

Questions

Title of the Problem- back button

Description of the Problem- no clearly visible way to go back to front page/previous page if you have never used the site before

Heuristics Category 3

Rating 2

Title of the Problem- taskbar clutter

Description of the Problem- has a yes best buy sells that section on the task bar when realistically someone will search the item they want in the search bar directly on top of the section

Heuristics Category 8

Rating 2

Title of the Problem- little flexibility

Description of the Problem- the only options to find what you are looking for are to search for it in the search bar or go through the menu

Heuristics Category 7

Rating 2