SOON, MUSEUM OF LONDON FACILITY MANAGER WORKFORCE IS POWERED BY VOICE.

The monthly newsletter for the employees of the Museum of London



ALL FACILITY MANAGERS WILL BE EQUIPPED WITH A NEW AUDIO REPORTING APP CALLED SMART REPORT THAT WILL HELP THEM KEEP TRACK OF EVERYTHING THAT HAPPENS THROUGHOUT A BUSY MUSEUM SHIFT - AND INBETWEEN.

The Museum Of London is Host of some of the most valuable and cultural important exibits in London. The main duty of the Facility Mangament Workforce is to maintain the health of the building and everything within. For them it is crucial to have all information about specific conditions such as temperature or humidity. The data is allready gathered but the access to it is painstaking. Many tasks have to be completed quickly one after the other in a short period of time. Clearly understanding what needs to be done and what need attention first so the Museum stays healthy.

SmartReport helps you to keep the overview. Based on sensor data of all important systems such as air conditioning or heating,

the app can communicate the current status directly to the facility manager due to the audio reporting. The audio report tells the Facility Manager the current status, informs him about significant developments and alerts him if there is a urgent issue. So he doesn't even have to look at his screen to be informed whilst he can prepare himself for the next duty. So he always have a clear overview of what needs to be done.

When facility managers of the Museum of London prepare for their work shift, they need a simple but thorough report about the status of the facility, e.g. they want to know what might need maintanance, a detailed check or what has been done so far.

Thats exactly what this application does. Instead of checking the whole facility or running back to the office every time, the facility manager finished a task, he can listen to the audio recordings and keep working. This saves valuable time.

"On the long run, this application will reduce costs and safe time for everybody." - says Steve Watson, technical lead of MoL.

Rodger Cimberlan, facility manager, was involved testing the prototype: "We are always on the move keeping everything up and running. There is simply no time checking information in the back offices. Calling and requesting these reports a bunch of times throughout the workshift would really help."



