OPTUMRx'

April 29, 2016

**IMPORTANT REMINDERINfORMAJION REGARDING**

**NO MAILING** COVERED PRESCRIPTIONS SERVICES

NOTICE TO ALL **NETWORK PHARMACY** PROVIDERS

RE: NO MAILING COVEREDPRESCRIPTIONS SERVICES ON A "RETAIL" PHARMACY NETWORK AGREEMENT

As a reminder, your Network Pharmacy Provider participates in the OptumRx roRx·) reta il network(s). You are receiving this reminder notice that Network Pharmacy Providers contracted directly or indirectly with ORx or i ts affiliate Catamaran(•cr Rx·) pursuant to a retail pharmacy network agreement ("Agreements·) shall not solicit members for ma il delivery or mail any covered prescnpt10n serv,ces to members. Asfurther defined in the Agreements and Provider Manual ("Manual"). a Network Pharmacy Provider 1s prohibited from sending covered

prescription services through the US mailor shippingvia anycommon earner (e.g. FedEx, UPS. OHL) to members rMa11ing'"). Mai!tng covered prescription services is a violat ion of the Agreements and Manual and subjects the Network PharmacyProvk:ler to termmation from all ORx's and CTRx's networks.

If there is an infrequent extenuating circumstance (e.g. member on vacation) in which there is a limited need to Mail a specific prescription to a membe r, ORx would not consider that to be a violation of the Mailing prohibition. Otherwise, Mailing is a violation of the Agreements, unless authorizationis expressly provided by ORx .

ORJ< ma intams a separate Mai1 Order Pharmacy Network. Network Pharmacy Providers authori zed or contrac ted specifically to Mail covered prescription services must comply with all applicable States· licensing and registration laws. Mail Order Pharmacies do not qualify for partJc1pat1on 1nORx'sseparate retailnetwork, whichserves walk-mmembersonly . Mail Order Pharmacies may seek to appry to the ORx Mall Order Pharmacy Network by contacting [pharmacyoonlrads@optum.com](mailto:pharmacyoonlrads@optum.com)

Sincerely, OptumR x

Op tu mRx p h one n u m ber s:

Pharmacy Contract Department via email at [pharmacycontracts@optum.com](mailto:pharmacycontracts@optum.com) or at (800) 613-3591, option 7, Monday through Friday from8:00a.m. to 4:00p.m. PT.

OptunRx:Provider Manual is now availableon-line at [http://leam.optumrx.comlpharmacymanual](http://leam.optumrx.comlpharmacymanual/) Thank you for your continuedsupport. Pleasedistribute to all affiliatedpharmacies

immediately.