

User Personas

Olwen: The System Administrator

Characteristics

- Software Professional
- Uses Arch at work (don't ask)
- Most interested in reliability, stability, fine-grained control
- Needs to be able to automate tasks
- Needs to be able to receive alerts and view logs. Requires record keeping

Gwyn: The Power User

Characteristics

- Prefers doing work on the command line wherever possible.
- Prefers using the keyboard to control applications.
- Some understanding of the mechanics of a linux system.

Interests

- Works in IT, help-desk, linux support
- Programs casually.

Lleu: The Casual User

Characteristics

- Hasn't been using a Linux system for long.
- Primarily uses GUIs wherever possible.
- Not comfortable with the command line
- Prefers to use the mouse to control applications.
- Wants to spend as little time managing the installed applications as possible.

The Power User

Characteristics

- Prefers doing work on the command line wherever possible.
- Prefers using the keyboard to control applications.
- Some understanding of the mechanics of a linux system.

Interests

- Programs casually.