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https://hengkanglin.vercel.app

### **SKILLS**

- React Js
- Next Js
- Node Js
- HTML &CSS
- JavaScript
- Flutter
- MySQL

### **LANGUAGE**

- Chinese
- English
- Bahasa Melayu

## **HENG KANG LIN**

### **ABOUT ME**

I am a Bachelor of Information Technology (Hons) graduate with strong front-end development experience. My part-time work and university activities as an event crew member have strengthened my communication and teamwork skills, allowing me to adapt to diverse environments. I am looking for opportunities where I can apply both my technical expertise and interpersonal skills, enabling me to grow in both tech and customer-facing roles.

### **EDUCATION**

### Kwang Hua (Private) High School

2013 - 2018

Unified Examination Certificate (UEC)

### **HELP University Damansara**

2019, May - 2021, July

Diploma in Information Technology

### **HELP University Subang 2**

2022, Jan - 2024, July

Bachelor of Information Technology (Hons)

### **WORK EXPERIENCE**

## Gloco Sdn Bhd (Internship)

2021, May - 2021, July

### **Technical Support**

- Assisted clients via phone calls to diagnose and resolve technical issues with the medical system.
- Developed effective communication skills to provide clear guidance and support to clients.

#### **Tester**

- Conducted software testing to identify issues and ensure application stability before release.
- Documented the testing process, findings, and potential optimizations in detailed reports.
- Collaborated with developers to troubleshoot and refine application performance.

## Webby Sdn Bhd (Internship)

2024, May - 2024, July

### Front-End Developer

- Developed web interfaces based on Figma designs provided by the design team.
- Integrated APIs from back-end developers to ensure seamless data flow.
- Tested the website's functionality and user-friendliness, reporting issues and debugging as needed.
- Reported daily progress and updates to the project lead.
- Enhanced skills in React.js, Next.js, Node.js, and GitHub.

# Meteorsoft Sdn Bhd (Full Time) 2025, March - Present IT Support Engineer

- Provided remote support via phone to assist customers in resolving issues related to the company's accounting system.
- Strengthened communication skills through effective client interactions.
- Improved real-time problem-solving abilities under pressure.
- Enhanced technical skills related to computer systems and software troubleshooting.
- Expanded knowledge of accounting systems and business processes.

### **CO-CURRICULAR ACTIVITIES**

## Kwang Hua (Private) High School

2016 - 2017

### Hostel Autonomy Committee (Clerical Team Leader)

- Delegated tasks, supervised team members, and provided support to ensure smooth operations.
- Held regular meetings to review progress, address challenges, and coordinate tasks.
- Recorded and archived key discussions and decisions from major meetings and dormitory activities.

## **HELP University**

2022 - 2023

### Community Outreach Society (Vice Event Planner)

- Organized engaging events for society members and the public to encourage participation.
- Collaborated with team members to coordinate event logistics and execution.
- Ensured smooth and efficient event operations by overseeing planning and on-site management.

### **PROJECT**

### ERC 20 Token Exchange (Final Year Project)

### **Project Leader & Front-End Developer**

- Led the project team and managed task delegation to ensure smooth development.
- Designed and developed the entire system interface using React.js.
- Regularly reported project progress to the university supervisor.
- Coordinated team members' responsibilities to prevent issues and maintain workflow efficiency.

## **Unico Infotech (Internship Project)**

### Front-End Development Assistant

- Assisted senior developers in front-end development and learning throughout the project.
- Focused on the admin portal, while other teams handled the website and mobile application.
- Developed the admin portal using Next.js and React.js, integrating APIs.
- Tested and reviewed pages developed by senior developers, identifying bugs and UI/UX issues, then reporting and debugging them.
- Completed assigned tasks within deadlines as delegated by senior developers.

## **Sonobee (Internship Project)**

### **Front-End Developer**

- Worked as a front-end developer, primarily responsible for the admin portal.
- Developed the admin portal using Next.js and React.js.
- Key responsibilities included module development, bug fixing, UI improvements, API integration, maintaining logic, and supporting future updates.