

# HARSHIT GAUTAM

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## EXECUTIVE SUMMARY

Motivated and curious first-year B.Tech student specializing in Computer Science with a focus on Artificial Intelligence and Data Science. Strong foundational knowledge in programming, mathematics, and data handling. Eager to apply analytical thinking and technical skills to solve real-world problems

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## EDUCATION

### Jaypee University of Information technology, Solan, Himachal Pradesh

Bachelors of Technology in Computer Science in Engineering  
GPA :- 7.9

### 10 + 2

St. Xavier's School, Rohini, Delhi

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## TECHNICAL SKILLS

• C/C++	• File Handling	Certifications
• Python (main)	• CSV	• Udemy - Advanced C programming
• SQL(mysql, lite sql)	• TXT	• GeeksForGeeks - DSA Full course
	• Binary	

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## PROFESSIONAL EXPERIENCE

### Law Firm Web Application

Oct 2023 - Present

- A law firm or legal service provider managing client and case information.
- By providing a user-friendly interface where data is input through forms and stored in CSV format, ensuring easy access, export, and compatibility with spreadsheet tools.
- A lightweight, efficient, and portable system for organizing legal data, enabling better client management, streamlined operations, and quick reporting without complex database setups.

### Call Centre AI for Shopping Website

July 2020 - Jan 2022

- A shopping centre or retail complex aiming to enhance customer service and streamline communication.
  - An AI-powered call centre system that handles incoming customer queries, provides store information, and manages service requests automatically.
  - By using natural language processing (NLP) and voice recognition to understand customer needs, respond intelligently, route calls when needed, and log interactions for review and improvement.
  - Faster response times, reduced human workload, improved customer satisfaction, and valuable insights into customer behavior and common concerns.
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## ACHIEVEMENTS

### Scaler School Of Technology

- SST Inter state qualifier in Hackathon

### JUIT

- First position in Code Relay
- Second position in Code Rumble
- Second position in CodeWithTrust

### Soft Skills

Soft skills include good Leadership, Adaptability, Time Management