

## **Rememories FAQ**

Q: How long will my entries be stored?

A: As long as you like.

Q: How do I save an entry?

A: Start the skill and say "Save".

Q: Can I have my entries read out?

A: Yes, this is possible with the keyword "Read aloud".

Q: How do I install the skill?

A: The skill can be searched for on the Amazon website under Alexa skills and linked to your own account. It is then available on all connected Alexa devices.

Q: How do I start the skill?

A: The skill is started with the phrase: "Alexa, start Rememories".

Q: Can I delete entries?

A: Yes, this is possible with the keyword "Delete".

Q: How do I call up an entry?

A: You can play back an entry with the keyword: "Read out".

Q: How can I end the skill?

A: The skill is closed with the word "Exit".

Q: Where is my data stored?

A: All saved data is stored on Amazon servers.

Q: Is my data stored?

A: We do not store any data about you, all data about you is collected and stored by Amazon.

Q: How much does the diary cost?

A: "Rememories" can be used free of charge.

Q: Can I use the skill with hardware?

A: The skill can be used with any hardware that supports an Alexa app.

Q: Where are my entries stored?

A: On the Amazon servers.

Q: How do I search for an entry?

A: You search for an entry with the keyword: "Search".

Q: Can I edit entries?

A: Yes, you can. With "Replace" entries can be replaced completely. Existing entries can be expanded with "Expand".

Q: Does Alexa actively ask for reminders? E.g., "What did you do today?"

A: It is not planned in the first version but will probably be added later.

Q: Can an interval be set for when Alexa asks for reminders?

A: Should the feature to ask for reminders be implemented independently, this will be possible via the sentence "Remind me every day at ... to create an entry".

Q: Can the app be combined with a calendar? E.g., I have entered an appointment and Alexa asks me two hours later how it was at the sports/doctor/friends.

A: This feature is currently not planned, as we want to avoid storing data about our users.

Q: Is a linking with smartphone app/smartwatch possible to immediately document experiences outside the home, e.g., with photos?

A: There will be no smartphone app but the skill can also be used on other Alexa-enabled devices. Photos will not be stored, as it is important to us to keep the skill as simple as possible.

Q: How exactly can the app be started when I want to retrieve a reminder?

A: The app is launched with the phrase "Alexa, launch "Rememories"" and the phrase "Search" is used to retrieve the reminder.

Q: Can Alexa be paired with a tablet/smartphone calendar to retrieve reminders? E.g., each saved reminder is displayed like a kind of appointment in the weekly schedule that can be found on the tablet and can be retrieved by clicking on it.

A: No, because we cannot offer our own app and other calendar apps do not support such functionalities.

Q: What can you do with "Rememories"?

A: With "Rememories" you can create, edit, delete, play, search and review entries.

Q: How is a date specified?

A: A date can be given by words like "Today" or "The day before yesterday". A date can also be pronounced literally like "First Second Two Thousand Twenty", meaning 01.02.2020.

Q: Can I check if an entry has been created for a date?

A: Yes, this is possible with the keyword "Check".

Q: Can entries also be retrieved offline?

A: No, this is not possible. The skill requires an internet connection.

Q: Can people from outside (relatives, family members, etc.) access my entries?

A: No, this is not possible. Privacy is a very sensitive topic where you can very easily do something wrong. We wanted to avoid problems in this respect.

Q: Is it possible to share entries with other people?

A: No, in the current version this is not possible.

Q: Can the entry also set dates?

A: It is possible to create entries for the future, but the skill will not point to these future entries by itself.

Q: Is there only the possibility of using keywords to call up a command?

A: No, for each command ("Search", "Check", etc.) there are different variations. For example, you could say a full sentence like "I want to create an entry" instead of "Save" or there are variants where the date can be specified directly such as "What did I do yesterday?" instead of "Read out".

Q: I deleted an entry by mistake, what can I do?

A: Once an entry is deleted, it cannot be retrieved. When deleting an entry, you will normally be asked for a confirmation so that it does not happen by accident.