# **Welcome Aboard**

- Embracing clean, contemporary design principles
  - Professional aesthetics with clarity at our core

- Welcome and company culture introduction
- Design team structure and key contacts
- Brand guidelines and design system overview
- Tools, software, and resource access

- Project workflow and approval processes
- 6 First week goals and expectations
- 7 Creative brief templates and processes
- Feedback and collaboration protocols

# Welcome and company culture introduction

### **Culture & Values**

- Company mission and how design supports it
- Core values: collaboration, craftsmanship, inclusivity, iteration
- Expected design quality bar and attention to detail
- Approach to minimal, uncluttered visual communication

# Ways We Work

- Hybrid/remote norms and meeting etiquette
- Documentation-first mindset (design docs, decisions)
- Feedback culture: constructive, timely, documented
- Ownership with transparency and cross-functional alignment

# Design team structure and key contacts

# **Team Map**



#### **Head of Design**

Strategy and prioritization

Stephanie Orville



#### **Brand Lead**

Identity and marketing

Kim Wang



#### **Product Designers**

Squads/streams

Justin Forsythe



#### **Design Ops**

Tooling and processes

Delilah Hernandez

### **Collaboration Partners**



#### **Product Managers**

Roadmap and briefs

Key contacts [Chris Larson, Justin Pierson]



#### **Engineering Leads**

Feasibility and delivery

Key contacts [Jack Boardin, Clancy Faulkner]



#### Marketing

Campaigns and assets

Key contacts [Lance Smith, Jennifer Strait]



#### Support/CS

Insights and quality feedback

Key contacts [Bob Johnson, Gary Farley]

# Brand guidelines and design system overview

### **Brand Foundations**



Use neutral palette with brand accents; maintain ample white space

Apply modern, readable typography per type scale

#### № Don't

Introduce unapproved colors or decorative fonts

Overcrowd layouts; prioritize clarity and hierarchy

# **Design System**

- System name and repo links [Articulate Rise]
- Core components: buttons, forms, navigation, cards
- Tokens: color, type, spacing, elevation
- Contribution process: proposing changes via PRs/issues

# **Assets & Usage**

#### TM Logo Lockups

Access brand logo variations and usage guidelines through our design system portal

#### 🔼 lma

#### **Imagery Style**

Photography and illustration guidelines that maintain our clean, professional aesthetic

#### **:::** Iconography

Grid specifications and stroke rules for creating consistent brand icons



#### **Accessibility Checklist**

Ensure all brand applications meet accessibility standards and best practices

# Tools, software, and resource access

### **Tools Stack**

- Design: Sketch
  - 📘 🚏 Prototyping: Framer
- Asset management: Drive/Dropbox
- Versioning: Git for design tokens [text.color.subtle]

# **Access & Setup**

- Account requests and SSO steps
- Team libraries and shared projects to join
- A Fonts and plugins to install

# Project workflow and approval processes

# From Brief to Ship

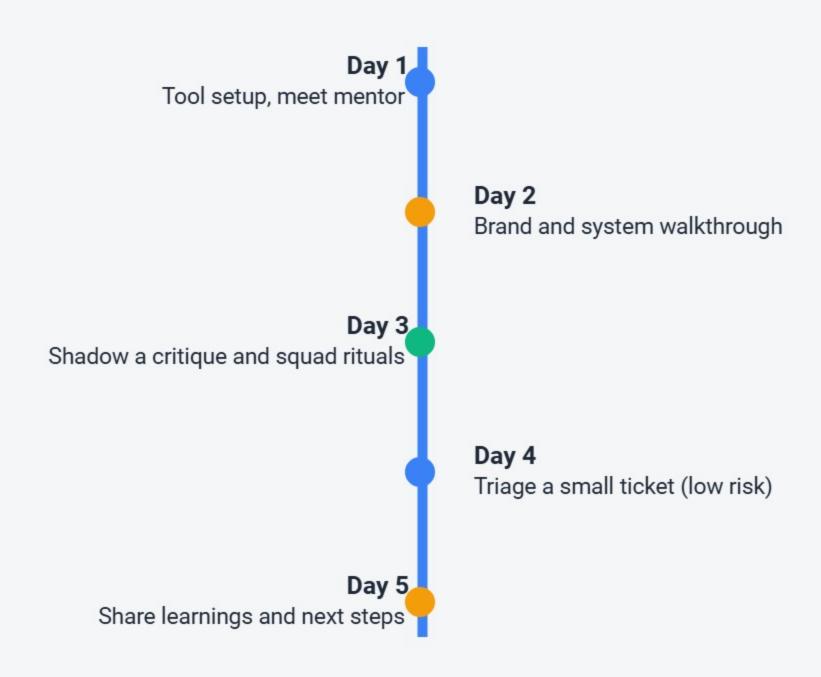


### **Reviews & Gates**

- Weekly design critiques and async comments
- PM/Eng alignment reviews at key milestones
- Brand review for external-facing work
- Final approval authority and escalation path

# First week goals and expectations

### **Your First Week**



### **Success Measures**

- Access completed and libraries joined
- Understands brand and system basics
- Introduced to core collaborators
- Delivers a small contribution with feedback

# Creative brief templates and processes

# **Brief Templates**



#### **Product Feature Brief**

Outlines problem statement, target users, and success metrics for new features



#### **Campaign Brief**

Defines target audience, marketing channels, and required deliverables



#### **Design Ops Brief**

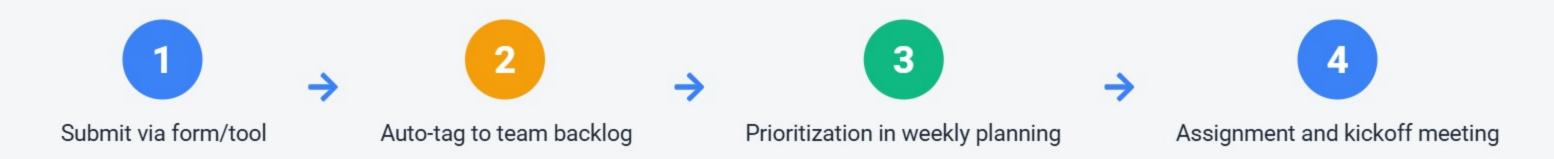
Specifies component and design token changes for system updates



#### **Resource Links**

Access all templates through the design team portal [links in onboarding packet]

# **Brief Intake**



# Feedback and collaboration protocols

## **Feedback Guidelines**



Give specific, actionable critique tied to objectives

Use documented decisions and rationale

#### № Don't

Nitpick style without context

Block without proposing alternatives

# **Collaboration Rhythms**

- Daily async updates in channel #design-team
- Weekly critiques and roadmap reviews
- Co-creation sessions with PM/Eng
- Post-mortems after major launches



Any questions about your onboarding journey?