**Name: Rage Seshu**

**Email: ragesehu999@gmail.com Mobile:** 8309985378

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| **PROFESSIONAL SUMMARY** |

**Tableau server administrator**

**PROFILE SUMMARY**

* Having 4.6 years of experience in the IT industry with 4 Years hands on experience in Tableau Server Administration.
* Expertise in handling major up-gradations like single node architecture to multi node architecture.
* Hands-on experience with Installation, configuration and upgrading the Tableau Server across the environments.
* Performed administrative and support activities across Tableau infrastructure including security administration, installation and configuration of the Tableau Server
* Experience in working with business user teams to discuss, recommend, explain, and reconcile desired functionality and technology capabilities.

**EMPLOYMENT DETAILS**

* Wipro --- JAN 2022 to Till Date.
* Accenture --- AUG 2018 to DEC 2021

**ROLE&RESPONSIBILITIES**

* Actively involved in the creation of users, groups, projects, workbooks and the appropriate permission setup for Tableau Server logons.
* Monitoring the Tableau Server and giving feedback to the client on managing the environment effectively.
* Expertise in setting up single node Tableau Server/Tableau Cluster.
* Experience in implementing Tableau Sever security with SSL and SAML authentication.
* Good knowledge on Tableau Metadata tables and PostgreSQL DB.
* Created workbooks to display the capacity of the environment, user traffic that connects to the Tableau PostgreSQL DB.
* Automating TSM feature to download the Tableau workbook to PDF.
* Automated workbook-by-workbook backup using TSM feature.
* Automated the Tableau Server backup.
* Integrated Tableau Server with Salesforce using Tableau Trusted authentication.
* Very good knowledge in Tableau Licensing.
* Expertise in Server Backup, Restoration and Disaster Recovery Plans.
* Experience in implementing High availability (HA) for a Tableau cluster.
* Managed client communication and understanding the requirements for all projects.
* Responsible for delivery of projects and reports on time.
* QC the workbooks that were developed before sharing with the clients.
* Work on tickets and SLA bound closure of issues.

**Projects**

**Project Name:** CORP-DWH **JAN 2022 to Till Date**

**Client:** Leading US based Pharma.

**Role:** Tableau server Administrator

**Mode of the** project: Support

**Responsibilities:**

* Administrating, maintenance, security management and production supporting.
* Create a new Tableau Distributed environment as per company requirement.
* Add users, Upgrade server software.
* Create/Manage Groups, Workbooks and Projects, Database Views, Data Sources and Data Connections.
* Provide Tableau support to users.
* Guest access removal.
* Run cleanup and create backups of the database, prepare backups using Tabadmin and Tabcmd commands.
* Enforce policies; assist users with workflows
* Create/Modify/Manage server task schedules
* Add/Edit Sites and corresponding administration rights (System vs. Content)
* Implementing user level security to restrict the data by group level and user level.
* Monitor server activity/usage statistics to identify possible performance issues/enhancements
* SSL Setup on Tableau Distributed environment.
* Tableau License renewal as per the requirement.
* Work with program manager as necessary regarding issues such as server down-time, versioning
* Provide 24X7 operational support for al production related issues, troubleshooting and system maintenance and ensured.

**Client: FIS** **AUG 2018 – DEC 2021**

**Role:** Tableau server Administrator

**Mode of the** project: Support

**Responsibilities:**

* Monitoring Tableau server running with optimal performance.
* Responsible for Tableau Server Administrative functions, upgrades, installations, configuration, license management, backup of servers, load balancing techniques.
* Expertise in setting up the fully distributed Tableau Server environment.
* Expertise in Server Backup, Restoration and Disaster Recovery Plans.
* Performed upgrades like minor and maintenance upgrades as per the product bug fixes.
* Configured Tableau server processes to maximise the server performance.
* Worked on monitoring server activity and usage statistics to identify possible performance issues and enhancements.
* Performed admin activities like project management, migration of dashboards, creating schedules for extract refreshes and subscriptions.
* Responsible for security configuration including user/group creations, setup permissions, security roles.
* Defined best practices for creating Tableau dashboards and Data sources to improvise the performance.
* Experienced in managing and resolving issues in Extract refreshes and Subscription.
* Worked on utilising Tableau command line utilities i.e. TSM.
* Handled outages at the time of patching activity. Involved in addressing out of space/memory issues and finding the root cause and permanent fixes.
* Converted business requirements by developing views and dashboards in Tableau Desktop, schedule and publish them to Tableau Server.
* Worked on analysing the customer issues in production, troubleshooting and providing resolutions based on the issue in both technical and business perspective.
* Identified the defects in the developed applications and resolved them within the SLA’s.

**Academic Qualifications**

* B. Tech from JNTU KAKINADA University in 2018.

**TECHNICAL Skills**

Operating Systems Windows, Linux.

Business Intelligence Tableau Server, Tableau Desktop, Informatica, tableau Reader.

Databases Microsoft SQL Server.