# WEEK 2: SOFTWARE AND SOFTWARE ENGINEERING

#### Software is:

- Instructions (computer programs) that provide desired features, function, and performance.
- Data structures enabling programs to manipulate information.
- Descriptive information (hard copy/virtual) about the program's operation and use.

#### **Software Characteristics**

- Software is developed, not manufactured.
- Software does not wear out.
- Most software continues to be custom-built.

#### The Software Process

- Five Generic Activities:
  - Communication
  - Planning
  - Modeling
  - Construction
  - Deployment

#### **Software Application Domains**

- System Software
- Application Software
- Engineering/Scientific Software
- Embedded Software
- Product-Line Software
- Web Applications
- Artificial Intelligence Software

#### **Software Engineering**

- An engineering approach to software development.
- Systematic application of analysis, design, construction, and testing.
- IEEE Definition: Systematic, disciplined, quantifiable approach to development, operation, and maintenance of software.
- Umbrella Activities:
  - Project tracking and control
  - Risk management
  - Software quality assurance
  - Technical reviews
  - Measurement
  - Software configuration management
  - Reusability management

## **Software Engineering Ethics**

- Ethical behavior involves more than legal compliance.
- Responsibilities:
  - Confidentiality
  - Competence
  - o Intellectual property rights
  - o Computer misuse.

# WEEK 3-4: THE SOFTWARE PROCESS

**Software Process:** A collection of work activities, actions, and tasks performed to create a work product.

**Process Flow:** Organizes framework activities and their sequence in time.

#### **Process Patterns:**

- **Stage Pattern** (e.g., Establishing Communication)
- **Task Pattern** (e.g., Requirements Gathering)
- Phase Pattern (e.g., Spiral Model, Prototyping)

## Process Assessment and Improvement Approaches:

- SCAMPI (Standard CMMI Assessment Method for Process Improvement)
- CBA IPI (CMM-Based Appraisal for Internal Process Improvement)
- SPICE (ISO/IEC 15504)
- ISO 9001:2000 for Software

#### **Prescriptive Process Models:**

- Waterfall Model
- V-Model
- Incremental Model
- Evolutionary Model (Prototyping, Spiral Model)
- Concurrent Model

#### **Unified Process (UP) Phases:**

- Inception
- Elaboration
- Construction
- Transition
- Production

#### **Personal & Team Process Models:**

- PSP (Personal Software Process):
  - Planning
  - High-level design
  - o High-level design review
  - Development
  - Postmortem
- TSP (Team Software Process):
  - Project launch
  - High-level design
  - Implementation
  - Integration and test
  - Postmortem

# WEEK 5-6: MANAGING SOFTWARE PROJECTS

#### **Software Project Management:**

- Planning, scheduling, resource allocation, execution, tracking, and delivery of software projects.
- Topics Covered:
  - Project Management Concepts
  - Process and Project Metrics
  - Estimation and Scheduling
  - Risk Management
  - Maintenance and Reengineering

#### **Project Roles & Responsibilities:**

- Project Manager: Develop project plan, recruit staff, lead team, determine methodology, set schedule, assign tasks, report to management.
- Functional Manager: Assign project tasks, evaluate work performance, set career goals.
- Operational Manager:
   Coordination, supervision,
   financial and HR management.
- Other Roles:
  - Analyst (requirement documentation)
  - Change Manager (accepts project changes)
  - Database Administrator (manages databases)
  - Developer (builds solution)
  - Tester (ensures error-free product)
  - Client (beneficiary of the project)
  - User (uses deliverables)

#### **Project Planning:**

- Define scope
- Verification and control
- Divide project into manageable parts

#### **Project Estimation Techniques:**

- Decomposition Technique (breaking project into smaller components)
- Line of Code Estimation
- Function Points Estimation
- Empirical Techniques:
  - Putnam Model
  - COCOMO (Cost Estimation)

#### **Project Scheduling Activities:**

- Task breakdown
- Correlate tasks
- Estimate time and resources
- Assign work units
- Calculate total project duration

#### **Risk Management:**

- Common Risks:
  - Staff turnover
  - Requirement changes
  - Underestimated time/resources
  - Business competition
- Risk Management Process:
  - Identification
  - Categorization
  - Management
  - Monitoring

## **Project Management Tools:**

- **Gantt Chart** (time-based schedule representation)
- PERT/CPM Chart (network diagram showing task dependencies)
- Resource Histogram (graphical staff planning tool)

### Maintenance & Reengineering:

- Software Maintenance: Fixes defects, adapts to environment, enhances functionality.
- Reengineering: Process of improving software quality and maintainability through:
  - Inventory analysis
  - Document restructuring
  - o Reverse engineering
  - Forward engineering