



Delivery Agent Registration Form & Contract

Note: filling this form indicates that you accept to be the delivery agent for Arender Market and will abide by the terms and conditions of the agreement.

Introduction: Arender Market is a company that helps people to save time. We help people to do small things that take most of their time and separates them from spending time to rest and enjoy with family and friends. The way we do this is by helping people buy food ingredients and other things they need from any local market like Kimironko Market at the same market price and they only pay for the delivery fee to their house. We deliver our customer order in less than **40 minutes** and they transfer money to us using Mobile Money.

Arender Delivery Agents are people who believe in helping people to save time. They are people who will benefit from Arender Market like:

- They will be the main person we will call when we have a product to deliver to customers. This means they will not be waiting for passengers before they make money daily.
- When they deliver to customers as they come back to the market to pick another, they can carry any passengers going to the market area. That way they make more money.

TERMS AND CONDITION

1. The company will pay you using mobile money transfer to your MoMo account after we confirm that you have delivered the product to them on time.
2. You will have to call the customer phone number on the receipt that the customer will direct you to their house for safe delivery.
3. When you deliver to customers, you will wait for them to check if the goods we delivered to them are correct and quality before you leave. If the customer doesn't like the order after you deliver it bring back the order. We will pay you for going and coming back with the product.
4. You will be paid money for going to deliver the products to the customers and when coming back you can find other customers. *Example: if coming from Kimironko and going anywhere in Nyarutarama is 700 RWF you will get the 700 RWF for going. It is just like you carry a passenger in a box from the market to their home.*
5. You will make sure the goods are not damaged if damaged and we investigate that it is your fault it was damaged you will pay for it. If it is our fault we will pay for it.
6. You will communicate with us any information that the customer shared with you about us.



BIO INFORMATION

FULL NAME: _____

HOME ADDRESS: _____

PHONE NUMBER: _____

CELL: _____

DISTRICT: _____

PROVINCE: _____

BIKE PLATE NUMBER: _____

DRIVER LICENSE NUMBER: _____

NATIONAL ID NUMBER: _____

VEHICLE TYPE (eg. Car, Bike, Bicycle): _____

VEHICLE NAME: _____

MOBILE MONEY PHONE NUMBER: _____

NAME OF FAMILY Member OR PERSON WHO KNOWS YOU: _____

PHONE NUMBER OF FAMILY MEMBER: _____

I hereby agree that I have read and understood the contract terms and conditions. I also agree that the information provided above is correct.

Name _____

Signature _____