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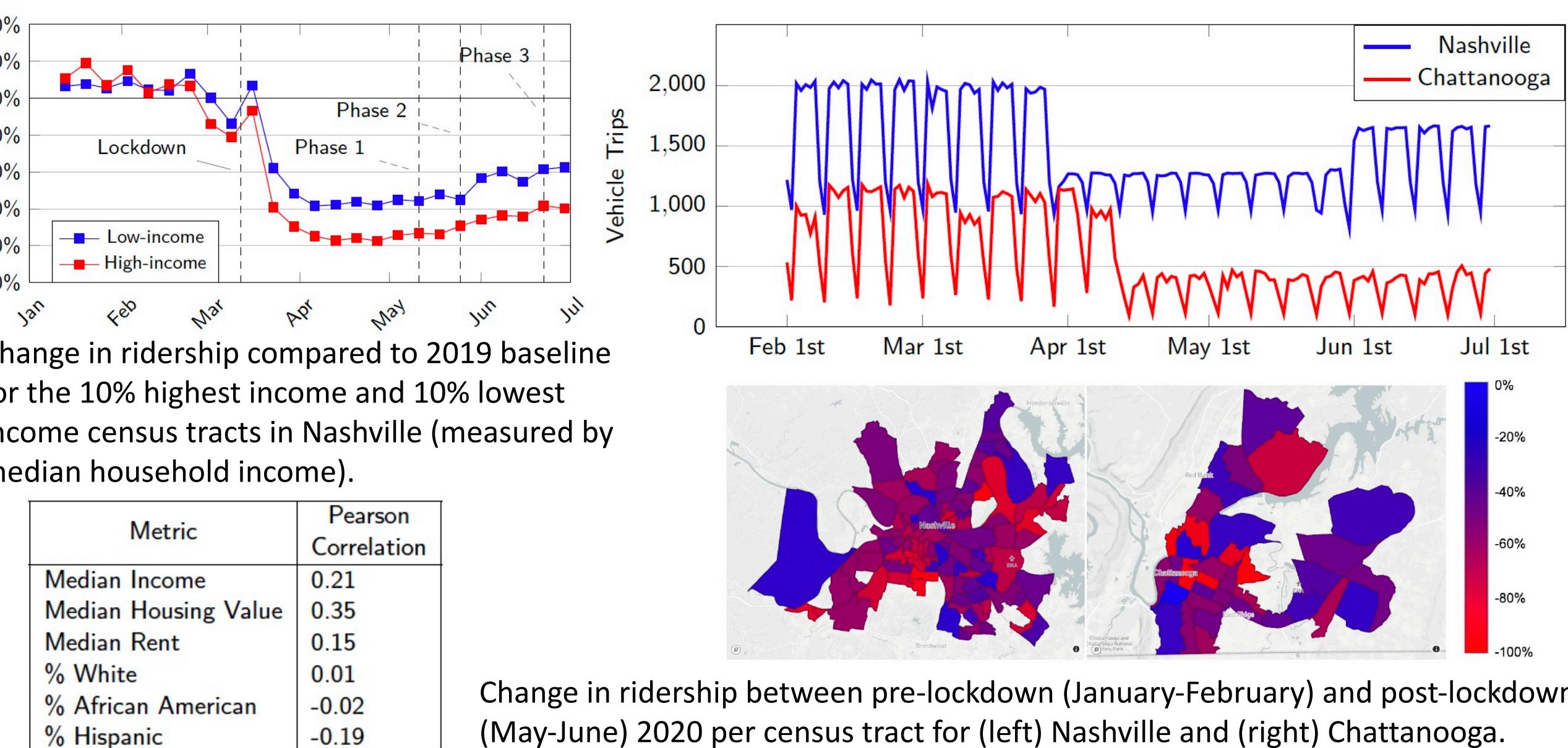
**Collaborators:** Philip Pugliese (Chattanooga Area Regional Transportation Authority),  
Dan Freudberg (Nashville Metro Transit Authority)

## Project Motivation

- Public transit services are the backbones of many communities, providing access to jobs and essential services.
- COVID-19 and associated social restrictions have radically changed ridership behavior in urban areas.
- Vehicle capacities have been reduced due to social distancing requirements.
- We ask three questions in this research project:

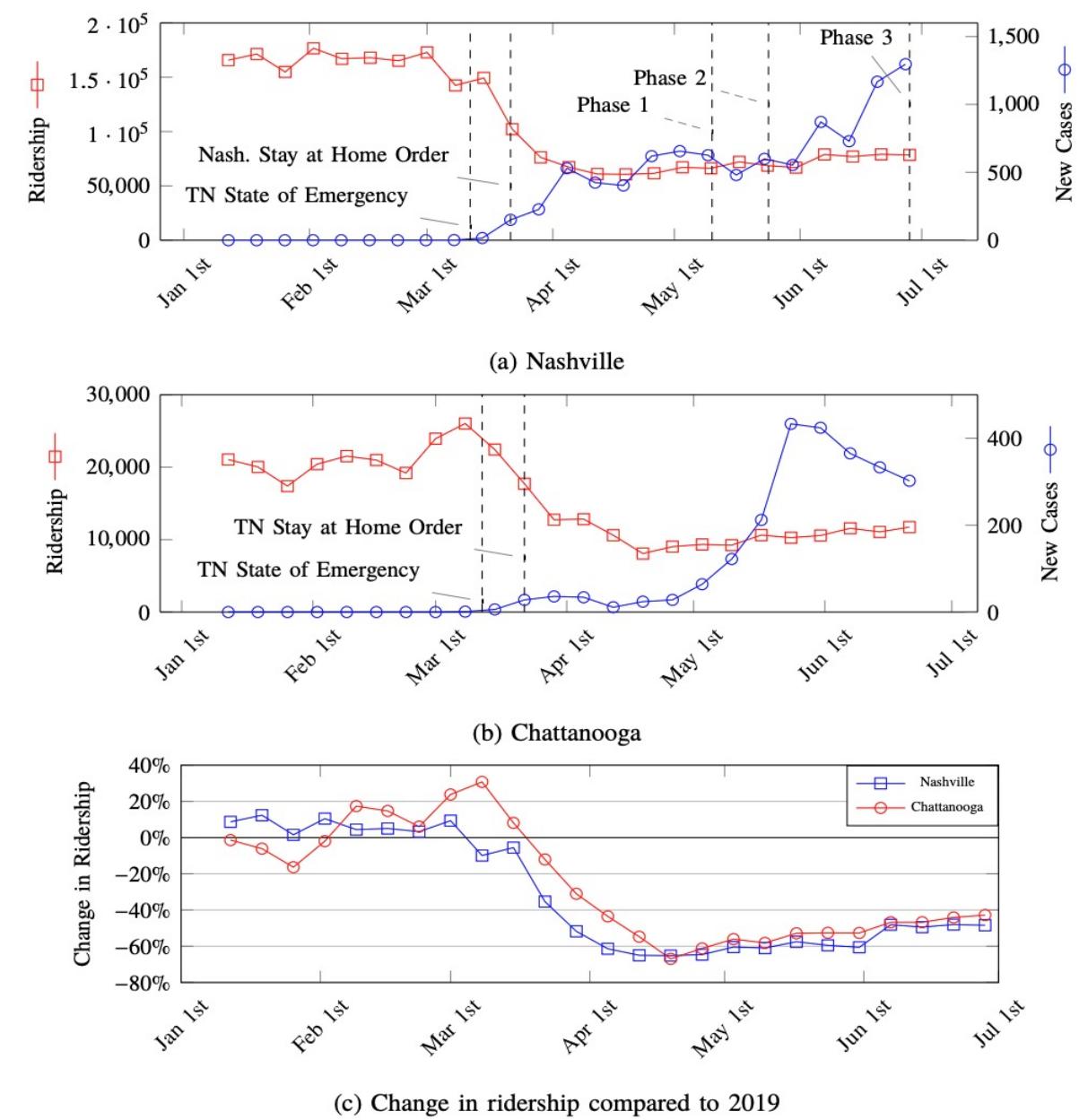
- Question 1: How has COVID-19 impacted ridership and what is the new normal?**
- Question 2: How has ridership varied spatiotemporally and between socio-economic groups?**
- Question 3: How can we manage transit operations and scheduling in this new normal of changing ridership patterns?**

## Service Changes and Demographic Impact



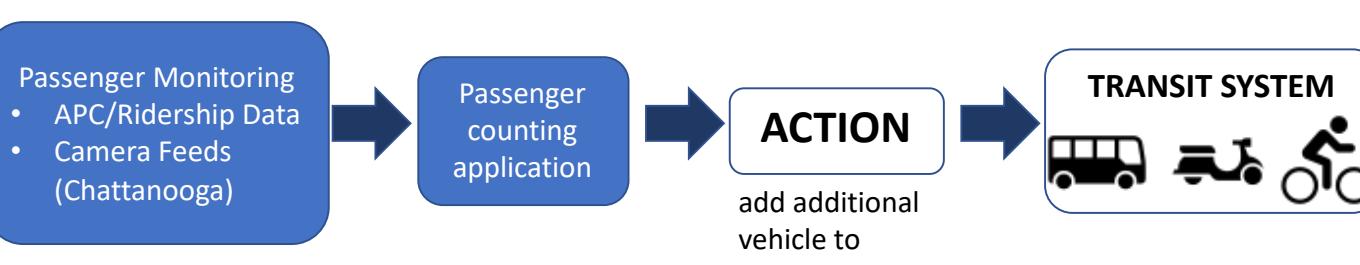
## Our Key Findings

- We found peak ridership declines of 66.9% and 65.1% for Nashville and Chattanooga, respectively, between pre-pandemic and post-lockdown periods.
- Largest relative declines were on weekdays during morning and evening rush.
- We found a 19% greater decline in ridership in high-income areas than in low-income areas.

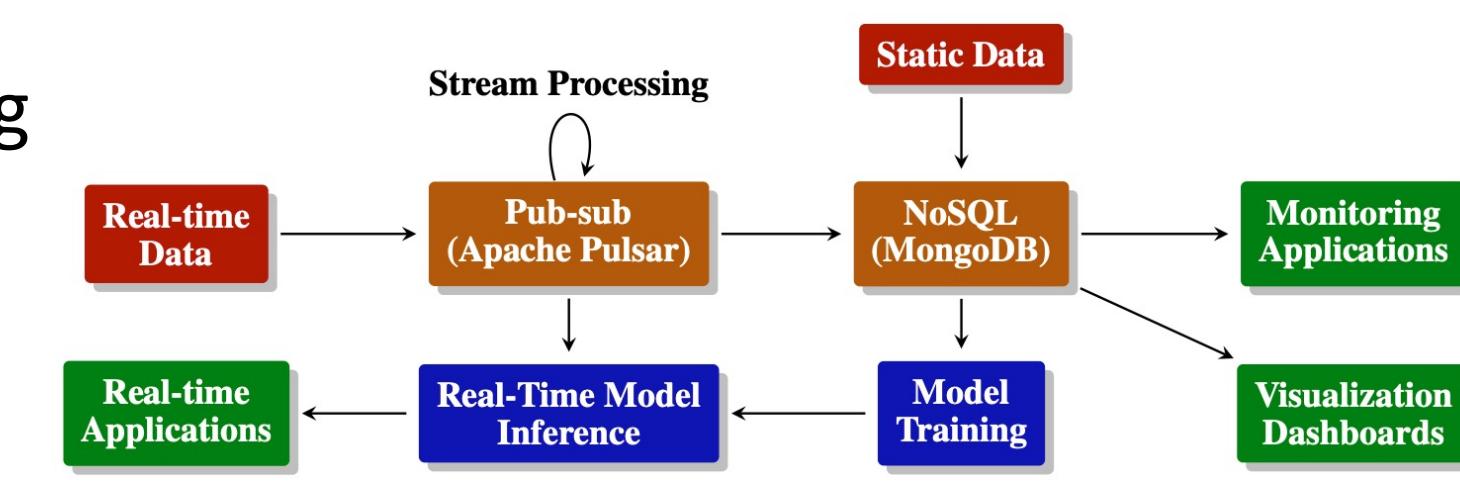


## Scheduling Problem

- Fixed-lines are scheduled weeks or months in advance and are static over that time-span.
- COVID-19 requires satisfying new and ever-changing capacity requirements on transit vehicles.
- Ridership patterns are changing rapidly across spatiotemporal and socio-economic dimensions.



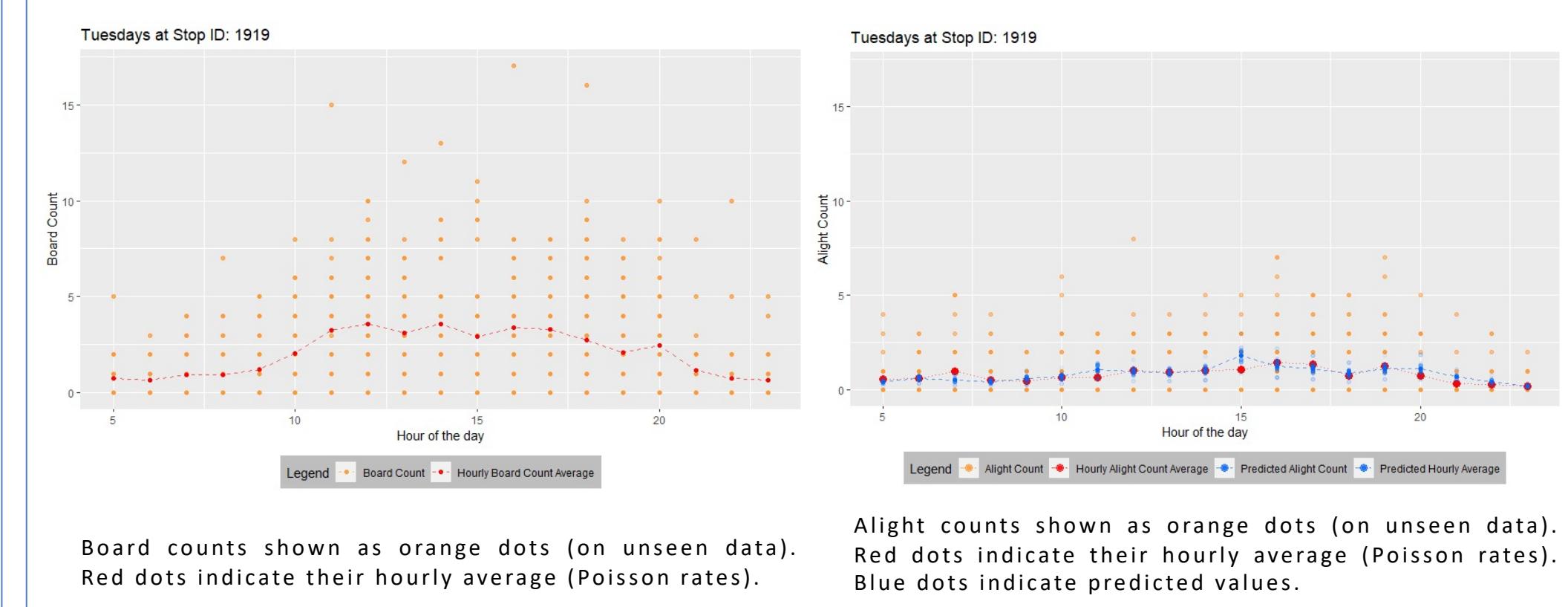
- Key idea:** Monitor passenger counts on vehicles and dynamically add vehicles to a route to ensure capacity and system requirements are met.



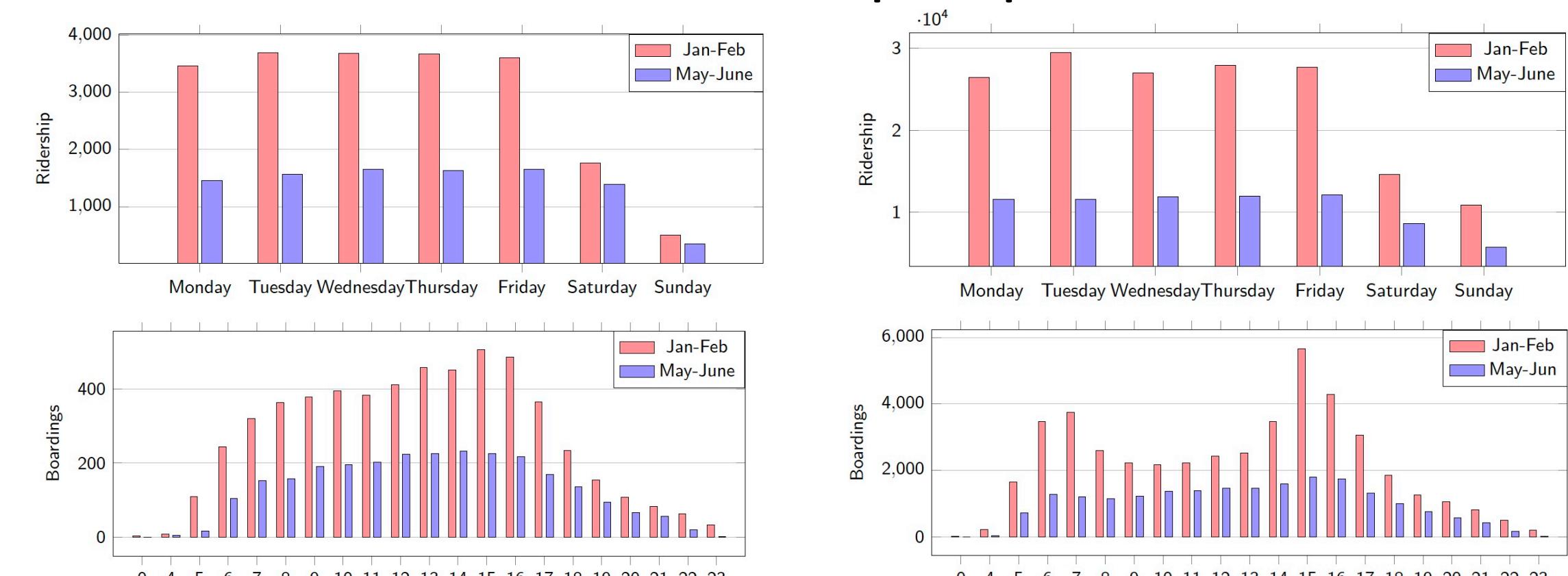
## Occupancy Estimation

- Occupancy** is a composition of two random processes: **boarding** and **alighting**. The two random variables of interest for the trip are:
  - board counts:**  $\gamma_t(s_i) \sim Po(\lambda_b^{(t)})$  and
  - alight counts:**  $\alpha_t(s_i) \sim Po(\lambda_a^{(t)})$
- The goal is to learn a generative model that can estimate the board count and alight count conditioned on time of day, activity in the region, day of the week, month of the day, and the local weather.
- Thereafter, occupancy can be modeled as a composition of the two processes.
- We have developed regression count models: Poisson, ZIP, and Hurdle as well as neural network models.
- The models are learned per route, stop, and direction.

## Initial Results

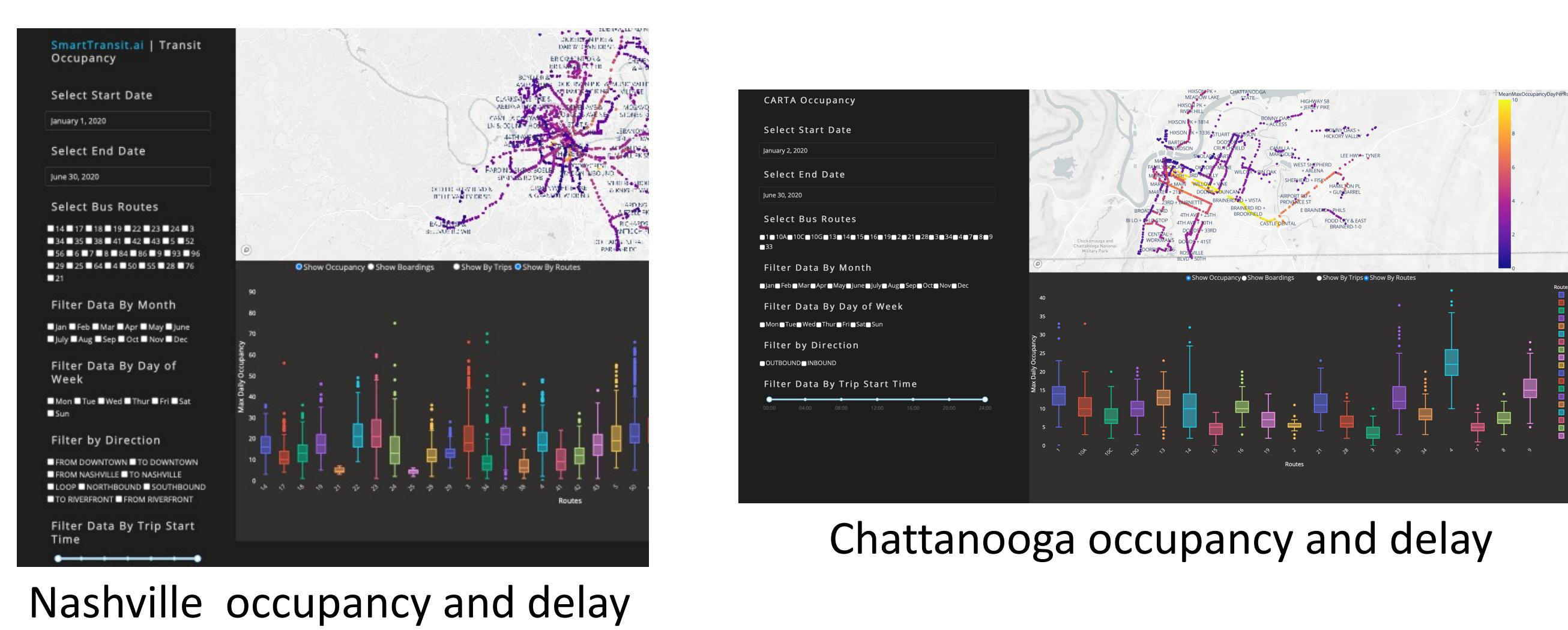


## Ridership Impact



## Nashville

## Occupancy Analysis and Likelihood Prediction



Chattanooga occupancy and delay

## Computer Vision

- Automated Passenger Counter data is noisy.
- We can use on-board camera data from vehicles to estimate their occupancy.
- A benefit of this approach is the ability to obtain origin-destination data.

