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| **SUBJECT\*** | Data and Analytics Integrated Modernization and Operations (DAIMO) - RFI (VA-24-00013843) |

**GENERAL INFORMATION**

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| **CONTRACTING OFFICE’S ZIP CODE\*** | 07724 |
| **SOLICITATION NUMBER\*** | 36C10B24Q0072 |
| **RESPONSE DATE/TIME/ZONE** | 12-01-2023 3:00 PM EASTERN TIME, NEW YORK, USA |
| **ARCHIVE** | 60 DAYS AFTER THE RESPONSE DATE |
| **RECOVERY ACT FUNDS** | N |
| **SET-ASIDE** |  |
| **PRODUCT SERVICE CODE\*** | DA01 |
| **NAICS CODE\*** | 541512 |
| **CONTRACTING OFFICE ADDRESS** | Department of Veterans Affairs  Technology Acquisition Center    23 Christopher Way  Eatontown NJ 07724 |
| **POINT OF CONTACT\*** | Contract Specialist  Dan DiNocera  daniel.dinocera@va.gov |

**PLACE OF PERFORMANCE**

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| **ADDRESS** |  |
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|  |  |
| **POSTAL CODE** |  |
| **COUNTRY** |  |

**ADDITIONAL INFORMATION**

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| **AGENCY’S URL** |  |
| **URL DESCRIPTION** |  |
| **AGENCY CONTACT’S EMAIL ADDRESS** |  |
| **EMAIL DESCRIPTION** |  |

**DESCRIPTION**

**Request for Information**

**Data and Analytics Integrated Modernization and Operations (DAIMO)**

**VA-24-00013843**

1. **Introduction**

This Request for Information (RFI) is for planning purposes only and shall not be considered an Invitation for Bid, Request for Task Execution Plan, Request for Quotation or a Request for Proposal. Additionally, there is no obligation on the part of the Government to acquire any products or services described in this RFI. Your response to this RFI will be treated only as information for the Government to consider. You will not be entitled to payment for direct or indirect costs that you incur in responding to this RFI. This request does not constitute a solicitation for proposals or the authority to enter into negotiations to award a contract. No funds have been authorized, appropriated or received for this effort. Interested parties are responsible for adequately marking proprietary, restricted or competition sensitive information contained in their response. The Government does not intend to pay for the information submitted in response to this RFI.

The North American Industry Classification System (NAICS) for this requirement is 541512 with a size standard of $34 million dollars.

**2. Submittal Information:**

All responsible sources may submit a response in accordance with the below information.

There is a page limitation for this RFI of 15 pages. The Government will not review any other information or attachments included, that are in excess of the 15 page limit. **NO MARKETING MATERIALS ARE ALLOWED AS PART OF THIS RFI.** Generic capability statements will not be accepted or reviewed. Your response must address capabilities specific to the services required in the attached PWS and must include the following:

1. Interested Vendors shall at a minimum, provide the following information in the initial paragraph of the submission:

Name of Company

Address

Point of Contact

Phone Number

Fax Number

Email address

Company Business Size and Status

*For VOSB and SDVOSBs, proof of verification in VIP.*

NAICS code(s)

Socioeconomic data

Data Universal Numbering System (DUNS) Number

Existing Contractual Vehicles (GWAC, FSS, or MAC)

1. Provide a summary of your capability to meet the requirements contained within the draft PWS.  
   1. Describe solutions that you have provided where data is transferred/ingested/aggregated in near real-time, the technologies involved, and the criticality/usefulness of the data.
   2. Provide examples of how have you resourced and scaled support for multiple products requiring like skill sets and expertise.
   3. Describe your experience with building Master Data Management (MDM) solutions to consolidate, master and synchronize core customer data across multiple disparate data sources using a variety of technologies.
   4. Provide examples of your experience developing machine learning and artificial intelligence enabled capabilities to proactively detect data anomalies and trigger a system response to prevent data corruption.
   5. Provide Data Science and Analytics uses that cross data functional teams and how your solution brings efficiency.
   6. Describe your experience designing and implementing systems at the VA.

* 1. Provide examples of migrating, implementing, and/or operating Cloud-Based and legacy systems at the VA.
  2. Describe your experience developing synthetic test data to mock partner systems and to support performance testing.
  3. Provide an example of enterprise measurement and data strategy support to create and maintain a best-in-class experience measurement program, including aligning product use to ensure optimal data analytics capabilities across the VA.
  4. Provide configuration and professional/technical services in the areas of customer experience strategy, analysis, identifying customer experience drivers, and operationalizing insights in the complex VA ecosystem.
  5. Describe your experience implementing Customer and End User Experience strategies that address enterprise data and analytics needs so that stakeholders can find the data they need and in the format they require.
  6. Describe how you determine your roadmap and/or product strategy,

1. Has the draft PWS provided sufficient detail to describe the technical requirements that encompass the software development and production operations support services to be performed under this effort.  If “NO”, please provide your technical comments/recommendations on elements of the draft PWS that may contribute to a more accurate proposal submission and efficient, cost effective effort.
   1. The Government is contemplating a Firm Fixed/T&M hybrid contract type.  State if there is sufficient information in any sections to possibly price as FFP as written or provide an explanation as to why these tasks do not conform to FFP.

* 1. Based on your experience, are the FFP and T&M categories appropriate for the work stated in the PWS?

1. Are there alternative solutions to the existing requirements that could better meet the VA’s needs?

Responses are due no later than 3:00PM Eastern Time, Friday December 1st via email to Contract Specialist Dan DiNocera at daniel.dinocera@va.gov, Contract Specialist Andrea Caltabilota at andrea.caltabilota@va.gov, and Contracting Officer Evan Schlisserman at evan.schlisserman@va.gov. Please note “Data and Analytics Integrated Modernization and Operations” in the subject line of your response. Mark your response as “Proprietary Information” if the information is considered business sensitive. The email file size shall not exceed 5 MB.

See attached document: RFI\_ Draft PWS\_DAIMO.