

FAQ "Forget-Me-Not"

FAQ

Q: Is it possible that the purchase of an Alexa device can be covered by my health insurance?

A: Currently unresolved.

Q: Is it possible to set new reminders remotely or do I have to be there?

A: Yes, you can record new reminders without having to be on site. Audio recordings can be recorded with the smartphone and, if they are in mp3 format, can be uploaded directly via the web app. The same account that is linked to the Alexa device must be used for this.

Q: How is the data stored? Is the DSGVO complied with?

A: Uploaded audio files are stored in Amazon S3 under a private folder. Reminder metadata is aggregated in an Amazon Dynamo DB table. Questions regarding the GDPR have not been conclusively clarified. For these reasons, the skill remains unpublished for the time being.

Q: How or when are the reminders played? Is it possible to adjust this to personal preferences?

A: Reminders can currently only be played on demand. Alexa cannot initiate conversations. Playing reminders must be initiated by the user.

Q: What is the advantage over calls?

A: "Forget-Me-Not" is intended to work in addition to calls; for many, calling is a certain hurdle. For example, with the help of "Forget-Me-Not" it is easier for grandchildren or more distant relatives/acquaintances to help those affected.

Q: Is the skill meant to replace refreshing memories with relatives?

A: No. "Forget-Me-Not" is only meant to serve as a supplement. Nothing can replace direct, physical contact with relatives. However, regular repetition, even if you have less time available, increases the likelihood that those affected will remember what they have experienced better.

Q: How can I register as a new user?

A: There are two ways to register:

- Via the web interface: Open the following link in a web browser of your choice (JavaScript is required to use the page).
In the dialogue that appears, click on "Create Account" in the lower area and complete the registration by filling in the required fields and confirming your email address.
- Via the Alexa app: When activating the skill on a smartphone via the Alexa app, you will automatically be asked to link your account. You will be redirected to a login page. In the dialogue that appears, click on "Create Account" in the lower area and complete the registration by filling in the required fields and confirming your email address.

Q: How do I create new reminders?

A: Log in to the web app with your user data. A form for creating a new reminder will appear. Fields marked with "*" must be filled in. Select the audio recording to be linked to the reminder and confirm the creation by clicking on the button at the bottom of the page.

Q: How can I play saved reminders?

A: Reminders are played via the Alexa skill. This must be set up on the user's device. Important: Make sure to use the same account under which you created the reminders. These can then be played via voice commands (for a summary of the most important functions for operation, please consult the enclosed user card).