IHECBOt



Problemes

Difficulté d'accès rapide aux informations pour les étudiants

Forte charge de travail pour l'administration due aux questions répétitives

Disponibilité limitée des services administratifs due aux horaires restreints



Chatbot intelligent répondant aux FAQ

Navigation guidée vers les ressources clés

accès rapide grâce aux mots-clés

Support multilingue



Accès instantané et précis aux informations



Expérience utilisateur fluide et intuitive



Traitement du langage naturel (NLP)

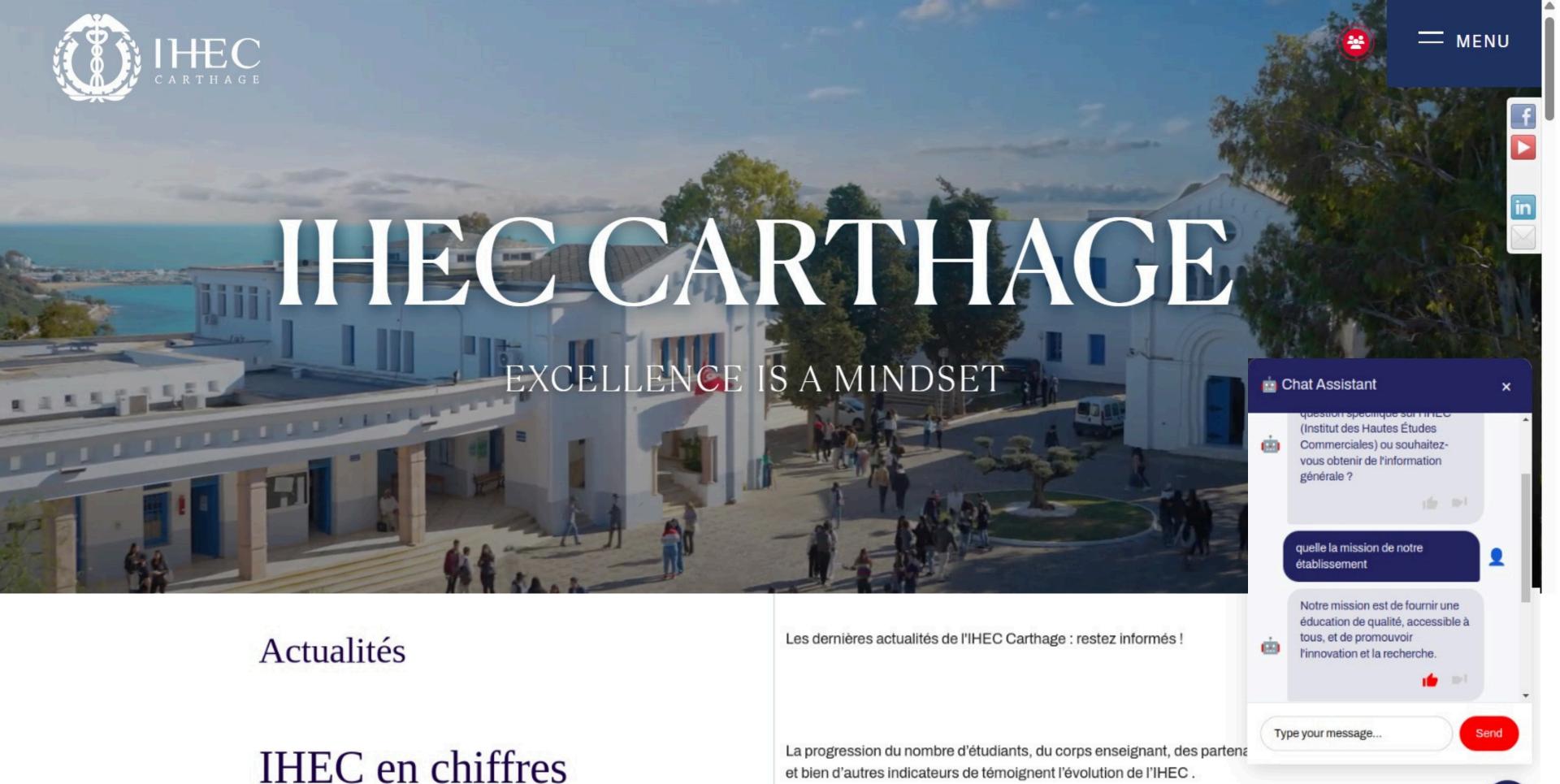
Nos valeurs ajoutées



Impact Social

Amélioration des services administratives

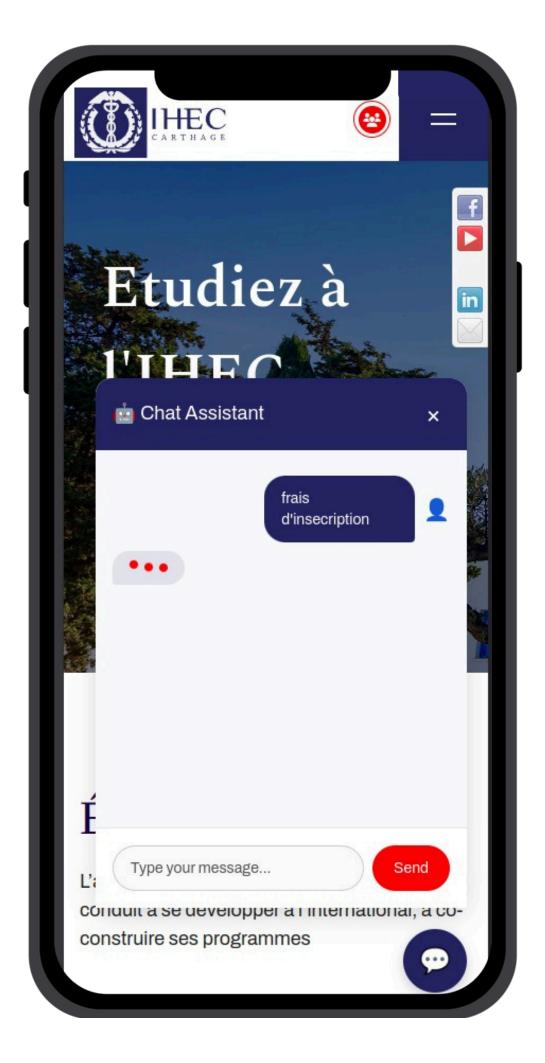
Amélioration de l'Expérience Étudiante

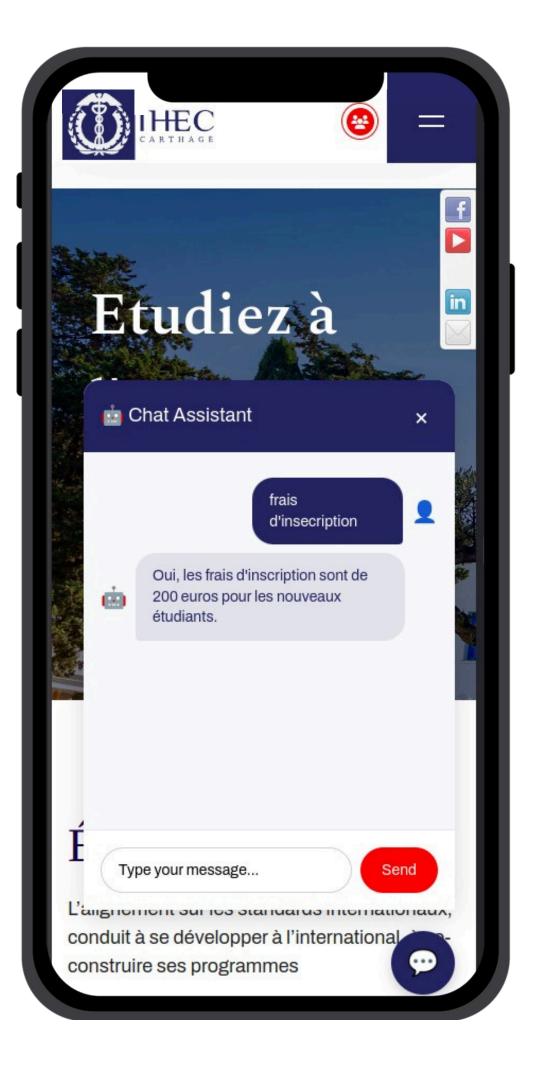


Overview Formation Étudiants Partenaires



Create New FAQ Entry		
Category		
Select a Category		~
Question		
Answer		
		CREATE QUESTION
Import Questions from JSON		CREATE GOESTION
JSON File Upload		
	4	
	Click to upload or drag and drop JSON files only, max 5MB	
		IMPORT QUESTIONS





The Business Model Canvas

Key Partners

Who are our Key Partners? Who are our key suppliers? Which Key Resources are we acquiring from partners?

Which Key Activities do partners perform?

-IHEC

Propositions require? Our Distribution Channels? Customer Relationships? Revenue streams?

Key Activities

What Key Activities do our Value

-Understand and respond using natural language -Understand and respond using sign language

Key Resources

Relationships?

Revenue Streams?

What Key Resources do our Value Propositions

Our Distribution Channels? Customer

-administration

Value Propositions

What value do we deliver to the customer? Which one of our customer's problems are we helping to solve?

What bundles of products and services are we offering to each Customer Segment? Which customer needs are we satisfying?

-Enhanced Accessibility -Empowerment Through Technology

Customer Relationships

What type of relationship does each of our Custome Segments expect us to establish and maintain with them?

Which ones have we established?

How are they integrated with the rest of our business

model? How costly are they?

-App and website users
-Data provider

Customer Segments

For whom are we creating value? Who are our most important customers?

-IHEC's students
-Administration

Channels

Through which Channels do our Customer Segments want to be reached?
How are we reaching them now?
How are our Channels integrated?
Which ones work best?

Which ones are most cost-efficient?

How are we integrating them with customer routines?

-Virtual/physical

Cost Structure

What are the most important costs inherent in our business model? Which Key Resources are most expensive? Which Key Activities are most expensive? -Local server

Revenue Streams

For what value are our customers really willing to pay?
For what do they currently pay?
How are they currently paying?
How would they prefer to pay?
How much does each Revenue Stream contribute to overall revenues?

-Indirect Monetization

Demande (ASKS)

Serveur local

Carte Graphique

Les fonctionnalités futures

Feedback et Amélioration Continue Fonctionnalités Interactives

Accessibilité pour les Personnes Handicapées

Notre Equipe



Merci !