Eager to bring a fresh perspective and enthusiastic attitude to any endeavor. Let's embark on a journey of discovery together!

## EDUCATION

### LP Savani International School (Gujarat, India)

Higher studies in Science field (March 2021 - June 2022)

### Seneca college – Newnham campus(North York, Ontario)

Advance Diploma in Computer programming and Analysis ( september 2023 - january 2025 )

## SKILLS

- Decision Making
- Effective Communication
- Problem Solving
- Organizational Skills
- Multilingual Proficiency
- Attention to Detail
- Customer Service

## PROFESSIONAL EXPERIENCE

### Shift Manager

#### Dmart superstore ( India ) Sep 2022 - March 2023

- Successfully led and supervised a team of employees during assigned shifts, ensuring efficient store operations.
- Resolved customer issues and concerns promptly, maintaining a high standard of customer satisfaction.
- Make product recommendation and service to customers based on their needs and preference.
- Oversaw inventory management, monitoring stock levels, and coordinating replenishment to avoid shortages.
- Knowledge of property and nearby amenities.
- Offer assistance to all the customers
- Collaborated with upper management to implement sales promotions and achieve targeted revenue goals.

### Crew Member

#### BarBurrito (Toronto) November 2023 – March 2024

- Skillfully managed cash transactions, efficiently processing customer payments while maintaining accurate change.
- Scan different products and ensure pricing is accurate.
- Collected payments in cash as well as through credit.
- Assisted customers with inquiries about products, prices, and discounts, enhancing their shopping experience.
- Received 'service excellence' award for establishing friendly and professional atmosphere.
- Operate POS cash register
- Collaborated closely with the store team to ensure smooth customer flow, contributing to effective service during busy periods.