

# GWLADYS ENGELS

## Software Developer



**Ruby On Rails**

**Javascript**

**React.js**

**Express - Node.js**

**SQL**

OOP, MVC Architecture, JSON,  
REST API, Bootstrap, Stimulus,  
Webpack, AJAX, PostgreSQL,  
Heroku

Microsoft Suite

PowerBi, PowerQuery

DataStudio, Tableau, Looker

Jira, Salesforce, Zendesk,

Trello, Wrike, Product Board



## Profile

After working in Product Management and Product Operations in the tech industry for several years, i have decided to focus on the technical aspects of that field.

I am very excited to contribute and expand my web development skills as a Software Developer.



## Work Experience

### Web Development

*Le Wagon*

*Apr 2022 – Jun 2022*

Designed, implemented, and shipped to production two projects:

A clone to AirBnB and a Rails prototype of *Brunchtime*.

### Product Owner

*Petal*

*Jul 2021 – Apr 2022*

Part of the scrum team responsible for the planning, development, and maintenance of two REST APIs for the Hub/Orchestrator Product suite.

### Product Coordinator and Operations

*Genetec*

*Aug 2020 – Jul 2021*

Collaborated with Product Commercial Lead on all management aspects of the Appliances Product Group with the goal to increase revenue.



gwladys.engels@gmail.com

Linkedin.com/in/gwladysengels

Github.com/Gwladys-G

514-883-1730



**Le Wagon – Web**

**Development**

Batch846

**Bachelor of Commerce**

John Molson School of

Business

Concordia University



**Professional Scrum Master I**

(PSM I)

**Professional Scrum Product**

**Owner I**

(PSPO I)



**French**

**English**



## Work Experience *continued*

### **Senior Manager, Customer Success Ops/ Product Ops**

*SweetIQ*

*Apr 2022 – Jun 2022*

Ensured all aspects of the Post-Sales cycle for the Listing and Review product suite were coordinated with other departments, operational processes, and post-sales strategies within the context of the Headquarters' overall product mix.

### **Product Manager**

*SweetIQ*

*2018*

Responsible for developing and implementing new and improved Product offerings and Product features to meet business objectives as well as maintaining competitiveness.

### **Subject Matter Expert, Operations**

*Genetec*

*2017*

Worked with internal teams from various departments to implement strategies and procedures to increase efficiency and product reliability with the goal to continuously improve and ensure outstanding user experience.