

# Prototyping 3D Haptic Data Visualizations

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## Abstract

Haptic devices are becoming more widely used as hardware becomes available and the cost of both low and high fidelity haptic devices decreases. One of the application areas of haptics is Haptic Data Visualization (HDV). HDV provides functionality by which users can feel and touch data. Blind and partially sighted users can benefit from HDV, as it helps them manipulate and understand information. However, developing any three-dimensional haptic world is difficult, time-consuming and requires skilled programmers. Therefore, systems that enable haptic worlds to be rapidly developed in a simple environment could enable non-computer skilled users to create haptic 3D interactions. In this article we present HITPROTO: a system that enables users, such as mentors or support workers, to quickly create haptic interactions (with an emphasis on HDVs) through a visual programming interface. We describe HITPROTO and include details of the design and implementation. We present the results of a detailed study using postgraduate students as potential mentors, which provides evidence of the usability of HITPROTO. We also present a pilot study of HITPROTO with a blind user. It can be difficult to create prototyping tools and support 3D interactions, therefore we present a detailed list of ‘lessons learnt’ that provides a set of guidelines for developers of other 3D haptic prototyping tools.

**Keywords:** Haptic Data Visualization, Haptics, Haptification, Rapid Prototyping, Haptic Interaction Techniques

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## 1. Introduction

The use of haptic devices is increasing and becoming part of our every-day life. Not only are haptic technologies being used in the home-games market, but they are common place on mobile phones, and are also gaining presence in control systems in the interfaces of commonly used items, such as motor cars. They are especially useful for adding touch to three-dimensional environments.

In particular, one developing application area is the use of haptic devices to display data. This general area is named ‘haptic data visualization’ and it uses dynamic computer-operated haptic devices to allow users to feel a representation of some data in a three-dimensional world. There are two motivations [1], either to incorporate haptic techniques into data visualization to provide a holistic view of the data and to utilise the haptic modality alongside visual, or to display the information for visually impaired humans. In this article we focus on the latter: to interactively display the data for blind or partially sighted users.

Most of the current haptic visualization practices for visually impaired humans fall into two overarching camps: either the mentors create tactile materials, for instance, printing the graphic onto a special paper that swells (raises) the black ink

on heating the paper, or programmers create one-off bespoke demonstrations that are specifically developed to demonstrate a particular representation. Although the former method is static, it is cheap and affords reuse and accessibility. While the latter method enables dynamic interaction and the ability to change the visual depictions, the software development process is long and complex: these systems are developed by skilled programmers and require expert knowledge of the haptic device. Consequently, what is required is a system that can generate haptic data visualizations and can be operated by non-specialist operators. The end result should be a haptic representation that depicts the data and allows the user to understand the information through the medium of touch and force feedback.

Complexity is not only evident in haptic data visualization. Even with the growth and widespread use of haptic devices, the creation of three-dimensional haptic environments is still a time-consuming process. To create a three-dimensional haptic world, a skilled programmer needs to write suitable code that describes the three-dimensional scene and how the haptic device will react and activate. While it is possible to easily convert a three-dimensional scene-graph into a solid haptic world, it is generally difficult to add interaction and develop complex haptic worlds with this process; these quick conversions remain predominantly for static worlds.

Our vision is to enable end-users such as mentors or teachers to quickly create haptic data visualizations that can be used by blind or partially sighted users. The created visualizations can then be analysed and used to understand the underlying data. This requires a rethink of current practices. The HITPROTO

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53 system is intended to realise this vision. HITPROTO enables  
54 three-dimensional haptic worlds to be *prototyped* quickly and  
55 allows users to *interactively* explore these three-dimensional  
56 worlds, ultimately aimed at allowing mentors and support  
57 workers to create Haptic Data Visualizations.

58 The term prototyping in Software Engineering (SE) represents  
59 the rapid development of a software solution. It provides a result  
60 that can act as a ‘proof of concept’. The idea is that the developer  
61 quickly creates something that contains the key functionality of  
62 the end implementation. Prototypes enable developers to trial  
63 different scenarios and experiment with the outcome, before  
64 investing lots of development time into a producing fully fledged  
65 system. Either these prototypes are discarded after they have  
66 been developed, and new software is created for the final product,  
67 or the product is incrementally developed from prototypes. We  
68 allow both forms of prototyping: either enabling the user to  
69 create simple interactions and try out different scenarios (that  
70 can be thrown away); or alternatively providing code that is  
71 automatically generated, which can be then incorporated into  
72 other tools and developed further.

73 This approach provides much utility: users are able to create  
74 different types and styles of depictions that would not have  
75 been possible by the static tactile-graphic methods; highly  
76 complex interactions can be created that can haptically guide  
77 users through the depiction, so that they can be directed to  
78 interesting ‘features’, or their motion smoothed should users  
79 have involuntary muscle activity; the system can be used as  
80 part of a distance e-learning strategy, where new models can be  
81 created remotely and used locally; and finally, the users can be  
82 monitored and evaluated to understand their use which aids the  
83 improvement of the models.

84 While our focus in this article is to develop haptic representa-  
85 tion of data for blind or partially sighted users through a rapid  
86 prototyping model, the system can be used to investigate new  
87 haptic interactions, or could be used to represent data haptically  
88 alongside other non-haptic visualizations.

89 This article describes our HITPROTO haptic data visu-  
90 alization tool (HDV) and it extends work presented in the  
91 haptic symposium conference [2]. This paper provides more  
92 information including details of HITPROTO implementation,  
93 examples of use, related literature and our evaluation process.  
94 We also provide reflection on the development and use of  
95 HITPROTO and present a summary of lessons learnt that can be  
96 used as a guide to researchers and developers of similar systems.  
97 Specifically, our contributions in this article are:

- 98 1. **Overview of current practices** for Haptic Data Visualiza-  
99 tion systems, and a discussion of related work for haptic  
100 prototyping and HDV (Sections 2 and 3).
- 101 2. **The design and implementation of the HITPROTO**  
102 haptic prototyping tool for HDV (Sections 4 and 5).
- 103 3. **Three different HDV examples** of varying complexity that  
104 were created with HITPROTO (Section 5).
- 105 4. **Usability evaluation of HITPROTO** that investigates  
106 whether support workers for blind or visually impaired  
107 users can utilise the system (Sections 6, 7 and 8). The  
108 participants are postgraduate students, which is justified by

109 the observation that workers in the support units are often  
110 postgraduate students.

111 5. **Lessons learnt** for prototyping 3D Haptic Data Visualiza-  
112 tions (Section 10).

## 113 2. The Haptic Data Visualization Process

114 We define Haptic Data Visualization (HDV) as the use  
115 of tactile devices or force-feedback technologies to convey  
116 information. The use of the tactile and force-feedback systems to  
117 present data to blind users is commonplace in the form of static  
118 tactile graphics, and is growing in dynamic haptic devices [3].  
119 The designs that are created can be equivalent representations  
120 (similar in design from one modality to another) or can be new  
121 abstract designs that are specific to that domain [4]. The data is  
122 mapped into a haptic design that demonstrates relations within  
123 said data. The user can perceive these relations and understand  
124 and interpret the underlying information. A comprehensive  
125 review of designs for Haptic Data Visualization is presented by  
126 Panéels and Roberts [5].

127 The process of developing a sensory substituted view is  
128 similar for each of the senses and follows the dataflow paradigm  
129 of traditional visualizations [6]. Firstly, the developer decides  
130 what data is to be presented, selecting what is required through  
131 a *filtering* of the data. The data is then *mapped* onto haptic  
132 sensations to *display* each of the variables. These haptic  
133 variables determine how the user will perceive *value* and how  
134 the user will navigate the haptic representation.

135 HDV presents specific challenges to the engineer, because  
136 the haptic channel conveys less information simultaneously  
137 than the visual system, therefore developers need to simplify  
138 and abstract, or even idealise the information before mapping  
139 it to haptic variables. For example, a user may choose to  
140 demonstrate the overall trend of the data over time, in a haptic-  
141 graph representation, which maps *value* to *position*. But, there  
142 are many haptic variables that can be used to purvey quantity,  
143 such as the actuator position, the force-strength, the vibration  
144 frequency and the surface texture. HDV engineers also need to  
145 ascertain how the user will interact with this information. In a  
146 data visualization the user can modify any parameter to (say)  
147 alter the method of aggregation, or the scale of the plot. Likewise  
148 one of the advantages of using HDV rather than static tactile  
149 graphics is that the user can interactively change the display  
150 and alter the filtering, mapping or viewpoint of what is being  
151 represented.

152 In our work on haptic data visualization, we follow a two-  
153 stage approach, similar to the tactile graphics translation process,  
154 where the haptic data visualizations are prepared by a mentor or  
155 teacher, and then used by another person. We explain the tactile  
156 process in more detail in section 3.1.

## 157 3. Related Work

158 There are several related areas that impact on HDV that  
159 we review in the following subsections. These include tactile  
160 graphics and static representations; dynamic technologies; and  
161 finally interaction and haptic prototyping.

### 162 3.1. Tactile Graphics and Static Representations

163 In their seminal paper, Way and Barner [7] describe an  
164 automatic process of making tactile graphics from images –  
165 they concentrate on the use of image processing techniques to  
166 simplify the image before imprinting the tactile form. Several  
167 researchers have developed these ideas and created automatic  
168 systems (e.g., [8]). In addition, several institutes for the blind  
169 provide comprehensive books and reports that give guidance  
170 for the creation of appropriate tactile graphics (e.g., [9]). These  
171 resources provide practical advice, for instance Sheppard and  
172 Aldrich [10] suggest (1) eliminating the non-essential graphical  
173 elements, (2) substituting essential graphics (e.g., a haptic  
174 graphic of a spring may not be understood, but the physical  
175 object would be instantly comprehended) and (3) redesigning  
176 and simplifying the graphic. These guidelines also extend to the  
177 physical nature of the image, such as keeping lines greater than  
178 2mm apart, or avoiding line labels.

179 Various technologies can be used to realise tactile graphics.  
180 These include: microcapsule paper (see Figure 1, left), thermo-  
181 form and vacuum-form or embossing. In addition, other tactile  
182 and tangible materials are used in classrooms, such as pins and  
183 rubber bands or Wikki Stix to create their own tactile diagrams  
184 (see Figure 1, right). The advantages of these low-tech solutions  
185 is that students can create their own charts and then get other  
186 people to touch them; it also enables them to understand and  
187 perceive concepts more effectively.

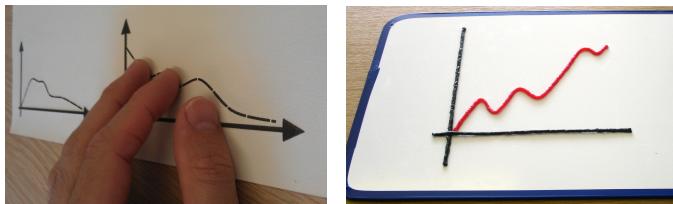


Figure 1: Left, photograph of swell paper, that swells up when heat is applied. Right shows wikkistix, which are strings doped with wax to make the string keep its form.

### 188 3.2. Tactile and Force-Feedback Technologies

189 Tactile and force-feedback technologies have been in develop-  
190 ment over the last 50 years. Nonetheless, it was not until the  
191 1990s that the technologies became widespread. The growth  
192 of vibrotactile actuators in remote controls of home-games  
193 market and their inclusion in mobile phones and smartphones,  
194 in recent years, has led to their ubiquity. Many devices now  
195 achieve realistic *tactile* feedback. There are several papers that  
196 comprehensively review tactile technologies, such as [11].

197 On the other hand, *force feedback* technologies can also be  
198 used to represent data. These devices emerged to perform  
199 teleoperation in nuclear or subsea fields. One of the earlier  
200 applications in virtual reality was the GROPE project [12] for  
201 docking molecules. In fact, it is a good example of haptic  
202 visualization, where users could view molecules and investigate  
203 the forces of different molecule configurations. These devices

204 developed into the force-feedback tools that are located in many  
205 haptic laboratories. For instance the PHANTOM Premium or  
206 Desktop are capable of high resolution, while devices such  
207 as HapticMaster provide large workspaces and forces. More  
208 recently lower cost haptic devices have been developed, such as  
209 the PHANTOM Omni and the Novint Falcon.

### 210 3.3. Prototyping Interactive Haptic Systems

211 The technique of ‘prototyping’ has been used in several fields  
212 of software development, but less so in the haptic domain, and  
213 even more rarely for HDV.

214 In the field of Virtual Reality (VR), several software tools  
215 exist for the creation of 3D models, but it is difficult to create  
216 interactive systems with them, and they have even less facility  
217 for developing haptic interactions. In fact, several researchers  
218 have investigated new languages to investigate 3D interaction  
219 techniques. Most do not deal with haptic properties, except  
220 for NiMMiT [13], a high-level notation system for multimodal  
221 interaction techniques. However, our focus is on interactions  
222 for haptic data visualization, rather than interactions for virtual  
223 reality.

224 More generally, there are several toolkits that support the  
225 engineering of interactive systems, especially over different  
226 (multimodal) devices, such as the iStuff toolkit [14], the Input  
227 Configurator (ICon) toolkit [15] or the OpenInterface (OI)  
228 framework [16]. Most of the prototyping tools mentioned above  
229 enable various multi-touch surfaces, mobile devices and other  
230 devices to be connected together. However, either they involve  
231 some programming, thus they are not accessible to non-experts,  
232 or it is unclear how haptics can be easily integrated into the  
233 systems.

234 Recently some researchers have designed tools for the pro-  
235tototyping of haptic or telehaptic applications. Rossi et al. [17]  
236 designed a tool for the rapid prototyping of haptic worlds built  
237 on the Matlab/Simulink platform where users can create a block  
238 diagram to create a VRML haptic world. Protohaptic [18]  
239 enables non-programmers to construct three-dimensional haptic  
240 models and the HAML-based Authoring Tool (HAMLAT) [19]  
241 extends Blender to allow non-programmers to create visual-  
242 haptic worlds. Kurmos et al. [20] uses the Scene Authoring  
243 Interface (SAI) to integrate haptics into an X3D authored virtual  
244 world.

245 However, all these prototyping environments focus on devel-  
246 oping a haptic model of an environment and do not address  
247 the behaviour or interactions in this environment. On the other  
248 hand, the HAML framework [21], based on XML, does aim to  
249 provide a fast prototyping environment that hides the complexity  
250 of haptic programming. Another recent development is the  
251 HapticTouch toolkit [22] that provides a simple programming  
252 interface for the development of haptic tools. The goals of  
253 HapticTouch toolkit are similar to ours: to provide a simple  
254 interface. However, our work differs by focussing on haptic data  
255 visualization and on creating an environment for someone with  
256 no programming experience.

## 4. HITPROTO Toolkit

The purpose of HITPROTO is to assist developers in rapid prototyping of haptic interactions, with an emphasis on data visualization. As highlighted in the related work (Section 3), there are not many prototyping tools available for developing and testing haptic interactions. The few that do integrate haptics in their framework often describe the blocks using an input/output flow, which can be unintuitive when programming complex interactions. In contrast, HITPROTO attempts to ameliorate the technical complexities and provide an interface that is closer to a natural language (e.g., “Wait for a button press, then add and start guidance”). We hypothesise that in doing so, prototyping haptic interactions will become accessible to people with little or no programming knowledge. We also believe that by following this approach haptic interactions can be created faster by developers and designers, compared to learning the language and API required to program a device.

HITPROTO uses H3DAPI ([h3dapi.org](http://h3dapi.org)), an open-source haptics software development platform that uses OpenGL and X3D, and provides support for several haptic devices. It has been implemented in C++ with WxWidgets. H3DAPI allows users to build applications for different haptic devices and combines X3D, C++ and Python, offering three ways to program haptic applications. In theory, HITPROTO could be used with any devices supported by H3DAPI; however the current system has only been tested with the PHANToM Desktop, whereas support for more devices is planned for the future.

### 4.1. Block Diagram Design

We use a modular approach in HITPROTO, where users drag-and-drop components onto a canvas and connect them together to provide the logic for the haptic visualization. Parameters of the blocks can be set to describe specific behaviours. The arrangement of the blocks describes the semantic structure of the haptic interaction. This methodology was chosen to create an environment that non-technical users can operate. Our visual programming style draws inspiration from other visual programming environments, in particular the Lego Mindstorms NXT-G [23] software environment. For instance, in NXT-G users can create a diagram of three blocks that makes a robot move forward, wait for 2 seconds and finally move in reverse.

We utilize a three-step process to create the final haptic interaction (as shown in Figure 2). First, the user selects blocks to place on the canvas and links them together. They then adapt default parameters of the blocks to describe specific behaviours. Second, the block diagram is saved in an XML file (with a .hit extension). Third, these XML files are parsed using H3DAPI into the corresponding H3D Python code.

The Python code is then executed using H3DAPI to create the haptic interaction with the haptic device (such as the PHANToM Desktop). This means that the visual blocks in the canvas of HITPROTO are implemented independently of H3DAPI. This abstraction enables different parts of the system to be re-written in the future, e.g., a different graphical user interface could be built. Furthermore the use of the intermediary (.hit files) and the Python code affords other benefits. The .hit files can be

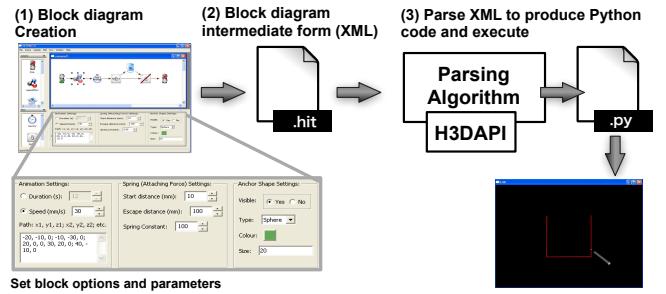


Figure 2: There are three main parts to the process: (1) The user makes the HDV scenario by connecting modular blocks together on the HITPROTO canvas (Section 4.3), (2) this information is saved in the .hit XML file (Section 4.4) and (3) HITPROTO generates a H3D Python file, and H3DAPI is used to execute the haptic world (Section 4.5).

saved and edited externally of HITPROTO and then re-loaded, as well as be easily shared between users. The use of Python files, rather than directly instantiating the different nodes in C++, allows the Python files to be utilized as skeleton code and incorporated in a bigger haptic system, or the Python files can be extended and adapted by a developer, separately from HITPROTO.

### 4.2. Interface

The HITPROTO graphical interface contains four regions (see Figure 3): the menu bar; the left panel that contains the blocks; the middle canvas panel where the haptic program appears; and the bottom panel where users change the parameters of the blocks. The menu bar allows users to load and save files, open and include a scene object, run and implement the current selected scenario. The left panel contains the available blocks, which are divided into two lists. The upper list contains Action blocks and the lower list Flow blocks. Each block has a unique icon. The design of the icons were chosen so that they were relevant to the block’s name and function. For instance, the Switch block is represented by a physical switch; the Guidance\_Add block is pictured by a map.

The middle panel holds the diagram drawing canvas. The user can drag-and-drop blocks onto it. Start and Stop blocks are mandatory for all scenarios. The remaining blocks have a set of parameters which the user can edit to suit their needs. For example, when adding a spring effect, the developer can tune the spring constant, the spring position and the spring force range. These parameters are displayed in the bottom panel, upon block selection. Executing the interaction diagram requires the user to appropriately link the blocks together from Start to Stop and then run the diagram.

### 4.3. HITPROTO Blocks

The logic of the final haptic program is determined by connecting the blocks on the canvas. Conversely, the implicit logic in the blocks determine possible block combinations. For instance, the switch block has one input and two outputs, which determines

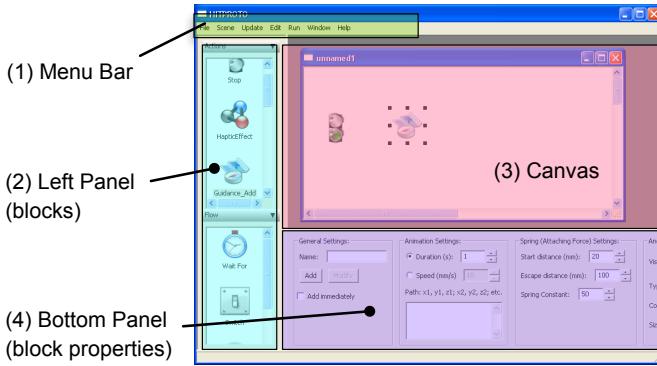


Figure 3: The HITPROTO interface consists of four principle regions: (1) the Menu bar, (2) Left Panel with blocks that can be dragged onto the Canvas, (3) the Canvas and (4) the Bottom panel where users can change parameter settings of the blocks.

348 how it is used in the canvas. This situation guards against some  
 349 errors, but it is possible to create block diagrams that do not  
 350 parse into runnable Python code. The error messages from  
 351 the Python interpreter can be used to work out missing Blocks  
 352 and/or parameters. In addition, users can unfortunately introduce  
 353 semantic errors, e.g., by adding erroneous parameters in the  
 354 blocks, which would be noticed during the final operation of the  
 355 haptic interaction. We are currently developing HITPROTO to  
 356 include more error checking.

357 Blocks fall into two categories: **Action blocks** that describe  
 358 the addition, removal, creation and modification of haptic and  
 359 guidance effects, and **Flow blocks** that control the flow of the  
 360 data by listening to events. Table 1 includes a description of  
 361 each block.

362 Blocks represent combinations of elements and functions  
 363 that are available in H3DAPI. For instance, *Guidance\_Add*  
 364 and *Guidance\_Control* combine several API elements, includ-  
 365 ing a geometric representation (H3D::Shape), a spring force  
 366 (H3D::SpringEffect), a time sensor (H3D::TimeSensor)  
 367 and a position interpolator (H3D::PositionInterpolator)  
 368 for the movement. The options and parameters for these effects  
 369 are based on the same input parameters used to define them in  
 370 the API and are set by the user, through the HITPROTO GUI.  
 371 Other, simpler blocks, such as *Trash* or *Add\_Modify* merely  
 372 remove or add/modify specified objects. Likewise, the *Haptic*  
 373 *Effect* block encompasses the different effects provided by the  
 374 API, including a constant force (H3D::HapticForceField),  
 375 magnetic lines (H3D::MagneticSurface and H3D::LineSet)  
 376 or a spring effect (H3D::SpringEffect). As an example, a  
 377 spring effect is defined by its position, the start distance of the  
 378 effect, the escape distance and the spring constant.

379 Output values are directly integrated into the blocks. There are  
 380 usually two cases: *outputs of objects*, such as the active state of  
 381 a spring, are used directly in the flow blocks as a parameter, i.e.,  
 382 ‘Wait For the spring to be active’; and *outputs related to events*  
 383 are separated from the *Wait For* or *Everytime* blocks, which  
 384 listen to these events to allow for more flexible operations, for  
 385 example testing which keyboard key was pressed is performed  
 386 with the *Switch* block. The *Switch* block effectively creates an

387 implicit linking between the output of one block to the input of  
 388 the other.

389 In addition, **Scene Objects** can be included in the world.  
 390 These are X3D files that define a three-dimensional scene.  
 391 Global ‘containers’ can store objects of those scenes, acting  
 392 effectively as variables. Consequently, the ‘containers’ or  
 393 variables ‘selected’, ‘highlighted’ and ‘touched’ (the last object  
 394 touched by the device) are directly integrated within the suitable  
 395 blocks (*Switch*, *Select*, *Highlight*, *Unhighlight* and *Trash*). As a  
 396 result it is possible to create or remove haptic effects for specific  
 397 scene objects.

398 In practical terms, to generate a HITPROTO block diagram  
 399 a user needs to decide which blocks are required, link them  
 400 together and add appropriate parameters. It may be unclear to  
 401 a new user which block should be used and what parameters  
 402 to set. However, this would be true for a new user of any  
 403 programming tool. We assist the user by a learn-by-example  
 404 methodology and provide tutorial examples and descriptions. We  
 405 used this approach in our experiments, by presenting a tutorial  
 406 with several examples, each more complex than the previous.  
 407 Finally, we provide a set of new tasks for the user to perform,  
 408 based on what they have just learnt. This helps the user learn the  
 409 three-step process (of creating the blocks, saving the .hit file  
 410 and running the Python file) to create a working example.

#### 4.4. Block Diagram Intermediate Form (XML)

411 The intermediary XML form (the .hit file) includes the order  
 412 of blocks and the values for their parameters, as set by the user  
 413 through the GUI. This XML code is therefore a direct encoding  
 414 of the block-diagram and is created by iterating through the  
 415 blocks and inserting the corresponding XML fragments into a  
 416 string, before finally writing to file.

417 For example, the block diagram of Figure 4a, along with  
 418 the associated parameters (Figure 4b), demonstrates a simple  
 419 guidance interaction that starts as soon as the device gets  
 420 attached to the guidance object, in this case a green sphere.  
 421 The corresponding .hit file is shown in Figure 5.



(a) Block Diagram

Animation Settings:	Spring (Attaching Force) Settings:	Anchor Shape Settings:
Duration (s): 12	Start distance (mm): 10	Visible: Yes
Speed (mm/s): 30	Escape distance (mm): 100	Type: Sphere
Path: x1, y1, z1; x2, y2, z2; etc. -20, -10, 0; -10, -30, 0; 20, 0, 0, 30, 20, 0; 40, -10, 0	Spring Constant: 100	Colour: Green
		Size: 20

(b) Guidance\_add block parameters

Figure 4: Example of a guidance interaction diagram, that starts once the spring of the guidance object ‘MR’ gets active. The scenario is comprised of the *Start*, *Guidance\_add*, *Wait\_For*, *Guidance\_Control* and *Stop* blocks.

Table 1: HITPROTO Blocks

(a) Action Blocks

Icon	Description
	<b>Stop</b> – compulsory block that delimits the end of the ‘interaction scenario’.
	<b>Guidance.Add</b> – creates a guidance instance. Includes a spring to attach to the device and an anchor to visualize the spring and parameters such as path and speed/duration.
	<b>Guidance.Control</b> – enables the control of a guidance instance, by starting, pausing, resuming or stopping it.
	<b>Haptic Effect</b> – creates a chosen haptic effect. The available haptic effects are: SpringEffect, Magnetic Line(s) and PositionFunctionEffect (model-based). This is determined by a pull-down menu that changes the parameter set that the user can enter.
	<b>Add.Modify</b> – allows the addition or modification of an object. Previously removed object can be re-added.
	<b>Trash</b> – enables the removal of an object. Does not delete the object as it can be added back using Add.Modify.
	<b>Highlight and Unhighlight</b> – enables the haptic “highlighting” of an object by adding a spring to the object, making it magnetic or surrounding it with a magnetic bounding box. Removes the haptic “highlighting” of a named object (the name comes from the X3D Scene Graph). Multiple effects can be cleared in one step.
	<b>Select</b> – enables the tracking of the selected object by putting it into memory.

(b) Flow Blocks

Icon	Description
	<b>Wait For</b> – enables the interruption of a sequence of actions until a chosen event happens such as a haptic device/mouse button or a keyboard key being pressed/released, an elapsed time or the activation of a spring.
	<b>Everytime and Everytime_end</b> – enables the execution of a set of actions specified within the two blocks every time a chosen event occurs, such as haptic device/mouse button or keyboard key(s) pressed/released, elapsed time, haptic device touching an object and guided movement state.
	<b>Switch and Switch.end</b> – Checks if a condition is satisfied or not before executing a set of actions contained between the two blocks. Used after a Wait For or Everytime block. The Switch block has exactly two lines departing from it for each condition. Tests include <i>Keyboard</i> - the value of the key pressed; <i>Logic</i> - value of some of the parameters of the Guidance.Add and SpringEffect from the Haptic Effect blocks; <i>Movement sensor</i> - used with the Everytime block for current position or elapsed time and <i>Comparison</i> - testing if specific values are equal.

The code demonstrates the sequential nature of turning the blocks into XML *elements*. Parameters set in the GUI are stored as the element’s *attributes*. For example, the guidance path parameters, shown in the bottom left entry box in the parameters pane (of Figure 4b) can be seen as the attributes of element `<General>` of `Guidance.add` in line 4 of Figure 5.

```

1  <Start>
2    <line id="1">
3      <Guidance_Add position="120, 105"
4        name="MR" addnow="1">
5        <General path="-20, -10, 0; -10, -30,
6          0; 20, 0, 0, 30, 20, 0; 40, -10, 0"
7            speed="30"/>
8        <Spring k="100" startDist="10"
9          esclDist="100"/>
10       <Shape vis="Yes" type="Sphere"
11         color="rgb(104, 170, 85)" size="20"
12       />
13     </Guidance_Add>
14     <WaitFor position="195, 100" selection="4"
15       condition="0" spring="MR"/>
16   <Guidance_Control position="270, 100"
17     instance="MR">
18     <Start checked="0" />
19   </Guidance_Control>
20   <Stop position="345, 100"/>
21 </line>
22 </Start>

```

Figure 5: The .hit file of the interaction scenario shown in Figure 4. The variables and options set in the GUI are visible as each element’s attributes.

#### 4.5. Block Diagram Parsing and Python output

We parse the .hit file sequentially, and the parameters stored as XML attributes are passed to the respective Python code components.

However, code generation is not a linear process. This is because the labels and values may be defined at a lower position in the .hit file, and also there are dependencies in the Python code. In particular, the flow blocks *Wait For* and *Everytime* correspond to ‘H3D-Python’ classes that are listening to events, which in turn need to be initiated from the ‘main’ body of the Python file or indeed other classes. For instance, consider a simple sequence that adds a guidance object, and then waits for its spring to become active before the guidance object starts moving. The Python file would include the code to create an instance of the guidance object with the chosen parameters. This is located in the main body of the file. Within ‘main’, there are calls to a class that listens for the events of the guidance instance. In this latter class we include procedures to start the guidance when the spring becomes active.

The resulting Python file structure depends on the sequence of ‘Action’ and ‘Flow’ shapes. The ‘Action’ shapes code can either be located in the ‘main body’ or within a class listening

451 to events, depending on whether a ‘Flow’ block precedes it.  
 452 *Wait For* and *Everytime* shapes require their own class. *Switch*  
 453 and *Switch\_end* blocks are also a particular case. The algorithm  
 454 checks conditional statements specified within the XML element  
 455 and ensures that an appropriate sequence of ‘if-else’ is written.  
 456 Moreover, to ensure that once *Switch\_end* is reached the first  
 457 time the parsing does not continue, ‘end\_conditions’ are used to  
 458 stop the parsing at a given recursion. Finally, as the *Wait For*  
 459 block does not have a corresponding end block and therefore  
 460 no end condition, it is treated separately and the corresponding  
 461 class is ‘closed’ at the very end in the Python file.

462 The Python code generated provides a runnable imple-  
 463 mentation and can be executed directly from HITPROTO’s  
 464 interface, or the Python file run separately of HITPROTO.  
 465 For the mentor/blind-user situation this may be enough, and  
 466 it affords quick development and deployment. However the  
 467 code can be reused and extended for the needs of another  
 468 application. Because we are using standard H3D API Python  
 469 code, it should be relatively easy for an experienced programmer  
 470 with H3D API knowledge to integrate the generated code into  
 471 another application.

## 472 5. HITPROTO Examples

473 Here we present a series of examples, demonstrating how  
 474 HITPROTO can be used to create simple haptic interaction  
 475 demonstrations, as well as more elaborate interactions for the  
 476 exploration of scatterplots and line charts.

### 477 5.1. Haptic Line Chart using Magnetic Lines

478 The first scenario is an extension of the magnetic lines  
 479 demonstration from the H3D API installation. Using the *Haptic*  
 480 *Effect* block, which allows the creation of haptic effects including  
 481 magnetic lines, a series of graphs were created based on real  
 482 data. These demonstrate the retail price index (RPI) in the UK  
 483 since 1980, see Figure 6. The data are input as a sequence of  
 484 point coordinates. The axes are loaded as part of an X3D scene  
 485 and, in this example, they do not have any haptic properties.

### 486 5.2. Haptic Line Chart using a Guided Tour Model

487 Line charts are one of the most common representations  
 488 for statistical data. However, many challenges still remain for  
 489 their exploration with non-visual techniques. We believe that  
 490 guidance coupled with free exploration can contribute to building  
 491 a better mental image of the chart. This scenario attempts to  
 492 provide such an interaction, by employing the ‘museum tour’  
 493 metaphor [24, 25], where a user is driven along a predefined path  
 494 and stops at predetermined points of interest, where they can  
 495 roam freely to get a feeling of the surroundings before returning  
 496 to the tour.

497 To create the guided haptic line chart we use the *Guid-*  
 498 *ance\_Add* block to attach the force over the path and control  
 499 the speed of the guidance. We add a sphere to the tip of the  
 500 haptic pointer to provide visual feedback for the location of the  
 501 stylus. We create ‘points of interest’ at the maximum, minimum  
 502 and inflection points on the graph. This is shown in Figure 7. The

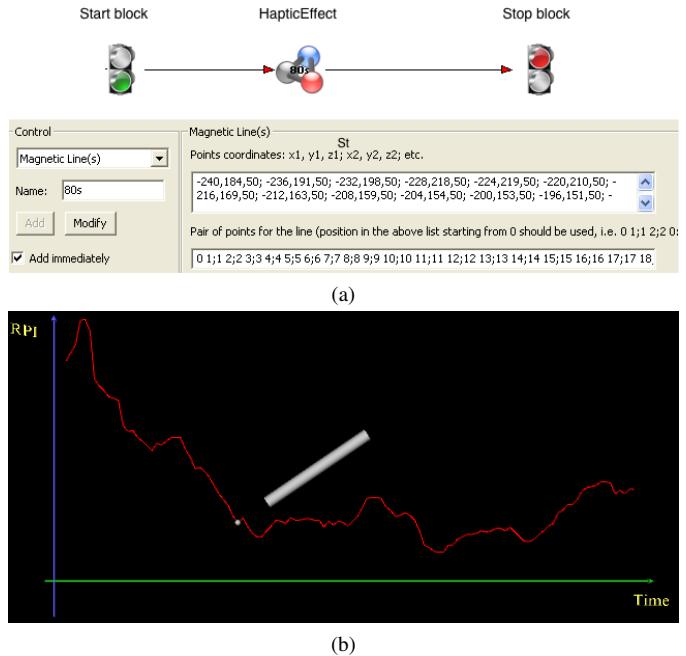


Figure 6: Example of creating a simple magnetic line chart using (normalized) real data, depicting the RPI in the UK for different decades. Figure 6a depicts the interaction diagram along with the options and parameters of the *Haptic Effect* block, while Figure 6b shows the line chart for the 2000’s. Data obtained from The Guardian, original source Office for National Statistics (ONS).

503 behaviour of the stylus on these points of interest is determined  
 504 by the block named *Everytime*, which monitors the position of  
 505 the haptic device. In addition we add a *Switch* block to test  
 506 whether the point is passing over the point of interest, with a  
 507 *Guidance\_Control* block to specify what actions occur when this  
 508 test is true. This enables the user to pause, roam around the point  
 509 of interest and then resume the guidance. We remove the axis  
 510 of the plots when the user is freely exploring locally (and the  
 511 guidance is interrupted), and add them back into the world when  
 512 the guidance is resumed.

### 513 5.3. Haptic Scatterplot using a Force Model

514 There are several ways to generate the forces for the haptic  
 515 scatterplot and therefore there are potentially different ways  
 516 to create an equivalent design. The challenge of displaying  
 517 a scatterplot is very similar to haptic volume rendering. One  
 518 technique could be to create a linear correspondence between the  
 519 density of the visual points and the haptic transfer function and  
 520 map this point density to the stiffness of the haptic device [26].  
 521 Alternatively, a proxy-based technique could be used [27]. We  
 522 utilise a proxy based method for this example.

523 The process of analysing scatterplots consists of two tasks.  
 524 First, understanding the overall trend of the data and to ascertain  
 525 the size of the information, and second understanding specific  
 526 features, such as outliers. Researchers sometimes call this  
 527 process ‘eyeballing’ the graph, which is an important step in  
 528 understanding the data [25]. The eyeballing process is somewhat

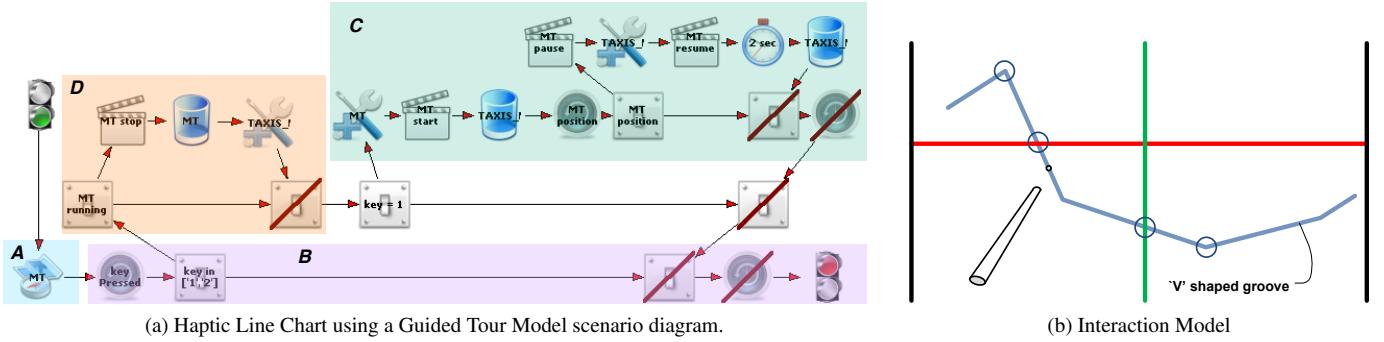


Figure 7: Line chart visualization using a Museum Tour metaphor with a V-shaped line and embossed axes on a chart surrounded by walls. The user is haptically guided along the engraved line and stopped for a given time, allowing to explore points of interest (the circles are located at the maximum, minimum and axis intersection points). In part A the guidance object is created using the *Guidance\_add block*. In parts B, C and D the behaviour of the guidance interaction is specified. By pressing key ‘1’ the museum tour mode is enabled, using *Guidance\_control* (part C). Blocks *Everytime* and *Switch* constantly check whether the device pointer is on the specified points of interest. By pressing key ‘2’ (part D) the tour mode is disabled, enabling free exploration.

529 different in haptic environment because the user has to actively  
 530 explore the whole haptic world, however, the end goal is the  
 531 same: to gain a quick understanding of the whole information,  
 532 before drilling down into specific detail. This process is best  
 533 described by Ben Shneiderman’s mantra of ‘Overview, zoom  
 534 and filter, details on demand’ [28]. Such details-on-demand  
 535 could be represented to the user through the haptic modality  
 536 itself (such as by representing value through vibrations or other  
 537 haptic variables) or moved to another sensory modality, such as  
 538 sound or spoken audible words.

539 In our haptic scatterplot example we focus on this overview  
 540 task. In fact, it is good practice to separate different data  
 541 visualization tasks into different haptic worlds [29, 30]. This  
 542 is clearly explained in the handbooks that provide guides to  
 543 produce effective tactile diagrams for blind users. For example,  
 544 Eriksson and Strucel [31] write “When entering into more  
 545 advanced mathematical problems it may become necessary to  
 546 break up the picture into several parts and show them step by  
 547 step in order to give a clear view of the problem”.

548 We use Fisher’s Iris dataset in our scatterplot example. This  
 549 multivariate dataset describes the morphologic variation of three  
 550 close species of Iris flowers; it was retrieved from the XmdvTool  
 551 repository [32]. We generated both two-dimensional and three-  
 552 dimensional charts to highlight the correlation of the flowers  
 553 sepal length and petal length/width (see Figure 8b). Each  
 554 dataset in the scenario is associated with a key on the keyboard,  
 555 respectively keys 1, 2, 3. When the user presses a key, the haptic  
 556 effect is added to the corresponding dataset (see Figure 8a). The  
 557 user can understand a holistic perception over the location of  
 558 the datasets, relative to each other, as well as their respective  
 559 size by ‘feeling’ them successively or as a whole. This approach  
 560 provides simplified and different views of the data [29].

561 The *Haptic Effect* block defines the haptic effects. In  
 562 particular, the haptic model for the scatterplot is defined in the  
 563 ‘Position Function Effect’ field group of that block. The user can  
 564 either specify the 3D components for the proxy object or apply a  
 565 predefined force model, which can be applied to grouping nodes

566 in the scene graph, according to the position of the haptic device.  
 567 For this scatterplot scenario, we use a predefined model. We  
 568 compute the resultant repulsive force as the sum of the inverse of  
 569 the distances from the haptic device to each point, from the point  
 570 cloud in the chosen grouping node, along with the sum of the  
 571 unit vectors between the device and these points; see Equation 1  
 572 and shown diagrammatically in Figure 8c.  $d_i$ , the distance from  
 573 point  $i$  to the device and  $\vec{u}_i$ , the unit vector of the vector from the  
 574 device to point  $i$ .

$$575 \quad F = -k \times \sum_{i=1}^n \frac{1}{d_i} \times \vec{u}_i . \quad (1)$$

576 The use of this proxy model provides an overview of the point  
 577 cloud and indicates the location of the other datasets when all  
 578 the points of the dataset are used [25]. The closer the haptic  
 579 stylus gets to a dense area of the scatterplot so the greater the  
 580 force is applied on the stylus, whilst when the user is further  
 581 away, the force on the stylus is less.

## 582 6. Usability Evaluation of HITPROTO

583 The main purposes of our evaluation was: first, to assess  
 584 whether a support worker for blind or visually impaired users,  
 585 could utilise HITPROTO to prototype simple haptic interactions;  
 586 and second, to gain feedback over possible improvements to the  
 587 tool. We chose to follow a formative evaluation approach. This  
 588 was selected as the most appropriate method of assessment, and  
 589 more precisely, an ‘assessment test’ as defined by Rubin [33].  
 590 The assessment test “seeks to examine and evaluate how  
 591 effectively the concept has been implemented. Rather than just  
 592 exploring the intuitiveness of a product, [one is] interested in  
 593 seeing how well a user can actually perform full-blown realistic  
 594 tasks and in identifying specific usability deficiencies that are  
 595 present.” (Chapter 2, p38). The PHANToM Desktop haptic  
 596 device was used through the evaluation and both qualitative and  
 597 quantitative measures were collected.

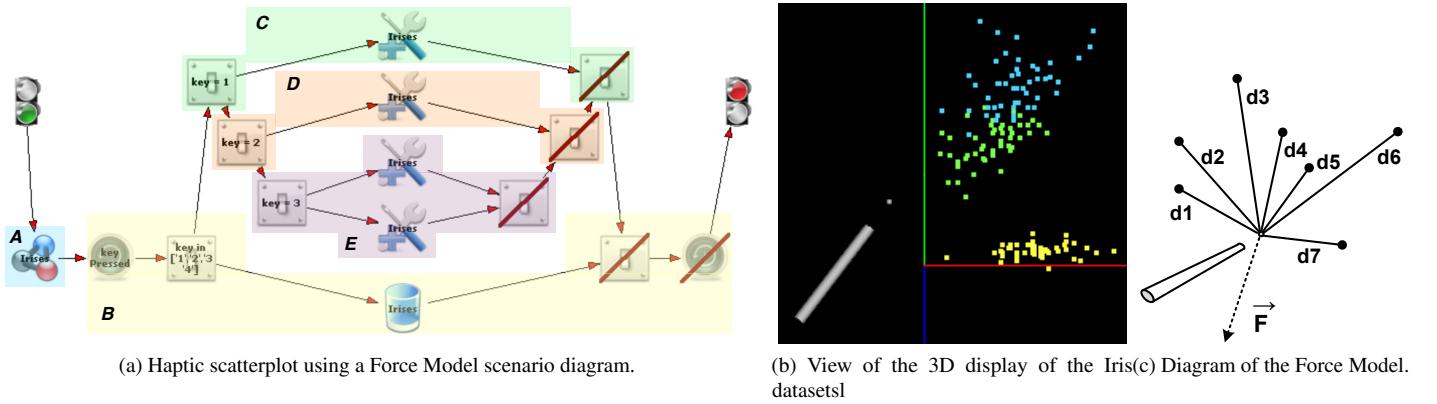


Figure 8: Scatterplot visualization using a Force Model. The HITPROTO scenario is shown in (8a). The haptic effect is first created (part A), then when a key is pressed this effect is either set for a particular grouping node (parts C, D and E) or removed (part B), depending on the key pressed. (8b) shows the 3D visual display of the enhanced Iris datasets used for the haptic visualization. (8c) shows a model of the forces used in the scatterplot visualization scenario. The resultant force is given in Equation 1 with  $d_i$  and  $\vec{u}_i$  computed for the seven points.

598 Before the evaluation took place, we carried out a pilot  
 599 study with two participants, in order to refine the assessment  
 600 methodology, tutorial and tasks. The tasks’ complexity was  
 601 subsequently adjusted (the final tasks used for the evaluation  
 602 are described in section 6.4). The supporting materials, in  
 603 particular the tutorial and manual, were amended to reduce  
 604 the use of technical terminology and make wording suitable for  
 605 non-experienced users. In addition, we increased the length of  
 606 the tutorial session. More detail on the pilot study, supporting  
 607 material and resulting observations can be obtained from [2, 34].

### 608 6.1. Evaluation Methodology

609 During our formative evaluation sessions we followed a  
 610 protocol of welcoming the users, introducing the project and  
 611 describing the overall assessment procedure. We obtained  
 612 their written consent for their participation and completed a  
 613 background questionnaire with each participant. We described  
 614 the role of the test facilitator, the role of the participant, the type  
 615 of information to be gathered — making it clear it was not an  
 616 assessment of their performance but of the tool — the training  
 617 procedure, task overview, questionnaire description and purpose  
 618 and estimated duration. The background questionnaire gathered  
 619 information about their experience with visual programming  
 620 tools and haptics, then users familiarised themselves with the  
 621 PHANTOM desktop by using the demonstrations distributed  
 622 with H3DAPI.

623 The participants then underwent a training phase, which  
 624 consisted of a step-by-step tutorial guided by the test facilitator.  
 625 The tutorial included various interaction tasks to walk the  
 626 participants through prototyping: how to create a new interaction  
 627 diagram, manipulate the blocks and edit their parameters,  
 628 connect blocks to create the interaction scenario, compile and  
 629 execute the interaction diagram and test whether it achieves  
 630 the given interaction scenario goals. At the same time, the  
 631 participants were introduced to the blocks that they would use  
 632 in the evaluation phase. At the end, a “check yourself” example

633 was given so that the participants could try to create a diagram  
 634 on their own, assisted if needed by the test facilitator, with the  
 635 solution provided at the end.

636 Once the training was over, the participants were asked  
 637 to complete a set of four tasks (these tasks are described in  
 638 Section 6.4). They were encouraged to work without guidance,  
 639 unless they did not understand the interaction description or  
 640 were unclear of how to progress. During the assessment, the task  
 641 completion time, task-goal success rate and whether (and how  
 642 much) help was needed were recorded. Finally, a questionnaire  
 643 was used, at the end of the tasks, to gather qualitative measures,  
 644 collect participants’ comments and record their experience with  
 645 the tool, followed by a debriefing session.

### 646 6.2. Task Analysis

647 Lindgaard and Chatratchart [35] demonstrated that the  
 648 number of participants in usability testing does not significantly  
 649 correlate with the number of problems discovered, but that the  
 650 task coverage does. Therefore, ensuring that the tasks cover  
 651 the complete functionality spectrum of the toolkit was of high  
 652 importance, compared to a large pool of participants.

653 In that respect, the evaluation tasks were designed around  
 654 prototyping scenarios, involving subtasks such as choosing the  
 655 correct blocks for the required interaction, drag-and-dropping  
 656 them onto the canvas, connecting them appropriately, setting  
 657 their parameters to obtain the intended behaviour and executing  
 658 them to test whether the task is completed or not. For all  
 659 the tasks, the successful completion criteria were whether the  
 660 behaviour described in the task scenario has been achieved by  
 661 the interaction diagram ‘programmed’ by the participant. The  
 662 tasks were designed to have a gradually increasing difficulty and  
 663 involved all the functional blocks available in the toolkit.

### 664 6.3. Participants

665 Due to the difficulty of recruiting designers, teachers or  
 666 support workers for visually impaired students, at the time of

667 development of the toolkit, postgraduates from the University  
 668 of Kent were recruited instead. Our assumption was that the  
 669 toolkit should be accessible to any person with no programming  
 670 knowledge, no matter their background. These postgraduates  
 671 fitted the profile of potential support workers for blind users.  
 672 We used a ‘convenience sample’ of nine participants, as per  
 673 Rubin’s [33] recommendation, with a profile as shown in Table 2.  
 674 The participants were postgraduate students and consisted of  
 675 three males and six females. Their ages ranged between 22  
 676 and 29 years old and they had backgrounds in anthropology,  
 677 archaeology, psychology, microbiology and actuarial science.

Table 2: The profile of the participants.

Characteristic	Range
Gender	Female/Male
Age	18-65
Education Level	Postgraduate
Subject of study	Anything but Computer Science
General computer experience	Several years (can use a computer and GUI-based interfaces)
Programming Experience	None or beginner
Haptic Experience	None to some (e.g., interaction with products with limited haptic effects, such as in game controllers or vibrotactile devices in smart phones)
Visual programming experience	None or limited

#### 678 6.4. Evaluation Tasks

679 The first task involved the creation of a magnetic square  
 680 outline. The square should appear only after the button of the  
 681 PHANToM is pressed.

682 In the second task the haptic stylus is led along a given path  
 683 by an anchor object. The interaction should only start when  
 684 the keyboard key ‘s’ is pressed and should start at the current  
 685 position of the PHANToM.

686 In the third task the haptic stylus is required to be guided  
 687 along a given path by an anchor object. However, in this case  
 688 the interaction should only start after the device is attached to  
 689 the anchor object and the keyboard key ‘s’ is pressed. If the  
 690 PHANToM stylus gets detached from the anchor point or a  
 691 different key (apart from ‘s’) is pressed, then the scenario should  
 692 end.

693 The fourth task reproduced the aforementioned ‘Museum  
 694 Tour’ metaphor, where a visitor is guided along a path and stops  
 695 at predefined points of interest, for a given time, before moving  
 696 to the next item. The task was to generate a guided navigation,  
 697 which commences once the device is attached to the anchor  
 698 object. Once movement has started, each time the PHANToM  
 699 passes from a set point of interest the interaction is paused for  
 700 three seconds and then resumes. During those three seconds the  
 701 PHANToM is allowed to move in a wider range.

## 702 7. Evaluation Results

703 We describe the time for task completion, success rates  
 704 for completing the task and finally report the results of the  
 705 questionnaire.

### 706 7.1. Time for task completion

707 Out of the nine participants, seven completed all the tasks, one  
 708 did not complete the last task and one completed only the first  
 709 task. The times were averaged over the number of participants  
 710 who had completed each task, i.e., averaged over nine, eight,  
 711 eight and seven participants, respectively, and the results are  
 712 shown in Table 3.

713 Most participants completed the tasks within a relatively  
 714 short period of time, with the average time increasing for each  
 715 successive task. This overall trend is explained by the fact that  
 716 the tasks increased in difficulty. Nonetheless, at an individual  
 717 level (see Figure 9), this trend appears only for three participants  
 718 with two participants even exhibiting the opposite behaviour. We  
 719 attribute this behaviour down to the learnt familiarity of the tool,  
 720 where the participants became more familiar and confident with  
 721 HITPROTO as they progressed through the tasks, and hence  
 722 became quicker at the tasks even with their increased difficulty.

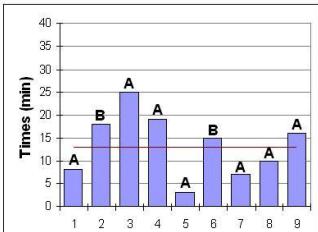
Table 3: Task Completion Time in minutes

	Task 1	Task 2	Task 3	Task 4
Minimum time (minutes)	3	6	9	14
Maximum time (minutes)	25	19	23	36
Average time (minutes)	13	14	18	23

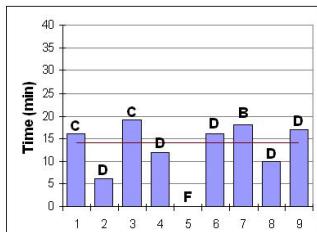
### 723 7.2. Success rates for task completion

724 In the pilot study the first participant struggled with the terminology,  
 725 understanding and remembering the block functionality  
 726 and the methods of linking the blocks together. It may be that  
 727 the training session was not long enough. Consequently, in the  
 728 full evaluation we improved the tutorial material, increased the  
 729 length of the tutorial session and allowed struggling participants  
 730 to ask for help. The assistance that we provided ranged from  
 731 simple hints, such as “Refer to page X (or example Y) in the  
 732 manual”, to more elaborate hints in the form of questions, such  
 733 as “You want to monitor the movement of the guidance? Which  
 734 blocks allow you to listen and monitor events?”. The answer  
 735 to the task was never directly explained. After the hints were  
 736 provided the participants were left to work out the solution to  
 737 the task.

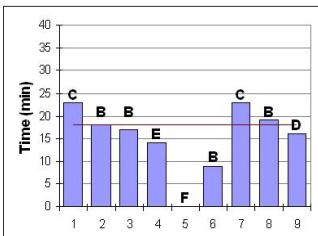
738 Table 4 summarises the success rates for task completion, and  
 739 depicts the participant count per task, for successful completion,  
 740 taking into account the amount of help given. The categories  
 741 include: success without help, success with minor help (e.g.,  
 742 page reference), success with major help (e.g., discussion  
 743 including questions and explanations), minor errors without  
 744 help (e.g., commencing the guidance at the device position when  
 745 it was not required), minor errors with minor help, failure and  
 746 task not attempted at all.



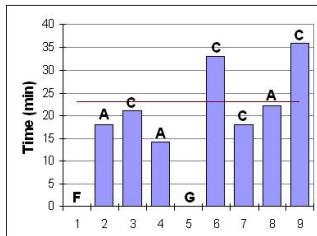
(a) Task 1



(b) Task 2



(c) Task 3



(d) Task 4

Figure 9: The charts show the ‘task completion’ time of each of the nine participants. The letters refer to the success rates for each participants. The meaning for the letters is included in Table 4, where the data is also summarised to give an overview of the success rates for each task.

The results indicate that earlier tasks were completed successfully with no or little help, whereas help was required for latter ones. This behaviour was expected because the latter tasks were designed to be more challenging than earlier ones. Overall 88.9% of the attempts at the tasks resulted in a working interaction, with or without help, while only 8.3% of them resulted in failures, despite the help given.

Table 4: Tasks success rates

Success reference	Description	Tasks				Rate %
		1	2	3	4	
A	Success no help	7		3		27.8
B	Success minor help	2	1	4		19.4
C	Success major help	2	2	4		22.2
D	Minor errors no help	5	1			16.7
E	Minor errors minor help		1			2.8
F	Failure (major errors)	1	1	1		8.3
G	Not attempted at all			1		2.8

### 7.3. Results of the post experiment questionnaire

After the participants had completed the tasks they were asked to complete a questionnaire. The questionnaire consisted of two parts, one using the System Usability Scale (SUS) [36], which is used to evaluate the usability of the tool, and the second part that contained open-ended questions to collect more general feedback from participants. The average SUS score, rating

overall usability, was 67%. Individual scores from participants ranged between 50% and 92.5%, except for one at 17.5%. It was a pity that this particular participant gave rather low scores to all the questions, and they did not seem to be interested in any computing software, neither did they want to spend time learning a new tool.

Table 5: Results from the open-ended questionnaire

Question	Positive	Negative	Other <sup>a</sup>
Was the tutorial easy to understand?	6	3	0
Did you find using the haptic device difficult?	2	7	0
Did you like the images used for the blocks?	7	2	0
Did the image blocks correspond to the functionalities you expected them to have?	6	3	0
Did you find it useful that the image block displays parameters once they are selected?	8	0	1
Was the bottom panel easy to use to control the parameters?	8	0	1
Were the drag and drop, selection and linking interactions easy to use?	9	0	0
Were there some interactions missing that you would like to be available?	2	7	0
Was the tool easy to use?	8	0	1
Did the tool enable you to prototype and test interactions?	8	0	1
Would you use the tool rather than learning programming?	9	0	0

<sup>a</sup>The other column refers to the “I don’t know” answer, except for the question concerning the bottom panel, where the answer corresponds to “medium difficulty”

Table 5 summarises the main topics discussed in the open-ended questionnaire. Responses were grouped in three categories of *positive*, *negative* and *other* for indifferent or medium bias replies. Most of the participants found the toolkit’s functionalities useful and easy to use. Eight participants out of nine commented that the tool was easy to use, especially after some practice. Only one participant appeared indifferent to the toolkit, the same participant that gave a SUS score of 17.5%.

When participants were asked to list positive features of HITPROTO they focused on the simple interface, commenting favourably on the intuitiveness of the block diagram approach and the fact it allowed them to easily build interactions that were complex, or at least seemed complicated in the first instance. When participants were asked to list negative aspects three reported none, whereas the rest made suggestions

782 for improvements such as a grid to assist block placement, a  
783 zoom facility for finer adjustment on complicated diagrams and  
784 to improve the quality of the block icons. Two participants  
785 commented that some of the technical terminology that was  
786 used in the handbook could be simplified. Another suggestion  
787 was that the help facility could be improved, so replacing the  
788 need to refer to the tutorial. Also, enhanced tooltips for the block  
789 icons were suggested, along with a real-time inspection window  
790 and an error checking mechanism.

## 791 8. Discussion of Results

792 The usability evaluation showed that participants with no or  
793 very little programming skills understood the logic behind the  
794 dataflow language and could create basic haptic interactions.  
795 They managed this in a relatively short amount of time and with  
796 a limited training period despite their initial unfamiliarity with  
797 the tool. Overall, participants felt that the toolkit was easy to  
798 use and the interface was fairly intuitive. The blocks could be  
799 improved by using enhanced tooltips, error checking and an  
800 enhanced help functionality; features quite common in visual  
801 programming and system design software.

802 Overall, users anticipated that fabricating haptic interactions  
803 was a complex task. It is safe to assume that for users with no  
804 programming experience, having to learn to use H3D API with  
805 the supported programming languages would be problematic.  
806 It is reassuring that most participants completed even the most  
807 advanced tasks of our evaluation and that the comments in the  
808 post-experiment questionnaire were positive. This supports the  
809 conclusion that prototyping the required interactions was much  
810 easier than the participants first anticipated. These reinforce our  
811 belief that learning how to operate such a tool would take less  
812 time and be more beneficial than learning how to use the haptic  
813 API and the corresponding programming languages. Therefore,  
814 haptic prototyping in this way not only opens up the potential  
815 for use of these technologies with a wider audience. In our  
816 particular area of interest, it should enable mentors to develop  
817 haptic data visualizations for blind users.

818 An important aspect that affected the ease by which partic-  
819 ipants completed the tasks was the comprehension and use of  
820 the tutorial. Arguably, with any system that employs visual  
821 programming for prototyping, practice and training are of  
822 paramount importance. This can speed-up or slow down the  
823 rate at which a user completes the task [37, 38]. Just as our pilot  
824 study demonstrated [2], the choice of examples, simplification  
825 of terminology and appropriate visual references to graphical  
826 elements (i.e., blocks) are necessary for the user’s understanding  
827 of the systems operation. The current supporting material will  
828 be continually amended as we add functionality to our software.

## 829 9. Using HITPROTO with blind students

830 The formal evaluation in the previous section focused on the  
831 creation of the HDV interactions and the usability of HITPROTO  
832 in relation to potential support workers. Our aspiration is to  
833 continue to explore various HDV case studies produced with

834 HITPROTO to gain more feedback from the community of  
835 visually impaired and blind users, as well as to modify the toolkit  
836 to offer any specific functionality derived from the feedback  
837 of these users. We are working with the help of the Bangor  
838 University Disabled Services of the Student Support Unit to use  
839 HITPROTO in practice and potentially to move the tool into their  
840 workflow. With this motivation in mind we have performed two  
841 further evaluations: first, with a user (who was not a participant  
842 in the previous studies) to create more HDV interactions; second,  
843 to explore how effective the new interactions are when provided  
844 to a blind user.

845 The new user, a postdoctoral computer science researcher,  
846 with little experience in haptics and data visualisation, used  
847 HITPROTO to create a series of HDV interactions. These  
848 included the designs as described in Sections 5 and 6 and a series  
849 of new interactions in the form of magnetic line-graph charts (see  
850 Figure 6). In addition, X3D objects, axes and annotations were  
851 added to the designs. Overall, the user commented favourably  
852 on the usability of the system and felt it was relatively easy to  
853 create new interactions.

854 With the blind participant, we performed a talk-aloud session  
855 (see Figure 10) of the guided tour (see Section 5) and the  
856 magnetic line-graphs, created by the aforementioned user. We  
857 asked the blind participant to describe what they were feeling,  
858 discuss other forms of representation they used or knew about  
859 and commented on the potential of HITPROTO. They were  
860 extremely positive over haptic visualization techniques and saw  
861 much potential in the tool, especially for e-learning and distance  
862 learning.

863 In this session, the blind participant made some interesting  
864 comments. First, they discussed how they explored information  
865 in general, and explained that they had used static examples  
866 such as thermoformed images. Second, they made a general  
867 comment saying that many tasks take them longer to perform  
868 in comparison to a sighted user. For example, they said that  
869 “it could take approximately four times longer to perceive any  
870 sensory substituted image”, such as a thermoformed image, a  
871 version described in words, or even a Braille representation. This  
872 comment matched with our experience of their use: they took  
873 time to investigate the haptic environment and they moved over  
874 the haptic representations repeatedly to carefully understand the  
875 trends and positions of the values. Third, they saw the benefit  
876 of the tour example that led them to points of interest. Fourth,  
877 we discussed how annotation could be incorporated into the  
878 representations or these values could be represented by sounds  
879 or audio (as applied by Fritz [39] or Yu [38]). Although this is a  
880 preliminary investigation, this process has shown that it should  
881 be possible to include HITPROTO in the general workflow  
882 processes of blind users.

## 883 10. Lessons learnt

884 The development of systems such as HITPROTO is intricate  
885 and time consuming. The HITPROTO interface is a modular  
886 visual programming interface, where graphical blocks can be  
887 arranged on a canvas to provide the functionality of the system.  
888 The developer needs to have an understanding of many different



Figure 10: Photograph of a blind user, testing modified versions of the magnetic line chart example of Section 5.

aspects: they need to understand the haptic libraries and how the abstracted components of the block diagram can be arranged to predict and eliminate potential errors. Parsing the block diagram is not simple, and neither is it linear, where code generated from one module may depend on another module. This article, especially our evaluation section, demonstrates that we have successfully developed such a tool for haptic data visualization. However, there is still much to improve.

We have started to reflect on the development process. In this section we present a summary of lessons learnt. We reflect on the creation and use of the visual prototyping interface (and its modular design), and on the use of the Haptic Data Visualization process itself. This is intended to act as an initial guide to other developers. These ‘lessons learnt’ have been collated through discussions between us as researchers on this work, what we have learnt from reading other papers, and on reflection from our experiences in building HITPROTO, as well as from our evaluations.

#### 10.1. HDV - Modular design

Points 1 to 7 inclusive describe aspects that prototyping tools for non-experts should include, whilst points 8 onwards would be useful in the design of Haptic Data Visualization prototyping tools.

1. **Visual dataflow programming.** We have found that the visual programming environment of HITPROTO enables novice users to develop complex haptic worlds that would not have been possible by them through programming [40]. We believe that visual programming methodologies will enable such haptic environments to become more readily accessible to a wider community.

2. **Medium granularity system.** Getting the right granularity is important: if it is too fine it becomes complex for novice users; if it is too large it is difficult for users to

create expressive interactions. We chose a medium level of granularity of blocks in HITPROTO as at this level users are able to perform complex tasks whilst keeping the block diagrams at an abstraction that can be understood and manipulated by a non-programmer. This is in contrast to the fine grain systems of the interaction engineering tools or the newer multimodal collaboration environments (see section 3.3).

3. **Block Appearance.** To help with the understanding of the visual diagram, the icons for the blocks should be chosen to be self-explanatory (as much as is possible) [40]. Our design goal was to make the icons for the blocks understandable by mimicking real-world objects. This not only helps users to understand the available blocks but also helps with diagram readability.
4. **Alternative notation (block diagram and Python code).** Accompanying visual programming tools with the generation of runnable code enables an expert to generate an initial prototype and then integrate and extend it with other systems. In HITPROTO the block diagrams generate the Python haptic model, which can be incorporated into other applications, or edited to customize the functionality.
5. **Reuse of modules to learn by example.** HITPROTO can save/open interaction diagrams (as XML .hit files), thus granting the possibility of establishing a library of interactions. This enables users to load similar designs and reuse the block diagrams, therefore providing ‘reuse by example’.
6. **Use standard notations for extensibility.** HITPROTO uses both X3D, to load 3D worlds and XML for file management.
7. **Use of popular open source API** for better support and wider coverage. The use of H3DAPI enables HITPROTO to be extensible to other devices. In addition, there is an active community of developers and users of this library, which provides support and means bugs are fixed quickly.
8. **Default parameters** for better comprehension and faster development. HITPROTO currently does not include default parameter values in the blocks. Fully filled blocks with ‘draft’ values would improve the understanding and thus speed development.
9. **Usage ‘patterns’.** Usage Patterns have been investigated for Information Visualization [41], it should be possible to develop similar patterns for HDV.
10. **Error checking.** Real-time error detection and feedback during diagram design or alternatively upon diagram compilation would speed up prototyping, increase the reliability of the produced interactions and assist users. Currently HITPROTO does not provide error-feedback to the users. Although we disallow connections of modules that would create logical errors, and we do some parsing checks for the block fields, it is still possible to accrue logical and syntax errors with HITPROTO’s visual block editor. However, we are planning a more detailed error-checking parser.
11. **Block Extensibility** by enabling the addition of new action blocks (with the provision of the corresponding python

code or by encapsulating a diagram) and editing of currently available ones. Currently HITPROTO does not support every possible interaction, and a mechanism to create and add new blocks to the library would enable the prototyping tool to evolve and increase its interaction coverage.

983 10.2. Haptic Data Visualization

One of the main challenges for the support workers and mentors is to create effective haptic data visualization designs. But much like data visualization, there is no overarching theory of HDV and therefore no ideal design strategy to develop effective representations. As a result, it is not clear to a developer which mappings should be used to create the best interface. Perception and neurology research [42] has provided developers with indications regarding the limitations of each visual variable. In data visualization, researchers such as Bertin [43] provide some guidelines for data visualization, but there are few guidelines on designing effective haptic data visualizations. Indeed in the 2010 ‘theory of visualization workshop’ we discussed the need for a multi-sensory theory of information visualization and called for researchers to “develop a theory of visualization, particularly focusing on the variables, that is extensible to other senses” [44].

At present each design needs to be evaluated separately. Design guidelines are gradually emerging [5, 45] and, it is hoped that, as the applied perception and cognitive science research grows, so the theories of HDV will grow from human factors and human computer interaction research [44]. In fact, many modalities can be used together. For example, it can be useful to represent haptic values along with audible signals. Research is also ongoing to evaluate how humans integrate signals between different senses, such as vision and haptics [46].

1009 The situation with HDV is similar to sonification, where there  
1010 is also no applied theory [47]. But, there is much that can be  
1011 learnt from how one community displays the information in  
1012 their modality, and often ideas can be transferred from one area  
1013 to another. Although, rather than naïvely copying one design  
1014 method it is better to create a representation of the data that is  
1015 specific to the task that the user needs to carry out [4]. Hence  
1016 drawing on Hermann's definition for sonification [48] and our  
1017 experience with HITPROTO we suggest that HDV should have  
1018 the following properties.

- 1019 1. **Objective mapping.** There should be a clear mapping  
1020 from the data to the haptic representation. I.e. relations in  
1021 the input data should be mapped onto specific properties of  
1022 the haptic device.

1023 2. **Value.** The mapping should enable the user to understand  
1024 the underlying data, and perceive the data quantity that  
1025 the object and its sensation represents. Values may be  
1026 represented through modalities (such as sound).

1027 3. **Reproducible.** The representation is identical if the same  
1028 data is loaded in another session or day.

1029 4. **Different data** can be loaded to be represented by the  
1030 haptic data visualization.

1031 5. **Systematic interactions.** There is a logical set of interac-  
1032 tions that allow the user to explore the three-dimensional

worlds and understand the data. In addition, that the method of interaction is consistent across the same type of HDV representations. E.g., when a new dataset is loaded the information is manipulated in the same way.

6. **Exploration is encouraged.** The system should permit users to explore the representation. Indeed, from our experiments it was noticeable that blind participants need longer to understand the representations.
  7. **Provide feature guidance.** It is difficult for a blind person to gain an overview of the information and to locate specific points of interest, therefore it is useful to provide guidance or touring mechanisms that lead the user to those points of interest (such as HITPROTO's *Guidance.add* and *Guidance.visit* [111, 1]).

## **11. Future work & Conclusions**

There are many areas that can be improved in HITPROTO.  
One aspect is the block diagram editor. It would be useful to develop a more comprehensive error-checking parser, to allow the creation of new blocks that permit different visualizations and also to allow users to build their own blocks. Our evaluation and user experience testing also demonstrated that users wish to have better support when creating HDV. It would be possible to add ‘hinting’ mechanisms to the dataflow block diagram editor, or usage ‘Patterns’ for users to follow typical patterns.

One challenge, that broadly applies to all information visualization tools, is that it is difficult to input data. The challenge largely concerns the simplification of data and the modification of the data format to one that can be incorporated into HIT-PROTO. Currently data is included in a parameter field of a block, but we provide little support for data-simplification. Such support would aid the mentor to create different visualizations. Indeed, it would be possible to develop a module block that loads JSON files or remotely loads data.

166 One of the uses for HITPROTO is the teaching of mathematical  
167 concepts. Therefore, it would be good to provide other pedagogical aspects of learning, including allowing the  
168 evaluation of how users are improving in their understanding of different concepts. In this domain, HITPROTO could be also  
169 extended to enable e-learning or distance learning.

In summary, we have developed HITPROTO. The goal of HITPROTO is to allow users to rapidly prototype haptic interactions. We have used HITPROTO to create HDVs for blind users. We have performed an evaluation of the system to evaluate the usability by mentors, and present a preliminary study of the user experience of blind users. We have provided three block-diagram examples that demonstrate some of the capability of HITPROTO for HDV, and presented a set of lessons for aiding users to develop three-dimensional HDV prototyping tools, and HDV tools. It is clear that HDV has much potential, indeed the experience of our blind users and the enthusiasm of our participants supports the notion that these technologies have much potential, certainly as their use in the public domain continues to increase. The presentation of our lessons learnt provides guidance for other developers, and in the future may be

1087 incorporated into a more comprehensive set of guidelines and so  
1088 help to develop a general theory of Haptic Data Visualization.

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