RISHAB KUMAR

54 Virginia Street
Kingston, ON K7K 5Y4
613-329-7761
rishabkumar.ga | github.com/rishabkumar7

Objective

To enhance my professional skills in a dynamic and fast-paced environment. Confident and poised in interactions with individuals at all levels. Focused and dedicated; I have a good eye for detail and put in my best effort in time management and prioritization.

Skills and Abilities

Computer Skills

- Excellent proficiency with SQL queries and virtual machines.
- Superior knowledge of Linux/UNIX, Scripting (Perl and PowerShell, Apache, MySQL, HTML/CSS/JavaScript, Operating System virtualization (VMs).
- Familiar with various frameworks/libraries: React, Angular and Vue.
- Fluent with GIT/Source control.

Organizational Skills

- Creating and keeping deadlines to ensure smooth operation for daily business.
- Competent at organizing and maintaining operations prior to deadlines
- Good at keeping confidentiality to uphold the privacy of customers.

Work Experience

- ECi Software Solutions Canada – Cloud Operations Specialist   May 2018 - Present
  Reporting, anomaly identification/tracking, trend spotting.
  Backup/Recovery Planning, Simulation and Testing.
  Scheduling and Management of Operations staff for On Call response and remediation of unexpected issues.
  Documentation of Cloud Environments.
  Cloud Environment Performance Analysis (in conjunction with Dev) and Capacity Planning.
  Selection and implementation (in conjunction with rest of DevOps participants) of operational tools.
  Ongoing development, documentation and maintenance of standard "run book" procedures for Cloud Operations.
  Budget and Cost monitoring/management of Cloud environments.
  Ongoing review of services (existing and emerging) and tools to improve efficiency and/or reduce cost of Cloud Operations.

- ECi Software Solutions Canada – Product Support Specialist   March 2018 – May 2018
  Configuration and Implementation of Data Collection Agent and PFE Enterprise Solutions.
  Diagnose anomalies that may be observed and offer explanations.
  Report and track bugs.
  Training on system components and sharing best practices to ensure optimal experience.
  SQL querying to identify and resolve issues.
  Assist with integrations to third party applications.
  Updated customer systems with patches and new versions of the solutions.
  Resolved complex issues requiring more in depth understanding of the systems operations.

- ECi Solutions Canada – Internship (Junior IT Administrator)　　　　　　　March 2018 – May 2018
  Performed various troubleshooting (Hardware & Software).
  Solved issues related to Internal IT and Cloud Infrastructure.
  Hands on experience with PowerShell and raspberry pi.
  Fluent with different operating systems (WIN7, WIN10, Linux/Unix).

Projects

- COVID -19 Dashboard
  - Track COVID status in Canada
  - Built with React, React bootstrap and ChartJS.
  - Hosted on Netlify : https://covid-19.rishabkumar.ga/
  - Source code: https://github.com/rishabkumar7/covid-19
- Weather Dashboard
  - Gives detailed weather stats for selected city.
  - Built with Vue
  - Hosted on Netlify: https://weatherdashboard.rishabkumar.ga/
  - Source code: https://github.com/rishabkumar7/weatherDashboard
- MyBrary
  - A place to store your books
  - Built with NodeJS, Express and MongoDB
  - Hosted with Heroku and MongoDB Atlas: https://mainproj-web.herokuapp.com/
  - Source Code: https://github.com/rishabkumar7/mybrary

Education

- St. Lawrence College – Computer Networking & Technical Support　　　　　May 2016 – June 2018

  Kingston, ON

  - GPA – 3.47
  - Dean's List Award for 2017-18

Certifications

- AWS Certified Solution Architect Associate　　- Amazon Web Services
- AWS Certified Cloud Practitioner　　　　　　　- Amazon Web Service
- Responsive Web Design　　　　　　　　　　　- FreeCodeCamp
- JavaScript Algorithms & Data structures　　　- FreeCodeCamp