# [Borrow Box] SDA PROJECT REPORT

Submitted by: 22i-2371 & 22i-2340 Section J Date 24/11/2024 Project Name: Borrow Box: A Peer-to-Peer Product Rental Platform

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# 1. Introduction

## 1.1 Purpose

The Borrow Box system is designed to facilitate seamless and efficient rental management for users and product owners. It enables users to rent, view, and manage products digitally while providing an organized and user-friendly platform for product owners to list and manage their inventory.>

#### 1.2 Product Scope

Borrow Box is intended to serve as a complete solution for small-scale rental businesses. It allows users to browse available products, request rentals, leave feedback, and manage their rental history. Product owners can list items for rent, track active rentals, and review feedback to improve service quality

#### 1.3 Title

Borrow Box: A Peer-to-Peer Product Rental Platform

#### 1.4 Objectives

- · Create a user-friendly platform for listing rental items.
- · Provide secure and reliable transactions.
- · Keeps records of rentals
- · Enable notifications for product availability.
- Enhance the user experience through an intuitive and responsive interface.
- · Enable product owners to manage listings and track rental activity effectively

#### 1.5 Problem Statement

Traditional rental systems rely heavily on manual operations, resulting in inefficiencies, mismanagement, and limited scalability. Borrow Box resolves these challenges by digitizing rental operations, offering real-time updates, and ensuring secure transaction

# 2. Overall Description

#### 2.1 Product Perspective

Borrow Box integrates essential features to streamline the rental process. It supports multi-user roles (Admin, Owner, User) and facilitates seamless communication between renters and owners. The system ensures data integrity, real-time availability checks, and reliable payment methods.

#### 2.2 Product Functions

- User Registration:
- Product Listing:
- Rental Requests:.
- Payment Processing:
- Feedback System:
- User Login:
- Listing Products for Rent:
- Renting Products:
- Viewing Rental History:
- Generating Reports (Admin):
- Providing Feedback:
- Making Payments for Rentals:
- Reporting Product Issues:
- Admin Dashboard Management:

#### 2.3 List of Use Cases

- Register a User
- Login a User:
- view product list
- list a product for rent
- verify user identity
- make payment for rentals
- leave a feedback for products
- cart management
- manage products
- database management
- UI navigation
- Admin Management

#### 2.4 Extended Use Cases

#### 1. Register a User

**Use Case Name:** Register a User **Scope:** Online Rental System

Level: User Goal

**Primary Actor:** User

**Stakeholders and Interests:** 

1. User: Wants to create an account to access the system.

2. System Owner: Wants to increase the user base.

**Preconditions:** The user must have a valid email address.

Post conditions: A user account is created, and the user receives a confirmation email.

#### **Main Success Scenario**

#### Actor Action (or Intention ) System Responsibility

1. User navigates to the registration page.	2. System provides the registration form.
3. User fills in email, username, and password.	4. System validates the input data.
5. User submits the registration form.	6. System calls UserService.registerUser() to save the data in the database.
System validates email uniqueness and	
password confirmation.	7 System displays success or error messages.

#### **Extensions:**

- 1a. Invalid Email Format:
  - User enters an invalid email.
  - System prompts user to correct the email format.
- 2a. Username Already Taken:
  - User submits the form with an existing username.
  - System notifies the user that the username is taken.

#### 2. log In User (Muhammad Fawaz)

**Use Case Name:** log In User **Scope:** Online Rental System

**Level:** User Goal **Primary Actor:** User

Stakeholders and Interests:

**User:** Wants to log in to their account to access platform features.

**System Owner:** Wants to ensure secure logins.

**Preconditions:** The user must have a registered account with a valid email and password.

**Postconditions:** The user is logged into the system and has access to their account.

#### **Main Success Scenario**

#### **Actor Action (or Intention)**

#### **System Responsibility**

1. User navigates to the "Login" page.	System provides fields for username and
	password.
2. User enters username and password.	System calls UserService.validateLogin() to
	check credentials.
3. User submits the form.	System checks user role (ADMIN or USER) using
	UserService.getUserRole().
4. If credentials are valid, system redirects user:	- To AdminDashboard for ADMIN.
	To ModeSelectionPage for USER.

#### **Extensions:**

#### 1a. Invalid Email or Password:

- User enters an incorrect email or password.
- System displays an error message and prompts the user to retry or reset their password.

#### 1b. Forgot Password:

- User clicks on the "Forgot Password" link.
- System redirects the user to the password recovery page to reset their password.

#### 3. List a Product for Rent

Use Case Name: List a Product for Rent

**Scope:** Online Rental System

Level: User Goal

**Primary Actor:** User (Product Owner)

**Stakeholders and Interests:** 

**User:** Wants to list their product for rent.

**System Owner:** Wants to increase the number of products available for rent.

**Preconditions:** User must be logged into their account.

**Post conditions:** The product is listed and available for rental.

#### **Main Success Scenario**

**Actor** 

#### **Action (or Intention)**

#### **System Responsibility**

1. Owner navigates to the "Add Product" page.	System displays a form for product details.
2. Owner fills in product details (name, description, price, etc.).	System validates the input fields.
3. Owner submits the form.	3. Owner submits the form.
4. System saves the product and marks it as available.	System displays a success or error messag

#### **Extensions:**

#### 1a. Missing Required Fields:

- User submits the form without filling all required fields.
- System prompts the user to complete all required fields.

#### 2a. Invalid Price Format:

- User enters a price in an invalid format.
- System notifies the user to enter a valid price.

#### 4. View Product List

**Use Case Name:** View Product List **Scope:** Online Rental System

**Level:** User Goal **Primary Actor:** User

Stakeholders and Interests:

1. User: Wants to view the list of available products for rent.

**2. System Owner:** Wants to provide an easy and efficient way for users to browse available products.

**Preconditions:** The user must be logged into the system. **Postconditions:** The user can see the list of available products.

#### **Main Success Scenario**

**Actor** 

#### **Action (or Intention)**

#### **System Responsibility**

1. User navigates to the product list page.	2. System displays the product list page.
3. User requests to view the list of products.	4. System retrieves the list of available products
	from the database.
5. User views the list of products.	6. System displays the list of products with
	details such as name, price, and availability.

#### **Extensions:**

Scenario	Action
1a. No Products Available:	System displays a message indicating that no products are available for rent.
2a. Database Connection Error:	System displays an error message indicating that the product list could not be retrieved.

#### 5. Verify User Identity

Use Case Name: Verify User Identity

Scope: Online Rental System

Level: User Goal

Primary Actor: User

**Stakeholders and Interests:** 

**User:** Wants to verify their identity to access secure features.

**System Owner:** Wants to ensure that only authenticated users can access certain features.

**Preconditions:** The user must be logged into the system.

**Postconditions:** The user's identity is verified, and they can access secure features.

**Main Success Scenario** 

Actor Action (or Intention)	System Responsibility
1. User navigates to a secure feature.	2. System prompts the user to verify their
	identity.
3. User provides identity verification	4. System validates the provided information.
information (e.g., password, OTP).	
5. User submits the verification information.	6. System verifies the user's identity and grants
	access to the secure feature.
5. User submits the verification information.	access to the secure feature.

#### **Extensions:**

Scenario	Action
Scenario	Action
1a. Invalid Verification Information:	System displays an error message indicating that the verification information is invalid and prompts the user to try again.
2a. Verification Timeout:	System displays a message indicating that the verification process has timed out and prompts the user to try again.

#### 6. Make Payment for Rentals

**Use Case Name:** Make Payment for Rentals

Scope: Online Rental System

Level: User Goal

Primary Actor: User

#### **Stakeholders and Interests:**

1. **User:** Wants to make a payment for rented products.

2. System Owner: Wants to ensure that payments are processed securely and efficiently.

**Preconditions:** The user must have items in their cart and be logged into the system. **Postconditions:** The payment is processed, and the rental transaction is completed.

#### **Main Success Scenario**

Actor Action (or Intention)	System Responsibility
1. User navigates to the checkout page.	2. System displays the checkout page with the
	list of items to be rented.
3. User reviews the rental items and total cost.	4. System calculates the total cost and displays
	it.
5. User provides payment information (e.g., credit card details).	6. System validates the payment information.
7. User submits the payment.	8. System processes the payment through the payment gateway.
9. User receives a payment confirmation.	10. System confirms the payment and updates the rental status in the database.
	11. System sends a payment receipt to the user's email.

#### **Extensions:**

1a. Invalid Payment Information:	System displays an error message indicating that the payment information is invalid and prompts
	the user to correct it.
2a. Payment Processing Error:	System displays an error message indicating that
	the payment could not be processed and prompts
	the user to try again.
3a. Insufficient Funds:	System displays a message indicating that there
	are insufficient funds and prompts the user to
	use a different payment method.
1a. Invalid Payment Information:	System displays an error message indicating that the payment information is invalid and prompts the user to correct it.

#### 7. Leave Feedback for Products

Use Case Name: Leave Feedback for Products

**Scope:** Online Rental System

**Level:** User Goal **Primary Actor:** User

**Stakeholders and Interests:** 

1. **User:** Wants to leave feedback for a product they have rented.

2. System Owner: Wants to collect user feedback to improve product offerings and service quality.

**Preconditions:** The user must be logged into the system and have rented the product. **Postconditions:** The feedback is saved in the system and associated with the product.

#### **Main Success Scenario**

Actor Action (or Intention)	System Responsibility
1. User navigates to the feedback page.	2. System displays the feedback form.
3. User selects the product they want to leave feedback for.	4. System retrieves the product details.
5. User fills in the feedback form with rating and comments.	6. System validates the input data.
7. User submits the feedback form.	8. System calls FeedbackService.saveFeedback() to save the feedback in the database.
9. User receives a confirmation message.	10. System displays a success message indicating that the feedback has been submitted successfully.

#### **Extensions:**

Scenario	Action
1a. Invalid Input Data:	System displays an error message indicating that the input data is invalid and prompts the user to correct it.
2a. Feedback Submission Error:	System displays an error message indicating that the feedback could not be submitted and prompts the user to try again.
Scenario	Action

#### 8. Cart Management

Use Case Name: Cart Management

**Scope:** Online Rental System

Level: User Goal
Primary Actor: User

**Stakeholders and Interests:** 

1. **User:** Wants to manage the items in their cart before proceeding to checkout.

**2. System Owner:** Wants to provide a seamless and efficient cart management experience to encourage rentals.

**Preconditions:** The user must be logged into the system.

**Postconditions:** The cart is updated based on the user's actions.

#### **Main Success Scenario**

1. User navigates to the cart page.	2. System displays the cart page with the list of items in the cart.
3. User adds a product to the cart.	4. System adds the selected product to the cart and updates the cart display.

#### **Extensions:**

•	System displays an error message indicating that the cart could not be updated and prompts the
	user to try again.

#### 9. Manage Products

**Use Case Name:** Manage Products

Scope: Online Rental System

**Level:** User Goal **Primary Actor:** Owner

**Stakeholders and Interests:** 

1. **Owner:** Wants to manage the products available for rent.

2. **System Owner:** Wants to ensure that the product catalog is up-to-date and accurate.

**Preconditions:** The owner must be logged into the system.

**Postconditions:** The product catalog is updated based on the owner's actions.

#### **Main Success Scenario**

Actor Action (or Intention)	System Responsibility
1. Owner navigates to the manage products	2. System displays the manage products page
page.	with the list of products.
3. Owner clicks on "Add Product" button.	4. System displays a form to enter product
	details.
5. Owner fills in the product details and submits	6. System validates the input data and saves the
the form.	new product to the database.

#### **Extensions:**

Scenario	Action
1a. No Products Available:	System displays a message indicating that no
	products are available for rent.
2a. Database Connection Error:	System displays an error message indicating that the product list could not be retrieved.

#### 10. Database Management

Use Case Name: Database Management

**Scope:** Online Rental System

Level: System Goal
Primary Actor: System

Stakeholders and Interests:

1. System Owner: Wants to ensure that the database is properly managed and accessible.

**2. Developers:** Want to ensure that the database operations are performed efficiently and correctly.

**Preconditions:** The system must be running and have access to the database.

Postconditions: The database operations are performed successfully.

#### **Main Success Scenario**

Actor Action (or Intention)	System Responsibility
1. System attempts to connect to the database.	2. System establishes a connection to the
	database.
3. System executes a database query.	4. System retrieves the query results from the

	database.
5. System processes the query results.	6. System updates the database based on the processed results.
7. System closes the database connection.	8. System ensures that the connection is properly closed and resources are released.

#### **Extensions:**

Scenario	Action
1a. Database Connection Failed:	System displays an error message indicating that
	the database connection failed and logs the error.
2a. Query Execution Error:	System displays an error message indicating that
	the query execution failed and logs the error.
3a. Data Retrieval Error:	System displays an error message indicating that data retrieval failed and logs the error.

#### 11. UI Navigation

**Use Case Name:** UI Navigation **Scope:** Online Rental System

**Level:** User Goal **Primary Actor:** User

**Stakeholders and Interests:** 

1. User: Wants to navigate through different pages of the application easily.

2. System Owner: Wants to provide a seamless and intuitive navigation experience for users.

**Preconditions:** The user must be logged into the system.

**Postconditions:** The user successfully navigates to the desired page.

#### **Main Success Scenario**

Actor Action (or Intention)	System Responsibility
1. User clicks on a navigation link or button.	2. System captures the navigation request.
3. User requests to navigate to a specific page.	4. System loads the requested page.
5. User views the requested page.	6. System displays the requested page with the
	relevant content.

#### **Extensions:**

Scenario	Action
1a. Page Not Found:	System displays an error message indicating that
	the requested page could not be found.
2a. Navigation Error:	System displays an error message indicating that
	there was an error during navigation and
	prompts the user to try again.

#### 12 Admin management

Use Case Name: Admin management

**Scope:** Online Rental System

Level: User Goal
Primary Actor: Admin

**Stakeholders and Interests:** 

**1. Admin:** Wants to manage users, manage products, view reports, and perform administrative tasks.

2. System Owner: Wants to ensure that the system is properly managed and maintained.

**Preconditions:** The admin must be logged into the system with appropriate permissions.

**Postconditions:** The admin successfully performs administrative tasks.

#### **Main Success Scenario**

Actor Action (or Intention)	System Responsibility
1. Admin navigates to the admin dashboard.	2. System displays the admin dashboard with
	available options.
3. Admin selects "Manage Users".	4. System navigates to the Manage Users page.
5. Admin selects "Manage Products".	6. System navigates to the Manage Products
	page.
7. Admin selects "View Reports".	8. System navigates to the View Reports page.
9. Admin selects "Logout".	10. System logs out the admin and navigates to
	the Login page.

#### **Extensions:**

Scenario	Action

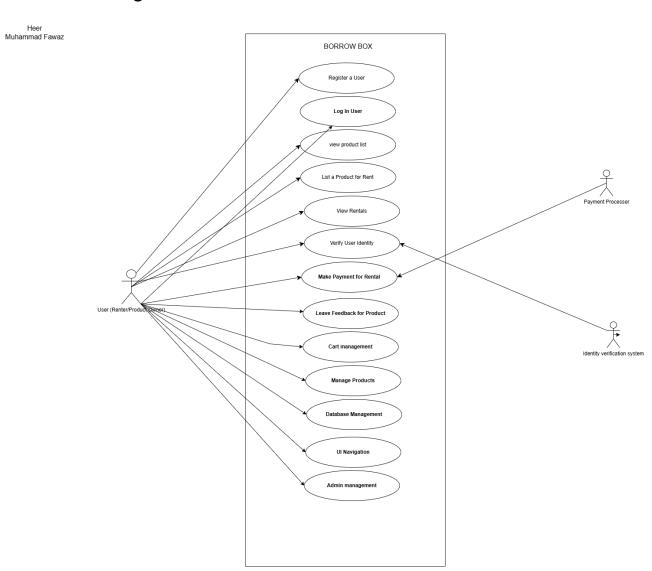
Actor Action (or <u>intention )</u>	System Responsibility
1. User navigates to the registration page.	2. System provides the registration form.
User fills in email, username, and password.	4. System validates the input data.
5. User submits the registration form.	System creates the user account.
	7. System sends a confirmation email to the

user.

#### Extensions:

- 1a. Invalid Email Format:
  - 1. User enters an invalid email.
  - 2. System prompts user to correct the email format.
- 2a. Username Already Taken:
  - 1. User submits the form with an existing username.
  - 2. System notifies the user that the username is taken.

# 2.5 Use Case Diagram



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# 3. Other Nonfunctional Requirements

### 3.1 Performance Requirements

- 1. The system should process user login within 2 seconds.
- 2. Search for products should return results within 3 seconds.
- 3. The system should support up to 100 concurrent users without performance degradation.
- 4. Data retrieval from the database should not exceed 2 seconds per query.

## 3.2 Safety Requirements

- 1. The system should provide an error recovery mechanism in case of unexpected shutdowns.
- 2. Data entered during a session must not be lost due to abrupt termination or power failure.
- 3. Only verified users can access the system to prevent misuse.

#### 3.3 Security Requirements

- 1. All passwords should be stored in a hashed format in the database.
- 2. Implement SSL/TLS encryption for data transmitted over the network.
- 3. Users should be locked out of their accounts after 5 failed login attempts to prevent bruteforce attacks.
- 4. Admin access must be restricted and verified with two-factor authentication (2FA).

## 3.4 Software Quality Attributes

- 1. **Usability:** The system should provide a user-friendly and intuitive interface for users with minimal technical expertise.
- 2. **Reliability:** The system should have an uptime of 99.9%.
- 3. **Scalability:** The system should handle a growing number of users and transactions without a significant decrease in performance.
- 4. **Maintainability:** The system should be modular, allowing developers to update components without impacting the entire system.

#### 3.5 Business Rules

- 1. Each product listed for rental must belong to a registered owner.
- 2. Products marked as unavailable should not appear in search results.

- 3. Rentals must be approved by the owner before being marked as active.
- 4. Late returns will incur a penalty fee, which is calculated automatically.

#### 3.6 Operating Environment

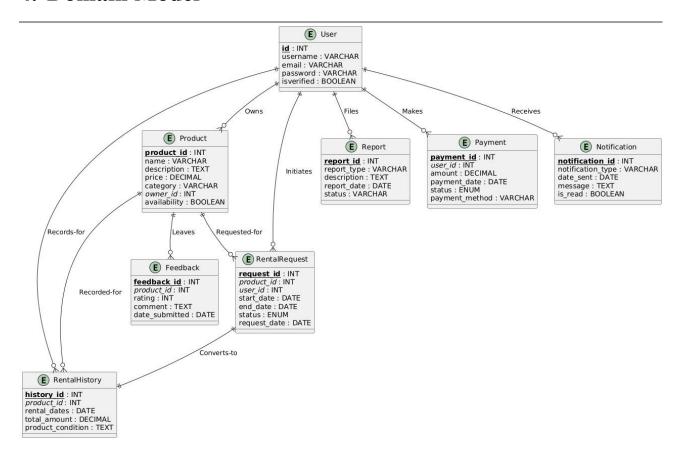
- 1. The system should be compatible with Windows, macOS, and Linux operating systems.
- 2. The system should support major browsers such as Google Chrome, Mozilla Firefox, and Microsoft Edge.
- 3. The database will run on MySQL Server version 8.0 or higher.

#### 3.7 User Interfaces

- 1. A dashboard for product owners to manage their listings.
- 2. A cart system for users to view and check out their selected products.
- 3. Admin tools for viewing and managing rentals, user accounts, and reports.

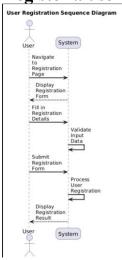
Let me know if you want to adjust or expand on any of these points!

# 4. Domain Model

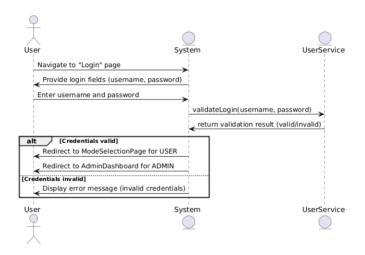


# 5. System Sequence Diagram

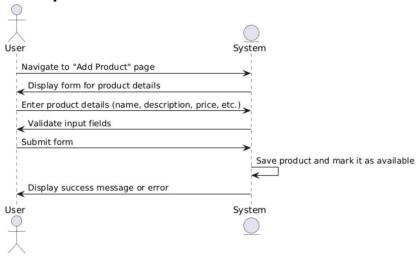
# Register a user



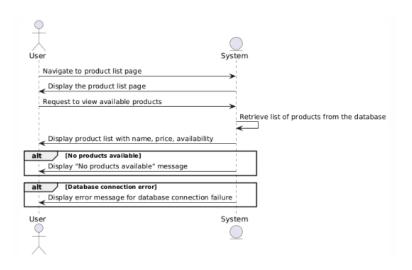
Login user



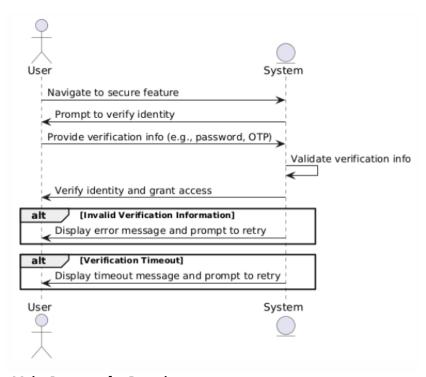
# List a product for rent



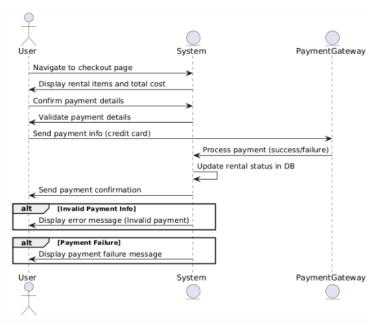
View product list



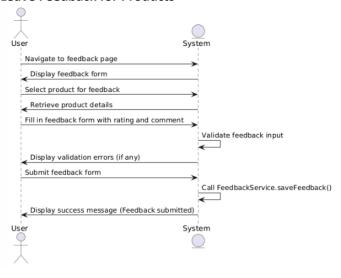
#### **Verify User Identity**



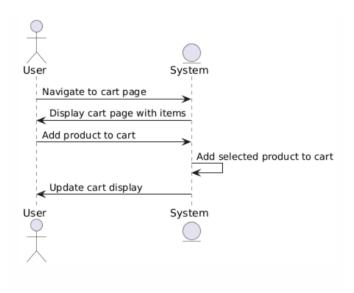
. Make Payment for Rentals



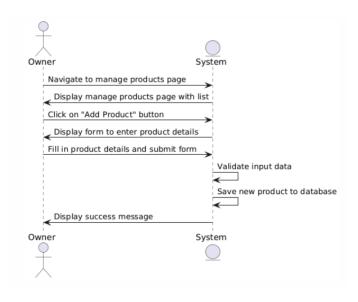
#### **Leave Feedback for Products**



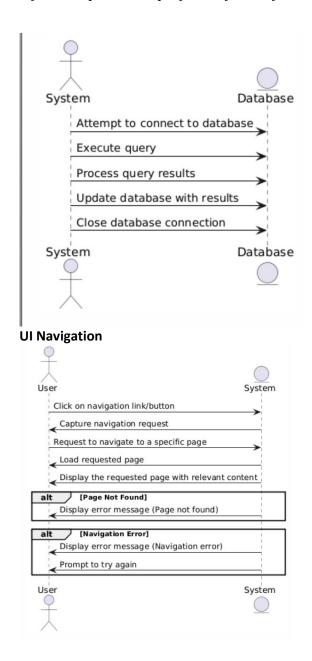
#### . Cart Management



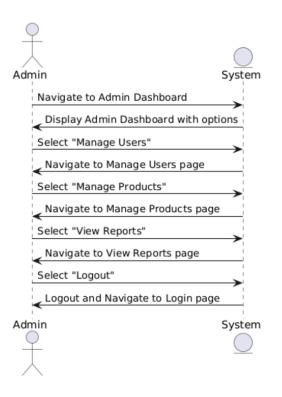
#### **Manage Products**



**Database Management** 



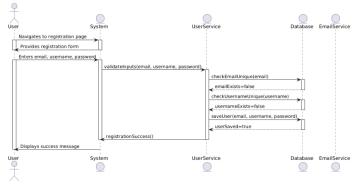
Admin management



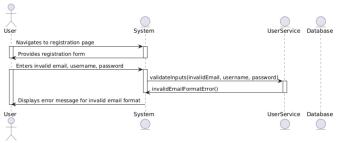
# 6. Sequence Diagram

## Register a user

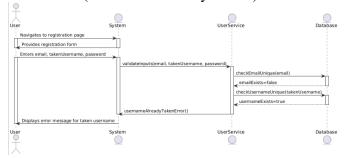
#### Main success scenario:



Error Flow (Invalid Email Format)

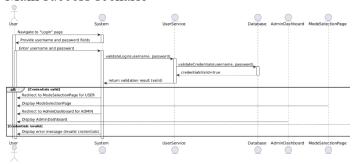


# Error Flow (Username Already Taken)

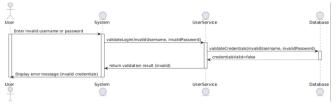


# Login

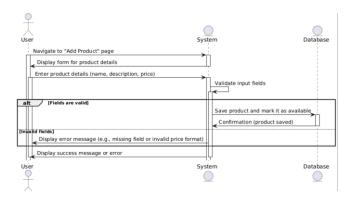
#### Main success scenario



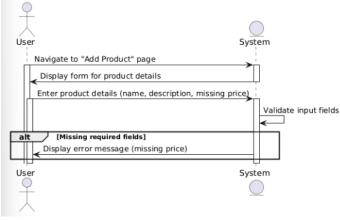
#### Invalid credentials



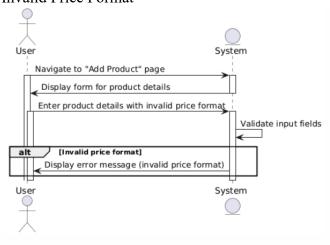
List a product for rent Main scenario



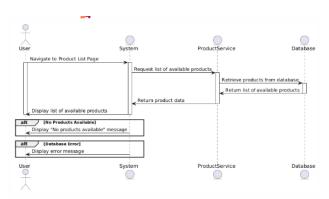
# Missing required fields



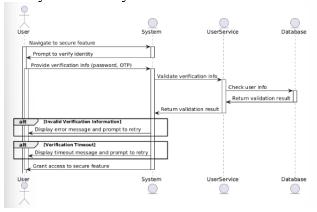
#### **Invalid Price Format**



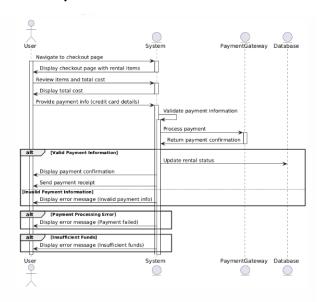
View product list



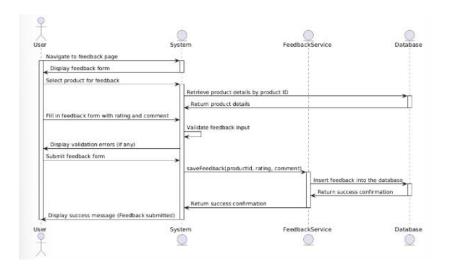
# Verify user identity



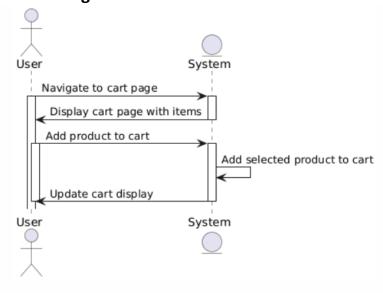
#### . Make Payment for Rentals



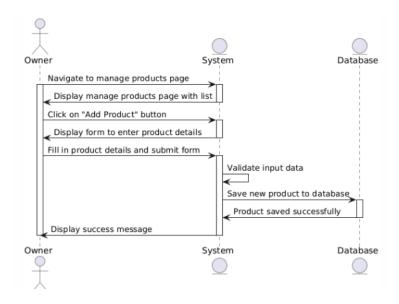
**Leave Feedback for Products** 



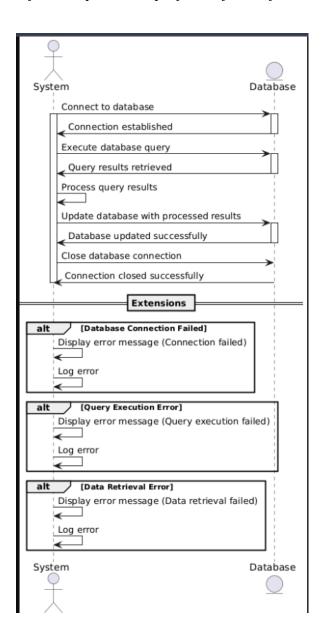
# **Cart Management**



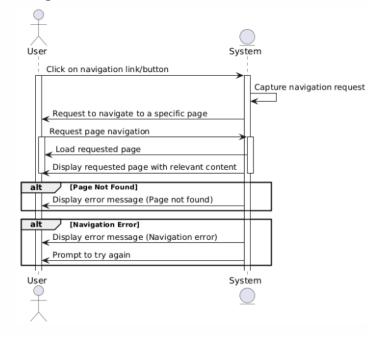
# Manage product



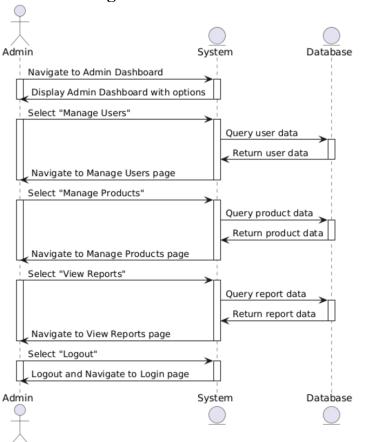
**Database Management** 



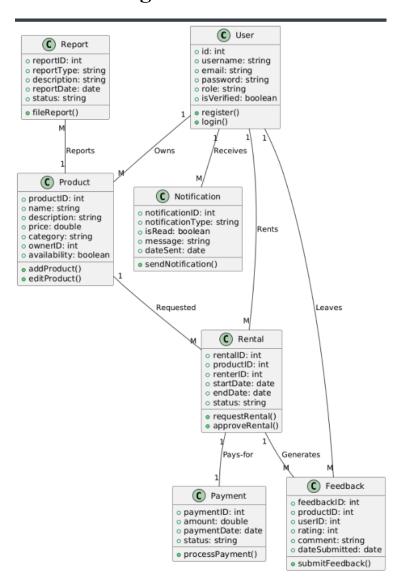
#### **UI Navigation**



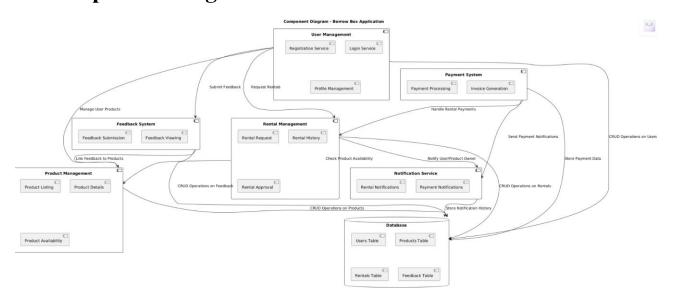
# **Admin Management**



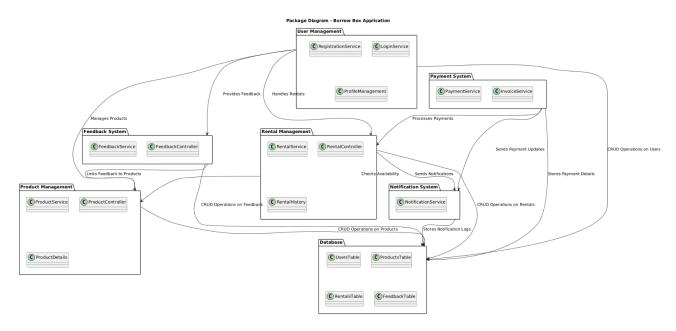
# 7. Class Diagram



# 8. Component Diagram



# 9. Package Diagram



# 10. Deployment Diagram

