**Q: What sizes are available?**

A: We offer sizes ranging from XS to XXL, including a size chart to help you choose the best fit. Kids' sizes from 2T to XL are also available.

**Q: Can I add my own design to the t-shirt?**

A: Yes, you can upload your design or choose from our library of designs.

**Q: What materials are the t-shirts made from?**

A: Our t-shirts are available in 100% cotton, cotton-polyester blend, and organic cotton.

**Q: What is the delivery time for a custom t-shirt?**

A: Delivery typically takes 1-2 weeks depending on your location.

**Q: How can I track my order?**

A: You can track your order by logging into your account and viewing your order history.

**Q: Is there a minimum order quantity for custom t-shirts?**

A: No, you can order as few as one custom t-shirt.

**Q: What printing options do you offer?**

A: We offer screen printing, embroidery, heat transfer, and direct-to-garment printing.

**Q: Can I see a preview of my design before placing an order?**

A: Yes, our design tool provides a preview of your t-shirt before you finalize your order.

**Q: Do you offer bulk discounts?**

A: Yes, we offer discounts for bulk orders. Please contact our sales team for more information.

**Q: What is your return policy for custom t-shirts?**

A: Custom t-shirts can be returned within 30 days of delivery, provided they are in their original condition.

**Q: Can I change my order after it has been placed?**

A: Changes can be made within 24 hours of placing the order. Please contact customer support for assistance.

**Q: What payment methods do you accept?**

A: We accept major credit cards, PayPal, and Apple Pay.

**Q: How do I care for my custom t-shirt?**

A: We recommend washing your t-shirt inside out in cold water and tumble drying on low to preserve the print.

**Q: Can I order matching t-shirts for an event?**

A: Yes, you can design and order matching t-shirts for events, teams, and groups.

**Q: Do you offer kids’ sizes?**

A: Yes, we offer a range of kids’ sizes from 2T to XL.

**Q: Are your materials eco-friendly?**

A: We offer eco-friendly options like organic cotton and recycled polyester.

**Q: Can I get assistance with my design?**

A: Yes, our design team is available to help you create the perfect t-shirt.

**Q: What happens if my order is damaged upon arrival?**

A: If your order arrives damaged, please contact us with a photo of the damage, and we will send a replacement.

**Q: Do you ship internationally?**

A: Yes, we ship to most countries worldwide. Shipping times and rates may vary.

**Q: How can I contact customer support?**

A: You can reach customer support via email, phone, or live chat on our website.

**Q: Can I reorder a previous design?**

A: Yes, you can easily reorder previous designs by logging into your account and selecting from your order history.

**Q: Do you offer gift cards?**

A: Yes, we offer gift cards that can be purchased and used towards any custom t-shirt order.

**Q: Are there any special care instructions for eco-friendly materials?**

A: For eco-friendly materials like organic cotton, we recommend washing in cold water and hanging to dry to maintain the fabric’s integrity.

**Q: What is TeeCustomizer?**

A: TeeCustomizer is an online platform that allows users to design and order custom t-shirts. We cater to both individual customers and businesses, providing a range of printing options and high-quality materials.

**Q: How long has TeeCustomizer been in business?**

A: TeeCustomizer has been proudly serving customers since 2017.

**Q: Where is TeeCustomizer located?**

A: Our headquarters is located in Riga, Latvia, and we operate multiple production facilities to ensure efficient service and delivery.

**Q: Can I cancel my order?**

A: Orders can be canceled within 24 hours of placing the order. Please contact customer support for assistance.

**Q: What are your business hours?**

A: Our customer support team is available Monday to Friday, 9 AM to 6 PM (local time).

**Q: Are there any additional charges for international shipping?**

A: Yes, additional shipping charges and customs fees may apply for international orders.

**Q: Do you offer expedited shipping options?**

A: Yes, expedited shipping options are available at an additional cost. Please select the expedited shipping option at checkout.

**Q: Can I use multiple discount codes on a single order?**

A: No, only one discount code can be applied per order.

**Q: Do you offer design templates?**

A: Yes, we offer a variety of design templates to help you get started.