

IMPORTANT UPDATE

Married Segment Policy Revised charges for misuse of Married Segments

Dear Travel Partner,

Air India introduced the Married Segment policy in November 2024 to optimise inventory distribution.

We have recently identified instances of system misuse, where settings were manipulated to bypass the married segments. These actions appear to be intentional based on current configurations.

To safeguard our inventory and revenue, Air India reserves the right to take corrective measures against such practices, including recovering any losses incurred.

Effective 07th November 2025, the following charges will apply for misuse of Married Segments:

| Married Segment Penalty | | | | | |
|-------------------------|---------------------|-----------------------------------|---------------------|-------------------------|---------------------|
| Domestic | | Middle & Short Haul International | | Long Haul International | |
| Economy/PEY | Business | Economy/PEY | Business | Economy/PEY | Business |
| USD 50 + Admin Fee | USD 100 + Admin Fee | USD 250 + Admin Fee | USD 400 + Admin Fee | USD 300 + Admin Fee | USD 700 + Admin Fee |

Short Haul: SAARC, Gulf, Middle East and Africa, Southeast Asia
Middle Haul: Europe, UK, Far East Asia
Long Haul: USA & Canada, Australia

We thank you for your continued support.

Warm regards,
Team Air India

