

HARMONIZED HEALTH FACILITY ASSESSMENT (HHFA)

Module 3

Quality of care

Record reviews

Additional / Supplementary questionnaire

VERSION 2.0 JUNE 2023



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HHFA overview

The Harmonized Health Facility Assessment (HHFA) is a comprehensive, standardized health facility survey that provides reliable, objective information on the availability of health facility services and the capacities of facilities to deliver the services at required standards of quality.

Availability and quality of health services are integral to achieving universal health coverage (UHC) and the health-related Sustainable Development Goals (SDGs). HHFA data can support health sector reviews and evidence-based decision-making for strengthening country health services. Developed through multistakeholder collaboration, the HHFA builds on previous and existing global facility survey instruments, is based on global service standards, and uses standardized indicators, questionnaires, data collection methodologies and data analysis tools.

HHFA content

The HHFA covers all key facility services and facility-level management systems. The HHFA content is organized into **four modules**: service availability; service readiness; quality of care; and management and finance.

A module represents a set of questions (in questionnaire format) for a main topic area. Countries may choose to implement any single module or a combination of modules. Core questions represent the recommended minimum information, while optional additional questions provide further details. All questions must be linked to defined indicators. Various questionnaire options are available (refer to Fig. 1).

Each HHFA module includes a set of stand-alone questionnaires that may be designated Core, Core+Additional and/or Supplementary. The Combined questionnaire contains questions from multiple modules, integrated and organized to facilitate data collection. The questionnaires can also be adapted to country needs. All the HHFA questionnaires are programmed into the HHFA Census and Survey Processing System (CSPro) electronic data collection tool. Data collectors use this tool to collect the HHFA data on handheld devices such as mobile phones or tablets.

Fig. 1 HHFA modules and questionnaires

Service availability	Service readiness	Quality of care	Management and finance
 Facility infrastructure Staff Beds Specific services Building structure 	 Guidelines Trained staff Equipment Diagnostics Medicines and commodities 	Adherence to standards in patient care process	 Management systems Finance systems Health information systems Quality assurance systems
Stand-alone questionnaires	Stand-alone questionnaires	Stand-alone questionnaires	Stand-alone questionnaires
 Availability: Core Availability: Core+Additional Availability: Additional/Supplementary Building structure 	• Readiness: Core	Quality of care: Additional/Supplementary Record review	 Management and Finance: Core Management and Finance: Core+Additional
	 Combined q	uestionnaire	

HHFA resource package

The HHFA resource package is a comprehensive set of downloadable tools and guidance to support countries in planning and implementing an HHFA. The resource package includes: HHFA Indicator inventory platform, Questionnaires, CSPro tool, Data analysis platform, Comprehensive guide, Quick guide, Data manager guide, Training resources, and Global archive. The HHFA resource package is available at:

https://www.who.int/data/data-collection-tools/harmonized-health-facility-assessment/introduction

HHFA questionnaire structure

An HHFA questionnaire is organized into sections and subsections that contain questions related to a specific service aspect or programme. The paper questionnaire is typically structured into five columns:

Column 2: No. Column 3: QUESTION Column 4: RESPONSE

Column 5: SKIP

Column 1: Mod

	SECTION 17. SERVICES FOR SPECIAL NEEDS					
Mod.	No.	QUESTION	RESPONSE		SKIP	
		17.1. PALLIATIVE CARE				
		17.1.1. SERVICE AVAILABILITY				
R_C	1700	Does this facility offer any palliative care services?	YES	_	Q1706	
R_C	1701	Which of the following palliative health services are offered in this facility:	YES	NO		
R_C	01	Inpatient palliative care	1	2		
R_C	02	Outpatient palliative care	1	2		
R_C	03	Home care for palliative care	1	2		
R_C	04	Linkages with other organizations providing home-based palliative care	1	2		
	1702	ASK TO BE SHOWN THE LOCATION IN THE FACILITY WHERE PAL KNOWLEDGEABLE ABOUT PALLIATIVE CARE SERVICES IN THE FACILITY AND ASK THE FOLLOWING QUESTIONS.				
		SUPPORT FOR QUALITY SERVICES				
R_C	1703	Are national guidelines for palliative care services available in this service site today?		1		
		[COUNTRY ADAPT – NAME OF DOCUMENT AND VERSION] IF YES, ASK: May I see the guidelines?	NO	3		

- Column 1 Mod: The first letter in Column 1 shows the module to which the question belongs: A for Availability, R for Readiness, M for Management and finance, or Q for Quality of care. The second letter (after the underscore symbol) denotes the kind of question: C for Core or A for Additional.
- Column 2 No: Column 2 contains the number of the HHFA question. There may be a single number per question, or a main number with sub-questions below it, e.g., Q1701 (main question), Q1701_01 (sub-question).
 (Note that for some rows, the number corresponds to an instruction rather than a question, e.g. Q1702.)
- Column 3 QUESTION: Column 3 contains the question that is read to the respondent by the interviewer. It may also contain additional clarifying information (in non-capitalized font) that the interviewer reads to the respondent. This column may also include instructions (in CAPITALS) to the interviewer. (These capitalized instructions are not read to the respondent.)
- Column 4 RESPONSE: Column 4 contains the response options. Different types of response options are used for different types of questions, e.g., pre-coded responses where one or more options are selected, fields requiring entry of a number or text, or combinations of these.
- Column 5 SKIP: This column contains arrows that instruct the interviewer to skip to a specific question, to the end of a section, or to other instructions, if necessary.

The questionnaires also contain sentences in capitalized red font that include the term "COUNTRY ADAPT". These sentences highlight questions that may need adaptation to the country context before the questionnaire is finalized for country implementation. Note that the HHFA paper questionnaires are used mainly to review questions during the country questionnaire adaptation process as part of HHFA planning. The CSPro tool is then adapted based on the final country-adapted questionnaire.

Instrument

Mod/Ind	No.	Question	Result	Skip
		1. COVER		
		1.1. COVER PAGE AND FACILITY IDENTIF	IERS	
		1.1.1. FACILITY IDENTIFIERS		
		[COUNTRY ADAPT NUMBERING FOR REGIONS, DISTRIUSED IN THE COUNTRY OR THE SYSTEM AGREED UPO		
ALL	100	Facility code		
ALL	101	Is this a supervisor validation check of a facility?	YES, SUPERVISOR VALIDATION	
ALL	102	Name of facility		
ALL	103	Is this facility known by any other names? IF YES, PLEASE SPECIFY	YES	
ALL	104	Location of facility		
ALL	105	Name of region/province	NAME OF REGION/PROVINCE:	
			REGION/PROVINCE CODE — —	
			NAME OF DISTRICT:	
ALL	106	Name of district	DISTRICT CODE — — — [COUNTRY ADAPT NUMBERING FOR REGIONS, DISTRICTS AND FACILITIES BASED ON THE SYSTEM USED IN THE COUNTRY OR THE SYSTEM AGREED UPON FOR THE SURVEY]	

Mod/Ind	No.	Question	Result	Skip
ALL	107	Interview date	FIRST VISIT(S) DATE	
		1.1.2. GEOGRAPHIC COORDINATES		
ALL		RECORD THE GPS READING ACCORDING TO THE INSTR SET DEFAULT SETTINGS FOR GPS: 1. SET COORDINATE SYSTEM TO LATITUDE/LONGITUDE 2. SET COORDINATE FORMAT TO DECIMAL DEGREES 3. SET DATUM TO WGS84 MOVE TO MAIN ENTRANCE OF THE BUILDING. STAND VIEW OF SKY: 4. TURN GPS MACHINE ON AND WAIT UNTIL SATELLITE 5. WRITE ALTITUDE 6. PRESS "MARK" 7. HIGHLIGHT "AVERAGE" AND PRESS "ENTER" 8. HIGHLIGHT "WAYPOINT NUMBER" AND PRESS "ENTE 19. ENTER FACILITY CODE 10. WAIT 5 MINUTES 11. HIGHLIGHT "SAVE" AND PRESS "ENTER" 12. PAGE TO MAIN MENU, HIGHLIGHT "WAYPOINT LIST 13. HIGHLIGHT YOUR WAYPOINT 14. COPY INFORMATION FROM WAYPOINT LIST PAGE OF THE WAYPOINT NAME FROM THE WENTERING THE CORRECT WAYPOINT INFORMATION OF	WITHIN 30 M OF MAIN ENTRANCE WITH E PAGE CHANGES TO "POSITION" ER" T" AND PRESS "ENTER" ON THE FORM BELOW. PAYPOINT LIST PAGE TO VERIFY THAT YOU ARE	
ALL	108	Waypoint name (facility number)		
ALL	109	Altitude (m)		
ALL	110	Latitude	N/S(a) — DEGREES(b) — — DECIMAL(c) — — — —	

Mod/Ind	No.	Question	Result	Skip
ALL	111	Longitude	E/W(a) — DEGREES(b) — —	
			DECIMAL(c)	
		1.1.3. CONSENT		
		The [survey manager and survey implementer] in close are working to collect information about the availabilit This information will be collected in selected primary hacross the country. The survey is part of the [governmenters are being offered and where they are being of the present study will be conducted across the country selected randomly from a list of all facilities at the [subtin a manner that ensured equal opportunity for every sample.	y of key health services in different facilities. lealth care and secondary referral facilities leant's] ongoing efforts to understand what lifered. y. The facilities included in the survey were locational level]. The selection process was done	
		As the in-charge of this facility, we are asking you to help us to collect the information from the persons who are most knowledgeable about the services. For any questions we ask, if there is another person who is in a better position to provide details, please feel free to refer us to that person. We will want to speak with persons familiar with the various services so that we can correctly identify the components of these services that are offered in this facility. We anticipate that the time required from an individual respondent to complete data collection from a service site may take from 5 to 10 minutes, depending on how busy each separate site is.		
		Your participation in this survey is voluntary and at no to participate at all or to stop at any time before the eranswer any question that you are not comfortable with	nd of the survey. You may also choose not to	
		The information on service availability will be shared we relevant stakeholders who support the MOH, to provide of any respondents will be shared.		
		In case you have any question(s) about this survey at a following people:	ny time, please feel free to contact any of the	
		[LIST NAMES AND PHONE NUMBERS OF SURVEY MANA	AGEMENT PERSONS WHO CAN BE CONTACTED]	
		At this point do you have any questions about the stud	ly? Do I have your agreement to proceed?	
		Signature of team leader indicating	Signature of facility staff authorizing	
		informed consent was read and agreed by the person in-charge/acting in-charge	data collection and position of the person providing authorization	
ALL	112	Consent given by facility contact?	YES	→ END

Mod/Ind	No.	Question	Result	Skip
		1.1.4. FACILITY CHARACTERISTICS		
ALL / AAB, AAC	113	Type of facility [COUNTRY ADAPT LIST AND CATEGORIES PRIOR TO IMPLEMENTATION]	NATIONAL REFERRAL HOSPITAL 1 REGIONAL (PROVINCIAL) REFERRAL 2 HOSPITAL 2 DISTRICT HOSPITAL 3 OTHER GENERAL HOSPITAL 5 COMPREHENSIVE HEALTH CENTRE/POLY CLINIC 6 HEALTH CENTRE 7 CLINIC/DISPENSARY 8 HEALTH POST 9 MATERNAL/CHILD HEALTH CLINIC 10 OTHER 96 (SPECIFY)	
ALL	114	Which of the responses best describes the managing authority for this facility? That is, the authority that makes policy decisions and provides supervision for the facility. [COUNTRY ADAPT LIST AND CATEGORIES PRIOR TO IMPLEMENTATION]	GOVERNMENT/PUBLIC: MINISTRY OF HEALTH 1 LOCAL GOVERNMENT 2 GOVERNMENT (INSTITUTIONAL): 3 MILITARY/POLICE/NATIONAL GUARD 3 UNIVERSITY 4 NGO/NOT-FOR-PROFIT 5 MISSION/FAITH-BASED 6 PRIVATE-FOR-PROFIT 7 OTHER 96 (SPECIFY)	
ALL	115	Are the managing authority and the ownership of the facility the same?	YES	→ Q117

Mod/Ind	No.	Question	Result	Skip
ALL	116	Which of the responses best describes the ownership for this facility?	GOVERNMENT/PUBLIC: MINISTRY OF HEALTH 1 LOCAL GOVERNMENT 2 GOVERNMENT (INSTITUTIONAL): 3 MILITARY/POLICE/NATIONAL GUARD 3 UNIVERSITY 4 NGO/NOT-FOR-PROFIT 5 MISSION/FAITH-BASED 6 PRIVATE-FOR-PROFIT 7 OTHER 96 (SPECIFY)	
ALL	117	RECORD FACILITY LOCATION: URBAN OR RURAL OR PERIURBAN (FROM SURVEY LIST)	URBAN 1 RURAL 2 PERIURBAN 3	
ALL / AAI, AAJ, AAK, AAM, AAZ, ABA, ABB, ABC, ABD, ABE, ABF, ABG, ABH, ABI, ANI, ANI, ANI, ANI, ANI, ANI, CXV, CXW, CXY, CZI, CZM, CZI, CZM, CZC, CZC, CZC, CZC, CZC, CZC, CZZ, CZZ, CZZ, DAA, DAI, DAK, DAL	118	Service levels available	OUTPATIENT ONLY	

Mod/Ind	No.	Question	Result	Skip
		1. ANTENATAL CARE		
		1.1. ANTENATAL CARE (ANC) RECORD REVIEW		
		Now I would like to ask you questions related to antenatal care.		
Q_A / DAM, DAN, BBM, DAR, DAO, DAS, DAT, CIH, DAP, CIA, CIC, CIB, CID, DAX, DAY, DAZ, DBA, DBC, DBB	13000	Are antenatal care services offered in this facility?	YES	→ 13100

Mod/Ind	No.	Question	Result	Skip		
Q_A 13001		ELIGIBILITY CRITERIA : CLIENT ATTENDED ANC AND WAS AT LEAST 32 OR MORE CRITERIA NOT BASED ON GESTATIONAL AGE [COUNTRY ADAPT ELIGIBILITY CRIT	WEEKS PREGNANT DURING MOST RECENT VISIT OR COUNTRY SPECIFIC ELIGIBILITY ERIA]			
		SAMPLE SELECTION: THE RECORD REVIEW REQUIRES TWO STEPS: (1) IDENTIFYING A SAMPLE OF ELIC	GIBLE CLIENT RECORDS, AND (2) OBTAINING AND ASSESSING THE ELIGIBLE RECORDS.			
		1. IDENTIFYING A SAMPLE OF ELIGIBLE CLIENT RECORDS: THIS STEP REQUIRES ACCESS TO A LIST OF CLIENTS THAT HAVE USED THE FACILITY FOR THE CONDITION ASSESSED IN THE RECORD REVIEW. THE LIST MAY BE FOUND IN A REGISTER, APPOINTMENT BOOK, APPOINTMENT CARD BOX, DATABASE OR OTHER LIST. THIS LIST WILL BE THE SOURCE DOCUMENT FOR THE SAMPLE.				
		ASK TO BE GIVEN THE SOURCE DOCUMENT/REGISTER AND IDENTIFY THE MOST BACKWARDS FROM THE END OF THE MOST RECENT COMPLETE MONTH, IDENT CONTINUE COUNTING ALL ELIGIBLE CLIENTS IN EACH PRECEDING MONTH TO A MEETING THE ELIGIBILITY CRITERIA. DO NOT EXCEED SIX MONTHS EVEN IF 10 CL	IFY 10 CLIENTS WHO MEET THE ELIGIBILITY CRITERIA FOR THIS RECORD REVIEW. MAXIMUM OF 6 FULL MONTHS, IF NEEDED, TO IDENTIFY AT LEAST 10 CLIENTS			
			SIDE WILL MEAN YOU START WITH NUMBER 1 ON THE LIST AND THE OTHER SIDE YOU CRITERIA, SELECT 5 CLIENTS USING THE RANDOMLY SELECTED STARTING POINT AND			
		2. OBTAINING AND ASSESSING THE ELIGIBLE RECORDS: USING THE IDENTIFYING INFORMATION FOR EACH CLIENT IDENTIFIED FOR THE CLIENTS. A "RECORD" REFERS TO A DOCUMENT THAT CONTAINS INFORMATION REGISTER, INDIVIDUAL CLIENT CARD/FILE/CHART, ETC., BUT MUST BE RECORDE TO THE INDIVIDUAL. IN SOME CASES, THE INFORMATION WILL BE AVAILABLE IN	I ON INDIVIDUAL CLIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A D AT THE CLIENT LEVEL AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DELIVERED			
		IF THE INDIVIDUAL CLIENT CARD/FILE/CHART FOR A SELECTED INDIVIDUAL CAN PERSON ON THE SAMPLE SELECTION LIST. RECORD THE REQUIRED INFORMATIC CLIENT RECORDS SHOULD BE REVIEWED. [COUNTRY ADAPT STARTING MONTH AND DIRECTION OF COUNTING ACCORDING.]	ON FOR EACH SELECTED INDIVIDUAL IN THE CLIENT SAMPLING LIST. A TOTAL OF 5			
Q_A	01	NUMBER OF DIFFERENT MONTHS FROM WHICH THE SAMPLE WAS SELECTED	NUMBER OF MONTHS			
Q_A	02	NUMBER OF ELIGIBLE CLIENTS IDENTIFIED	NUMBER OF ELIGIBLE CLIENTS NO ELIGIBLE CLIENTS IDENTIFIED	→ 13100		
Q_A	03	NUMBER OF ORIGINALLY SELECTED SAMPLE CLIENTS REPLACED DUE TO MISSING INDIVIDUAL CLIENT RECORDS	NUMBER REPLACED NONE			
		NOTE: RECORD AFTER COMPLETION OF RECORD REVIEW				

Mod/Ind	No.	Question			Result				Skip
Q_A	04	THAT APPLY NOTE: SOURCE DOCUMENT CONTAIN INFORMATION ON	SELECTION IS USED TO IDENTIFY THE SAM REFERS TO REGISTERS AND REC CLIENTS WHO HAVE RECEIVED S A SAMPLING LIST FOR THE RE	CORDS THAT D ANTENATAL CARE	INDIVID PMTCT OUTPAT LABORA PHARM. LABOUF	TENATAL CARE REGISTER			
Q_A	13002	TIME REVIEW OF SAMPLE OF CLOCK)	F INDIVIDUAL RECORDS STARTE	ED (24 HOUR		<u>—</u> - НО			
		PLEASE ANSWER THE FOLLO	WING QUESTIONS FOR EACH	CLIENT (USING INFO	RMATION	FROM THE REGISTER(S) AND,	OR INDIVIDUAL CLIENT RECO	RDS)	
Q_A	13003	QUESTIONS	CLIENT 1	CLIENT 2		CLIENT 3	CLIENT 4	CLIEN 5	IT
Q_A / DAM	01	What was the recorded gestational age (in weeks) at the first ANC visit?	WEEKS → 13004 NOT RECORDED 98	WEEKS		WEEKS → 13004 NOT RECORDED98	WEEKS →13004 NOT RECORDED 98	WEEKS	
Q_A	02	What was the recorded date of last menstrual period (LMP) at the first ANC visit?	DAY — — — — — — — — — — — — — — — —	MONTH YEAR — – NOT RECORDED98		DAY — — — — — — — — — — — — — — — —	DAY — — — — — — — — — — — — — — — —	MONTH	
Q_A	03	What was the recorded date at the first ANC visit?	DAY — — MONTH — — YEAR — — — —	DAY MONTH YEAR —		DAY — — — MONTH — — — YEAR — — —	DAY — — — MONTH — — — YEAR — — —	DAY MONTH YEAR — -	
Q_A	13004	PLEASE ANSWER THE FOLLO	WING QUESTIONS FOR THE M	IOST RECENT ANC VI	<u>SIT</u>				
Q_A	01	What was the recorded gestational age (in weeks) at the most recent ANC visit?	WEEKS →04 NOT RECORDED 98	WEEKS NOT RECORDED		WEEKS94 NOT RECORDED98	WEEKS →04 NOT RECORDED 98	WEEKS	

Mod/Ind	No.	Question			Result				Skip
Q_A	02	What was the recorded date of last menstrual period (LMP) at the first ANC visit?	DAY — — — — — — — — — — — — — — — —	MONTH	— —	DAY — — — — — — — — — — — — — — — —	DAY — — — — — — — — — — — — — — — —	MONTH	
Q_A	03	What was the recorded date at the most recent ANC visit?	DAY — — — — YEAR — — — —	DAY MONTH YEAR		DAY — — — — — YEAR — — — —	DAY — — — — YEAR — — — —	DAY MONTH	–
Q_A	04	What was the age (in years) of the client at the most recent visit?	YEARS →07 NOT RECORDED98	YEARS NOT RECORDED		YEARS → 07 NOT RECORDED98	YEARS → 07 NOT RECORDED98	YEARS	
Q_A	05	What was the recorded client date of birth?	DAY — — MONTH — — YEAR — — — NOT RECORDED 98→07	DAY MONTH YEAR — — NOT RECORDED	— —	DAY — — MONTH — — YEAR — — — NOT RECORDED98→07	DAY — — MONTH — — YEAR — — — NOT RECORDED 98→07	MONTH	
Q_A	06	What was the recorded date at the most recent ANC visit?	DAY — — — — YEAR — — — —	DAY MONTH YEAR — —	— —	DAY — — — MONTH — — — YEAR — — —	DAY — — — — — YEAR — — — —	DAY MONTH YEAR	
Q_A / DAN, BBM	07	Which ANC visit (number) does the most recent visit represent?	VISITS NOT RECORDED 98	VISITS		VISITS	VISITS NOT RECORDED 98	V	
Q_A / DAR	08	Is the client's blood pressure documented for the most recent visit?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DAO	09	Is any hemoglobin or hematocrit result documented for the most recent visit?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DAS	10	Is it documented that the client was provided or prescribed iron and folic acid during the most recent visit?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / DAT	11	Is there documentation that the client received counseling on pregnancy danger signs at the most recent visit?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13005	DOCUMENTATION OF ROUT	TINE ANC SCREENING AND IN	ITERVENTIONS					
Q_A / DAP	01	Is a syphilis blood test result documented at any ANC visit?	YES	YES		YES	YES 1 NO 2	YES	
Q_A / CIB	02	Is there documentation that the client received any medicine for the treatment of intestinal worms (e.g., albendazole, mebendazole)?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / CID	03	Is there documentation that the client was offered oral pre-exposure prophylaxis (PrEP) containing tenofovir disoproxil fumarate (TDF)?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / CIH	04	Is there documentation that the baby's heartbeat was listened to at least once during ANC?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	05	Is any hemoglobin or hematocrit result documented for any ANC visit during this pregnancy?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A		INTERMITTENT PREVENTIVE	TREATMENT (IPT) SERVICES	(FOR MALARIA)					
Q_A	13006	Are IPT services for malaria of	offered for ANC clients?						→ 1300
Q_A	13007	IPT SERVICES FOR MALARIA	DOCUMENTED AT ANY VISIT						

Mod/Ind	No.	Question			Result				Skip
Q_A / CIC, DAX, DAY	01	Is there documentation at any visit that the client was provided or prescribed 3 or more doses of IPT?	YES	YES	NTED ELIGIBLE IM 2 → 07	YES	YES	YES NO, BUT DOCUI THAT CLIENT NO BECAUSE ON CO	MENTED OT ELIGIBLE OTRIM 2→07
Q_A / DAZ	02	Is there documentation at any visit that the client received 2 doses of IPT?	YES1→04 NO2	YES1		YES 1→04 NO2	YES 1→04 NO 2	YES	
Q_A / DBA	03	Is there documentation at any visit that the client received 1 dose of IPT?	YES1 NO2→07	YES		YES1 NO2→07	YES 1 NO	YES	
Q_A / DAX, DBC	04	What was the documented gestational age (in weeks) at 1st IPT dose?	WEEKS → 07 NOT RECORDED98	WEEKS		WEEKS•>07 NOT RECORDED 98	WEEKS	WEEKS NOT RECOR	
Q_A	05	What was the recorded date of last menstrual period (LMP) at the first ANC visit?	DAY — — — MONTH — — YEAR — — — NOT RECORDED 98→07	DAY	— —	DAY — — MONTH — — YEAR — — — NOT RECORDED 98→07	DAY — — — — — — — — — — — — — — — —	MONTH	
Q_A	06	What was the recorded date when the 1st IPT dose was delivered?	DAY — — — MONTH — — — YEAR — — — NOT RECORDED 98	DAY MONTH YEAR — NOT RECORDED		DAY — — MONTH — — YEAR — — — NOT RECORDED98	DAY — — — — — — — — — — — — — — — —	DAY MONTH YEAR	
Q_A / DBB	07	Is there documentation at any visit that the client received an insecticide treated net (ITN) or voucher for ITN?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A		HIV SERVICES							
Q_A	13008	Are PMTCT services offered f	for ANC clients?						→ 13010
Q_A	13009	Are any of the below recorde	ed for any visit?						

Mod/Ind	No.	Question			Result				Skip
Q_A	01	Was the client on life-long ART prior to attending ANC?	YES	YES1 NO	2	YES	YES	NO	2
Q_A / CIA	02	Is there documentation at any visit that the client was offered and received an HIV test or was referred for an HIV test during ANC?	YES1 NO2→12	YES2	1	YES1 NO2→12	YES 1 NO2→12	YES	1
Q_A	03	Is there documentation at any visit that the client received the results of her first HIV test?	YES	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	04	What is the result documented for the client's first HIV test during ANC?	POSITIVE	POSITIVE1 NEGATIVE NOT DOCUMENTED	2	POSITIVE	POSITIVE	POSITIVE NEGATIVE NOT DOCUM	2 ENTED
Q_A	05	Is there documentation that the client had another ANC visit 12 or more weeks after the HIV negative result?	YES	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	06	Is there documentation that the client received a 2 nd HIV test in the third trimester?	YES1 NO2→12	YES		YES 1 NO 2→12	YES 1 NO	YES	
Q_A	07	What was the result of the 2 nd HIV test?	POSITIVE	POSITIVE2 NEGATIVE2 NOT DOCUMENTED	2 → 12	POSITIVE	POSITIVE	POSITIVE NEGATIVE NOT DOCUMI	2 → 12 ENTED
Q_A	10	What was the preventative ARV regimen that was prescribed?	A 3 DRUG REGIMEN 1 A DRUG REGIMEN OF LESS THAN 3 DRUGS 2 NOT DOCUMENTED 98	A 3 DRUG REGIMEN A DRUG REGIMEN (LESS THAN 3 DRUG NOT DOCUMENTED	OF S 2	A 3 DRUG REGIMEN1 A DRUG REGIMEN OF LESS THAN 3 DRUGS2 NOT DOCUMENTED98	A 3 DRUG REGIMEN 1 A DRUG REGIMEN OF LESS THAN 3 DRUGS 2 NOT DOCUMENTED 98	A 3 DRUG REG A DRUG REGI LESS THAN 3 I NOT DOCUMI	MEN OF DRUGS 2
Q_A	11	Is there documentation that the client received cotrimoxazole preventive therapy (CPT)?	YES1 NO2	YES	1	YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A	12	Is there documentation of the partner's HIV status?	YES1 → 13010 NO2	YES1→ NO		YES1→13010 NO2	YES1→13010 NO2	YES	
Q_A	13	Is there documentation that the partner was offered an HIV test?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / CQD, CQF, DBL, DAQ, DFC, DAW, DEW, DEV, DBX, DFG, DFH, DFJ, DFI, DCE, DEK, DEL, DEJ, DCD	13010	ANC INFORMATION FOR THI NOTE : RECORD REFERS TO D INDIVIDUAL CLIENT CARE. TH REGISTER, INDIVIDUAL CLIEN	TTER FOR EACH TYPE OF RECORD THAT WAS USED TO COLLECT TION FOR THIS FACILITY. D REFERS TO DOCUMENTS THAT CONTAIN INFORMATION ON LIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A IVIDUAL CLIENT CHART, ETC., BUT MUST BE RECORDED AT THE AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DELIVERED.			UAL CLIENT ANC/MNCH/PMT REGISTER FIENT DEPARTMENT (OPD) RE ATORY REGISTER ACY REGISTER R AND DELIVERY REGISTER	CT CARDS/CHARTS/RECORDS	BDEFH	
Q_A	13011	TIME RECORD REVIEW WAS	COMPLETED:				(SPECIFY)		
Q_A	13012	ANY ISSUES OR EXPLANATIO	NS TO DOCUMENT		YES	HOI			
				(IF YES, SPECIFY) NO2				-	

Mod/Ind	No.	Question	Result	Skip
		2. MALARIA		
		2.1. UNCOMPLICATED MALARIA RECORD REVIEW		
		Now I would like to ask you questions related to malaria services.		
Q_A	13100		YES	→ 13200
Q_A	13101	ELIGIBILITY CRITERIA: CHILDREN <5 YEARS WITH A DIAGNOSIS OF MALARIA OR THAT HAVE RECEIVED MALARIA TEST OR BASED ONLY ON CLINICAL SYMPTOMS AND SIGNS WITHOUT A REFERRED BASED ON THE OUTPATIENT MALARIA DIAGNOSIS. [COUNTRY ADAPT ELIGIBILITY CRITERIA. If there is a desire to conduct the malaria please duplicate the malaria record review and implement the malaria record review and implement the malaria record review. THE RECORD REVIEW REQUIRES TWO STEPS: (1) IDENTIFYING A SAMPLE OF ELIGIBLE 1. IDENTIFYING A SAMPLE OF ELIGIBLE CLIENT RECORDS: THIS STEP REQUIRES ACCESS TO A LIST OF CLIENTS THAT HAVE USED THE FACILITY IN A REGISTER, APPOINTMENT BOOK, APPOINTMENT CARD BOX, DATABASE OR O ASK TO BE GIVEN THE SOURCE DOCUMENT/REGISTER AND IDENTIFY THE MOST R BACKWARDS FROM THE END OF THE MOST RECENT COMPLETE MONTH, IDENTIFY CONTINUE COUNTING ALL ELIGIBLE CLIENTS IN EACH PRECEDING MONTH TO A M MEETING THE ELIGIBILITY CRITERIA. DO NOT EXCEED SIX MONTHS EVEN IF 10 CLIENTS A COIN TO DETERMINE A STARTING POINT FOR SAMPLE SELECTION. ONE SIGN START WITH NUMBER 2. FROM THE LIST OF CLIENTS MEETING THE ELIGIBILITY CRITERIA COLIENTS MEETING THE ELIGIBILITY CRITERIA CRITERIA SELECTION ONE SIGN START WITH NUMBER 2. FROM THE LIST OF CLIENTS MEETING THE ELIGIBILITY CRITERIA SELECTING EVERY OTHER ELIGIBLE CLIENT FOR RECORD REVIEW. 2. OBTAINING AND ASSESSING THE ELIGIBLE RECORDS: USING THE IDENTIFYING INFORMATION FOR EACH CLIENT IDENTIFIED FOR THE SACLIENTS. A "RECORD" REFERS TO A DOCUMENT THAT CONTAINS INFORMATION COLUMENT.	OR BEEN PRESCRIBED ANTIMALARIALS: DIAGNOSIS MAY BE BASED ON A POSITIVE POSITIVE MALARIA TEST. EXCLUDED: CLIENTS ADMITTED AS INPATIENTS OR record review for additional age groups (i.e., 5-14 years, adults over 15 years), iew procedures separately for each age group of interest.] BLE CLIENT RECORDS, AND (2) OBTAINING AND ASSESSING THE ELIGIBLE RECORDS. FOR THE CONDITION ASSESSED IN THE RECORD REVIEW. THE LIST MAY BE FOUND OTHER LIST. THIS LIST WILL BE THE SOURCE DOCUMENT FOR THE SAMPLE. BECENT COMPLETE MONTH WHERE CLIENTS CAN BE IDENTIFIED. COUNTING Y 10 CLIENTS WHO MEET THE ELIGIBILITY CRITERIA FOR THIS RECORD REVIEW. IAXIMUM OF 6 FULL MONTHS, IF NEEDED, TO IDENTIFY AT LEAST 10 CLIENTS ENTS HAVE NOT BEEN IDENTIFIED. DE WILL MEAN YOU START WITH NUMBER 1 ON THE LIST AND THE OTHER SIDE YOU ITERIA, SELECT 5 CLIENTS USING THE RANDOMLY SELECTED STARTING POINT AND ANTHE (REFER TO ANNEX 1), ASK TO SEE THE INDIVIDUAL RECORD FOR THESE ON INDIVIDUAL CLIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A AT THE CLIENT LEVEL AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DELIVERED AREGISTER AND INDIVIDUAL CARDS/CHARTS WILL NOT NEED TO BE LOCATED.	713200

Mod/Ind	No.	Question			Result				Skip
Q_A	01	NUMBER OF DIFFERENT MC	ONTHS FROM WHICH THE SAMI	PLE WAS SELECTED	NUM	BER OF MONTHS			
Q_A	02	NUMBER OF ELIGIBLE CLIEN	TS IDENTIFIED		NU	JMBER OF ELIGIBLE CLIENTS			
					NO ELIGIBLE CLIENTS IDENTIFIED00				→ 13200
Q_A	03	NUMBER OF ORIGINALLY MISSING INDIVIDUAL CLIEN	SELECTED SAMPLE CLIENTS T RECORDS	REPLACED DUE TO	NUMBER REPLACED NONE				
		NOTE: RECORD AFTER COM	IPLETION OF RECORD REVIEW						
Q_A	04	SOURCE DATA FOR SAMPLE	SELECTION		OUTPAT	IENT DEPARTMENT (OPD) RE	GISTER	A	
		IF MORE THAN ONE SOURC	ONE SOURCE IS USED TO IDENTIFY THE SAMPLE, CIRCLE ALL			INDIVIDUAL CLIENT CHILD HEALTH CARDS/CHARTS/RECORDS			
		CONTAIN INFORMATION OF	REFERS TO REGISTERS AND RE	D MALARIA			(SPECIFY)		
Q_A	13102	SERVICES AND CAN SERVE AS A SAMPLING LIST FOR THE RECORD REVIEW. TIME REVIEW OF SAMPLE OF INDIVIDUAL RECORDS STARTED (24 HOUR CLOCK)				— HOI	 JR MINUTES		
		PLEASE ANSWER THE FOLLO	OWING QUESTIONS FOR EACH	CLIENT (USING INFO	RMATION			ORDS)	
		QUESTIONS	CLIENT 1	CLIENT 2		CLIENT 3	CLIENT 4	CLIEI 5	NT
Q_A	13103	SYMPTOMS AND CONDITION	ONS ASSESSED						
Q_A / CQD	01	Are any client-reported symptoms or conditions documented?	YES1 NO2→13104	YES2		YES1 NO2→13104	YES 1 NO 2→13104	YES	
Q_A / DEW	02	Is there documentation that the client had symptoms of fever?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DEV	03	Is there documentation that the client had symptoms of anaemia (e.g., tiredness/ listlessness)?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question		Res	sult		Skij	p
Q_A / DBX	04	Is there documentation that the client/caregiver was asked if the client had symptoms of convulsions or loss of consciousness?	YES1 NO2	YES		YES 1 NO 2	YES	
Q_A	13104	PHYSICAL EXAMINATION						
Q_A / CQF	01	Are any physical examination findings / signs documented? Note: This includes findings from physically assessing the client (e.g., measuring temperature, measuring weight, physically checking for dehydration, listening to heart or lungs, diagnostic test results, etc.). These are called signs and are different from symptoms, which are self-perceived by the client.	YES1 NO2→13105	YES2→1310		YES 1 NO2→13105	YES2→13:	
Q_A / DBL	02	What was the temperature of the client? (CELSIUS)	CELSIUS	CELSIUS	CELSIUS	CELSIUS	CELSIU	
Q_A / DAQ	03	Is there documentation that indicates that the client was assessed for anemia (e.g., hemoglobin or hematocrit test or palms checked for pallor)?	YES 1 NO 2	YES	1 YES1	YES 1 NO 2	YES	1
Q_A	04	Is there documentation that the client was anemic?	YES 1 NO 2	YES		YES 1 NO 2	NO	

Mod/Ind	No.	Question			Result				Skip
Q_A / DFI	01	Is there a diagnosis of malaria without documentation of a positive malaria blood test [e.g., rapid diagnostic test (RDT), or blood smear microscopy]?	YES1→07 NO2	YES1= NO		YES 1 → 07 NO2	YES 1→07 NO 2	YES	_
Q_A	02	Is there documentation that a malaria blood test was prescribed/ordered (e.g., RDT or blood smear microscopy)?	YES1 NO2→07	YES2=		YES1 NO2→07	YES 1 NO2→07	YES	
Q_A	03	Which malaria blood test was prescribed/ordered?	RDT 1 BLOOD SMEAR 2 OTHER/NOT SPECIFIED98	RDT BLOOD SMEAR OTHER/NOT SPECIFI	2	RDT 1 BLOOD SMEAR 2 OTHER/NOT SPECIFIED98	RDT 1 BLOOD SMEAR 2 OTHER/NOT SPECIFIED98	RDT BLOOD SMEAR. OTHER/NOT SPI	2
Q_A / DFC, DFG, DFH, DFJ	04	Which malaria blood test was performed?	RDT 1 BLOOD SMEAR 2 OTHER/NOT SPECIFIED98	RDT BLOOD SMEAR OTHER/NOT SPECIFI	2	RDT1 BLOOD SMEAR2 OTHER/NOT SPECIFIED98	RDT 1 BLOOD SMEAR 2 OTHER/NOT SPECIFIED98	RDT BLOOD SMEAR. OTHER/NOT SPI	2
Q_A / DFC, DAW, DCE, DEK, DEL, DEJ, DCD	05	What was the malaria blood test result documented in the individual client record or OPD register?	POSITIVE1→07 NEGATIVE2→07 NOT DOCUMENTED98	POSITIVE1= NEGATIVE2= NOT DOCUMENTED.	→ 07	POSITIVE 1 → 07 NEGATIVE 2 → 07 NOT DOCUMENTED98	POSITIVE 1→07 NEGATIVE 2→07 NOT DOCUMENTED 98	POSITIVE NEGATIVE NOT DOCUMEN	2 → 07
Q_A / DFC, DAW, DCE, DEK, DEL, DEJ, DCD	06	What was the malaria blood test result documented in the laboratory register? GO TO THE LOCATION WHERE THE LAB REGISTER IS STORED TO COLLECT THIS INFORMATION.	POSITIVE	POSITIVE NEGATIVE NOT DOCUMENTED.	2	POSITIVE1 NEGATIVE2 NOT DOCUMENTED98	POSITIVE 1 NEGATIVE 2 NOT DOCUMENTED 98	POSITIVE NEGATIVE NOT DOCUMEN	2
Q_A / DAW	07	Is there documentation that any antimalarial medicine was prescribed? [COUNTRY ADAPT – ADD LIST OF ANTIMALARIALS]	YES1 NO2→13106	YES2→13		YES1 NO2→13106	YES 1 NO2→13106	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / DAW, DEJ	08	Is there documentation that an artemisinin-based combination therapy (ACT) was provided?	YES1 NO2→10	YES		YES1 NO2→10	YES 1 NO2→10	YES	
Q_A / DAW, DCE, DEK, DEL	09	Does the documentation indicate that the ACT was prescribed at dosages as per national treatment guidelines?							
		NOTE: CORRECT DOSAGE REQUIRES THE CORRECT MEDICINE AMOUNT PER DOSE, FREQUENCY OF DOSES, AND NUMBER OF TREATMENT DAYS	YES	YES NO DOSE NOT DOCUMENTED	2	YES	YES	YES NO DOSE NOT DOCUMENTED	2
		[COUNTRY ADAPT – SPECIFY DOSAGE FOR 1 ST LINE TREATMENT BASED ON WEIGHT]							
Q_A / DCD	10	Is there documentation that antimalarial medicines other than ACTs were prescribed or provided?	YES1 NO2→13106	YES2→		YES1 NO2→13106	YES 1 NO2→13106	YES	
Q_A	11	What other antimalarials were prescribed or provided?							
Q_A	13106	NOTE: RECORD REFERS TO D INDIVIDUAL CLIENT CARE. TH REGISTER, INDIVIDUAL CLIENT CLIENT LEVEL AND PROVIDE	R THIS FACILITY. OCUMENTS THAT CONTAIN I HIS INFORMATION MAY BE CO	NFORMATION ON DNTAINED IN A RECORDED AT THE	INDIVII LABOR PHARN	TIENT DEPARTMENT (OPD) RE DUAL CLIENT CHILD HEALTH CA ATORY REGISTER	ARDS/CHARTS/RECORDS	B C	
Q_A	13107	TIME RECORD REVIEW WAS COMPLETED:				 HOU	JR MINUTES		

Mod/Ind	No.	Question	Result	Skip
Q_A	13108	ANY ISSUES OR EXPLANATIONS TO DOCUMENT	YES1	
			(IF YES, SPECIFY) NO	

Mod/Ind	No.	Question	Result	Skip
		3. HIV		
		3.1. PMTCT FOR HIV POSITIVE WOMEN RECORD REVIEW		
		Now I would like to ask you questions related to PMTCT for pregnant women.		
Q_A / DCY, DCV, DCW, DCZ, DDE, DDB, DDD, DCT, DCP, DDN, DDS, DCQ, DCX, DCU, DDJ, DDQ, DCS, DFE, DDC, DCN	13200	Does this facility offer PMTCT services with antenatal care (ANC) and provide PMTCT follow-up after delivery for HIV positive women?	YES	→ 13300

Mod/Ind	No.	Question	Result	Skip					
Q_A	13201	ELIGIBILITY CRITERIA: HIV POSITIVE WOMEN WHO RECEIVED PMTCT DURING ANC, HAD A LIVEBIRTH, POSITIVE WOMEN WHO DID NOT COMPLETE THEIR ANC BEFORE GIVING BIRTH. SAMPLE SELECTION:	AND ARE ESTIMATED TO HAVE DELIVERED AT LEAST 8 WEEKS AGO. EXCLUDE HIV [COUNTRY ADAPT ELIGIBILITY CRITERIA]						
		THE RECORD REVIEW REQUIRES TWO STEPS: (1) IDENTIFYING A SAMPLE OF ELIC	THE RECORD REVIEW REQUIRES TWO STEPS: (1) IDENTIFYING A SAMPLE OF ELIGIBLE CLIENT RECORDS, AND (2) OBTAINING AND ASSESSING THE ELIGIBLE RECORDS.						
		1. IDENTIFYING A SAMPLE OF ELIGIBLE CLIENT RECORDS: THIS STEP REQUIRES ACCESS TO A LIST OF CLIENTS THAT HAVE USED THE FACILITY FOR THE CONDITION ASSESSED IN THE RECORD REVIEW. THE LIST MAY BE FOUND IN A REGISTER, APPOINTMENT BOOK, APPOINTMENT CARD BOX, DATABASE OR OTHER LIST. THIS LIST WILL BE THE SOURCE DOCUMENT FOR THE SAMPLE.							
		ASK TO BE GIVEN THE SOURCE DOCUMENT/REGISTER AND IDENTIFY THE MOST RECENT COMPLETE MONTH WHERE CLIENTS CAN BE IDENTIFIED. COUNTING BACKWARDS FROM THE END OF THE MOST RECENT COMPLETE MONTH, IDENTIFY 10 CLIENTS WHO MEET THE ELIGIBILITY CRITERIA FOR THIS RECORD REVIEW. CONTINUE COUNTING ALL ELIGIBLE CLIENTS IN EACH PRECEDING MONTH TO A MAXIMUM OF 6 FULL MONTHS, IF NEEDED, TO IDENTIFY AT LEAST 10 CLIENTS MEETING THE ELIGIBILITY CRITERIA. DO NOT EXCEED SIX MONTHS EVEN IF 10 CLIENTS HAVE NOT BEEN IDENTIFIED.							
		TOSS A COIN TO DETERMINE A STARTING POINT FOR SAMPLE SELECTION. ONE SIDE WILL MEAN YOU START WITH NUMBER 1 ON THE LIST AND THE OTHER S START WITH NUMBER 2. FROM THE LIST OF CLIENTS MEETING THE ELIGIBILITY CRITERIA, SELECT 5 CLIENTS USING THE RANDOMLY SELECTED STARTING POINTHEN SELECTING EVERY OTHER ELIGIBLE CLIENT FOR RECORD REVIEW.							
		2. OBTAINING AND ASSESSING THE ELIGIBLE RECORDS: USING THE IDENTIFYING INFORMATION FOR EACH CLIENT IDENTIFIED FOR THE SAMPLE (REFER TO ANNEX 1), ASK TO SEE THE INDIVIDUAL RECORD FOR THESE CLIENTS. A "RECORD" REFERS TO A DOCUMENT THAT CONTAINS INFORMATION ON INDIVIDUAL CLIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A REGISTER, INDIVIDUAL CLIENT CARD/FILE/CHART, ETC., BUT MUST BE RECORDED AT THE CLIENT LEVEL AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DE TO THE INDIVIDUAL. IN SOME CASES, THE INFORMATION WILL BE AVAILABLE IN A REGISTER AND INDIVIDUAL CARDS/CHARTS WILL NOT NEED TO BE LOCATED.							
	IF THE INDIVIDUAL CLIENT CARD/FILE/CHART FOR A SELECTED INDIVIDUAL CANNOT BE LOCATED, THE INDIVIDUAL MAY BE REPLACED WITH THE NEXT ELIG PERSON ON THE SAMPLE SELECTION LIST. RECORD THE REQUIRED INFORMATION FOR EACH SELECTED INDIVIDUAL IN THE CLIENT SAMPLING LIST. A TOTAL CLIENT RECORDS SHOULD BE REVIEWED.								
Q_A	01	[COUNTRY ADAPT STARTING MONTH AND DIRECTION OF COUNTING ACCORDIN NUMBER OF DIFFERENT MONTHS FROM WHICH THE SAMPLE WAS SELECTED	NUMBER OF MONTHS						
Q_A	02	NUMBER OF ELIGIBLE CLIENTS IDENTIFIED	NUMBER OF ELIGIBLE CLIENTS NO ELIGIBLE CLIENTS IDENTIFIED	3 4222					
Q_A	03	NUMBER OF ORIGINALLY SELECTED SAMPLE CLIENTS REPLACED DUE TO MISSING INDIVIDUAL CLIENT RECORDS	NUMBER REPLACED NONE	→ 13300					
		NOTE: RECORD AFTER COMPLETION OF RECORD REVIEW							

Mod/Ind	No.	Question			Result				Skip	
Q_A	04	SOURCE DATA FOR <u>SAMPLE SELECTION</u>				ANTENATAL CARE REGISTER A				
					PMTCT REGISTER B					
		IF MORE THAN ONE SOURCE THAT APPLY.	IS USED TO IDENTIFY THE SA	MPLE, CIRCLE ALL	HIV TESTING	REGISTER		C		
		IIIAI AFFLI.			ART REGISTE	R		D		
			REFERS TO REGISTERS AND RECORDS THAT		PMTCT LABO	R AND DELIVERY REGIST	ER	E		
		CONTAIN INFORMATION ON			HIV EXPOSED	INFANT REGISTER		F		
		AND CAN SERVE AS A SAMPL	ING LIST FOR THE RECORD RE	EVIEW.	MOTHER-BAI	BY REGISTER		G		
					BABY (DRIED	BLOOD SPOT) REGISTER		H		
					INDIVIDUAL (CLIENT ANC/MNCH/PMT	CT CARDS/CHARTS/RECORDS	l		
					LABORATORY	REGISTER		J		
					PHARMACY F	REGISTER		K		
					OTHER			X		
					(SPECIFY)					
Q_A	13202	TIME REVIEW OF SAMPLE OF INDIVIDUAL RECORDS STARTED (24 HOUR CLOCK) HOUR MINUTES								
		PLEASE ANSWER THE FOLLO	WING QUESTIONS FOR EACH	I CLIENT (USING INFO	RMATION FRO		O/OR INDIVIDUAL CLIENT RECO	ORDS)		
		QUESTIONS	CLIENT	CLIENT		CLIENT	CLIENT	CLIEN	NT	
			1	2		3	4	5		
Q_A	13203	AVAILABILITY OF INDIVIDUA	L CLIENT RECORD AND CONF	FIMATORY HIV TEST D	OCUMENTATION	ON				
Q_A	01	Is there an individual client								
		record available for the	YES1	YES		51	YES 1	YES		
		infant that is separate from the mother's record?	NO 2	NO	2 NO	2	NO 2	NO	2	
Q_A	02	Are mother and newborn	YES1	YES	1 YES	51	YES 1	YES	1	
		identifiers the same or otherwise linked?	NO 2	NO	2 NO	2	NO 2	NO	2	
Q_A / DCV	03	Is a confirmatory HIV test			_	_				
		for the mother	YES1	YES		51	YES 1	YES		
		documented prior to starting life-long ART?	NO2	NO	2 NO	2	NO 2	NO	2	
Q A	13204	PMTCT DURING PREGNANCY	,							

Mod/Ind	No.	Question			Result				Skip
Q_A / DCW, DCT	01	Is there documentation that the woman was on life-long ART prior to attending ANC?	YES1→07 NO2	YES1•	-	YES 1→07 NO2	YES1→07 NO2	YES	_
Q_A / DCW, DCP	02	Is there documentation that the woman began lifelong ART during ANC?	YES1 → 07 NO2	YES1•		YES 1 → 07 NO2	YES1 → 07 NO2	YES	
Q_A / DCQ	05	Is there documentation that the woman was referred elsewhere for life- long ART or started on life- long ART after delivery?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	06	Is it documented that the woman is currently on ART? IF YES, INDICATE THE DOCUMENTED REGIMEN	YES, LIFE-LONG REGIMEN1 NOT DOCUMENTED 98	YES, LIFE-LONG REG		YES, LIFE-LONG REGIMEN1 NOT DOCUMENTED98	YES, LIFE-LONG REGIMEN1 NOT DOCUMENTED 98	YES, LIFE-LONG	
Q_A	07	Is there documentation that the woman received cotrimoxazole preventive therapy (CPT)?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DCY	08	Is there documentation of the partner's HIV status?	YES1 → 13205 NO2	YES1 → 13		YES 1 → 13205 NO2	YES1 → 13205 NO2	YES	
Q_A / DCY	09	Is there documentation that the partner was offered an HIV test?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13205	PMTCT DURING DELIVERY							
Q_A	01	Did the woman deliver in this facility?	YES 1 NO 2 NOT DOCUMENTED 98	YES NO NOT DOCUMENTED	2	YES1 NO2 NOT DOCUMENTED98	YES 1 NO 2 NOT DOCUMENTED 98	YES NO NOT DOCUMEN	2
Q_A / DCX	02	Is there documentation that the woman either received ARV during delivery or was on life-long ART at the time of delivery?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / DCZ	03	Is there documentation that the newborn received the ARV prophylaxis dose within 3 days after birth?	YES1 → 13206 NO2	YES1 → 1		YES 1 → 13206 NO2	YES1→13206 NO2	YES	
Q_A	04	Is there documentation that the newborn received an ARV prophylaxis dose at any time after birth?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13206	POSTPARTUM PMTCT							
Q_A / DDE	01	Is there documentation that the infant's HIV test (NAT or PCR) was performed within 8 weeks from birth?	YES1 → 03 NO2	YES1		YES1 → 03 NO2	YES 1 → 03 NO 2	YES	
Q_A	02	Is there documentation that the infant's blood specimen was taken for HIV testing at any time?	YES1 NO2→07	YES2		YES1 NO2→07	YES 1 NO2→07	YES	
Q_A / DDB	03	Is there documentation that the caregiver received the infant's HIV test results?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DDE, DDC, DCN	04	What was the infant's HIV test result?	POSITIVE	POSITIVE2 NEGATIVE2 NOT DOCUMENTEE	2 → 07 D	POSITIVE	POSITIVE	POSITIVE NEGATIVE	2 → 07 NTED
Q_A / DDC	05	Is there documentation that the infant was started on ART?	YES1 NO2 → 07	YES		YES1 NO2 → 07	YES 1 NO2→07	YES	
Q_A / DCN	06	Is there documentation that the infant started a Protease inhibitor (Lopinavir) based regimen?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DDD	07	Is there documentation that the infant began cotrimoxazole preventive therapy (CPT) within 8 weeks of birth?	YES1 → 09 NO2	YES1 NO		YES 1 → 09 NO2	YES 1 → 09 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A	08	Is there documentation that the infant began cotrimoxazole preventive therapy (CPT) at any time after birth?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DCS	09	Is there documentation of the infant feeding practice for the most recent visit?	YES 1 NO 2	YES		YES 1 NO 2	YES 1 NO 2	YES	
Q_A / DFE	10	Is there documentation on infant and young child feeding (IYCF) counseling at the most recent visit?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	11	How many weeks old was the infant at the most recent visit?	WEEKS →14 NOT RECORDED 98	WEEKS NOT RECORDED		WEEKS	WEEKS →14 NOT RECORDED98	WEEKS	
Q_A	12	What was the recorded date of birth for the infant?	DAY — — MONTH — — YEAR — — — NOT RECORDED 98→14	MONTH		DAY — — MONTH — — YEAR — — — NOT RECORDED98→14	DAY — — MONTH — — YEAR — — — NOT RECORDED 98→14	MONTH	
Q_A	13	What was the recorded date at the most recent visit?	DAY — — MONTH — — YEAR — — 98	DAY MONTH YEAR	— —	DAY — — MONTH — — YEAR — — 98	DAY — — MONTH — — YEAR — — — NOT RECORDED98	MONTH	— — - — — —
Q_A / DCU	14	Is there documentation of the woman's viral load?	YES1 NO2 → 13207	YES2→13		YES1 NO2→13207	YES 1 NO 2→13207	YES	
Q_A / DDJ	15	Was the woman's most recent viral load < 1000?	YES1 → 13207 NO2	YES1 → 13		YES1 → 13207 NO2	YES1 → 13207 NO2	YES1	
Q_A / DDQ	16	Is there documentation of action taken about the elevated viral load?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question	Result	Skip
Q_A	13207	CIRCLE THE LETTER FOR EACH TYPE OF RECORD THAT WAS USED TO COLLECT	ANTENATAL CARE REGISTER	
		PMTCT INFORMATION FOR THIS FACILITY.	PMTCT REGISTER B	
		NOTE: RECORD REFERS TO DOCUMENTS THAT CONTAIN INFORMATION ON	HIV TESTING REGISTERC	
		INDIVIDUAL CLIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A	ART REGISTERD	
		REGISTER, INDIVIDUAL CLIENT CHART, ETC, BUT MUST BE RECORDED AT THE	PMTCT LABOR AND DELIVERY REGISTERE	
		CLIENT LEVEL AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DELIVERED.	HIV EXPOSED INFANT REGISTERF	
			MOTHER-BABY REGISTERG	
			BABY (DRIED BLOOD SPOT) REGISTERH	
		INDIVIDUAL CLIENT ANC/MNCH/PMTCT CARDS/CHARTS/RECORDS		
			LABORATORY REGISTER	
			PHARMACY REGISTERK	
			OTHERX	
			(SPECIFY)	
Q_A	13208	TIME RECORD REVIEW WAS COMPLETED:		
			HOUR MINUTES	
Q_A	13209	ANY ISSUES OR EXPLANATIONS TO DOCUMENT	YES1	
				_
			(IF YES, SPECIFY)	
			NO2	

Mod/Ind	No.	Question	Result	Skip
		3.2. HIV TESTING SERVICES (HTS) RECORD REVIEW		
		Now I would like to ask you questions related to HIV testing services.		
Q_A / BBK, DBV, DBW, DBY, DCI, DCJ, DCK	13300	Does this facility offer client initiated HIV testing services?	YES	→ 13400
Q_A	13301	SAMPLE SELECTION:		
Q_A		1. IDENTIFYING A SAMPLE OF ELIGIBLE CLIENT RECORDS: THIS STEP REQUIRES ACCESS TO A LIST OF CLIENTS THAT HAVE USED THE FINA REGISTER, APPOINTMENT BOOK, APPOINTMENT CARD BOX, DATABAS ASK TO BE GIVEN THE SOURCE DOCUMENT/REGISTER AND IDENTIFY THE MEACKWARDS FROM THE END OF THE MOST RECENT COMPLETE MONTH, IE CONTINUE COUNTING ALL ELIGIBLE CLIENTS IN EACH PRECEDING MONTH MEETING THE ELIGIBILITY CRITERIA. DO NOT EXCEED SIX MONTHS EVEN IF TOSS A COIN TO DETERMINE A STARTING POINT FOR SAMPLE SELECTION. OF START WITH NUMBER 2. FROM THE LIST OF CLIENTS MEETING THE ELIGIBILITY THEN SELECTING EVERY OTHER ELIGIBLE CLIENT FOR RECORD REVIEW. 2. OBTAINING AND ASSESSING THE ELIGIBLE RECORDS: USING THE IDENTIFYING INFORMATION FOR EACH CLIENT IDENTIFIED FOR CLIENTS. A "RECORD" REFERS TO A DOCUMENT THAT CONTAINS INFORMATEDISTER, INDIVIDUAL CLIENT CARD/FILE/CHART, ETC., BUT MUST BE RECORD THE INDIVIDUAL. IN SOME CASES, THE INFORMATION WILL BE AVAILABLE OF THE INDIVIDUAL CLIENT CARD/FILE/CHART FOR A SELECTED INDIVIDUAL.	F ELIGIBLE CLIENT RECORDS, AND (2) OBTAINING AND ASSESSING THE ELIGIBLE RECORDS. ACILITY FOR THE CONDITION ASSESSED IN THE RECORD REVIEW. THE LIST MAY BE FOUND BE OR OTHER LIST. THIS LIST WILL BE THE SOURCE DOCUMENT FOR THE SAMPLE. MOST RECENT COMPLETE MONTH WHERE CLIENTS CAN BE IDENTIFIED. COUNTING DENTIFY 10 CLIENTS WHO MEET THE ELIGIBILITY CRITERIA FOR THIS RECORD REVIEW. TO A MAXIMUM OF 6 FULL MONTHS, IF NEEDED, TO IDENTIFY AT LEAST 10 CLIENTS	
Q_A	01	[COUNTRY ADAPT STARTING MONTH AND DIRECTION OF COUNTING ACCO NUMBER OF DIFFERENT MONTHS FROM WHICH THE SAMPLE WAS SELECT	·	

Mod/Ind	No.	Question			Result				Skip
Q_A	02	NUMBER OF ELIGIBLE CLIEN	rs identified			UMBER OF ELIGIBLE CLIENTS	00		→ 13400
Q_A	03	MISSING INDIVIDUAL CLIENT	SELECTED SAMPLE CLIENTS RECORDS PLETION OF RECORD REVIEW			1BER REPLACED	0		
Q_A	04	SOURCE DATA FOR SAMPLE IF MORE THAN ONE SOURCE THAT APPLY. NOTE: SOURCE DOCUMENT CONTAIN INFORMATION ON		MPLE, CIRCLE ALL ECORDS THAT D HIV TESTING	ART REGINDIVID	GISTER DUAL CLIENT CARDS/CHARTS/R ATORY REGISTER	ECORDS(SPECIFY)	B C D	
Q_A	13302	TIME REVIEW OF SAMPLE OF CLOCK)	FINDIVIDUAL RECORDS START	FED (24 HOUR		 HOU			
Q_A	13303	PLEASE ANSWER THE FOLLO	WING QUESTIONS FOR EACH	CLIENT (USING INFO	RMATION	I FROM THE REGISTER(S) AND	OR INDIVIDUAL CLIENT RECO	ORDS)	
		QUESTIONS	CLIENT 1	CLIENT 2		CLIENT 3	CLIENT 4	CLIEN 5	ΙΤ
Q_A / DBW	01	Is there documentation that the client received post-test counseling? NOTE: EVIDENCE OF POST-TEST COUNSELING INCLUDES DOCUMENTATION OF REFERRAL FOR ART OR CARE AND SUPPORT SERVICES	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES NO	
Q_A / DBV	02	Is there documentation that the client received the HIV test results?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DBY	03	Is there documentation that the client received condoms?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / BBK, DCI	04	What was the recorded HIV test result?	POSITIVE1 NEGATIVE2→13304 NOT DOCUMENTED98	POSITIVE2→ NOT DOCUMENTE	13304	POSITIVE1 NEGATIVE 2→13304 NOT DOCUMENTED98	POSITIVE 1 NEGATIVE 2→13304 NOT DOCUMENTED98	POSITIVE NEGATIVE	2 → 13304
Q_A / DCI, DCJ, DCK	05	Is there documentation that the client was referred to/admitted to ART or care and support services?	YES1 NO2→13304	YES2→		YES1 NO2→13304	YES 1 NO 2→13304	YES	
Q_A / DCI, DCK	06	Is there documentation that the client was enrolled in ART or care and support services?	YES1 → 13304 NO2	YES1→ NO		YES 1 → 13304 NO2	YES 1 → 13304 NO 2	YES	
Q_A / DCJ, DCK	07	Is there documentation that the client refused enrollment into ART or HIV care and support?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13304	NOTE: RECORD REFERS TO D INDIVIDUAL CLIENT CARE. TH REGISTER, INDIVIDUAL CLIEN	H TYPE OF RECORD THAT WAS FACILITY. OCUMENTS THAT CONTAIN II HIS INFORMATION MAY BE CO IT CHART, ETC, BUT MUST BE SPECIFICS ON THE CONTENT (NFORMATION ON ONTAINED IN A RECORDED AT THE	ART REINDIVII	GISTER DUAL CLIENT CARDS/CHARTS/I ATORY REGISTER	(SPECIFY)	B C D	
Q_A	13305	TIME RECORD REVIEW WAS	COMPLETED:			HO!	JR MINUTES		
Q_A	13306	ANY ISSUES OR EXPLANATIO	NS TO DOCUMENT		(IF Y	ES, SPECIFY)			-

Harmonized health facility assessment (HHFA) – Quality of Care Record Review (Additional - Supplementary)

Mod/Ind	No.	Question	Result	Skip
		3.3. ANTIRETROVIRAL THERAPY (ART) RECORD REVIEW		
		Now I would like to ask you questions related to antiretroviral therapy.		
Q_A / DBE, DBF, DBI, DBR, DBG, DAU, DAV, DBK, DBM, DCG, DCH, DEZ, DBP, DBS, DBT, DBJ, DCL, DET, DHZ, DBU, DBD, DHY, DDT	13400	Does this facility offer ART life-long treatment services?	YES	→ 13500

Mod/Ind	No.	Question	Result	Skip
Q_A	13401	1. IDENTIFYING A SAMPLE OF ELIGIBLE CLIENT RECORDS: THIS STEP REQUIRES ACCESS TO A LIST OF CLIENTS THAT HAVE USED THE FACILI'IN A REGISTER, APPOINTMENT BOOK, APPOINTMENT CARD BOX, DATABASE OR ASK TO BE GIVEN THE SOURCE DOCUMENT/REGISTER AND IDENTIFY THE CURRE IDENTIFIED. COUNTING FORWARDS FROM THE BEGINNING OF THE CURRENT M CRITERIA FOR THIS RECORD REVIEW. CONTINUE COUNTING ALL ELIGIBLE CLIENTMEETING THE ELIGIBILITY CRITERIA. DO NOT EXCEED SIX MONTHS EVEN IF 10 CLIENTOSS A COIN TO DETERMINE A STARTING POINT FOR SAMPLE SELECTION. ONE SERVICE ACCESS TO A LIST OF THE SAMPLE SELECTION.	ecord review for additional age groups (i.e., under 5 years, 5-14 years), please res separately for each age group of interest.] GIBLE CLIENT RECORDS, AND (2) OBTAINING AND ASSESSING THE ELIGIBLE RECORDS. TY FOR THE CONDITION ASSESSED IN THE RECORD REVIEW. THE LIST MAY BE FOUND OTHER LIST. THIS LIST WILL BE THE SOURCE DOCUMENT FOR THE SAMPLE. ENT MONTH IN THE PRECEEDING YEAR WHERE CLIENTS CAN BE MONTH IN THE PRECEEDING YEAR, IDENTIFY 10 CLIENTS WHO MEET THE ELIGIBILITY IS TO A MAXIMUM OF 6 FULL MONTHS, IF NEEDED, TO IDENTIFY AT LEAST 10 CLIENTS	
		THEN SELECTING EVERY OTHER ELIGIBLE CLIENT FOR RECORD REVIEW. 2. OBTAINING AND ASSESSING THE ELIGIBLE RECORDS: USING THE IDENTIFYING INFORMATION FOR EACH CLIENT IDENTIFIED FOR THE SECONDER. A "RECORD" REFERS TO A DOCUMENT THAT CONTAINS INFORMATION REGISTER, INDIVIDUAL CLIENT CARD/FILE/CHART, ETC., BUT MUST BE RECORDED TO THE INDIVIDUAL. IN SOME CASES, THE INFORMATION WILL BE AVAILABLE IN IF THE INDIVIDUAL CLIENT CARD/FILE/CHART FOR A SELECTED INDIVIDUAL CANDERSON ON THE SAMPLE SELECTION LIST. RECORD THE REQUIRED INFORMATION CLIENT RECORDS SHOULD BE REVIEWED. [COUNTRY ADAPT STARTING MONTH AND DIRECTION OF COUNTING ACCORDING.]	SAMPLE (REFER TO ANNEX 1), ASK TO SEE THE INDIVIDUAL RECORD FOR THESE I ON INDIVIDUAL CLIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A D AT THE CLIENT LEVEL AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DELIVERED A REGISTER AND INDIVIDUAL CARDS/CHARTS WILL NOT NEED TO BE LOCATED. NOT BE LOCATED, THE INDIVIDUAL MAY BE REPLACED WITH THE NEXT ELIGIBLE IN FOR EACH SELECTED INDIVIDUAL IN THE CLIENT SAMPLING LIST. A TOTAL OF 5	
Q_A	01	NUMBER OF DIFFERENT MONTHS FROM WHICH THE SAMPLE WAS SELECTED	NUMBER OF MONTHS	
Q_A	02	NUMBER OF ELIGIBLE CLIENTS IDENTIFIED	NUMBER OF ELIGIBLE CLIENTS NO ELIGIBLE CLIENTS IDENTIFIED	→ 13500
Q_A	03	NUMBER OF ORIGINALLY SELECTED SAMPLE CLIENTS REPLACED DUE TO MISSING INDIVIDUAL CLIENT RECORDS	NUMBER REPLACED NONE0	
		NOTE: RECORD AFTER COMPLETION OF RECORD REVIEW		

Mod/Ind	No.	Question			Result				Skip
Q_A	04	IF MORE THAN ONE SOURCE IS USED TO IDENTIFY THE SAMPLE, CIRCLE ALL THAT APPLY. NOTE: SOURCE DOCUMENT REFERS TO REGISTERS AND RECORDS THAT CONTAIN INFORMATION ON CLIENTS WHO HAVE RECEIVED ART SERVICES AND CAN SERVE AS A SAMPLING LIST FOR THE RECORD REVIEW.			HIV TES ART REC ART ENI ART INI ART TRE	TING REGISTER	TS/RECORDS	B C D	Skip
Q_A	13402	TIME REVIEW OF SAMPLE OF CLOCK)	INDIVIDUAL RECORDS START	ED (24 HOUR		— HOL	 JR MINUTES		
		PLEASE ANSWER THE FOLLO	CLIENT (USING INFO	RMATION	FROM THE REGISTER(S) AND		ORDS)		
		QUESTIONS	CLIENT 1	CLIENT 2		CLIENT 3	CLIENT 4	CLIEN 5	NT
Q_A	13403	How many full months has the client been enrolled in ART as of today?	MONTHS NOT DOCUMENTED 98	MONT		MONTHS NOT DOCUMENTED98	MONTHS NOT DOCUMENTED 98	MO	ONTHS NTED 98
Q_A	13404	HIV CONFIRMATORY TEST A	ND INITIATION OF CD4 TESTI	NG					
Q_A / DBE	01	Is there documentation that a confirmatory HIV test was conducted prior to the client starting on ART?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DBF	02	Was the client CD4 level documented prior to initiating ART?	YES1→13405_02 NO2	YES1 → 134	_	YES 1 → 13405_02 NO2	YES1 → 13405_02 NO2	YES1→:	_
Q_A / DCG	03	Is there a CD4 level documented within the 1st month of ART?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13405	VIRAL LOAD							
Q_A	01	Is there documentation of the client's viral load?	YES1 NO2→13406	YES2→		YES1 NO2→13406	YES 1 NO 2→13406	YES	
Q_A / DBG	02	Is the client's viral load documented at 6 months on ART?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / DCH	03	Is the client's viral load documented at 12 months on ART?	YES	YES NO NOT ELIGIBLE	2	YES	YES	NONOT ELIGIBLE	2
Q_A / DEZ	04	Was viral load detectable at the most recent recorded viral load test?	YES	YES2→1 NOT DOCUMENTED98→1	13406	YES	YES	NONOT DOCUME	2 → 13406 NTED
Q_A / DBP	05	Was the client's viral load documented at 1000 or higher?	YES 1 NO 2 NOT DOCUMENTED 98	NONOT DOCUMENTED	2	YES2 NO2 NOT DOCUMENTED98	YES 1 NO 2 NOT DOCUMENTED 98	NO	2
Q_A	13406	ADHERENCE							
Q_A / DAU	01	Is adherence status documented for the most recent visit?	YES 1 NO 2	YES		YES 1 NO2	YES 1 NO 2	YES	
Q_A / DAV	02	Is there documentation of the client being tested for ARV drug resistance?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13407		OXAZOLE PREVENTIVE THER	APY					
Q_A / DBI	01	Is the documented client ART regimen in accordance with national guidelines?	YES	YES NO NOT DOCUMENTED	2	YES	YES 1 NO 2 NOT DOCUMENTED 98	YES NO NOT DOCUME	2
Q_A / DBR	02	Is the client eligible for cotrimoxazole preventive therapy (CPT) according to national standards? [COUNTRY ADAPT]	YES	YES NO NOT DOCUMENTED	2	YES2 NOT DOCUMENTED98	YES 1 NO 2 NOT DOCUMENTED 98	YES NO NOT DOCUME	2
Q_A / DBR	03	Is there documentation that the client is currently on cotrimoxazole preventive therapy (CPT)?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / DBK, DBS	01	Is there documentation that the client was assessed for cough at the most recent visit?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DBK, DBT	02	Is there a measured temperature or a comment on history of fever status documented at the most recent visit?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DBK, DBJ	03	Is there a measured weight or a comment on status of weight loss documented for the client at the most recent visit?	YES1 NO	YES1 NO2		YES1 NO2	YES 1 NO 2	YES	
Q_A / DHY, DDT	04	Is there a growth chart for children under five years of age?	YES	YES2 NO2 CLIENT NOT UNDEF YEARS OF AGE5	2 → 07 R FIVE	YES	YES	YES NO CLIENT NOT UN YEARS OF AGE	2 → 07 NDER FIVE
Q_A / DHY	05	Is the growth chart sex- specific?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DDT	06	Is the growth chart completed for the most recent documented weight?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DBK, DCL	07	Is there documentation that history of exposure to a person with TB was assessed at the most recent visit?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DBM, DET, DHZ	08	What was the client's TB status at the most recent time this was documented?	ACTIVE TB	ACTIVE TB	2 → 11 3 → 11	ACTIVE TB	ACTIVE TB	ACTIVE TB LATENT TB NO TB INFECTION	2 → 11 ON 3 → 1
Q_A / DET, DHZ	09	Is there documentation that the client is currently enrolled in TB treatment?	YES1→13409 NO2	YES1 → 1	13409	YES 1 → 13409 NO2	YES 1 → 13409 NO2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / DBU	10	Is there documentation that the client was diagnosed with TB and completed TB treatment while on ART?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DBD	11	Is the client eligible for isoniazid (INH) preventive treatment according to national guidelines? [COUNTRY ADAPT]	YES	YES2→ NO2→ INH IPT NOT COUN POLICY5→ NOT DOCUMENTE	13409 NTRY 13409	YES	YES	YES NO INH IPT NOT C POLICY NOT DOCUME	.2 → 13409 COUNTRY .5 → 13409
Q_A / DBD	12	Is there documentation that the client is receiving INH preventive treatment?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13409	ART INFORMATION FOR THIS NOTE: RECORD REFERS TO D INDIVIDUAL CLIENT CARE. TH REGISTER, INDIVIDUAL CLIEN	H TYPE OF RECORD THAT WAS S FACILITY. COCUMENTS THAT CONTAIN II HIS INFORMATION MAY BE CO IT CHART, ETC, BUT MUST BE SPECIFICS ON THE CONTENT	NFORMATION ON ONTAINED IN A RECORDED AT THE	ART REGART EN ART INI	GISTER ROLLMENT REGISTER TIATION REGISTER EATMENT REGISTER DUAL ART CLIENT CARDS/CHAI	RTS/RECORDS(SPECIFY)	BDE	
Q_A	13410	TIME RECORD REVIEW WAS	COMPLETED:			HO	 UR MINUTES		
Q_A	13411	ANY ISSUES OR EXPLANATIO	NS TO DOCUMENT		(IF YE	ES, SPECIFY)			-
		4. TUBERCULOSIS							
		4.1. TUBERCULOSIS R	RECORD REVIEW						
		Now I would like to ask you o	questions related to tuberculo	osis.					

Harmonized health facility assessment (HHFA) – Quality of Care Record Review (Additional - Supplementary)

Mod/Ind	No.	Question	Result		Skip
Q_A/DFO, DFP, DFQ, DFR, DFS, DFT, DFU, DFV, DFW, DFX, DFZ, AVN, DGE, DGF, DGG, DGH, DFY, AVP, DGC, DGI, DGJ, DGK	13500	Does this facility offer any tuberculosis client care services?	YESNO		→END
Q_A	13501	Which of the following TB services are offered in this facility?	Yes	No	
Q_A	01	Case detection	1	2	
Q_A	02	Diagnosis	1	2	
Q_A	03	Prescribing treatment	1	2	
Q_A	04	Client clinical follow-up	1	2	
Q_A	05	Client follow-up for adherence	1	2	
Q_A	06	Client follow-up for periodic resupply of individual client medicines	1	2	

od/Ind	No.	Question	Result	Skip				
Q_A	13502	ELIGIBILITY CRITERIA:						
		· ·	TREATMENT FOR AT LEAST 6 MONTHS PRIOR TO THE DATE OF THIS RECORD REVIEW. REATMENT. EXCLUDE CLIENTS WHO DROPPED OUT PRIOR TO COMPLETING 6 MONTHS DRUG RESISTANT CASES).					
		[COUNTRY ADAPT ELIGIBILITY CRITERIA. If there is a desire to conduct the TB record review and implement the TB record review procedures separate	cord review for additional age groups (i.e., under 5 years, 5-14 years), please duplicate ly for each age group of interest.]					
		SAMPLE SELECTION:						
		THE RECORD REVIEW REQUIRES TWO STEPS: (1) IDENTIFYING A SAMPLE OF ELIC	GIBLE CLIENT RECORDS, AND (2) OBTAINING AND ASSESSING THE ELIGIBLE RECORDS.					
		1. IDENTIFYING A SAMPLE OF ELIGIBLE CLIENT RECORDS:						
		THIS STEP REQUIRES ACCESS TO A LIST OF CLIENTS THAT HAVE USED THE FACILI IN A REGISTER, APPOINTMENT BOOK, APPOINTMENT CARD BOX, DATABASE OR	TY FOR THE CONDITION ASSESSED IN THE RECORD REVIEW. THE LIST MAY BE FOUND OTHER LIST. THIS LIST WILL BE THE SOURCE DOCUMENT FOR THE SAMPLE.					
	ASK TO BE GIVEN THE SOURCE DOCUMENT/REGISTER AND IDENTIFY THE CURRENT MONTH IN THE PRECEEDING YEAR WHERE CLIENTS CAN BE IDENTIFIED. COUNTING FORWARDS FROM THE BEGINNING OF THE CURRENT MONTH IN THE PRECEEDING YEAR, IDENTIFY 10 CLIENTS WHO MEET THE ELIGIBIL CRITERIA FOR THIS RECORD REVIEW. CONTINUE COUNTING ALL ELIGIBLE CLIENTS TO A MAXIMUM OF 6 FULL MONTHS, IF NEEDED, TO IDENTIFY AT LEAST 10 CLIENTS THE ELIGIBILITY CRITERIA. DO NOT EXCEED SIX MONTHS EVEN IF 10 CLIENTS HAVE NOT BEEN IDENTIFIED.							
		TOSS A COIN TO DETERMINE A STARTING POINT FOR SAMPLE SELECTION. ONE SIDE WILL MEAN YOU START WITH NUMBER 1 ON THE LIST AND THE OTHER SIDE YOU START WITH NUMBER 2. FROM THE LIST OF CLIENTS MEETING THE ELIGIBILITY CRITERIA, SELECT 5 CLIENTS USING THE RANDOMLY SELECTED STARTING POINT AND THEN SELECTING EVERY OTHER ELIGIBLE CLIENT FOR RECORD REVIEW.						
		2. OBTAINING AND ASSESSING THE ELIGIBLE RECORDS:						
		USING THE IDENTIFYING INFORMATION FOR EACH CLIENT IDENTIFIED FOR THE CLIENTS. A "RECORD" REFERS TO A DOCUMENT THAT CONTAINS INFORMATION REGISTER, INDIVIDUAL CLIENT CARD/FILE/CHART, ETC., BUT MUST BE RECORDE TO THE INDIVIDUAL. IN SOME CASES, THE INFORMATION WILL BE AVAILABLE IN	I ON INDIVIDUAL CLIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A D AT THE CLIENT LEVEL AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DELIVERED					
	IF THE INDIVIDUAL CLIENT CARD/FILE/CHART FOR A SELECTED INDIVIDUAL CANNOT BE LOCATED, THE INDIVIDUAL MAY BE REPLACED WITH THE NEXT ELIGIBLE PERSON ON THE SAMPLE SELECTION LIST. RECORD THE REQUIRED INFORMATION FOR EACH SELECTED INDIVIDUAL IN THE CLIENT SAMPLING LIST. A TOTAL OF 5 CLIENT RECORDS SHOULD BE REVIEWED.							
0.4	01	[COUNTRY ADAPT STARTING MONTH AND DIRECTION OF COUNTING ACCORDIN	IG TO REGISTER FORMAT IN USE]					
Q_A	01	NUMBER OF DIFFERENT MONTHS FROM WHICH THE SAMPLE WAS SELECTED	NUMBER OF MONTHS					
Q_A	02	NUMBER OF ELIGIBLE CLIENTS IDENTIFIED	NUMBER OF ELIGIBLE CLIENTS					
			NO ELIGIBLE CLIENTS IDENTIFIED	→EN				

03	NUMBER OF ORIGINALLY S							Skip
	MISSING INDIVIDUAL CLIENT		REPLACED DUE TO		1BER REPLACED	0		
	NOTE: RECORD AFTER COME	PLETION OF RECORD REVIEW						
04	SOURCE DATA FOR SAMPLE S	SELECTION		TB CASE	REGISTER		A	
				INDIVID	UAL TB CLIENT CARDS/CHART	S/RECORDS	В	
		IS USED TO IDENTIFY THE SAN	APLE, CIRCLE ALL	LABORA	ATORY REGISTER		C	
	ITIAI APPLI.			OTHER	Х			
	CONTAIN INFORMATION ON	CLIENTS WHO HAVE RECEIVED	O TUBERCULOSIS			(SPECIFY)		
13503		INDIVIDUAL RECORDS START	ED (24 HOUR		_			
				_				
	PLEASE ANSWER THE FOLLO	WING QUESTIONS FOR EACH	CLIENT (USING INFO	RMATION	I FROM THE REGISTER(S) AND	OR INDIVIDUAL CLIENT RECO	ORDS)	
	QUESTIONS	CLIENT 1	CLIENT 2		CLIENT 3	CLIENT 4	CLIEN 5	Т
13504	Number of <u>completed</u>	MONTHS	MONT	HS	MONTHS	MONTHS	МО	NTHS
	months on TB treatment	NOT DOCUMENTED 98			NOT DOCUMENTED98	NOT DOCUMENTED 98		
13505	DIAGNOSIS							
01	Was the client diagnosis	YES1 → 13506	YES1 → 1	13506	YES1 → 13506	YES1 → 13506	YES1	→ 13506
	·	NO 2	NO	2	NO2	NO 2	NO	2
	sputum specimens?	NOT DOCUMENTED 98	NOT DOCUMENTED	D98	NOT DOCUMENTED 98	NOT DOCUMENTED 98	NOT DOCUMEN	TED 98
02	Was the client diagnosis	YES1 → 13506	YES1→1	13506	YES1→13506	YES1→13506	YES1	→ 13506
	·	NO 2	NO	2	NO2	NO 2	NO	2
	sputum specimen?	NOT DOCUMENTED 98	NOT DOCUMENTED	D98	NOT DOCUMENTED 98	NOT DOCUMENTED 98	NOT DOCUMEN	TED 98
03	Was the client diagnosis	YES1 → 13506	YES1→1	13506	YES1 → 13506	YES1→13506	YES1	→ 13506
		NO 2	NO	2	NO2	NO 2	NO	2
	rapid diagnostic test?	NOT DOCUMENTED 98	NOT DOCUMENTED	D98	NOT DOCUMENTED 98	NOT DOCUMENTED 98	NOT DOCUMEN	TED 98
04	Was the client diagnosis	YES 1	YES	1	YES1	YES 1	YES	1
		_						
	•							
	13503 13504 13505 01 02	IF MORE THAN ONE SOURCE THAT APPLY. NOTE: SOURCE DOCUMENT CONTAIN INFORMATION ON SERVICES AND CAN SERVE AS 13503 TIME REVIEW OF SAMPLE OF CLOCK) PLEASE ANSWER THE FOLLO QUESTIONS 13504 Number of completed months on TB treatment 13505 DIAGNOSIS 01 Was the client diagnosis based on 2 positive sputum specimens? 02 Was the client diagnosis based on 1 positive sputum specimen? 03 Was the client diagnosis based on 1 positive sputum specimen?	IF MORE THAN ONE SOURCE IS USED TO IDENTIFY THE SAN THAT APPLY. NOTE: SOURCE DOCUMENT REFERS TO REGISTERS AND RE CONTAIN INFORMATION ON CLIENTS WHO HAVE RECEIVED SERVICES AND CAN SERVE AS A SAMPLING LIST FOR THE RI TIME REVIEW OF SAMPLE OF INDIVIDUAL RECORDS START CLOCK) PLEASE ANSWER THE FOLLOWING QUESTIONS FOR EACH QUESTIONS CLIENT 1 13504 Number of completed months on TB treatment NOT DOCUMENTED 98 13505 DIAGNOSIS 01 Was the client diagnosis based on 2 positive sputum specimens? NOT DOCUMENTED 98 02 Was the client diagnosis based on 1 positive sputum specimen? NOT DOCUMENTED 98 03 Was the client diagnosis based on Xpert MTB/RIF rapid diagnostic test? NOT DOCUMENTED 98 04 Was the client diagnosis based on Clinical assessment only? VES	IF MORE THAN ONE SOURCE IS USED TO IDENTIFY THE SAMPLE, CIRCLE ALL THAT APPLY. NOTE: SOURCE DOCUMENT REFERS TO REGISTERS AND RECORDS THAT CONTAIN INFORMATION ON CLIENTS WHO HAVE RECEIVED TUBERCULOSIS SERVICES AND CAN SERVE AS A SAMPLING LIST FOR THE RECORD REVIEW. 13503 TIME REVIEW OF SAMPLE OF INDIVIDUAL RECORDS STARTED (24 HOUR CLOCK) PLEASE ANSWER THE FOLLOWING QUESTIONS FOR EACH CLIENT (USING INFOIDMENTS OF THE PROPERTY OF THE PROPERT	IF MORE THAN ONE SOURCE IS USED TO IDENTIFY THE SAMPLE, CIRCLE ALL THAT APPLY. NOTE: SOURCE DOCUMENT REFERS TO REGISTERS AND RECORDS THAT CONTAIN INFORMATION ON CLIENTS WHO HAVE RECEIVED TUBERCULOSIS SERVICES AND CAN SERVE AS A SAMPLING LIST FOR THE RECORD REVIEW. 13503 TIME REVIEW OF SAMPLE OF INDIVIDUAL RECORDS STARTED (24 HOUR CLOCK) PLEASE ANSWER THE FOLLOWING QUESTIONS FOR EACH CLIENT (USING INFORMATION 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 2 1 2 1 3 5 0 1 2 2 1 2 1 2 1 2 1 3 5 0 1 2 2 1 3 5 0 1 2 1 2 1 2 1 3 5 0 1 2 1 2 1 3 5 0 1 2 1 2 1 3 5 0 1 2 1 2 1 3 5 0 1 2 1 2 1 3 5 0 1 2 1 2 1 3 5 0 1 2 1 2 1 3 5 0 1 2 1 2 1 3 5 0 1 2 1 3 5 0 1 2 1 3 5 0 1 2 1 3 5 0 1 2 1 3 5 0 1 2 1 3 5 0 1 2 1 3 5 0 1 2 1 3 5 0 1 2 1 3 5 0 1 3 1 3 1 3 5 0 1 3 1 3 1 3 5 0 1 3 1 3 1 3 5 0 1 3 1 3 1 3 5 0 1 3 1 3 1 3 5 0 1 3 1 3 1 3 5 0 1 3 1 3 1 3 1 3 1 3	IF MORE THAN ONE SOURCE IS USED TO IDENTIFY THE SAMPLE, CIRCLE ALL THAT APPLY. NOTE: SOURCE DOCUMENT REFERS TO REGISTERS AND RECORDS THAT CONTAIN INFORMATION ON CLIENTS WHO HAVE RECEIVED TUBERCULOSIS SERVICES AND CAN SERVE AS A SAMPLING LIST FOR THE RECORD REVIEW. 13503 TIME REVIEW OF SAMPLE OF INDIVIDUAL RECORDS STARTED (24 HOUR CLOCK) PLEASE ANSWER THE FOLLOWING QUESTIONS FOR EACH CLIENT (USING INFORMATION FROM THE REGISTER(S) AND TO DOCUMENTED98 NOT DOCUMENTED	IF MORE THAN ONE SOURCE IS USED TO IDENTIFY THE SAMPLE, CIRCLE ALL THAT APPLY. IF MORE THAN ONE SOURCE DOCUMENT REFERS TO REGISTERS AND RECORDS THAT CONTAIN INFORMATION ON CLIENTS WHO HAVE RECEIVED TUBERCULOSIS SERVICES AND CAN SERVE AS A SAMPLING LIST FOR THE RECORD REVIEW. IT MITS REVIEW OF SAMPLE OF INDIVIDUAL RECORDS STARTED (24 HOUR CLOCK) HOUR MINUTES	FMORE THAN ONE SOURCE IS USED TO IDENTIFY THE SAMPLE, CIRCLE ALL THAT APPLY. CONTAIN INFORMATION ON CLIENTS WHO HAVE RECEIVED TUBERCULOSIS SERVEY AS A SAMPLING LIST FOR THE RECORD REVIEW. SERVICES AND CASE STATED (24 HOUR CLOCK) THE RECORD REVIEW. SERVICES AND CASE STATED (24 HOUR CLOCK) THE RECORD REVIEW. 13503 TIME REVIEW OF SAMPLE OF INDIVIDUAL RECORDS STARTED (24 HOUR CLOCK) THE RECORD REVIEW. 2

Mod/Ind	No.	Question		Result				Skip
Q_A	13506	TREATMENT						
Q_A / DFQ	01	Number of days between diagnosis and start of treatment (The day of diagnosis is "day 0")	DAYS SAME DAY0 NOT DOCUMENTED 98	DAYS SAME DAY0 NOT DOCUMENTED98	DAYS SAME DAY0 NOT DOCUMENTED98	DAYS SAME DAY 0 NOT DOCUMENTED 98	DA' SAME DAY NOT DOCUMENT	0
Q_A / DFP	02	Was the national 1st line TB treatment regimen prescribed? [COUNTRY ADAPT 1 ST LINE REGIMEN]	YES	YES	YES	YES 1 NO 2 NOT DOCUMENTED 98	YES NO NOT DOCUMENT	2
Q_A / DFR	03	Was the most recent drug collection on time? (i.e., did the client pick-up the drugs on the appointed day?)	YES 1 NO 2 NOT DOCUMENTED 98	YES	YES2 NO2 NOT DOCUMENTED98	YES 1 NO 2 NOT DOCUMENTED 98	NO	2
Q_A / AVN	04	Was the client successfully treated (either documented as cured or completed treatment at the end of the treatment period)?	YES, CLIENT WAS CURED OR COMPLETED TREATMENT	YES, CLIENT WAS OR COMPLETED TREATMENT NO, CLIENT FAILE TREATMENT CLIENT STILL ON TREATMENT NOT DOCUMENT	D			
Q_A / DFS	05	Was a TB drug susceptibility test for rifampicin prescribed or conducted? [COUNTRY ADAPT TEST ACCEPTED FOR DRUG RESISTANCE]	YES	YES	YES	YES	YES	▶13507 ED
Q_A / DFS	06	Was the drug susceptibility test negative, that is, no drug resistance?	YES	YES1 NO	YES	YES 1 NO 2 NOT DOCUMENTED . 98	YES NO	2
Q_A	13507	HIV TEST RESULTS AND SUBS	SEQUENT TREATMENT					

Mod/Ind	No.	Question			Result				Skip
Q_A / DFZ, DGI	01	Was an HIV test result documented for the client?	YES1 NO2→13508	YES2→1		YES1 NO2→13508	YES 1 NO 2→13508	YES	
Q_A / DGI, DGJ	02	Was the client HIV positive?	YES	YES	13508 D	YES	YES	NONOT DOCUME	2 → 13508 NTED
Q_A / DGJ	03	Was the client started on ART?	YES	NO	2	YES2 NOT DOCUMENTED98	YES 1 NO 2 NOT DOCUMENTED . 98	NO	2
Q_A	13508	TB TEST RESULTS AND TREA	TMENT						
Q_A / DFT	01	Was a sputum microscopy result documented at the 2nd month of treatment?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DFU	02	Was a sputum microscopy result documented at the 5th month of treatment?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DFV	03	Was a sputum microscopy result documented during the final month of treatment?	YES	YES NO CLIENT NOT AT FIN MONTH YET	2 AL	YES2 NO	YES 1 NO 2 CLIENT NOT AT FINAL MONTH YET 5	YES NO CLIENT NOT AT	2 FINAL
Q_A	13509	GROWTH AND DEVELOPMEN	NT						
Q_A / DFW	01	Was a measured or clinically assessed weight change documented for every clinical visit?	YES1 NO2→13510	YES2→1		YES1 NO2→13510	YES 1 NO2→13510	YES	
Q_A / DGK	02	Is there a growth chart for children below 5?	YES1 NO2→13510 CLIENT NOT <5 YEARS	YES	13510 ARS	YES	YES 1 NO 2→13510 CLIENT NOT <5 YEARS	YES NO CLIENT NOT <5	2 → 13510 YEARS
Q_A	03	Is the growth chart sex- specific?	YES 1 NO 2	YES		YES1 NO2	YES 1 NO 2	YES	

Mod/Ind	No.	Question			Result				Skip
Q_A / DGK	04	Is the growth chart completed for the most recent weight?	YES	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A	13510	TB SYMPTOMS AND SCREET	NING OF CONTACT PERSONS						
Q_A / DFX	01	Is a clinical assessment of changes in symptoms documented every clinical visit?	YES1 NO2	YES		YES1 NO2	YES 1 NO 2	YES	
Q_A / DFY	02	Was a list of household contacts for the client documented?	YES	YES2→ NO, CLIENT LIVES /2→ NO	ALONE 13511	YES	YES	NO, CLIENT LIV	ES ALONE 2 → 13511
Q_A / AVP	03	Were all household members of the client screened for TB?	YES	NONOT DOCUMENTE	2	YES1 NO2 NOT DOCUMENTED98	YES 1 NO 2 NOT DOCUMENTED 98	YES NO NOT DOCUME	2
Q_A / DGC	04	Are there any children under five years of age documented on the contact list?	YES1 NO2→13511	YES2→		YES1 NO2→13511	YES 1 NO 2→13511	YES	
Q_A / DGC	05	Were all children under five years of age on the contact list screened for TB?	YES	NONOT DOCUMENTE	2	YES1 NO2 NOT DOCUMENTED98	YES 1 NO 2 NOT DOCUMENTED 98	NO	2
Q_A	13511	CIRCLE THE LETTER FOR EACH TYPE OF RECORD THAT WAS USED TO COLLECT TB INFORMATION FOR THIS FACILITY. NOTE: RECORD REFERS TO DOCUMENTS THAT CONTAIN INFORMATION ON INDIVIDUAL CLIENT CARE. THIS INFORMATION MAY BE CONTAINED IN A REGISTER, INDIVIDUAL CLIENT CHART, ETC, BUT MUST BE RECORDED AT THE CLIENT LEVEL AND PROVIDE SPECIFICS ON THE CONTENT OF CARE DELIVERED.			INDIVII LABOR CONTA	E REGISTER DUAL TB CLIENT CARDS/CHART ATORY REGISTER ACT TRACING/PREVENTIVE THE	S/RECORDS	B	
Q_A	13512	TIME RECORD REVIEW WAS COMPLETED:				HOU.	JR MINUTES		

Harmonized health facility assessment (HHFA) – Quality of Care Record Review (Additional - Supplementary)

Mod/Ind	No.	Question	Result	Skip
Q_A	13513	ANY ISSUES OR EXPLANATIONS TO DOCUMENT	YES1	
			(IF YES, SPECIFY) NO	

PLEASE THANK THE RESPONDENT FOR COMPLETING THE QUESTIONNAIRE.

INTERVIEWER'S NOTES

SUPERVISOR'S NOTES

Annex: Client sampling list

- Identify the point in the register/database where eligible clients can be identified. This will depend on the selection criteria for the specific illness. You should identify twice the number of eligible clients as you will need for the agreed upon sample. This allows for replacement of clients if information is not available for any of the selected sample clients. For most services, where a summary register is used to identify the sample, the sample clients will be identified sequentially starting with the month of data agreed upon. Where a cohort register is used to identify the sample, clients will be organized by the date of first service and not date of most recent service. This will require identifying eligible clients by the date of first service and examining the register to see if their most recent visit is within the timeframe under review. Service specific selection methods are identified under the detailed instructions for each service. Identify eligible clients required for the sample (usually this will be 10 clients for a required sample of 5 clients).
- Complete the Client Sampling List. Reassure staff that no client names will leave the facility and that the list will be torn up once the record review is complete.
 - Col a: the sampling number will be sequential numbers (usually 1-10).
 - Col b: Mark the clients selected for the sample in this column, with an 'S'. If a client is replaced, record this in col g, and then select the next eligible client on the list, marking col b with a 'R'.
 - Col c: Record the reason a selected client was replaced in the sample or other information that may
 affect interpreting results.
 - Col d-g: Record the client identifying information. The unique client identifier, client name, and date of service provision for the sample selections allow tracking of the same client across different records. This should be destroyed at the end of the exercise.
 - Write the eligible client's identification number (col d), the date of service or date of registration in service register (col e), and the first and last name (col f and g).
- Do not go back further than 6 months from the starting date for eligibility. If there are not enough clients within six months where eligibility is possible, write a note and review the records that were identified.

Antenatal care

Sampling number	SAMPLE: S=Selected for sample R=Replacement sample	Reason for sample replacement	Client ID	Date of consultation or registration	First Name	Last Name
(a)	(b)	(c)	(d)	(e)	(f)	(g)
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

Malaria						
Sampling number	SAMPLE: S=Selected for sample R=Replacement sample	Reason for sample replacement	Client ID	Date of consultation or registration	First Name	Last Name
(a)	(b)	(c)	(d)	(e)	(f)	(g)
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

	SAMPLE:					
Sampling number	SAMPLE: S=Selected for sample R=Replacement sample	Reason for sample replacement	Client ID	Date of consultation or registration	First Name	Last Name
(a)	(b)	(c)	(d)	(e)	(f)	(g)
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

	services (HTS)					
Sampling number	SAMPLE: S=Selected for sample R=Replacement sample	Reason for sample replacement	Client ID	Date of consultation or registration	First Name	Last Name
(a)	(b)	(c)	(d)	(e)	(f)	(g)
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

Antiretrovi	iral therapy (ART)					
Sampling number	SAMPLE: S=Selected for sample R=Replacement sample	Reason for sample replacement	Client ID	Date of consultation or registration	First Name	Last Name
(a)	(b)	(c)	(d)	(e)	(f)	(g)
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						

Tuberculos	sis					
Sampling number	SAMPLE: S=Selected for sample R=Replacement sample	Reason for sample replacement	Client ID	Date of consultation or registration	First Name	Last Name
(a)	(b)	(c)	(d)	(e)	(f)	(g)
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						



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