CLINIC MANAGEMENT & BOOKING SYSTEM



Developed By

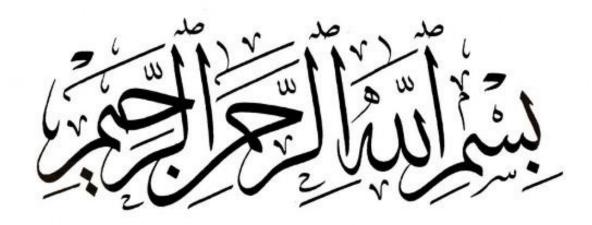
Huda Ahed AbdelKareem 3378-FBAS/BSSE/S17

BS Software Engineering

Supervised By

Ms. Asma Khatoon and Ms. Saima Iqbal

Department of Computer Science & Software Engineering
Faculty of Basic and Applied Sciences
International Islamic University, Islamabad (2020)



In the name of ALLAH ALMIGHTY the most beneficent, the most merciful

FINAL APPROVAL

Dated :
It is certified that we have examined the thesis titled CLINIC MANAGEMENT &
BOOKIN SYSTEM submitted by Huda Ahed AbdelKareem (Reg # 3378-FBAS-BSSE-
S17))).It is our judgment that this project is of sufficient standard to warrant its acceptance by
the International Islamic University Islamabad for the Degree of Software Engineering.
Panel Members:
M. C.L. Inhal
Ms. Saima Iqbal Lecturer,
Department of Computer Science Software Engineering
Faculty of Basic and Applied Sciences
International Islamic University, Islamabad
Ms. Asma Khatoon
Lecturer,
Department of Computer Science& Software Engineering
Faculty of Basic and Applied Sciences
International Islamic University, Islamabad

DISSERTATION

A dissertation is submitted to the Department of Computer Science & Software Engineering, International Islamic University Islamabad, as a partial fulfillment of requirements, for the award of the degree.

BS in Software Engineering

Dedication

We commit this undertaking to Almighty Allah (SWT), Who made us and by Whose leniency we could use our capacities. He gave us inspiration and right heading to finish this undertaking. And for my great parents and their support during this journey, also special thanks for all my instructors, teachers my classmates and everyone helped in guiding me achieving this project.

Declaration

Declaration

I hereby declare that this project, neither as a whole nor as apart thereof has been copied out from

any source. It is further declared that we developed this project and this report entirely on the basis

of our personal efforts made under the sincere guidance of our project supervisor. No portion of

the work presented in this report has been submitted in support of any application for any other

degree or qualification of this or any other University or institute of learning. We further declare

that this software and all associated documents, report and records are submitted as partial

requirements for the degree of Bachelor's in Software Engineering.

Huda Ahed AbdelKareem

3378-FBAS/BSSE/S17

6

Acknowledgment

All praise to Almighty Allah, who gave me the understanding, courage, and patience to complete this project.

Gratitude and appreciation to everyone in anyway encouraged me and supported me in completing this project, in my entire journey to complete this degree. My sincere thanks to my parent for their love and support for raising me to be that person

Genuine thanks and pleasures to my teachers and supervisors, **Ms. Asma Khatoon and Ms. Saima Iqbal** for their help, guidance, support to learn and enhance my knowledge.

Project in Brief

Project Title:	Clinic Management System
Objective:	 To automate the process of taking and scheduling appointments. Provide easy way to track the procedure of treatment, track the test report and writes them
Undertaken By:	Huda Ahed AbdelKareem 3378-FBAS/BSSE/S17
FYP Panel:	1- Ms. Saima Iqbal2- Ms. Asma Khatoon
Date Started:	August/2020
Date Completed:	December/2020
Tools Used:	 Visual Studio 2019 SQL Server Management Studio ASP.NET 3.1 Html and CSS Bootstrap
Operating System:	Acer Aspire A515-51G,Inter Core(TM) i7-8550U CPU @ 1.80GHz

Clinic Management System is to organize and automate the management in clinics, still these days few clinics still manually recording and managing Patients', Doctors' details, therefore manually recording these details require space and time, easy can be mishandled, receptionist could duplicate details mistakenly, difficulty in searching to find specific record, and consumes long time to sort, so automating the system is important.

Clinic Management System (CMS) will help clinics to keep and manage the personal records of patients, also the system is providing booking appointments functionality to patients to book an appointment automatically from their place with no need to visit clinic or call, as well as doctors can manage and organize their schedule on the system, write prescriptions and view the test report also the doctors and patients can track the lap test which is uploaded by the lab technician and get the result immediately when it is ready.

Contents

FINAL APPROVAL	3
DISSERTATION	4
Dedication	5
Declaration	6
Acknowledgment	7
Project in Brief	8
SQL Server Management Studio	8
Abstract	9
1. Introduction	17
1.1 Project Motivation	17
1.2 Scope	17
1.3 The idea	18
1.4 Need of work	18
1.5 Functional requirements	18
1.5.1 Sign Up/Registration	18
1.5.2 Book An appointment	19
1.5.3 Manage appointments	19
1.5.4 Track and upload test report	19
1.5.5 Manage schedule	19
1.5.6 View and edit profile	19
1.5.7 Manage Doctors and Patients	19
1.5.8Login	19
1.6 Objectives	19
1.6.1 Save Time:	19
1.6.2 Save Effort:	20
1.6.3 No Redundancy:	20
1.6.4 Efficient scheduling:	20
1.6.5 Easy Tracking:	20
1.7 Problem Statement	20
2.1 Existing System	23
2.2 Limitation of Existing system	23
2.3 Problem Solution	23
2.4 Proposed System:	23

2	2.4.1 Roles and Characteristics:	. 24
	2.4.1.1 Receptionist	. 24
	2.4.1.2 Doctors	. 24
	2.4.1.3 Patients	. 24
	2.4.1.4 Lab technician	. 24
2	2.4.2 Operating Environment	. 24
3.S	ystem Analysis:	. 27
3	.1 Product overview	. 27
3	2. Software Modules:	. 27
	3.2.1. Registration/ Sign in:	. 27
	3.2.2 Login:	. 27
	3.2.3 Book an Appointment:	. 27
	3.2.4 Manage Appointments:	. 28
	3.2.5 View and upload test report	. 28
	3.2.6 Write prescription	. 28
	3.2.7 Manage Doctors	. 28
	3.2.8 Manage Patients	. 28
	3.2.9 Manage profile	. 28
3	3.1. User Interface:	. 28
	3.3.2 Hardware Interface	. 28
	3.3.3. Software Interface:	. 28
	3.3.4. Communication Interface:	. 29
	3.3.5 Design and Implementation Constraints	. 29
3	.4 Functional Requirements	. 29
	3.4.1 Patient	. 29
	3.4.2 Doctors	. 30
	3.4.3 Lab Technician	. 30
	3.4.3 Receptionist	. 31
3	5.5. Non-Functional Requirements:	. 31
	3.5.1 Reliability	. 31
	3.5.2 Availability	. 31
	3.5.3 Usability:	. 32
	3.5.4. Performance:	. 32
	3.5.5. Modifiability:	32

3.5.6. Portability	32
3.5.7. Performance Requirements:	32
3.5.8. Responsiveness	32
3.6. Product Position Statement	33
3.7. Stakeholders and User Description	34
3.7.2. User Summary	34
3.7.3. User Environment	35
3.7.4. Stakeholder and User Profile	35
3.7.5. Key Stakeholders and User needs	38
3.7.6. Summary of Capabilities	38
3.8. Assumptions and Dependencies:	39
3.9. Business opportunity	39
3.10. Use Case Diagram:	40
Use case Diagram:	41
3.10.1. Actor Goal List	42
3.11 Detailed Expanded format:	43
3.11.1. Sign up	43
3.11.2. Login	44
3.11.3. Book an Appointment.	46
3.11.4. Cancel Appointment.	47
3.11.5. Edit Appointment.	48
3.11.7. View Test Report.	50
3.11.8 View Schedule.	51
3.11.9 Write prescriptions.	52
03.11.10 Add Patient.	53
3.11.11 Edit Patient.	54
3.11.12 Delete Patient.	55
3.11.13 Add Doctors.	56
3.11.14 Edit Doctor details.	57
3.11.15 Delete Doctor.	58
3.11.16 Upload Test Report.	59
3.11.17 Delete Test Report.	60
3.12 System Sequence Diagram	61
3.12.1. Login (Patient, Receptionist, Doctors and lab technician)	61

3.12.1	.2. Sign Up (Patients, Doctors)	62
3.12.1	.3. Book Appointment (Patients, Receptionist)	63
3.12.1	.4. Edit Appointment (Patients, Receptionist and Do	octor)63
3.12.1	.5. Cancel Appointment (Patients, Receptionist, and	Doctor) 64
3.12.1	.6 Edit profile (Patients, and Doctor)	65
3.12.1	.7 View Test Report (Patients, and Doctor)	65
3.12.1	.8 Add Patients (Receptionist)	66
3.12.1	.9 Edit Patients (Receptionist)	67
3.12.1	.10 Add Doctors (Receptionist)	67
3.12.1	.11 Edit Doctors (Receptionist)	68
3.12.1	.12 Delete Doctor (Receptionist)	69
3.12.1	.13 Delete Patient (Receptionist)	70
3.12.1	.14 Delete Test (Lab Technician)	71
3.12.1	.15 Write Prescription (Lab Technician)	72
3.12.1	.16 Logout (Patients, Doctors, Admin)	73
3.13. Do	main Model	73
4. System I	Design	76
4.1. Inter	raction Diagram:	76
4.1.1. Se	quence Diagram:	76
4.1.1.	1. Login, and Signup:	77
4.1.1.2	2. Add, Edit, and cancel Appointment:	77
4.1.1.3	3. Add, Edit, and Delete Doctor user	78
4.1.1.4	4. Add, Edit, and Delete Test Report	79
4.1.1.	5. View, Edit Schedule and write prescription	80
4.1.1.6	5. Add, Edit and Delete Patient user	81
4.1.2. Cl	ass Diagram:	82
4.2. Acti	vity Diagram:	83
4.2.1	Receptionist	Error! Bookmark not defined.
4.2.2	Patient	Error! Bookmark not defined.
4.2.3	Doctor	Error! Bookmark not defined.
4.2.4]	Lab Technician	Error! Bookmark not defined.
4.3. Enti	ty Relationship Diagram:	84
5. Impleme	entation	87
5.1 Deve	elopment Tools	87

	5.1.1 Web Application	. 87
5.	2 Reasons for selecting these tools:	. 87
	5.2.1 Visual studio:	. 87
	5.2.2 Microsoft SQL server management:	. 87
	5.2.3 Bootstrap:	. 88
	5.2.4 IIS web server:	. 88
5.	3 Pseudo Code:	. 88
	5.3.1 Pseudo code for Register/signup:	. 88
	5.3.2 Pseudo code login:	. 89
	5.3.3 Pseudo code for Booking appointment:	. 90
	5.3.4 Pseudo code for Adding Patient:	. 91
	5.3.5 Pseudo code for Adding Doctor:	. 93
	5.3.6 Pseudo code for Update profile:	. 94
6.1	Testing	. 97
6.	2 Test Cases	. 97
	6.2.1. Sign Up	. 97
	6.2.2. Log in	. 98
	6.2.3. Book an Appointment	. 99
	6.2.4. Cancel an Appointment	100
	6.2.5. Edit an Appointment	101
	6.2.6. Manage Profile	102
	6.2.7. View Test Report	103
	6.2.8. View Schedule	104
	6.2.9. Write prescription	104
	6.2.10. Send Notification	105
	6.2.11. Add Patient	106
	6.2.12. Edit Patient	107
	6.2.13. Delete Patient	107
	6.2.14. Add Doctor	108
	6.2.15. Edit Doctor	109
	6.2.16. Delete Doctor	110
	6.2.17. Upload Test Report	110
	6.2.18. Delete Test Report	111
7 00	anclusion	113

Δ	hs	tra	ct

Introduction

Chapter 1

Introduction

1. Introduction

Clinic Management System is a website developed to help Patients and Doctors, it is easily scheduling the Doctors' appointments in one place, also Doctors can write prescription through the website, can read the Patients' health history to know if the Patient need special treatment or allergic to any diseases also when the test report is ready the Doctor will be notified.

In Patients side the Patient will have profile includes their information and history, the Patient in order to take an appointment will chose the specialist in need for the case, then will choose among the available appointments, confirmation message will be sent to patient mobile phone, after taking the appointment if test needed he/she will be notified if the result is ready.

Lab technician will add reports for patient and doctors to view, as well as the receptionist can manage appointments, doctors and patients and inform doctors and patients in any case of changes happened, payment done manually.

1.1 Project Motivation

As everything is changing now from the analog world toward digital world, so digitizing the process of taking and scheduling appointments is necessary to adapt the digital world.

1.2 Scope

Clinic Management System is a website. The main aim it is to simplify and digitize the management of clinics, by minizine the manual job of scheduling appointments, provide the patient the ability to arrange appointment from their place by using the website, Doctors able to

Introduction

write reports and track the lap the test, as well the Patient is able to track the test report and upcoming appointments.

The things in Scope:

- Arrange appointments.
- Doctors writes prescription.
- Track tests.
- Manage appointments
- Book An appointments

The thing out of Scope:

Payment

1.3 The idea

Ides is inspired by the world these days, as we can see everything is digitized so this management system is intent to automate the business plus providing the ability of booking appointments through the website in easy way as well as it is providing system to Doctors, Patients, lab technician to arrange and manage their tasks easily.

1.4 Need of work

This website developed to automate the management of clinics, keeping the patients attached and ease the process of arranging appointments.

1.5 Functional requirements

1.5.1 Sign Up/Registration

Patient and Doctors can easily register by opening the register page. They have to provide the basic information.

Introduction

1.5.2 Book An appointment

Patient and receptionist can book appointment by selecting the among the available timing and doctors.

1.5.3 Manage appointments

Patients, Doctors, and Receptionist are able to edit and cancel appointments

1.5.4 Track and upload test report

Patients and doctors are able to view and track test reports uploaded by lab technician

1.5.5 Manage schedule

Doctors are able to edit schedule and view appointments.

1.5.6 View and edit profile

Patients and doctors are able to view and edit their profiles.

1.5.7 Manage Doctors and Patients

Receptionist is able to edit Patients and Doctors profiles.

1.5.8Login

Receptionist, lab technician, Patients and Doctors can log in by entering email and password.

1.6 Objectives

The proposed system aims to facilitate the receptionist, doctors and patients in order to save their effort on manual work. We are providing them facility to save time and human effort.

The main objectives of this online system are:

1.6.1 Save Time:

As the management system and arranging appointment is automated, it save time for all parties.

1.6.2 Save Effort:

As the process of arranging appointment is automated, also the process of managing patients so its saves effort more the manual work.

1.6.3 No Redundancy:

The system generates unique ID for patients, and Doctors when registering so no chance of redundancy.

1.6.4 Efficient scheduling:

The system efficiently will arrange the schedule for each Doctor.

1.6.5 Easy Tracking:

The system will provide Doctors and Patients the ability to track test reports and upcoming appointments.

1.7 Problem Statement

The problem of	Staff need to arrange schedules and manage the clinic system.
	 Patients needs to arrange appointments and find the available Doctors and timing, track their test
	and treatment procedure.Doctors need to schedule appointment track patients' reports.
Affects	Patients, Doctors and Staff.
The Impact of which is	Wastage of time and money

Introduction

The successful solution would be	Easy to use and simple web application for
	Administration, Patients and Doctors
	providing online registration, arrange
	appointments, track reports.

Chapter 2 Basic concepts

2.1 Existing System

The current system is to visit or to call the clinic manually looking for available appointments and Doctors, reception will arrange the process manually. The administration should keep and manage patient, and doctors manually. Patients and Doctors cannot track or be notified when the test reports are ready.

2.2 Limitation of Existing system

Following are the Limitations of Existing System of the current management system:

- Patients must register in the clinic.
- Patients have to call or visit the clinic to arrange an appointment.
- Data can be lost.
- Doctors should update and arrange their appointment by themselves.
- Patients have to hand Doctors lab reports by themselves

2.3 Problem Solution

A Solution to all mention problems is to develop an application that can:

- Save Time
- Save record
- Provide Registration
- Provide arranging appointment functionality for patients.
- Provide schedules to doctors.
- Provide tracking of test report.

2.4 Proposed System:

2.1 Existing System

I am developing a web application for Noor general hospital, this application will provide

features as registration, saving the record of patients and doctors, track test reports, arrange

appointments therefore these features will automated.

2.4.1 Roles and Characteristics:

2.4.1.1 Receptionist

Responsible of adding, deleting, editing patients and doctors, receptionist is also

responsible for notifying and edit appointment in case any change happened.

2.4.1.2 Doctors

Responsible for providing his/her schedule, write prescription, track the lab test reports.

2.4.1.3 Patients

Responsible for registering himself with correct data, patient can arrange view available doctors

and arrange an appointment and can track his/her reports.

2.4.1.4 Lab technician

Responsible for uploading the test reports.

2.4.2 Operating Environment

It is necessary to consider the operating environment for the product been developed. By doing

this the development team and the end users are able to deal with product in a good way. Some

of the major requirements for operating this system "clinic management system" are as

following:

• Good Internet connection to connect online.

• Operating systems – Minimum Windows 8 version

• A server with enough capability to deal with multiple client's request.

• Hardware Specifications • **Processor** of 2.0 GHz,

• RAM with 2 GB and a

• Hard Disk: 50 GB.

24

2.1 Existing System

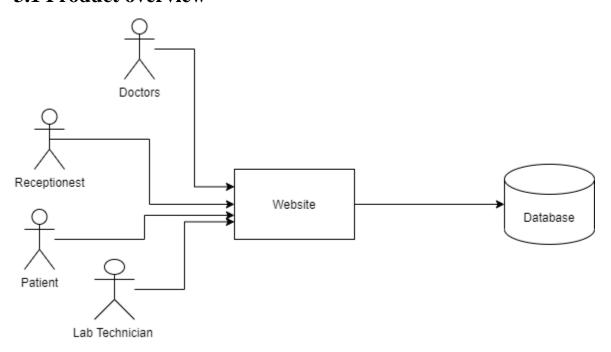
Frameworks

- ASP .Net
- Microsoft SQL Server Management
- Visual Studio 2019
- Bootstrap

Chapter 3 System Analysis

System Analysis is software engineering task that bridge the gap between system level requirement and the software design.

3.1 Product overview



3.2. Software Modules:

Software modules of clinic management system are Following:

3.2.1. Registration/ Sign in:

Patient and Doctors can register himself by providing information like email address and password. User can login into his account by providing valid email address and password.

3.2.2 Login:

Doctors, Patients, Lab Technician and Receptionist can log in to the website by using their registered email and password.

3.2.3 Book an Appointment:

Patient and Receptionist can book an appointment, by selecting the required doctor and available time.

3.2.4 Manage Appointments:

Patients, Doctors and Receptionist can edit and delete appointments.

3.2.5 View and upload test report

Patients and Doctors can view the report test.

Lab technicians upload the test report.

3.2.6 Write prescription

Doctors write prescription to patient after the visit

3.2.7 Manage Doctors

Receptionist can edit and remove Doctors.

3.2.8 Manage Patients

Receptionist can edit and remove patients.

3.2.9 Manage profile

Patients and Doctors can edit their profiles.

3.3.1. User Interface:

The system will have a Graphical User Interface. The components of the interface layout will include menus, buttons, labels, text fields, grid view, list view, image view, cards, pagers etc. to increase look and feel of the application. All pages of the system will be following consistent layout and clear structure. All the records will be displayed then. In navigation drawer all the icons are placed so to easily navigate within the application will also be Logout button as well for the user to log out of the system. Our Application will have following interfaces

- For Patient
- Receptionist
- Lab Technician
- Doctor

3.3.2 Hardware Interface

- Laptop or smartphone.
- Processor with 1.2 GHz, build in memory minimum 8GB and minimum 2GB RAM.

3.3.3. Software Interface:

Software Used	Description
Operating System	Windows, or smartphone
Database	Microsoft SQL server.
Tools	Visual Studio.
Languages	ASP.NET

3.3.4. Communication Interface:

This application uses Wi-Fi Direct to communicate between devices. We will use the Internet to communicate between different users on devices as database is real time and it requires internet to sync data across the application.

3.3.5 Design and Implementation Constraints

Category	Web Application
System	Acer, Core i7, 3rd generation with 8GB RAM.
Tools	Visual studio, Microsoft SQL server
	management.
Language	Asp.Net

3.4 Functional Requirements

Functional requirements describe the specific behavior of the system that what a system should do. It explains functions of a software system or its component. Functional requirements are supported by non-functional requirements, which impose constraints on the design or implementation (such as reliability, security or performance requirements).

3.4.1 Patient

- Registration
 Patient can register by entering the required details.
- Login

Patient can log in by entering registered email and password.

• Sign out

Patient can log out from the system

• Book an appointment

Patient can book an appointment by selecting the time and doctor.

• Manage Appointments

Patient can edit and cancel appointment.

• View reports

Patient can view the test report.

• Edit profile

Patient can edit their profile information

3.4.2 Doctors

• Registration

Doctors can register by entering the required details.

• Login

Doctors can log in by entering registered email and password.

• Sign out

Doctors can log out from the system

• Manage schedule

Doctors can edit schedule

• Writes prescriptions

Doctors writes prescription after the visit.

• Manage appointment

Doctors can edit and cancel his/her own appointments.

• Edit profile

Doctors can edit their profile information

3.4.3 Lab Technician

• Login

Lab Technician can log in by entering registered email and password.

• Sign out

Lab Technician can log out from the system

• Upload test report

Lab technician can upload the test report.

3.4.3 Receptionist

Login

Receptionist can log in by entering registered email and password.

• Sign out

Receptionist can log out from the system

• Book an Appointment

Receptionist can book an appointment by selecting the time and doctor.

• Manage Appointments

Receptionist Can cancel and edit appointments.

Manage Doctors

Receptionist Can remove and edit Doctors.

• Manage Patients

Receptionist Can remove and edit Patients.

3.5. Non-Functional Requirements:

Non-Functional requirement defines quality attributes of the system. These requirements define the standard used to judge the specific operation of the system

3.5.1 Reliability

The capability to maintain the specified level of performance is what meant by reliability. This application will run and perform its operations.

3.5.2 Availability

The application will run if internet connection is available.

3.5.3 Usability:

The interface is easy to understand and user can easily navigate within application

- User friendly interface
- Easy to use
- Navigation between screens is easy

3.5.4. Performance:

Response time for every feature is minimum.

3.5.5. Modifiability:

Any modification in feature or database entity is possible.

3.5.6. Portability

The capability adapted for different specified environments without applying actions or means other than those provided for this purpose in the product. Since, phones are portable, so do the application.

3.5.7. Performance Requirements:

The system should work according to the design and requirements of the user. The system should give fast response to user.

- Minimal time between click and system response
- Minimal number of clicks.
- Minimal time for searching
- Minimal time required to place appointment.

3.5.8. Responsiveness

The system should have performed all the tasks with fewer touches in fewer seconds or instantaneous with user touch.

- System responds quickly to user requests or changes in the environment.
- System responds within 2 seconds on average to local user requests and changes in the environment.
- System responds within 4 seconds on average to remote user requests and changes in the environment.

3.6. Product Position Statement

For	Can be anyone (no specific age group or profession)
Who	PatientsDoctorsReceptionLab technician
The Clinic management	Is a software application
That	Provides services for, Receptionist, Doctors ,lab technician and patients, to arrange appointments and schedules, view test thay uploaded by lab technician, doctor can writes prescriptions, patient can track treatment procedure
Unlike	currently manual systems where one has to go or call for appointments, viewing test reports and arrange schedules.
Our product	Provide for users the services such as finding the doctor in need, arrange appointments, view the test report uploaded by the lab technician, where it providing to doctors and an easy way to arrange schedules, writing prescriptions and view test report, also helps managing receptionist job easily.

3.7. Stakeholders and User Description

	Web Application
Age	Any
Gender	Any
Location	Islamabad
Education	Any

3.7.2. User Summary

Name	Description	Responsibilities	Stakeholders
Anyone	Web Application	Use application to Book	Self
	end user	appointments, and View	
		test reports	
Doctors	Web Application	Use application for	Self
	end user	appointments scheduling,	
		Write prescriptions and	
		view test report	
Lab technician	Web Application	Use application for	Self
	end user	Uploading reports.	
Receptionist	Web Application	Use application for	Self
	end user	managing appointments,	
		Doctors and Patients.	

3.7.3. User Environment

Clinic management system is a web application used by Patients, Doctors, Lab Technician and Receptionist to arrange appointments with doctors and to track to appointment, reports and test reports, this application is making the process of arranging appointments easier for patients as well as managing for reception and doctors easier.

3.7.4. Stakeholder and User Profile

Patients

Description	Any person who uses our application
Туре	This is the user who finding appointments,
	and tracking treatment procedure.
Responsibilities	Use the application to book an appointment,
	view prescriptions, and view the test reports.
Success Criteria	The success is defined as the customers
	continuing to use our system.
Involvement	We will have sample customers to evaluate
	our system which will guide our vision.
Deliverables	None
Comments / Issues	None

Doctors

Description	A person who uses our application as
	schedule, to write prescriptions.
Туре	A health professional who practices in
	medicine
Responsibilities	Ensure Appointments and confirm it.
	Write prescription after each visit.
	View test reports.
Success Criteria	The success is defined as the Doctors
	continuing to use our system.
Involvement	We will have sample Doctors to evaluate our
	system which will guide our vision.
Deliverables	None
Comments / Issues	None

Lab technician

Description	A person who uploads test reports.
Туре	Lab technician.
Responsibilities	Upload test report.
Success Criteria	The success is defined as the Lab technician. continuing to use our system.

Involvement	We will have sample Lab technician. to evaluate our system which will guide our vision.
Deliverables	None
Comments / Issues	None

Receptionist

Description	A person who maintains the record of	
	Patients, Doctors and manage the clinics.	
Туре	Receptionist of clinics	
Responsibilities	Ensure Appointments and confirm it.	
	Manage Doctors.	
	Manage Appointments.	
	Manage Patients.	
	Upload test reports.	
Success Criteria	The success is defined as the Receptionist	
	continuing to use our system.	
Involvement	We will have sample Receptionist to evaluate	
	our system which will guide our vision.	
Deliverables	None	

Comments / Issues	None

3.7.5. Key Stakeholders and User needs

Need	Priority	Concerns	Current	Proposed
			Solution	Solutions
Easy to use	High	Ability for users with little to no previous phone usage to navigate easily.	See proposed	Provide user friendly interface to navigate easily
Flexible(configurable)	Moderate	Ability to customize profile.	See proposed	Provide user with the facility to update record

3.7.6. Summary of Capabilities

Customer Benefit	Supporting Features
Enhanced ease of communication	Pushup Notifications.

Scalable	Support the controlling and monitoring of
	large number of users.
Convenient, flexible access	Wireless access (cell phones).
to the system	

3.8. Assumptions and Dependencies:

- It is assumed that user has internet connection.
- In using the onscreen keyboard, it is assumed that the user is literate and can type.
- The default language for the application shall be US English. It is assumed that users who cannot speak and write in English will not be using the text to speech features in the system, at least initially.
- It is also assumed that the network on the user's phone will be available.

3.9. Business opportunity

Normally people for arrange appointment with doctors, they go to the clinic to arrange an appointment or they call on the phone also for tracking sometimes they have to go and take by themselves so the application is providing an easier way to arrange appointments and tracking reports as well as for doctors this application provide easy interface to view the schedule and write reports, plus for receptionist as they are using manual way for recording the patient this application is providing for then easy way to record, manage and update appointments, patients and doctors.

As the world is growing, development and technology industry is expanding too. applications are easy to use so the thought for building up this application is to provide a solution is intended to develop a platform that will solve all the problems by arrange and managing clinics.

3.10. Use Case Diagram:

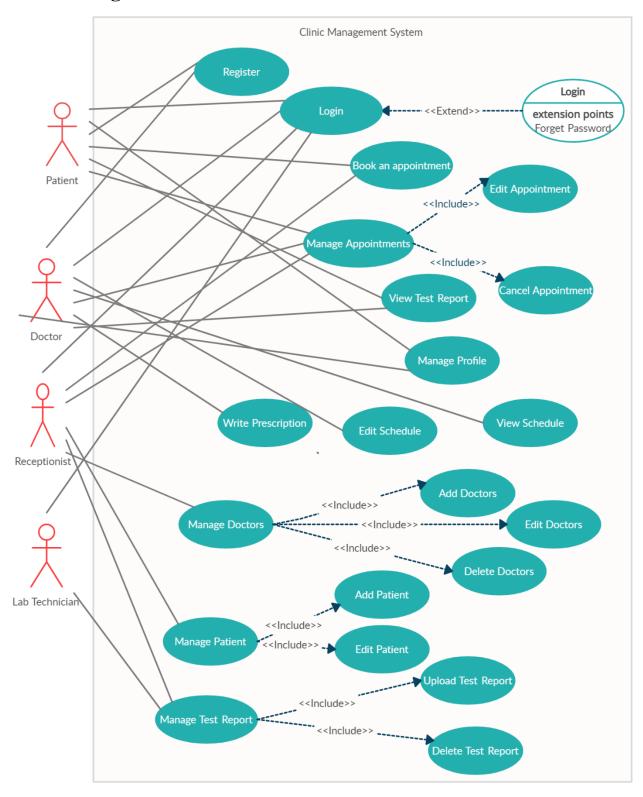
A use case diagram at its simplest is a representation of a user's interaction with the system that shows the relationship between the user and the different use cases in which the user is involved. A use case diagram can identify the different types of users of a system and the different use cases and will often be accompanied by other types of diagrams as well. The use cases are represented by either circles or ellipses.

Followings are the components of Use case:

- Boundary: A boundary defines the scope of the what the system will be.
- Actor: perform a certain role in a use case.
- Use cases: use cases are the roles played by the actor of the system.
- Relationships: between the user of the system and the overall system.

In this Application the actors who interact with the system is either a admin, Doctor, Lab Technician or Patient.

Use case Diagram:



3.10.1. Actor Goal List

Patient

- Registration
- login
- Book an appointment
- Manage Appointments
- View Test Report
- Manage profile
- Sign out

Doctors

- Registration
- Login
- View Schedule
- Edit Schedule
- Manage Appointments
- Write prescription
- View Test Report
- Manage profile
- Sign out

Lab Technician

- Registration
- Login
- Manage Test Report
- Write prescription
- Sign out

Receptionist

- Login
- Manage Appointments

- Manage Patients
- Manage Doctors
- Sing out

3.11 Detailed Expanded format:

A use case is a methodology used in system analysis to identify, clarify, and organize system requirements.

Following are the use cases of this system.

User:

3.11.1. Sign **up**

UC- 001	
Title	Sign up
Primary Actor	Patients and Doctors.
Stakeholder and Interests	User wants to sign up
Preconditions	Allowd internet premisson
Post Condition	Sign in Successfully.
Main Success scenario	
Actor's Action and	System Responsibility
Intension	
User signup into application by	
entering these required	
information	
First Name	

Last Name	
• Email	
 Password 	
• Email	
• Gender	
• DOB	
	Application validates and displays the login page.
Alternative scenario	
If the user is already registered	
	Ask the user to Enter another email or try logging
	in with same email.
Frequency	High
Non-Functional Requirements	Security, Performance.
1	,

3.11.2. Login

UC- 002	
Title	Login
Primary Actor	Patients, Doctors and Receptionist.

Stakeholder and Interests	User wants to login.
Preconditions	Allowd internet premisson.
	Already registerd.
Post Condition	Logged in Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
User Login into application by entering	
email and password.	
	User Login into application by entering
	email and password.
Alternative scenario	
User enters invalid details	
	Ask user to enter valid details.
Frequency	High
Non-Functional Requirements	Usability, Performance.

3.11.3. Book an Appointment.

	1
UC- 003	
Title	Book an Appointment.
Primary Actor	Patients, and Receptionist.
Stakeholder and Interests	User wants to book an appointment.
Preconditions	Allowd internet premisson.User must be logged in.
Post Condition	Appointment booked Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
Patient or receptionist choose the doctor and time from the available list.	
	Appointment is sent to Doctor for confirmation.
Receives confirmation or rejection.	
Alternative scenario	
User enters invalid details	
	Ask user to enter valid details.
Frequency	High

Non-Functional Requirements	Usability, Performance.	

3.11.4. Cancel Appointment.

UC- 004	
Title	Cancel Appointment.
Primary Actor	Patients, and Receptionist.
Stakeholder and Interests	User wants to canecl appointment.
Preconditions Post Condition	 Allowd internet premisson. User must be logged in. Patient must have an appointment booked
1 ost condition	Appointment Canceled Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
Patient or Receptionist choose cancel appointment option.	
	The appointment is cancelled successfully
Frequency	Medium
Non-Functional Requirements	Usability, Performance.

3.11.5. Edit Appointment.

UC- 005	
Title	Edit Appointment.
Primary Actor	Patients, and Receptionist.
Stakeholder and Interests	User wants to Edit appointment.
Preconditions Post Condition	 Allowd internet premisson. User must be logged in. Patient must have an appointment booked Appointment is edited Successfully.
Main Success scenario Actor's Action and	System Responsibility
Intension	
User choose Edit appointment option	
User edit the appointment.	
User edit the appointment.	The appointment is edtited successfully
User edit the appointment. Frequency	The appointment is edtited successfully Medium

3.11.6. Manage Profile.

UC- 006	
Title	Manage profile.
Primary Actor	Patients, and Doctors.
Stakeholder and Interests	Doctor or Patient wants to Update profile.
Preconditions	Allowd internet premisson.User must be logged in.
Post Condition	Profile is Updated Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
User choose Edit profile option	
User update the profile.	
	The Profile is edtited successfully
Frequency	Medium
Non-Functional Requirements	Security, Performance.

3.11.7. View Test Report.

UC- 007	
Title	View Test Report.
Primary Actor	Patients, and Doctors.
Stakeholder and Interests	Doctor or Patient wants to view the test report.
Preconditions	Allowd internet premisson.User must be logged in.Patient must have given the test
Post Condition	Report is viewed Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
User choose view test option.	
	Send the test report.
Report is viewed.	
Alternative scenario	
User choose view test option.	
	Test is not issued yet.
Frequency	Medium

Non-Functional Requirements	Usability, Performance.

3.11.8 View Schedule.

UC- 008	
Title	View Schedule.
Primary Actor	Doctors.
Stakeholder and Interests	Doctor wants to view schedule.
Preconditions	Allowd internet premisson.User must be logged in.
Post Condition	Profile is Updated Successfully.
Main Success scenario	
Actor's Action and	System Responsibility
Intension	
User choose Edit profile option	
User update the profile.	
	The Profile is edtited successfully
Frequency	Medium
Non-Functional Requirements	Security, Performance.

3.11.9 Write prescriptions.

UC- 009	
Title	Write prescriptions.
Primary Actor	Doctors.
Stakeholder and Interests	Doctor wants to write prescriptions.
Preconditions	 Allowd internet premisson. User must be logged in. Doctors must seen the patient
Post Condition	Prescription is written Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
Doctor open the target patient page.	
Choose write prescirption option.	
	The prscription is uploaded successfully
Frequency	Medium
Non-Functional Requirements	Security, Performance.

03.11.10 Add Patient.

Add Patient.
Receptionest and Patient.
Receptionest wants to add Patient.
Allowd internet premisson.User must be logged in.
Patient is added Successfully.
System Responsibility

Frequency	High
Non-Functional Requirements	Usability, Performance.

3.11.11 Edit Patient.

Edit Patient.
Receptionest and Patient.
Receptionest wants to edit Patient profile.
 Allowd internet premisson. User must be logged in. Patient is already registerd.
Patient is edited Successfully.
System Responsibility
Update the information in database.

Frequency	High
Non-Functional Requirements	Usability, Performance.

3.11.12 Delete Patient.

UC- 013	
Title	Delete Patient.
Primary Actor	Receptionest and Patient.
Stakeholder and Interests	Receptionest wants to Remove Patient.
Preconditions	 Allowd internet premisson. User must be logged in. Patient is already registerd.
Post Condition	Patient is Removed Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
Receptionist Clicks Delete Patient option.	
	Ask for confirmation
Confirm the action	
	Remobe and upate the database.

Frequency	Low	
Non-Functional Requirements	Usability, Performance.	

3.11.13 Add Doctors.

UC- 014	
Title	Add Doctors.
Primary Actor	Receptionest and Doctors.
Stakeholder and Interests	Receptionest wants to add Doctor.
Preconditions	Allowd internet premisson.User must be logged in.
Post Condition	Doctor is added Successfully.
Main Success scenario	
Actor's Action and	System Responsibility
Intension	
Receptionist Clicks add Doctor option.	
Entet these requried data:	
First Name	
First NameLast Name	
Last Name	

• Email	
Receptionist click add Doctor.	
	The new entry of Doctor will be added.
Frequency	High
Non-Functional Requirements	Usability, Performance.

3.11.14 Edit Doctor details.

UC- 015	1
Title	Edit Doctor.
Primary Actor	Receptionest and Doctor.
Stakeholder and Interests	Receptionest wants to edit Doctor profile.
Preconditions Post Condition	 Allowd internet premisson. User must be logged in. Doctor is already registerd. Doctor is edited Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
Receptionist Clicks edit Doctor option.	

Update the information.	
Receptionist click edit Doctor.	
	Update the information in database.
Frequency	Medium
Non-Functional Requirements	Usability, Performance.

3.11.15 Delete Doctor.

UC- 016	
Title	Delete Doctor.
Primary Actor	Receptionest and Patient.
Stakeholder and Interests	Receptionest wants to Remove Doctor.
Preconditions Post Condition	 Allowd internet premisson. User must be logged in. Doctor is already registerd. Doctor is Removed Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
Receptionist Clicks Delete Doctor option.	

	Ask for confirmation
Confirm the action	
	Remove and upate the database.
Frequency	Low
Non-Functional Requirements	Usability, Performance.

3.11.16 Upload Test Report.

UC- 017	
Title	Upload Test Report.
Primary Actor	Lab Technician and Patient.
Stakeholder and Interests	Lab Technican wants to Upload test report.
Preconditions	 Allowd internet premisson. User must be logged in. Patient must have given the test.
Post Condition	Test report is uploaded Successfully.
Main Success scenario	
Actor's Action and Intension	System Responsibility
Lab technician Clicks update lab report option.	

Upload the test report.	
	Test is uploaded successfully.
Frequency	High
Non-Functional Requirements	Usability, Performance.

3.11.17 Delete Test Report.

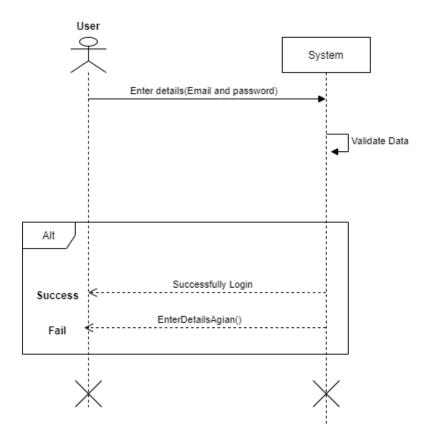
]
Delete Test Report.
Lab Technician and Patient.
Lab Technican wants to Delete test report.
 Allowd internet premisson. User must be logged in. Patient must have given the test. Test is already uploaded. Test report is removed Successfully.
System Responsibility
Ask for confirmation

Confirm action.	
	Test is removed successfully and database is updated.
Frequency	Low
Non-Functional Requirements	Usability, Performance.

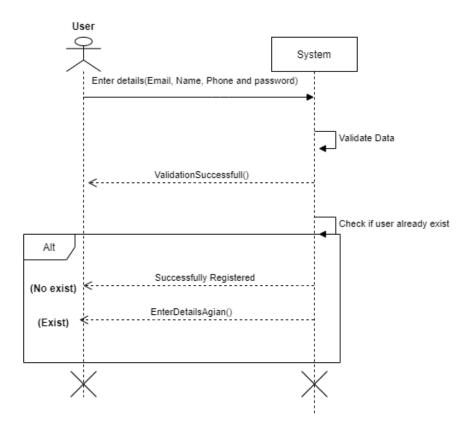
3.12 System Sequence Diagram

A system sequence diagram (SSD) is a sequence diagram that shows, for a particular scenario of a use case, the events that external actors generate their order, and possible inter-system event. System sequence diagrams are visual summaries of the individual use cases.

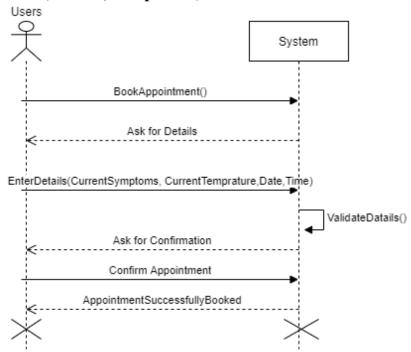
3.12.1. Login (Patient, Receptionist, Doctors and lab technician)



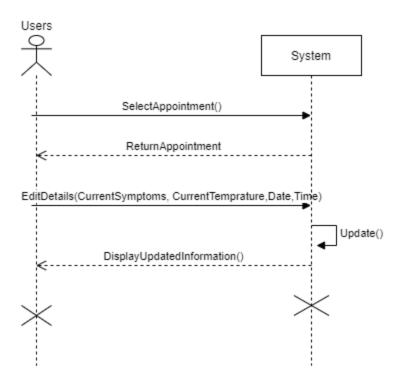
3.12.1.2. Sign Up (Patients, Doctors)



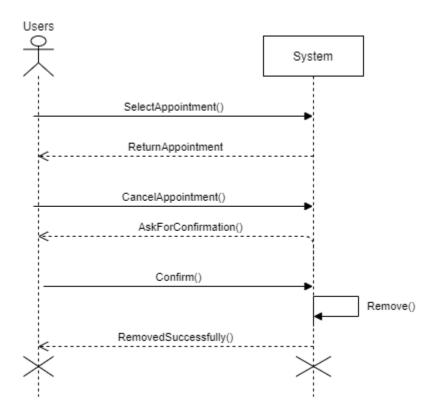
3.12.1.3. Book Appointment (Patients, Receptionist)



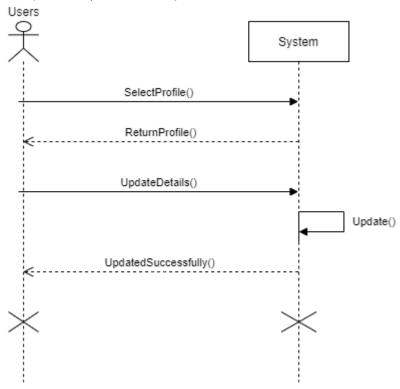
3.12.1.4. Edit Appointment (Patients, Receptionist and Doctor)



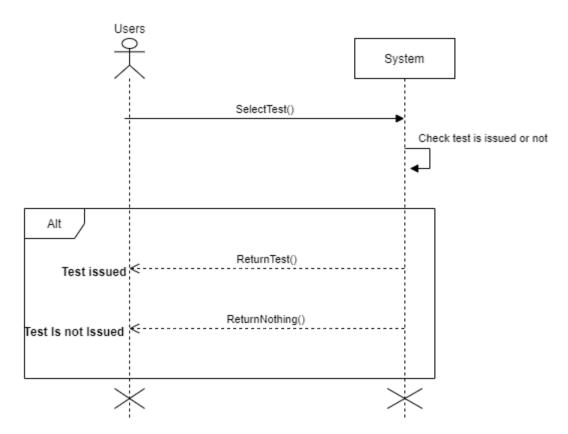
3.12.1.5. Cancel Appointment (Patients, Receptionist, and Doctor)



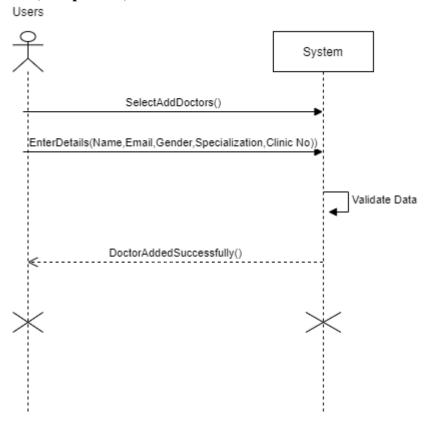
3.12.1.6 Edit profile (Patients, and Doctor)



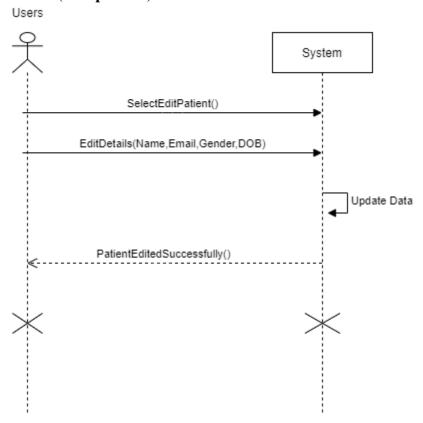
3.12.1.7 View Test Report (Patients, and Doctor)



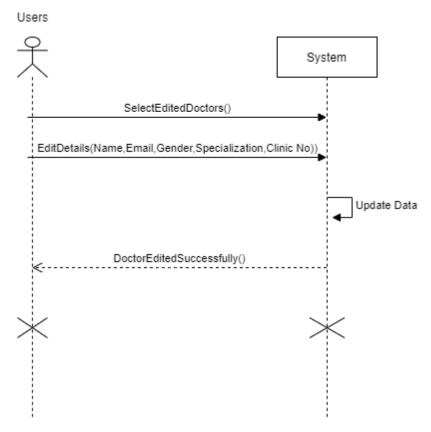
3.12.1.8 Add Patients (Receptionist)



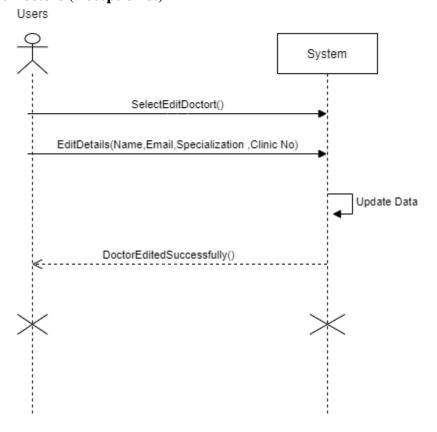
3.12.1.9 Edit Patients (Receptionist)



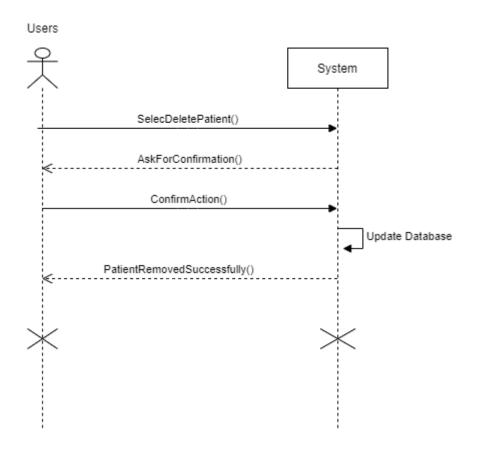
3.12.1.10 Add Doctors (Receptionist)



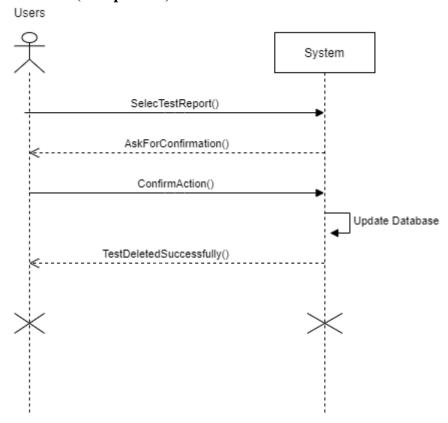
3.12.1.11 Edit Doctors (Receptionist)



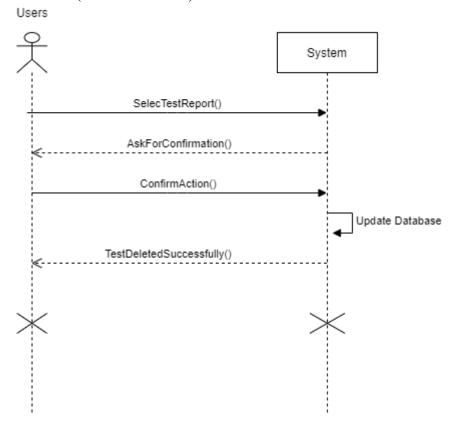
3.12.1.12 Delete Doctor (Receptionist)



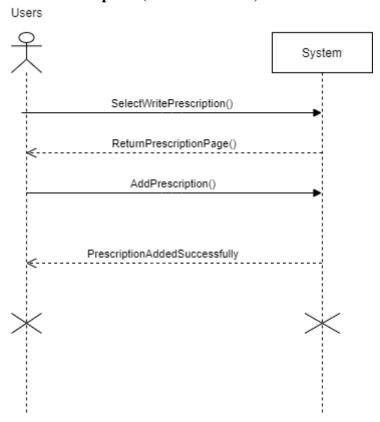
3.12.1.13 Delete Patient (Receptionist)



3.12.1.14 Delete Test (Lab Technician)

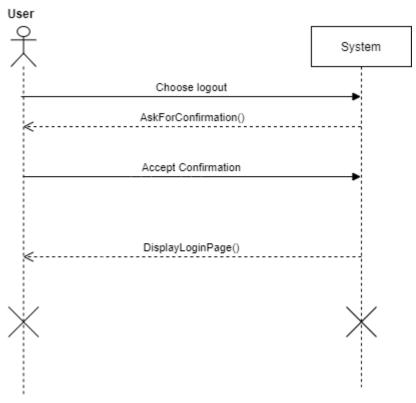


3.12.1.15 Write Prescription (Lab Technician)



3.System Analysis:

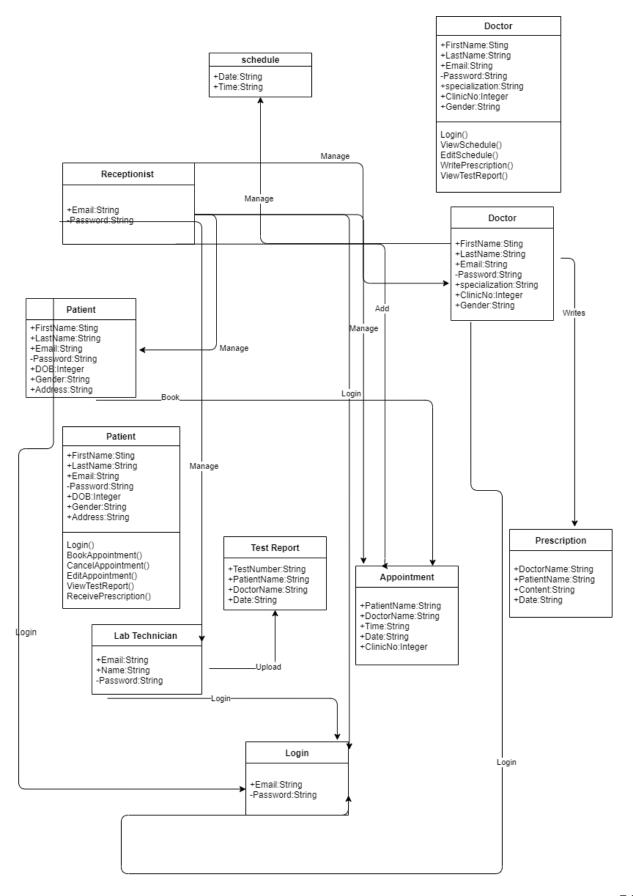
3.12.1.16 Logout (Patients, Doctors, Admin)



3.13. Domain Model

The Domain Model represent the vocabulary and key concepts of the problem domain and it identify the relationships among all of the entities within the scope of the domain.

3.System Analysis:



3.System Analysis:

Chapter 4 System Design

Systems design is the process of defining the architecture, components, modules, interfaces, and data for a **system** to satisfy specified requirements. **Systems design** could be seen as the application of **systems** theory to product development

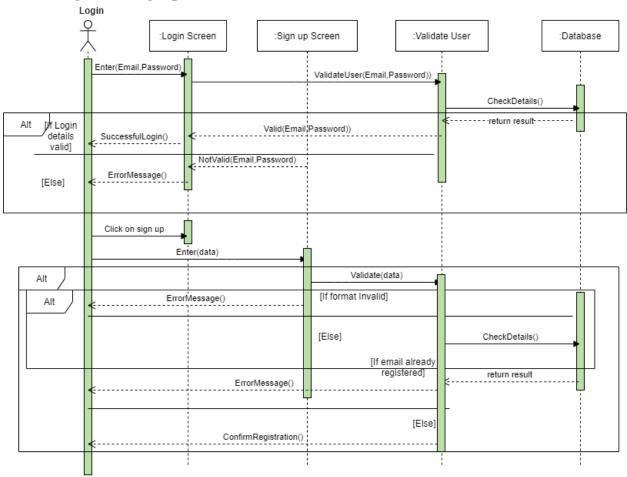
4.1. Interaction Diagram:

Interaction diagrams help you to visualize the interactive behaviour of a system. Interaction diagrams are used to represent how one or more objects in the system connect and communicate with each other.

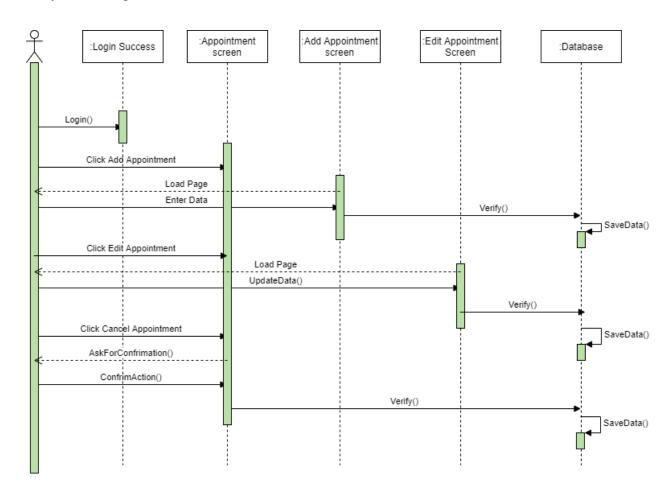
4.1.1. Sequence Diagram:

Sequence Diagram shows object interactions arranged in time sequence. It depicts the objects and classes involved in the scenario and the sequence of messages exchanged between the objects needed to carry out the functionality of the scenario. Sequence diagrams are typically associated with use case realizations in the Logical View of the system under development.

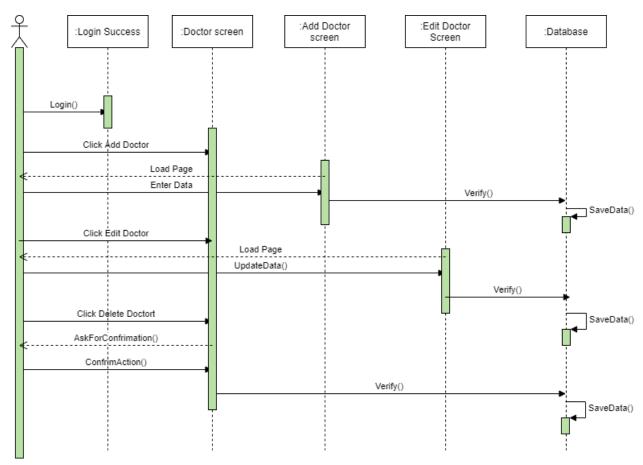
4.1.1.1 Login, and Signup:



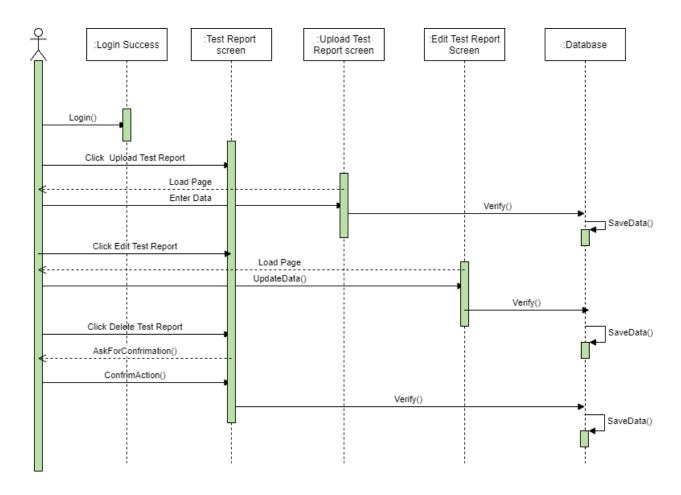
4.1.1.2. Add, Edit, and cancel Appointment:



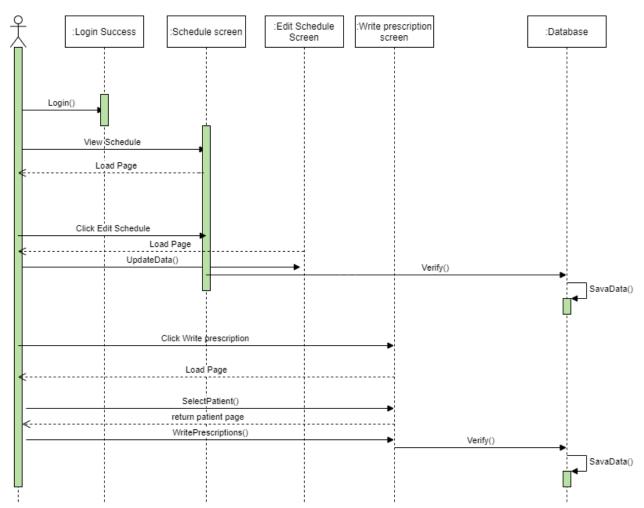
4.1.1.3. Add, Edit, and Delete Doctor user



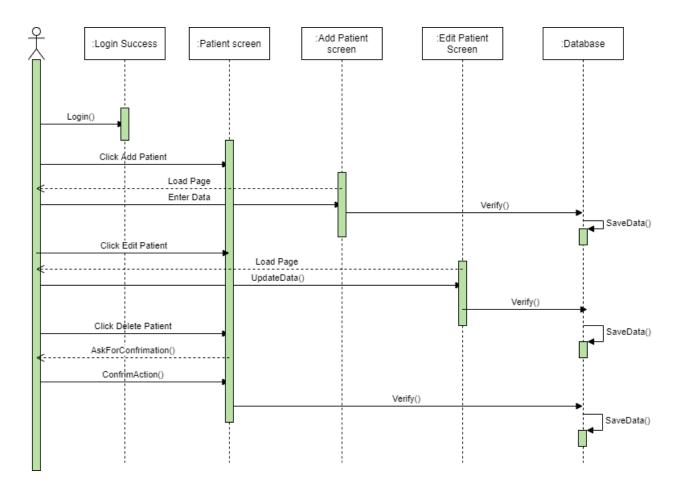
4.1.1.4. Add, Edit, and Delete Test Report



4.1.1.5. View, Edit Schedule and write prescription

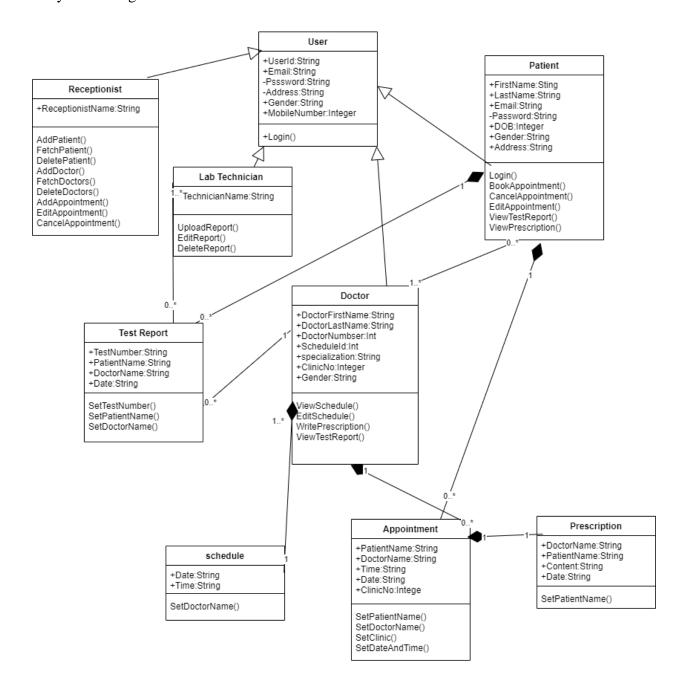


4.1.1.6. Add, Edit and Delete Patient user



4.1.2. Class Diagram:

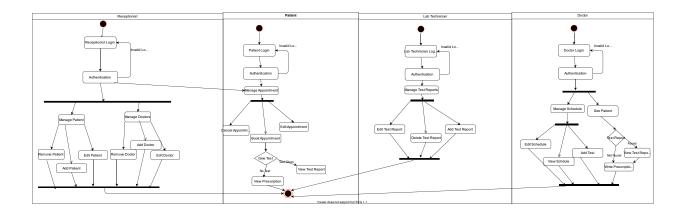
Class diagram is a type of static structure diagram that describes the structure of a system by showing the system's classes, their attributes, operations (or methods), and the relationships among objects or classes.



4.2. Activity Diagram:

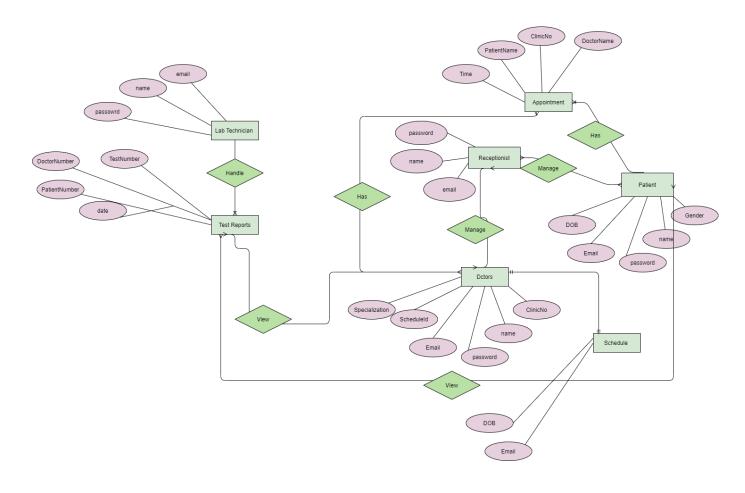
Activity diagrams are Graphical representations of workflows of stepwise activities and actions with the support for choice, iteration and concurrency. In the Unified Modeling Language, activity diagrams can be used to describe the business and operations step by step workflows of components in a system.

•



4.3. Entity Relationship Diagram:

An entity-relationship (ER) diagram is a specialized graphic that illustrates the interrelationships between entities in a database. ER diagrams often use symbols to represent different types of information. Boxes are commonly used to represent entities. Diamonds are normally used to represent relationships.



Chapter 5 Implementation

Implementation of the project is given below:

5.1 Development Tools

5.1.1 Web Application

- Visual studio
- Microsoft SQL server management
- Bootstrap
- IIS web server

5.2 Reasons for selecting these tools:

5.2.1 Visual studio:

- Microsoft visual studio is used widely among developers, hence it easy to find solutions on internet.
- Microsoft visual studio is open source and free to use.
- Providing simple and friendly interface.
- One of the key features of Visual Studio Code is its great debugging support. VS Code's built-in debugger helps accelerate your edit, compile and debug loop.
- In visual studio there is thousands of extensions that helps in suiting the software for our need.

5.2.2 Microsoft SQL server management:

- SSMS is the Object Explorer, which allows the user to browse, select, and act upon any of the objects within the server.
- SQL Server Management Studio (SSMS) is used to manage both SQL Server instances and its databases with ease, efficiency and speed including out of the box security features.
- It is one of the most popular database management and server administration tools for SQL Server and Microsoft is constantly improving the features of the tool.

5.2.3 Bootstrap:

- Bootstrap is equipped with responsive layout and it made our web portal quite responsive.
- Bootstrap's responsive CSS adjusts to phones, tablets, and desktops.
- Bootstrap is compatible with all modern browsers (Chrome, Firefox, Internet Explorer, Edge, Safari, and Opera)

5.2.4 IIS web server:

- built-in authentication options such as Basic, ASP.NET, and Windows auth.
- ISS used commonly with ASP.NET.
- Speed up the website through built-in dynamic caching and enhanced compression.
- Maximize web security through a reduced server foot print and automatic application isolation.

5.3 Pseudo Code:

Pseudo code is a kind of structured English, written in natural language to describe a set of rules for the step by step process and operations for problem solving or other calculations. Pseudo code is considered as planning stage, written ahead of the syntax of corresponding computer language.

5.3.1 Pseudo code for Register/signup:

```
IF( EnteredEmail is already exist)
       DISPLAY Email already exist
 EISE
  {
        Insert data in database
        DISPLAY Account Created
        Login Page
   }
ELSE
  {
        IF(EnteredName== false)
        DISPLAY Enter valid name
        ENDIF
        IF(EnteredPhoneno= false)
        DISPLAY Enter valid Phone no
        ENDIF
        IF(EnteredEmail== false)
        DISPLAY Enter valid email
        ENDIF
     IF(EnteredPassword== false)
     DISPLAY Enter valid Password
     ENDIF
     IF(EnteredConfirmPassword==false)
     DISPLAY Password not Match
     ENDIF
     }
END
5.3.2 Pseudo code login:
IF(already Login== false)
{
```

```
Open Login Page
   Enter EnteredEMAIL
   Enter EnteredPASSWORD
   GET EnteredEMAIL
   GET EnteredPASSWORD
   Connect to server (database)
   POST EMAIL
   POST PASSWORD
   IF (EnteredEMAIL==EMAIL AND EnteredPASSWORD=PASSWORD)
   THEN
   Login Successful
 ELSE
  {
     IF (EMAIL != EnteredEMAIL)
    Error message: "Please enter valid email address"
     ENDIF
     IF (Password != EnteredPASSWORD)
    Error message: "Please enter valid Password"
     ENDIF
     IF (EnteredEMAIL is empty)
     Error message: "Please enter Email"
     ENDIF
     IF (EnteredPASSWORD is empty)
     Error message: "Please enter Password"
     ENDIF
     DISPLAy Login Failed
   }
 ELSE
 Home Page
END
```

5.3.3 Pseudo code for Booking appointment:

```
BEGIN
Open booking appointment Page
Fill all the required fields
Checks format of fields
IF(all Checks == true)
{
      Connect to server( database)
      POST all Fields
 EISE
  {
        Insert data in database
        DISPLAY Appointment Booked successfully
        Home Page
  }
ELSE
  {
        IF(DoctorName== false)
        DISPLAY Select Doctor name
        ENDIF
        IF(Time= false)
        DISPLAY Select valid Time
        ENDIF
    ENDIF
     }
END
```

5.3.4 Pseudo code for Adding Patient:

```
BEGIN
Open Add Patient Page
Fill all the required fields
Checks format of fields
IF(all Checks == true)
      Connect to server( database)
      POST all Fields
 EISE
  {
        Insert data in database
        DISPLAY Patient Added successfully
        Home Page
  }
ELSE
  {
        IF(PattientName== false)
        DISPLAY Enter Patient name
        ENDIF
        IF(DOB= false)
        DISPLAY Enter DOB
        ENDIF
        IF(Gender= false)
        DISPLAY Select Gender
        ENDIF
        IF(Email= false)
        DISPLAY Enter Email
        ENDIF
        IF(MobileNumber= false)
        DISPLAY Enter Mobile Number
```

```
ENDIF

IF(Address= false)

DISPLAY Enter Address

ENDIF

IF(CurrentMedication= false)

DISPLAY Enter Current Medication

ENDIF

ENDIF

$\{\text{ENDIF}\}
$
```

5.3.5 Pseudo code for Adding Doctor:

```
5. Implementation
```

```
{
        IF(DoctorName== false)
        DISPLAY Enter Doctor name
        ENDIF
        IF(Specialization= false)
        DISPLAY Enter Specialization
        ENDIF
        IF(Gender= false)
        DISPLAY Select Gender
        ENDIF
        IF(Email= false)
        DISPLAY Enter Email
        ENDIF
        IF(MobileNumber= false)
        DISPLAY Enter Mobile Number
        ENDIF
        IF(ClinicNo= false)
        DISPLAY Enter ClinicNo
        ENDIF
        IF(Schedule= false)
        DISPLAY Enter Schedule
        ENDIF
    ENDIF
     }
END
5.3.6 Pseudo code for Update profile:
```

BEGIN

Open Home Page

```
Select Profile Option

Select edit profile

Update the required fields

Checks format of fields

IF(all Checks == true)

{

Connect to server( database)

POST all Fields

}

END
```

Chapter 6 Testing

Software testing is an analysis conducted to provide information about quality of product with respect to the context in which it is intended to operate. Testing is the process of executing program with the intent of finding an error.

6.2 Test Cases

A test case is a set of conditions or variables under which a tester determine whether an application or software is working correctly or not.

6.2.1. Sign Up

Test case ID			TC-01				
Associated	Associated Use Case:			UC-001 Sign Up			
Functional	ity to be Tested		Successful Sign up				
Actor			Patient, and Doctor.				
Pre-condit	ions		System mus	st be connected to internet			
Sr.No.	Action	Expe	ected	Actual result	Pass/Fail		
		Resu	lts				
1	User click on sign	Syste	em will not	System will display the	Pass		
	up button, user	show	the user	error message that email			
	enters existing	login	screen and	already exists.			
	email.	displa	ay error				
. messa		age.					

2	User click on sign	System will not	System will display the	Pass
	up button, user	show the user	error message that enter all	
	enters email only.	login screen and	the fields to sign up.	
		display error		
		message.		
3	User click on sign	System will	System will show the user	Passed
	up button, user	show the user	login screen.	
	enters email and	login screen.		
	password and			
	other details			
	according to the			
	format.			
Post-	User registered into	system successfull	y.	<u>I</u>
condition:				
L	l			

6.2.2. Log in

Test case	ID		TC-02			
Associated Use Case:			UC-002	Login		
Function	ionality to be Tested Successful Login					
Actor			Patient,	Patient, Lab Technician, Doctor, and Receptionist.		
Pre-conditions				Lab Technician, Doctor, a registered.	nd Receptionist	
Sr.No.	Action	Expe Resu		Actual result	Pass/Fail	

1	User click on	System will not	System does not allow the	Pass
	login button, and	allow the user to	user to login.	
	types its right	login.		
	email and wrong			
	password.			
2	User enters wrong	System will not	System does not allow the	Pass
	email with right	allow the user to	user to login.	
	password.	login.		
3	User enter wrong	System will not	System does not allow the	Passed
	email and wrong	allow the user to	user to login.	
	password.	login.		
4	User enters right	System will not	System does not allow the	Pass
	email and right	allow the user to	user to login.	
	password.	login.		
Post-	User logged into sy	stem successfully.	1	<u> </u>
condition:				
	l			

6.2.3. Book an Appointment

Test case ID	TC-03
Associated Use Case:	UC-003 Book an Appointment.
Functionality to be Tested	Successful adding an Appointment.
Actor	Patient, and Receptionist.
Pre-conditions	Patient, and Receptionist must be logged in.

Sr.No.	Action	Expected	Actual result	Pass/Fail
		Results		
1	User click on	System will not	System does not allow the	Pass
	book an	allow the user to	user to book an	
	appointment	Book an	appointment and message	
	button, and leave	appointment and	is shown.	
	fields empty	will show		
		warning message		
		to fill fields.		
2	User click on	System will	System booked the	Pass
	book an	book the	appointment	
	appointment	appointment.		
	button, and fill all			
	fields.			
Post-	Appointment books	ed and added into th	e system.	
condition:				

6.2.4. Cancel an Appointment

Test case ID	TC-04
Associated Use Case	UC-004 cancel an Appointment.
Functionality to be Tested	Successful canceling an Appointment.
Actor	Patient, and Receptionist.
Pre-conditions	Patient, and Receptionist must be logged in, and Patient must have an appointment booked

Sr.No.	Action	Expected	Actual result	Pass/Fail
		Results		
1	User click on	System will	System allow the user to	Pass
	cancel an	allow the user to	cancel the appointment	
	appointment	cancel the	and message is shown.	
	button, and will	appointment and		
	confirm canceling	will show		
	the appointment.	confirmation		
		message.		
Post-	Appointment cance	led and updated in t	he system.	
condition:				

6.2.5. Edit an Appointment

Test case ID			TC-05			
Associated	Use Case		UC-005 Edi	t an Appointment.		
Functional	ity to be Tested		Successful I	Editing an Appointment.		
Actor			Patient, and	Receptionist.		
Pre-conditi	ions		Patient, and	Receptionist must be logged	in, and	
			Patient mus	Patient must have an appointment booked		
Sr.No.	Action	Expe	cted	Actual result	Pass/Fail	
		Resu	lts			
1	User click on edit	Syste	m will	System allow the user to	Pass	
an appointment allow		the user to	edit the appointment and			
button, and will edit the		he	date is changed.			
change the date appoint		intment and				
	from the list.					

		the date will be		
		changed.		
2	User click on edit	System will	System allow the user to	Pass
	an appointment	allow the user to	edit the appointment and	
	button, and will	edit the	date is changed.	
	change the Doctor	appointment and		
	from the list.	the Doctor will		
		be changed.		
Post-	Appointment edited	and updated in the	system.	1
condition:				

6.2.6. Manage Profile

Test case ID			TC-06			
Associated	Use Case		UC-006 Manage profile			
Functional	ity to be Tested		Successful 6	editing profile.		
Actor			Patient, and	Doctors.		
Pre-conditi	ions		Patient, and	Patient, and Doctors must be logged in.		
Sr.No.	Action	Expected Results		Actual result	Pass/Fail	
1	User click on profile button, and will view the profile.	User will be redirect it to profile page.		System redirect the user to profile page.	Pass	

2	User click on edit	System will	System allow the user to	Pass
	profile button,	allow the user to	edit the profile and is	
	and will update	edit the profile	changes is applied.	
	details.	and will apply		
		the changes		
Post-	Profile edited and u	pdated in the system	n.	
condition:				

6.2.7. View Test Report

Test case II	D		TC-07		
Associated Use Case			UC-007 Vie	ew Test Report.	
Functional	ity to be Tested		Successful V	Viewing Test Report.	
Actor			Patient, and	Doctors.	
Pre-conditi	ons		Patient, and	Doctors must be logged in, a	and Patient
			must have g	iven the test	
Sr.No.	Action	Expe	cted	Actual result	Pass/Fail
		Resu	lts		
1	User click on	User	will be able	User is able to view or	Pass
	View test report	to vie	ew or	download the report.	
	option.	down	load the		
		report.			
2	User click View	System will		Message is shown as ""	Pass
	test report option.	show message ""		report is not ready yet and	
		report is not		the expected date to view	
		ready	yet and the	the report is nn/nn/nnn"	
		expec	cted date to		

		view the report is	
		nn/nn/nnn''''	
Post-	Test is viewed or ex	xpected date.	
condition:			

6.2.8. View Schedule

Test case ID			TC-08				
Associated Use Case			UC-008 Vie	UC-008 View Schedule.			
Functional	ity to be Tested		Successful	Viewing Schedule.			
Actor			Doctor.				
Pre-conditi	ons		Doctor mus	Doctor must be logged in.			
Sr.No.	Action	Expected		Actual result	Pass/Fail		
		Resu	lts				
1	User click on	User	will be able	User is able to view	Pass		
	View Schedule	to vie	ew the	schedule.			
	option.	schedule.					
Post-	Schedule is viewed.						
condition:							

6.2.9. Write prescription

Test case ID	TC-09
Associated Use Case	UC-009 Write prescription.
Functionality to be Tested	Successful writing prescription.
Actor	Doctor.

Pre-conditions		Doctor must be logged in, Doctors must seen the			
		patient			
Sr.No.	Action	Expe	cted	Actual result	Pass/Fail
		Resu	lts		
1	User click on	User	will be able	User is able to write the	Pass
	write prescription	to write the		prescription and	
	option.	presc	ription and	prescription is added to	
	And write the	will be added to		the system.	
	prescription.	the sy	stem.		
Post-	Prescription is writt	ten and	added to the	system.	
condition:					

6.2.10. Send Notification

Test case II	D		TC-10				
Associated Use Case			UC-010 Ser	UC-010 Send Notification.			
Functional	ity to be Tested		Successful s	sending notification.			
Actor			Doctor, Pati	ent and Receptionist.			
Pre-conditi	ons		Receptionis	t must be logged in.			
Sr.No.	Action	Expe	cted	Actual result	Pass/Fail		
		Results					
1	Receptionist click	Rece	ptionist will	Receptionist is able to	Pass		
	on send	be ab	le to write	write the message and			
	notification, write	the m	essage and	Doctor received the			
	the message and	Doctor will		message.			
	chose the receiver	receives the					
	is Doctor then	message.					
	click on send.						

2	Receptionist click	Receptionist will	Receptionist is able to	Pass		
	on send	be able to write	write the message and			
	notification, write	the message and	Patient received the			
	the message and	Patient will	message.			
	chose the receiver	receives the				
	is Patient then	message.				
	click on send.					
Post-	Notification is written, sent and added to the system.					
condition:						

6.2.11. Add Patient

Test case ID			TC-11			
Associated Use Case			UC-011 Add	d Patient.		
Functional	ity to be Tested		Successful A	Adding Patient.		
Actor			Patient and	Receptionist.		
Pre-conditi	ons		Receptionis	t must be logged in.		
Sr.No.	Action	Expe	cted	Actual result	Pass/Fail	
		Results				
1	Receptionist click	Syste	m will not	System did not add the	Pass	
	on Add Patient	allow	to add the	patient and message is		
	option and leave	patient and will		shown.		
	fields empty	show warning				
		message to fill				
		fields.				
2	Receptionist click	Syste	m will	System added the patient.	Pass	
	on Add Patient	allow	to add the			

	option and fill the	patient and show
	fields.	patient is added.
Post-	Patient is added into	o the system successfully.
condition:		

6.2.12. Edit Patient

Test case ID			TC-12			
Associated Use Case			UC-012 Edit Patient.			
Functional	ity to be Tested		Successful I	Editing Patient.		
Actor			Patient and	Receptionist.		
Pre-conditi	ons		Receptionis	t must be logged in, Patient is	s already	
			registered.			
Sr.No.	Action	Expe	cted	Actual result	Pass/Fail	
		Resu	lts			
1	Receptionist click	Syste	m will	System allowed updating	Pass	
	on Edit Patient	allow	to edit the	the patient and details		
	option and update	patie	nt and will	updated.		
	the fields	update patient's				
		details.				
Post-	Patient is edited and	d syste	em is updated	successfully.	l	
condition:						

6.2.13. Delete Patient

Test case ID	TC-13
Associated Use Case	UC-013 Delete Patient.

Functional	ity to be Tested		Successful l	Deleting Patient.	
Actor		Patient and Receptionist.			
Pre-conditions		Receptionis	t must be logged in, Patient i	s already	
			registered.		
Sr.No.	Action	Expe	cted	Actual result	Pass/Fail
		Results			
1	Receptionist click	Syste	m will	System allowed Deleting	Pass
	on Delete Patient	allow	to Delete	the patient.	
	option and	the pa	atient.		
	confirm the				
	action.				
Post-	Patient is Deleted and system is updated successfully.				
condition:					

6.2.14. Add Doctor

Test case ID		TC-14				
Associated Use Case			UC-014 Add Doctor.			
Functional	ity to be Tested		Successful	Adding Doctor.		
Actor			Doctor and	Receptionist.		
Pre-conditions			Receptionis	Receptionist must be logged in.		
Sr.No.	Action	Expected		Actual result	Pass/Fail	
		Results				
1	Receptionist click	System will not		System did not add the	Pass	
	on Add Doctor	allow	to add the	Doctor and message is		
	option and leave	Docto	or and will	shown.		
	fields empty	show warning				

		message to fill		
		fields.		
2	Receptionist click	System will	System added the Doctor.	Pass
	on add Doctor	allow to add the		
	option and fill the	Doctor and show		
	fields.	Doctor is added.		
Post-	Doctor is added into	o the system success	sfully.	
condition:				

6.2.15. Edit Doctor

Test case ID		TC-15			
Associated Use Case			UC-015 Edit Doctor.		
Functional	ity to be Tested		Successful Editing Doctor.		
Actor			Doctor and	Receptionist.	
Pre-conditi	ons		Receptionis	t must be logged in, Doctor is	s already
			registered.		
Sr.No.	Action	Expected		Actual result	Pass/Fail
		Results			
1	Receptionist click	System will		System allowed updating	Pass
	on Edit Doctor	allow	to edit the	the Doctor and details	
	option and update	Docto	or and will	updated.	
	the fields	updat	e Doctor		
		detail	s.		
Post-	Doctor is edited and system is updated successfully.				
condition:					

6.2.16. Delete Doctor

Test case ID			TC-16			
Associated Use Case			UC-016 Delete Doctor.			
Functionality to be Tested			Successful I	Successful Deleting Doctor.		
Actor			Doctor and	Receptionist.		
Pre-conditi	ons		Receptionis	t must be logged in, Doctor i	s already	
			registered.			
Sr.No.	Action	Expected		Actual result	Pass/Fail	
		Results				
1	Receptionist click	System will		System allowed Deleting	Pass	
	on Delete Doctor	allow	to Delete	the Doctor.		
	option and	the D	octor.			
	confirm the					
	action.					
Post-	Doctor is Deleted and system is updated successfully.			1		
condition:						

6.2.17. Upload Test Report

		Results			
Sr.No.	Action	Expected		Actual result	Pass/Fail
Pre-conditions		Lab Technician must be logged in, and Patient must have given the test.		atient must	
Actor		Lab Technician and Patient.			
Functionality to be Tested		Successful Uploading Test Report.			
Associated Use Case		UC-017 Upload Test Report.			

1	Lan technician	Lab technician	System allowed uploading	Pass
	click on upload	will be able to	the test and patient	
	test and will	update the test	received the message.	
	upload the test.	and patient will		
		receive the		
		notification.		
2	Lan technician	Lab technician	System did not allow	Pass
	click on upload	will not be able	uploading the test and	
	test and will	to update the test	message is shown.	
	upload nothing	and warning		
	the test.	message shown		
		to update file.		
Post-	Test is uploaded an	d added into system		
condition:				

6.2.18. Delete Test Report

Associated Use Case			UC-0177 Delete Test Report.				
Functionality to be Tested			Successful I	Successful Deleting Test Report.			
Actor			Lab Technic	Lab Technician.			
Pre-conditi	ions		Lab Technic	Lab Technician must be logged in, and test is			
			uploaded.	uploaded.			
Sr.No.	Action	Expected		Actual result	Pass/Fail		
		Results					
1	Lan technician	Lab technician		System allowed Deleting	Pass		
	click on Delete	will b	e able to	the test.			
	test and will	delete the test					
	confirm the	after					
	action.	confirmation					

Post-	Test is Deleted and System is updated.
condition:	

Chapter 7 Conclusion

Nowadays computing business is important to keep business competing in the market, people get attached to things connected to their phones and computers because we use them all day, so in this system, I tried to compute the business of clinics to save time, effort, and keep patient attached to the clinic, as well as making tasks easier for staff, Considering Covid-19 pandemic this period we try to avoid going out and interacting with others so this system helps to avoid avoiding interacting with people, especially for clinics and hospital it is important to avoid going there much to avoid Infectious diseases, the following results achieved by persistent learning and applying what I have learned in my four years degree program.

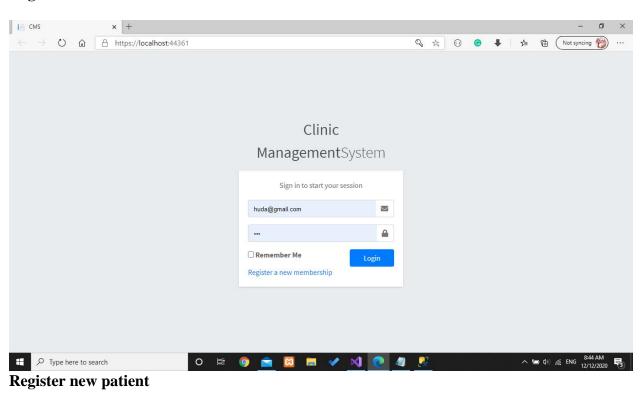
7.2 Future Enhancement

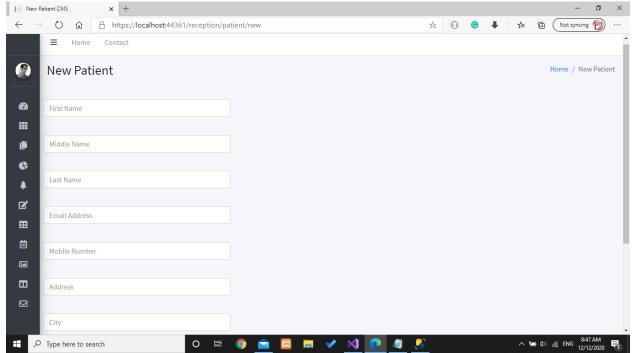
The scope for future will involve adding more feature for the benefit for patient, doctor and staff Following features can be added in future work

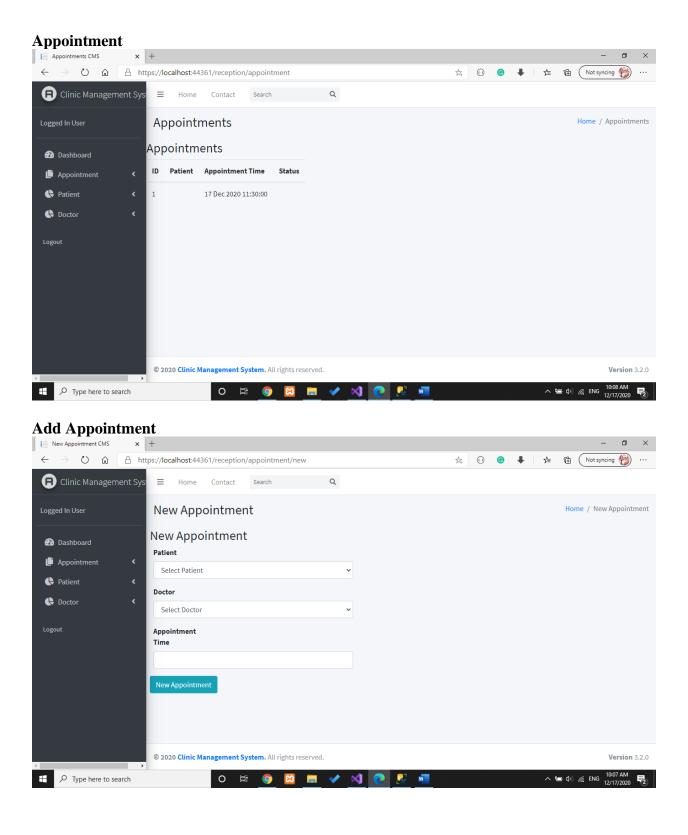
- Online Payment
- Online buying of medicines
- consulting doctor online

Appendix A

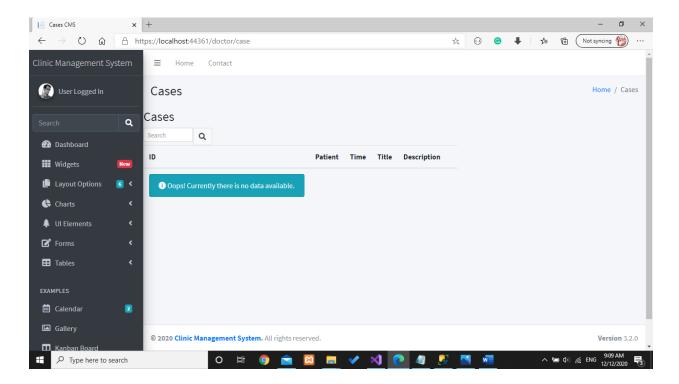
Login







Doctor side: Case



Appendix B

References:

- diagrams.net
- https://app.creately.com/diagram
- Introduction · Bootstrap v5.0 (getbootstrap.com)
- Free Bootstrap Admin Template | AdminLTE.IO
- ASP.NET documentation | Microsoft Docs
- SQL Server Management Studio (SSMS) SQL Server Management Studio (SSMS) | Microsoft Docs
- Visual Studio product family documentation | Microsoft Docs