

### 3 Solution

#### 3.1 Storyboard



- **Picture 1:** Contact tracer (woman) sitting at her desk, lots of paper on her desk, she is overwhelmed and stressed
- **Picture 2:** Fax/email is coming in with a new tested positive person
- **Picture 3:** Where CoCo jumps in: Computer screen is shown, Woman types in name and data of infected person, list of all contacts (+degree of contact, timeframe, location) is automatically shown to her (contact tracer is still able to decide which people should be contacted depending on the degree of contact)
- **Picture 4:** Notification button to be handled by Health Agent. One click to send out the notification including the guidelines/questionnaire to infected person or contact persons
- **Picture 5:** End user receives notification with instructions on his smartphone
- **Picture 6:** The job is done. Happy and relieved contact tracer.