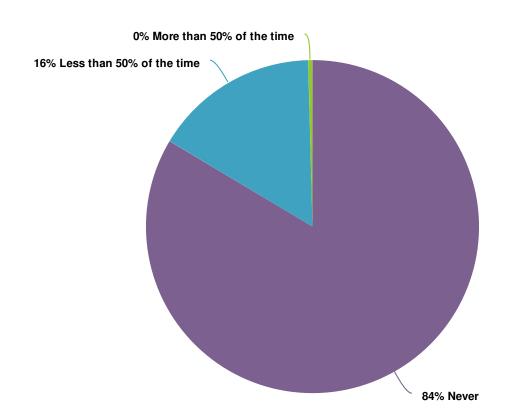
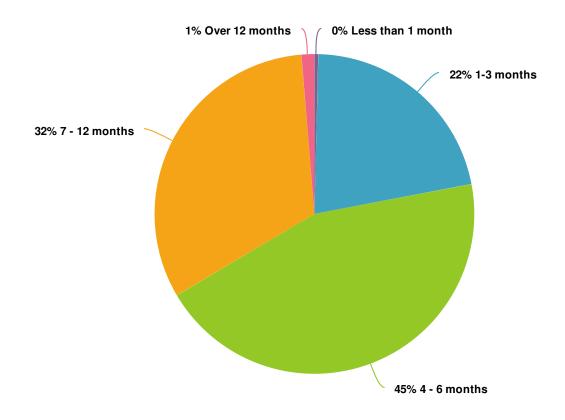
## Report for Survey of DIR Fees Imposed on Pharmacies

1. When you serve a Part D patient, how often do you know at point of sale exactly what your final reimbursement will be?



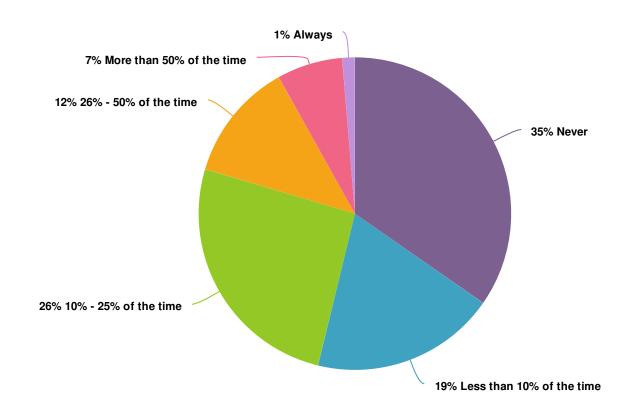
Value	Percent	Responses
Never	83.5%	198
Less than 50% of the time	16.0%	38
More than 50% of the time	0.4%	1

2. If you don't know your reimbursement at point of sale for a prescription due to a DIR charge, on average how long after is it before you know your final reimbursement?



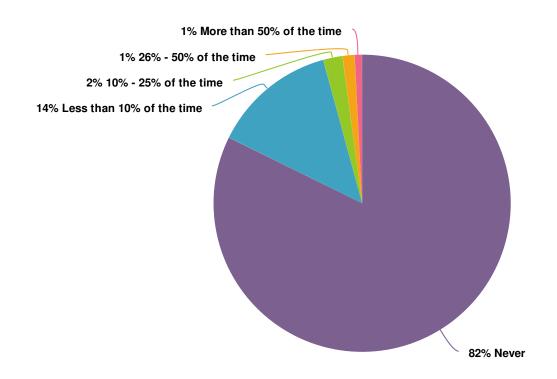
Value	Percent	Responses
Less than 1 month	0.4%	1
1-3 months	21.6%	51
4 - 6 months	44.5%	105
7 - 12 months	32.2%	76
Over 12 months	1.3%	3

3. When you receive a payment reconciliation statement showing DIR fees charged to your pharmacy for Part D prescriptions, how often are the DIR charges itemized to SPECIFIC PRESCRIPTION CLAIMS?



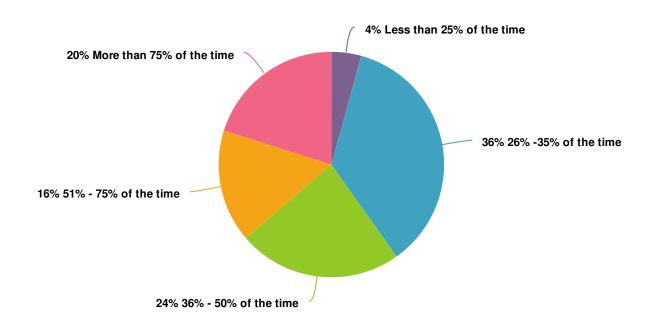
Value	Percen	t Responses
Never	34.79	6 82
Less than 10% of the time	19.19	6 45
10% - 25% of the time	25.89	61
26% - 50% of the time	12.39	6 29
More than 50% of the time	6.89	6 16
Always	1.39	6 3

4. When you receive a reconciliation statement showing DIR fees charged to your pharmacy for Part D prescriptions, how often do you receive substantiating data relating DIR FEES to SPECIFIC PATIENT HEALTH OUTCOMES?



Value	Percent	Responses
Never	82.3%	195
Less than 10% of the time	13.5%	32
10% - 25% of the time	2.1%	5
26% - 50% of the time	1.3%	3
More than 50% of the time	0.8%	2

5. After DIR fees are deducted from your pharmacy reimbursements, how often is the pharmacy's reimbursement for a prescription below the pharmacy's total dispensing cost (acquisition cost plus cost of dispense) for that prescription?

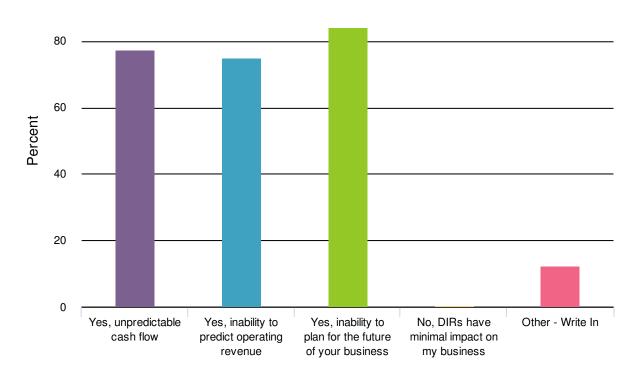


Value	Percent	Responses
Less than 25% of the time	4.3%	10
26% -35% of the time	35.9%	84
36% - 50% of the time	23.5%	55
51% - 75% of the time	16.2%	38
More than 75% of the time	20.1%	47

Totals: 234

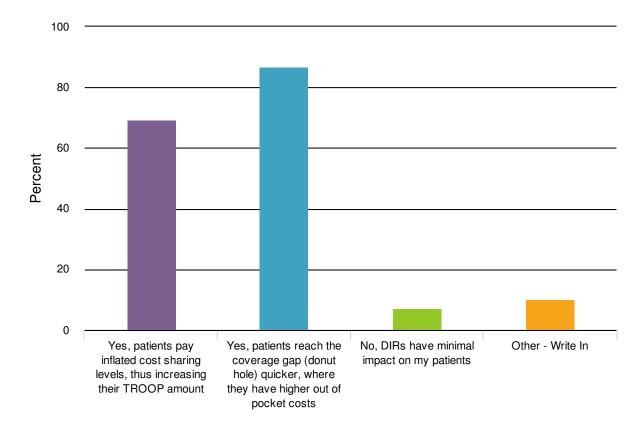
6. Are DIR fees affecting your ability to manage the business operations of your pharmacy? (Mark all that apply)





Value	Percent	Responses
Yes, unpredictable cash flow	77.6%	184
Yes, inability to predict operating revenue	75.1%	178
Yes, inability to plan for the future of your business	84.4%	200
No, DIRs have minimal impact on my business	0.4%	1
Other - Write In	12.2%	29

7. Are DIR fees affecting your patients' access to prescription medication? (Mark all that apply)



Value	Percent	Responses
Yes, patients pay inflated cost sharing levels, thus increasing their TROOP amount	69.1%	163
Yes, patients reach the coverage gap (donut hole) quicker, where they have higher out of pocket costs	86.9%	205
No, DIRs have minimal impact on my patients	7.2%	17
Other - Write In	10.2%	24