



HOWARD JUNG

UX/UI Designer

ABOUT ME

I am a professionally qualified UX/UI Designer with agile experience in informative technologies. I have recently achieved UX/UI accreditation from the University of Texas Austin and currently seeking employment that will make best fit and use of my technical expertise.

CONTACTS

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EXPERTISE

Prototyping

Wire Framing

Sprint Boards / Storyboarding

Minimum Viable Product (MVP)

Retrospectives

EXPERIENCE

IT Intern, PMO

Academy Sports | 2019 – 2020 | Houston, Texas

Governed within the online customer and marketing technology as an IT intern in their apprenticeship program for the Design Ops team. Strengthened relations with product managers to identify and deliver customer-based solutions within Academy's online and mobile experience. Engaged in the daily stand up meeting and provided status updates from my design team. Collaborated with the Design OPs team during grooming in prioritizing stories and providing level of effort estimations to product managers. Brainstormed solutions during wire-framing sessions to meet MVP expectations set for the quarter. Facilitated and organized the customer survey responses and provided analytics for the design and product managers. Collaborated cross-functionally with IT developers in clarifying the end to end user experience.

- Delivered in the prototypes for BOPIS (buy online and pick-up in store) and BOSS (buy online and ship to store) footwear within the product information page (PIP) and checkout page
- Contributed in the design for the new footer overlay widget to show the top recommendations of footwear items on the (PIP) page
- Contributed in the 'promotions' design for 'back to school' in footwear and apparel within the product listing page (PLP)

Team Lead, Fulfillment Center

Academy Sports | 2015 – 2019 | Austin, Texas

Solution-focused leader with more than three years in overseeing fulfillment and service flow. Aligned with surrounding retail stores in the inventory and ship out dates to meeting customer demands. Managed the day to day tasks of my team to ensure we were meeting capacity expectations set for the week. Ensured all team members were following our internal standardized procedures by conducting daily training and getting the buy-in from the team. Optimized the fulfillment and service flow by managing the action items for the team

- Streamlined fulfillment options with store managers for customers in nearby retail stores during holidays
- Coordinated with store managers priority list of product SKU's for the vendors and ensure the list is updated daily with current information

EDUCATION

Bachelor of Arts

Sociology

University of Texas

Austin / 2020

SKILLS

InVision Studio

Adobe Photoshop

Adobe InDesign

Sketch

Microsoft Office (All Application)

User-Centric Design Research

User Interface Development

CERTIFICATIONS

2020

Bootcamp UX/UI Certification

University of Texas, Austin

2019

CITI Program Social/Behavioral Researchers Certification

University of Texas, Austin