

Press Release

Appointment Helper Skill for Alexa

Students at Munich University of Applied Sciences develop a new Alexa skill that helps people suffering from dementia to keep their appointments on time.

Munich - Pharmacies Journal - 15.01.2021 - New Amazon Alexa skill "Appointment Helper" helps dementia patients to no longer miss appointments.

People suffering from dementia often have problems keeping appointments. In conversations with those affected, it turned out that appointments are not only forgotten, but that also the estimation of the journey time can be a problem. As a result, they are often late.

The new Alexa skill "Appointment Helper" helps those affected to be at the agreed location on time.

"I am confident that we can simplify the everyday life of users with our skill and its accompanying web application," team leader Alexa van Echo told us.

The two tools work together to help the user to keep his/her daily appointments on time. Every morning, the user receives a summary of the upcoming appointments that day. The route to the appointment is determined independently and the time at which the user should leave his or her house is calculated by the companion app. A quarter of an hour before leaving the house, the skill reminds him/her that it is time to get dressed for the upcoming appointment and to pack the mobile phone, keys, wallet, etc. The user is then informed about the time and place of the appointment so that he/she can easily find his/her way to the agreed appointment. He/she receives directions in the web application. A navigation app such as Google Maps can also be started from here. This ensures that he/she arrives safely and on time.

"In the past, I often missed appointments. That was always very unpleasant for me because others then wasted their time for me. Now, thanks to "Appointment Helper", this no longer happens to me and I haven't missed an appointment since," Manfred Mustermann (65) told us.

If you have people around you who suffer from dementia or you do it yourself, then try out the new Amazon Alexa skill "Appointment Helper" and the app now!