Centers for Medicare & Medicaid Services,

Department of Health and Human Services,

Attention: CMS-4182-P,

P.O. Box 8013

Baltimore, Maryland 21244-8013

Re: CMS-2017-0156-0046 Medicare Program; Contract Year 2019 Policy and Technical Changes to the Medicare Advantage, Medicare Cost Plan, Medicare Fee-for-Service, the Medicare Prescription Drug Benefit Programs, and the PACE Program

To whom it may concern,

SinfoniaRx furnishes Medication Therapy Management (MTM) under the Centers for Medicare and Medicaid Services requirements. Our clinical pharmacy team services seven million Medicare lives across the United States. We work directly with patients, their providers, and community pharmacists to ensure optimal treatment while reducing the risk of adverse events and drug interactions. Since our inception our, SinfoniaRx has solved over 1.5 million drug therapy problems resulting in one billion healthcare dollars saved.

Our company is in agreement and supports the Patients Over Paperwork Initiative proposed in the 2019 Policy change. Patients would benefit from receiving electronic communications and service offerings. For example, patients could be offered the opportunity to participate in medication therapy management services through electronic communications.

As mentioned, Medicare beneficiaries are using the internet. It is expected that the internet using beneficiary population will continue to grow as the population ages. Providing communication to beneficiaries electronically, will improve their experience. It is expected to increase consumer engagement and participation in offered services.

This policy change will also decrease the unnecessary burden on our organization for providing hardcopy notifications and information. It will improve efficiencies. Cost savings from printing and mailing could be allocated for resources resulting in additional patient outreach and improved patient care.

Overall, this policy will provide the opportunity for improved communication of offered services to our patients. We expect with the improved communication will result in increased participation. With increased participation, the Centers for Medicare and Medicaid Services will see more savings.