Report for Survey of DIR Fees Imposed on Pharmacies

1. When you serve a Part D patient, how often do you know at point of sale exactly what your final reimbursement will be?

**0**



**% More than 50% of the time**

**of the time**

**84% Never**

**16% Less than 50%**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Value** |  |  | **Percent** | **Responses** |
|  |  |  |  |  |
| Never |  |  | 83.5% | 198 |
|  |  |  |  |  |
|  |  |  |  |  |
| Less than 50% of the time |  |  | 16.0% | 38 |
|  |  |  |  |  |
|  |  |  |  |  |
| More than 50% of the time |  |  | 0.4% | 1 |
|  |  |  |  |  |
|  |  |  |  | **T otals: 237** |

1. If you don’t know your reimbursement at point of sale for a prescription due to a DIR charge, on average how long after is it before you know your final reimbursement?

**1% Over 12 months 0% Less than 1 month**



**22% 1-3 months**

**32% 7 - 12 months**

**45% 4 - 6 months**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Value** |  |  |  | **Percent** | **Responses** |
|  |  |  |  |  |  |
| Less than 1 month |  |  |  | 0.4% | 1 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 1-3 months |  |  |  | 21.6% | 51 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 4 - 6 months |  |  |  | 44.5% | 105 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 7 - 12 months |  |  |  | 32.2% | 76 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| Over 12 months |  |  |  | 1.3% | 3 |
|  |  |  |  |  |  |

1. When you receive a payment reconciliation statement showing DIR fees charged to your pharmacy for Part D prescriptions, how often are the DIR charges itemized to SPECIFIC PRESCRIPTION CLAIMS?

**1% Always**



**7% More than 50% of the time**

**12% 26% - 50% of the time**

**35% Never**

**26% 10% - 25% of the time**

**19% Less than 10% of the time**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Value** |  |  | **Percent** | **Responses** |
|  |  |  |  |  |
| Never |  |  | 34.7% | 82 |
|  |  |  |  |  |
|  |  |  |  |  |
| Less than 10% of the time |  |  | 19.1% | 45 |
|  |  |  |  |  |
|  |  |  |  |  |
| 10% - 25% of the time |  |  | 25.8% | 61 |
|  |  |  |  |  |
|  |  |  |  |  |
| 26% - 50% of the time |  |  | 12.3% | 29 |
|  |  |  |  |  |
|  |  |  |  |  |
| More than 50% of the time |  |  | 6.8% | 16 |
|  |  |  |  |  |
|  |  |  |  |  |
| Always |  |  | 1.3% | 3 |
|  |  |  |  |  |

1. When you receive a reconciliation statement showing DIR fees charged to your pharmacy for Part D prescriptions, how often do you receive substantiating data relating DIR FEES to SPECIFIC PATIENT HEALTH OUTCOMES?

**1% More than 50% of the time**



**1% 26% - 50% of the time**

**2% 10% - 25% of the time**

**14% Less than 10% of the time**

**82% Never**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Value** |  |  | **Percent** | **Responses** |
|  |  |  |  |  |
| Never |  |  | 82.3% | 195 |
|  |  |  |  |  |
|  |  |  |  |  |
| Less than 10% of the time |  |  | 13.5% | 32 |
|  |  |  |  |  |
|  |  |  |  |  |
| 10% - 25% of the time |  |  | 2.1% | 5 |
|  |  |  |  |  |
|  |  |  |  |  |
| 26% - 50% of the time |  |  | 1.3% | 3 |
|  |  |  |  |  |
|  |  |  |  |  |
| More than 50% of the time |  |  | 0.8% | 2 |
|  |  |  |  |  |
|  |  |  |  | **T otals: 237** |

1. After DIR fees are deducted fromyour pharmacy reimbursements, how often is the pharmacy’s reimbursement for a prescription below the pharmacy’s total dispensing cost (acquisition cost plus cost of dispense) for that prescription?

**4% Less than 25% of the time**



**20% More than 75% of the time**

**36% 26% -35% of the time**

**16% 51% - 75% of the time**

**24% 36% - 50% of the time**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Value** |  |  |  | **Percent** | **Responses** |
|  |  |  |  |  |  |
| Less than 25% of the time |  |  |  | 4.3% | 10 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 26% -35% of the time |  |  |  | 35.9% | 84 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 36% - 50% of the time |  |  |  | 23.5% | 55 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| 51% - 75% of the time |  |  |  | 16.2% | 38 |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| More than 75% of the time |  |  |  | 20.1% | 47 |
|  |  |  |  |  |  |
|  |  |  |  |  | **T otals: 234** |

1. Are DIR fees affecting your ability to manage the business operations of your pharmacy? (Mark all that apply)

**80**

**60**

**Percent**

**40**

**20**

**0**

**Yes, unpredictable cash flow**

**Yes, inability to predict operating revenue**

**Yes, inability to plan for the future of your business**

**No, DIRs have minimal impact on my business**

**Other - Write In**

|  |  |  |  |
| --- | --- | --- | --- |
| **Value** |  | **Percent** | **Responses** |
|  |  |  |  |
| Yes, unpredictable cash flow |  | 77.6% | 184 |
|  |  |  |  |
|  |  |  |  |
| Yes, inability to predict operating revenue |  | 75.1% | 178 |
|  |  |  |  |
|  |  |  |  |
| Yes, inability to plan for the future of your business |  | 84.4% | 200 |
|  |  |  |  |
|  |  |  |  |
| No, DIRs have minimal impact on my business |  | 0.4% | 1 |
|  |  |  |  |
|  |  |  |  |
| Other - Write In |  | 12.2% | 29 |

1. Are DIR fees affecting your patients’ access to prescription medication? (Mark all that apply)

**80**

**60**

**Percent**

**40**

**20**

**0**

**Yes, patients pay inflated cost sharing levels, thus increasing their TROOP amount**

**Yes, patients reach the coverage gap (donut hole) quicker, where they have higher out of pocket costs**

**No, DIRs have minimal impact on my patients**

**Other - Write In**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Value** |  |  | **Percent** | **Responses** |
|  |  |  |  |  |
| Yes, patients pay inflated cost sharing levels, thus increasing |  |  | 69.1% | 163 |
| their T ROOP amount |  |  |  |  |
|  |  |  |  |  |
| Yes, patients reach the coverage gap (donut hole) quicker, |  |  | 86.9% | 205 |
| where they have higher out of pocket costs |  |  |  |  |
| No, DIRs have minimal impact on my patients |  |  | 7.2% | 17 |
|  |  |  |  |  |
| Other - Write In |  |  | 10.2% | 24 |
|  |  |  |  |  |